

Memorandum of Understanding to support joint action on improving health through the home

Nottingham: A local perspective

Foreword

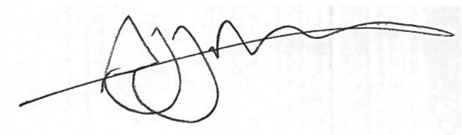
Improving our health and wellbeing is a top strategic priority in Nottingham and it is everyone's business. Since the introduction of the Care Act in 2014, good progress has been made in the local integration of health and social care systems and services to jointly deliver early and preventative interventions which contribute to our happiness and good health. However, there is more work to be done to make sure the wider health workforce are included and recognised for the contribution they can make to the further progression of this agenda.

The housing and housing related support sector is a crucial partner of health and social care. Locally, there are already many good examples of partnership interventions involving housing that are helping local people to improve our health and wellbeing and remain independent in accommodation of our choice.

The new Health and Wellbeing Strategy recognises that the environment people live in plays a major role in our health and happiness. It is clear that access to suitable, stable and decent standard accommodation, with appropriate and adequate support (including local networks and access to services) in safe and clean neighbourhoods and positives communities is a key priority.

We are very proud to be one of the first local authority areas to follow the national recommendation to produce a Memorandum of Understanding to outline how health and housing partners intend to work together with local people to support delivery of positive housing, health and wellbeing outcomes.

The partnership agreement and the action plan have been coproduced by a broad range of local partners and in consultation with local people. The Nottingham City Health and Wellbeing Board endorse the Memorandum of Understanding and are thoroughly committed to its implementation.



Councillor Alex Norris
Chair of the Nottingham City Health and Wellbeing Board

Contents

	Page
Introduction	4
Outcome and Objectives	5
Background	6
National Memorandum Of Understanding	7
Local Position	8
Local Strategic Drivers	10
Development of the MoU	11
Delivery, governance and review	11
Key priorities	12
Action Plan	14
Glossary of Acronyms	29
Appendix (i) Terms of Reference of HHPG	30

Introduction

'Where we live is a wider determinant of our health and drives health inequalities. The more deprived the neighbourhood, the more likely it is to have social and environmental characteristics presenting risks to health'[1]

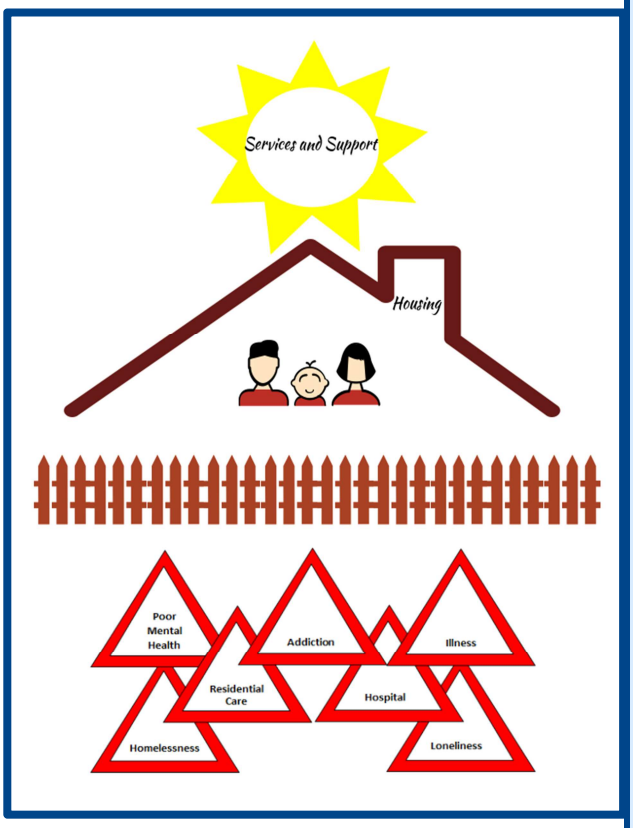
In 2010, the Nottingham City Homes Decent Homes Impact Study reported that in Nottingham those living in the most deprived neighbourhoods die ten years earlier than those living in the wealthiest areas.

The link between poor housing and ill-health are well known. It is estimated that poor housing costs the NHS at least £2billion per year and ill health can be both a cause and a consequence of homelessness.

Inappropriate, unsuitable, insecure and below standard accommodation, a lack of support and poor access to services all sit within an overarching context of poor or deteriorating health.

However, suitable, stable and decent standard accommodation with appropriate and adequate support (including local networks and access to services) in safe and clean neighbourhoods and positives communities, can lay the foundations for improved and stable health and wellbeing throughout a person's life.

It is critical that health, housing, social care and support services work together to ensure that a person's housing circumstances contributes positively to their health and wellbeing.



The Nottingham Memorandum of Understanding is firstly an agreement between local health, social care, housing and support colleagues who are committing to working in partnership to ensure that there is cross-sector identification and awareness of the needs of the local population. Secondly, the Memorandum of Understanding sets out a detailed action plan to demonstrate how working together across the sectors can deliver activity which ensures that the needs of all local people across the life course are met and health and wellbeing outcomes are achieved and optimised.

The Memorandum of Understanding provides the detail of how we aim to fulfil the priorities set out in our local governing strategies for housing and health and wellbeing in Nottingham through early intervention and prevention activity. It has been developed alongside the local Health and Wellbeing Strategy and emerging Housing Plan to ensure there is complete strategic alignment.

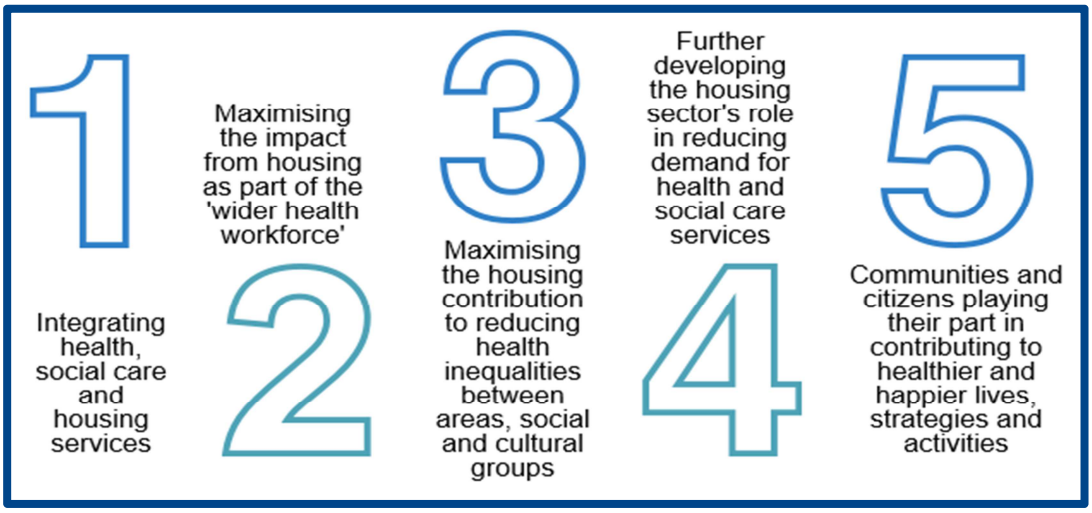
[1] Fair Society, Healthy Lives, The Marmot Review of Health Inequalities in England, 2010

Outcome and Objectives

"I am healthier, happier and can live independently for longer"

This is the outcome we want the Memorandum of Understanding to help people to achieve.

This outcome is to be supported by a focus on the following five objectives:



What will success look like?

1. **Integrating health social care and housing services:**
   Housing will be embedded in the integration agenda. Health, social care and housing services seamlessly interface with each other providing holistic person centred care and support. Housing factors form part of health and social care assessment

2. **Maximising the impact from housing as part of the 'wider health workforce'**
   Trained and skilled housing workers identify health and care needs and broker appropriate services. Connectivity is apparent and data is shared between housing health and social care services for the benefit of citizens

3. **Maximising the housing contribution to reducing health inequalities between areas social and cultural groups**
   Specific areas are targeted to achieve parity in improvements in quality of accommodation and support across tenure and localities. There is equality in citizen access the benefits and improvement grants that they are entitled to

4. **Further developing the housing sector's role in reducing demand for health and social care services**
   This involves facilitating alternative solutions to residential care and hospital, usage of assistive technologies to help people stay independent, homes are adapted to meet needs when and where appropriate, support is provided in the home and community

5. **Communities and citizens playing their part in contributing to healthier lives strategies and activities**
   Citizens access a broad range of social and health and wellbeing activities. Local communities are at the centre of support delivery. Housing providers and services have a fundamental role in supporting the self-care agenda and promoting public health campaigns

Background

The current legislative and policy framework nationally suggests that working with the housing sector is a means to improving health and wellbeing.

- The return of public health responsibilities to local government through the **Health and Social Care Act 2012**[2] (Department of Health, 2012) presented an opportunity for local authorities not only to address the wider determinants of health such as poor housing conditions but also harness local resources to improve health outcomes and reduce inequalities.

- Implicit within the ambitious **NHS Five Year Forward View**[3] is the principle of *making every contact count;* working in the community with partners such as housing, enabling care closer to home. (NHS England, 2014)

- **The Five Year Forward View for Mental Health**[4] calls for a number of approaches to better integrate housing and support for greater collaboration between NHS Providers and Housing Providers. (NHS, 2016)

- The **Care Act 2014**[5] recognises the importance of the home and housing services to improved health and wellbeing. Shifting to a health preventative approach which reduces the need for health and social care and which integrates housing in commissioning and service delivery. (Dept of Health, 2014)

- The Better Care Fund (BCF) Technical Guidance for 2016 sets out the approach for allocating the Disabled Facilities Grant, encouraging areas to think strategically about the use of home adaptations and use of technologies to support people in their own homes, and to take a joined up approach to improving outcomes across health, social care and housing. The National Conditions require local housing authority representatives to be involved in developing and agreeing local BCF plans. The Better Care Fund Policy Framework metrics for measuring progress of integration are as follows:
  - Non-elective admissions (General and Acute)
  - Admissions to residential and care homes
  - Effectiveness of reablement
  - Delayed transfers of care

In an effort to drive integration between housing and health services, the Kings Fund and the National Housing Federation collectively developed a learning network in 2015. The network produced a series of slides[6] to illustrate the connection between housing, social care and health and wellbeing. The purpose of the network is to:

- share learning about existing innovations and developments in integrated services
- offer opportunities for practical and peer support between the sectors
- support housing providers and support providers in the community and voluntary sector in gaining a deeper understanding and knowledge of how health and social care commissioning works
- raise the profile of the housing and housing related support sector's contribution to better health and care outcomes

[2] http://www.legislation.gov.uk/ukpga/2012/7/contents/enacted
[3] https://www.england.nhs.uk/wp-content/uploads/2014/10/5yfv-web.pdf
[4] https://www.england.nhs.uk/wp-content/uploads/2016/02/Mental-Health-Taskforce-FYFV-final.pdf
[5] Care Act 2014
[6] http://www.kingsfund.org.uk/sites/files/kf/media/Housing-care-and-health-infographics.pdf

National Memorandum of Understanding

In December 2014, there was a key move towards further integration between the health, social care and housing sectors.

Twenty leading health and housing organisations came together with government departments to sign up to a pioneering Memorandum of Understanding to support joint action on improving health through the home.



The national Memorandum of Understanding contains an action plan that aims to ensure organisations work together to:

- Establish and support national and local dialogue, information exchange and decision-making across government, health, social care and housing sectors
- Coordinate health, social care, and housing policy
- Enable improved collaboration and integration of healthcare and housing in the planning, commissioning and delivery of homes and services
- Promote the housing sector contribution to: addressing the wider determinants of health; health equity; improvements to patient experience
- Develop the workforce across sectors so that they are confident and skilled in understanding the relationship between where people live and their health and wellbeing and are able to identify suitable solutions to improve outcomes
- Further integrate the mutual cooperation of health, social care and housing services to deliver more person-centered outcomes (in-line with the requirements of the Care Act 2014).

Local Position

The demographics of the city support the drive for progressing integration between health, social care and accommodation and support services to achieve mutual goals and positive health and wellbeing outcomes.

For example, life expectancy rates in Nottingham are increasing but remain too far below the national average[7]. In the 2015 Indices of deprivation (Government, 2015) Nottingham ranks 8th most deprived out of 326 Local Authority districts in England[8] and over one third of the Lower Super Output Areas in Nottingham City Clinical Commissioning Group (CCG) area appear in the most deprived 10% nationally for the health deprivation and disability indicator.

Poverty is also a key indicator of deprivation. National evidence tells us social housing and private rented sector tenants spend a higher proportion of their income on housing costs. The levels of gross disposable household income in Nottingham average at £11,757. This is next to bottom out of all local authorities in England where the average is £17,559[9]. Nottingham also has high proportions of low income households reliant on benefits, with 3.3% of working age people claiming out of work benefits (compared to the national average of 1.6%) and 16.5% of households claiming some sort of benefit locally (compared to 12.2% nationally)[10]. This means that people locally have even less money to spend on household costs which limits access to affordable, decent standard accommodation. It also increases the likelihood of falling into fuel poverty within the home and being susceptible to all of the associated health risks and damage to wellbeing.

We know that deprivation is categorised by both health inequalities and living environments (including barriers to services and housing). We also know that poor health and wellbeing can be both a cause and a consequence of unsuitable, insecure and poor standard accommodation or instances of homelessness.

The Housing, Homelessness and Excess Winter Deaths chapters of the Nottingham Joint Strategic Needs Assessment (JSNA) have mapped the level of need within the local population and have shown how existing partnership measures have achieved health and wellbeing benefits for local people. For example, the Healthy Housing Referral Project delivers Warmer Homes courses to health professionals to enable them to identify vulnerable households in fuel poverty and in need of energy efficiency interventions. However, there is more to do and the JSNA chapters contain recommendations for further integration and delivery of earlier and preventative interventions.

[7] Life expectancy for males is ranked 327th lowest in Nottingham out of 346 local authority areas and for females it is ranked 300th

[8] This is the rank level using the 'average score' measure and compares with ranks of 25th out of 326 districts in the 2010 index

[9] Regional Gross Disposable Household Income (GDHI), 1997 to 2013 - ONS

[10] Labour Market Profile - Nomis - Official Labour Market Statistics

Efforts have continued locally to improve home energy efficiency and reduce hazards in the home and the current statistics from 2014 show 14% of households in Nottingham are in fuel poverty (down from 21.7% in 2011). However, the English Housing Survey suggests that further targeted action is required in the private rented sector (particularly), partly because of the age and condition of many of the properties. Nottingham has a much larger proportion of property in the private rented sector than elsewhere nationally[11] and the proportions continue to increase. A large private rented sector teamed with low income (and often otherwise vulnerable households) and transient households such as students and emerging communities, means that enhanced efforts to raise standards in this area are particularly pertinent locally to prevent detriment to health and wellbeing.

A maintained programme of improvement works implemented by social landlords has resulted in uplift in decency in social housing. Whilst Nottingham City Homes have successfully brought 100% of their housing stock up to a decent standard, continued measures to maintain decency could be threatened as budgets shrink as a direct consequence of recent changes in government housing policy.

There is a commitment in the city to driving up standards in the private rented sector through the development and delivery of housing licensing schemes, accreditation and tackling rogue landlords. This will enhance positive action already underway improving housing conditions and health protection. Essential to success is a coordinated approach with interaction between health and housing partners to maximise opportunity and outcome.

Priorities on crime and anti-social behaviour (ASB) reduction in the city are in place and the Community Safety Partnership has evidenced locally that tenure and housing type can affect the likelihood of being affected by crime. Exposure to ASB, crime and feeling unsafe has known health impacts and the planned development of further partnership approaches give opportunities to bring housing, health, police and wider partners together to achieve positive health and housing protection.

The Homelessness Prevention Strategy recognises that homelessness instances or risk of homelessness has a significant impact on the health and wellbeing of a household. In 2014-15, 4590 households presented to Housing Aid as homeless or threatened with homelessness. In around 90% of cases interventions were delivered to mean that homelessness could be prevented and associated risks to health and wellbeing averted. Locally, services such as the Homeless Health Team are commissioned to meet the health needs of homeless people and work in partnership with accommodation and support providers to prevent rough sleeping. However, reduced resources and rising number of households at risk of homelessness are threatening service capacity. Mental health is an ever-increasing issue amongst people who are homeless. Recent research carried out by Framework shows that 75% of residents living in supported accommodation have a recorded mental health issue.

[11] 22% of households living in private rented sector in Nottingham compared to 15% nationally

Local strategic drivers

Improving the health and happiness of people in Nottingham is clearly expressed within the Nottingham Plan to 2020 as a top priority.

The Nottingham City Council Plan aims for Nottingham to be a city which enables healthy lifestyles, promotes wellbeing and supports community resilience as well as Enabling Nottingham residents to have access to a high standard of accommodation, whether renting or buying.

The new Health and Wellbeing Strategy and emerging Housing Plan for Nottingham mutually reflect further detail on how the integration of housing, health and social care can deliver positive health and wellbeing outcomes for local people.

The Nottingham Health and Wellbeing Strategy was redrafted in 2016 and gave social determinants of health a high priority. One of the four outcomes the refreshed strategy seeks to achieve is that *Nottingham's environment will be sustainable; supporting and enabling its citizens to have good health and wellbeing.* A priority area within this outcome is that *Housing will maximise the benefit and minimise the risk to health of Nottingham's citizens.*

The emerging Housing Nottingham Plan from 2017 will also highlight improving health through housing as a key priority. Improving health and addressing multiple and complex needs is one of the strategic drivers of the Nottingham Interagency Homelessness prevention Strategy.

The Nottingham Mental Health Strategy - Wellness in Mind Strategy prioritises promotion of mental resilience and prevention of mental health problems by aligning policy strategy and services across health, care and the wider determinants such as housing, to improve their impact on mental health and wellbeing.

The Nottingham Energy Strategy 2010-2020 has as one of its aims "reduce energy use in domestic properties and tackle fuel poverty".

The revised Nottingham Vulnerable Adults Plan will outline the cities approach to collaborative working across sectors to drive integration and efficiency and promote personalisation and individual choice.

The draft Financial Resilience Plan for Nottingham recognises the long established link between poverty and ill-health and agrees the need for a co-ordinated approach to tackling issues in Nottingham effectively.

An objective of the Nottingham City CCG Primary Care Plan is to promote the shared responsibility of health and the Nottingham City CCG Strategy states that access to good housing can directly influence health and wellbeing and pledges a collective approach to directly add value, effect sustainable change and deliver common objectives.

The Nottinghamshire Sustainability and Transformation Plan footprint commits to continuing to build a collaborative approach to deliver prevention and public health improvements which includes working closely with housing partners to provide safe and warm housing appropriate to the needs of our citizens.

The intention to contribute to improved health and wellbeing of residents is also set out within the corporate plans and visions of local housing providers. For example, the Nottingham City Homes Corporate Plan commits to help improve the health and wellbeing and quality of life of tenants and communities.

The RESPECT Nottingham survey is undertaken annually to find out the views and opinions of local people about anti-social behaviour, crime, community safety.

Developing a Local Memorandum of Understanding

In May 2015, the Nottingham Health and Wellbeing Board agreed that the Health and Housing Partnership Group (HHPG) should develop a local MoU which brought together the key strategic objectives for joint health and housing working to improve the health and wellbeing of local people.

The Health and Housing Partnership Group established a working task group to develop the local MoU; establish the key strategic priorities and develop an action plan which would effect change locally.

The Nottingham Memorandum of Understanding was released for consultation over May and June 2016. Methods of consultation included an online survey, discussion at relevant groups and forums and targeted one-to-one dialogue with key stakeholders. The final version was agreed by the Nottingham City Health and Wellbeing Board in July 2016.

Delivery, governance and review

The Health and Housing Partnership Group (HHPG) will meet bi-monthly and are to be responsible for developing and monitoring delivery of the MoU action plan. The MoU action plan will form the basis of the workplan for the HHPG which will be supported by a scheduled agenda timetable. Terms of Reference for the Health and Housing Partnership Group at appendix(i).

A task coordination group will be formed from members within the HHPG who have the capacity to take on the required activity to progress the action plan and ensure the updates are available.

The lead agency identified next to each activity within the action plan will be responsible for reporting to the HHPG on the progress of the action. The HHPG will consider the how to support the delivery of the actions. Any risks will be highlighted to the Health and Wellbeing Board, via the Environment Outcome Group.

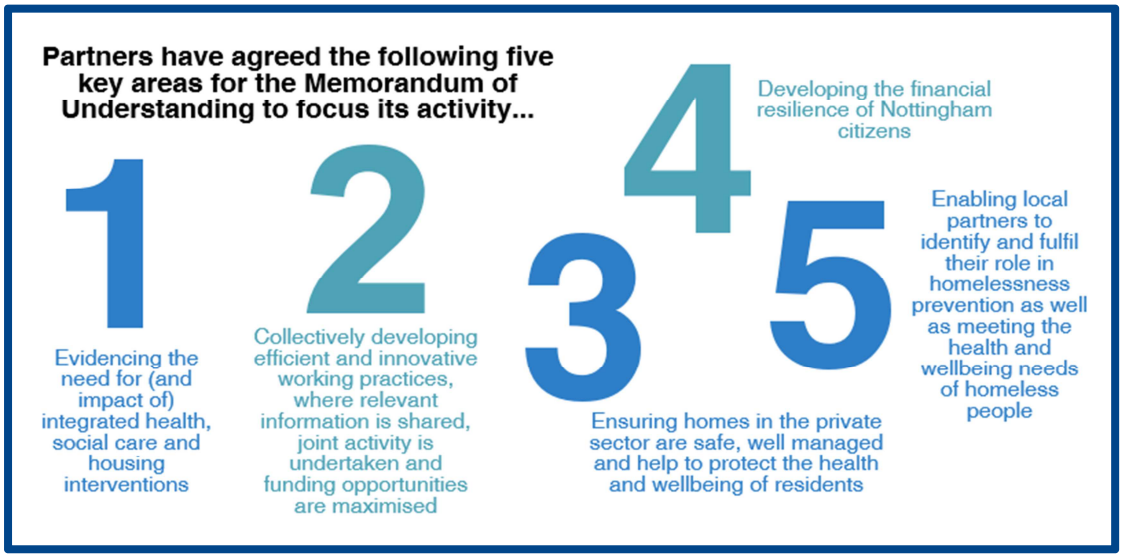
The HHPG will conduct an annual review of the implementation of the MoU and set the new workplan for the forthcoming year during this process.

The HHPG will provide an annual report of the review to the Health and Wellbeing Board in addition to providing any further information on individual actions or priorities that is specifically requested.

The annual report will also be presented at the Better Care Fund (BCF) and Integrated Care Programme Board to show how activity is specifically contributing to locally meeting the BCF metrics.

The annual report will be used to support the monitoring of the Housing Nottingham Plan and the Homelessness Prevention Strategy.

Key Priorities



Key themes within the priority areas

1. Evidencing the need for (and impact of) integrated health, social care and housing interventions

There are many successful examples of local partnership initiatives where future funding is not guaranteed. Furthermore, there are many good practice examples of work taking place elsewhere nationally that could be considered for application locally. The health and wellbeing, social and financial impact (as well as the efficiency benefits) of joined up working should be well quantified to support further service planning and development.

Key themes

- Investigate the need for integrated health, social care and housing interventions
- Evidence the impact housing interventions have on health and wellbeing
- Support and promote public health campaigns
- Communicate and share good practice to raise awareness

2. Collectively developing efficient and innovative working practices, where relevant information is shared, joint activity is undertaken and funding opportunities are maximised

Partners in all sectors and service areas frequently cite lack of knowledge or information as a barrier to improved service delivery for people. Further partnerships will enable a consortium approach to bidding for funding opportunities to maximise local expertise. Work to reduce hospital admissions and tackling social isolation are highlighted as of particular importance under this priority area.

Key themes

- Develop integrated health, social care and housing working practices
- Develop joint actions to prevent hospital admissions, reduce readmissions, and which speed up hospital discharge
- Develop initiatives which reduce the social, mental and physical health impacts of social isolation and loneliness
- Develop initiatives which improve the quality of the living environment and which promote health and wellbeing

3. Ensuring homes in the private sector are safe, well managed and help to protect the health and wellbeing of residents

Housing conditions can be worse in the private sector than in the social housing sector if less unaddressed – which there may be more risk of because of less requirements and regulation. There is generally an older profile of housing stock, households can be asset-rich but cash-poor in the private sector. The private rented sector is home to many vulnerable people, including emerging communities who may have limited access to services compared to those living in social housing.

Key themes

- Ensure the private rented sector is safe and well managed
- Ensure private rented sector tenants have access to housing support services

4. Developing the financial resilience of Nottingham citizens

Many households are dealing with a range of welfare reform measures (and impact of wider austerity) that collectively may have significantly altered their income levels.

Key themes

- Contribute to the development, implementation and review of the financial resilience plan for Nottingham
- Develop initiatives which reduce fuel poverty and the associated health impacts
- Raise awareness of the impact of debt on health and wellbeing
- Mitigate the impact of welfare reform changes
- Support tenants into work

5. Enabling local partners to identify an fulfil their role in homelessness prevention as well as meeting the health and wellbeing needs of homeless people

Levels of homelessness are increasing and joint action is required to address the health and wellbeing needs of all homeless people (including rough sleepers, sofa surfers, people lodging in overcrowding housing situations etc.). Sectors and service areas working together to prevent homelessness will also act as pro-active early intervention activity to ensure that health and wellbeing needs do not worsen or develop in the future.

Key themes

- Early intervention activity supporting homelessness prevention
- Greater understanding of the barriers homeless people face in accessing health care
- Development and delivery of joint initiatives to support homeless citizens



Local Action Plan

Priority Area 1.

Evidence the need for and impact of integrated health, social care and housing interventions

Theme	Action	Key Activity	Outcome Objective	Lead	Supporting Organisation(s)	Measure of Success	BCF	Target Completion Date	Evidence base	Resource status
Investigate the need for integrated health, social care and housing interventions	**1.1** Mapping and gapping exercise of current provision	Activity of: Statutory services Housing providers Commissioned services VCS organisations (HWB3)	1,2,4 and 5	NCC Housing Strategy and Public Health	Health and Housing Partnership Group	Existing services and missing areas of need identified	N/A	October 2016	N/A	Partial
	1.2 Ensure Housing related JSNA's are updated and recommendations implemented	All Housing related JSNA's refreshed – Housing – Homelessness – Excess Winter Deaths (EWD)	All	NCC Housing Strategy	Health and Housing Partnership Group	Recommendations in JSNA are implemented. Research is used to inform commissioning decisions	a and b	Homelessness Dec 2016 Housing Dec 2017 EWD Dec 2018	Fully	Yes
	1.3 Collaborate on the localisation redesigning of health and social care services	Consider how housing can utilise the Care Delivery Group Health Profiles to target community interventions	3 and 4	CCG	Health and Housing Partnership Group Area Committees Area Based Leads Communities of Identity Leads	Services are locally appropriate, accessed and utilised	a, b, and c	April 2017	Partially	Yes
	1.4 Undertake BRE stock condition survey in private sector and publicise outcomes	Survey to be commissioned, completed and report produced containing recommendations for strategic consideration	3	NCC Housing Strategy Environmental Health and Safer Places	Health and Housing Partnership Group	BRE Stock Condition survey completed, with findings and recommendations for action	All	2017	Fully	Yes
	1.5 Complete Annual review of homelessness	Collaborative information review Review of annual workplan Setting new annual workplan	1 and 4	Homelessness SIG	VAPN & CYPPN Young Persons task group MAF DSVA voluntary sector group Advice Nottm Advisors Forum	Report produced and shared to inform strategy, commissioning and service developments	a and c	August 2016 (annually)	Fully	Yes

	1.6 Explore potential for a cost benefit analysis of homelessness prevention through a health audit	Consideration of Homeless Link models	1, 4 and 5	Homelessness SIG	NCC Public Health Nottm City CCG NUH NHS Trust Nottm City Care Homeless Link	Better understanding of the SROI impact and financial savings of homelessness prevention measures on health and wellbeing	a	December 2016	Partially	No
	1.7 Analyse how learning from best practice partnerships and service development and delivery elsewhere nationally can be adapted to meet local need	Utilising information learned from other local authorities, at health and housing events, through Public Health England, Housing LIN etc.	All	NCC Housing Strategy	Health and Housing Partnership Group NCH and RP's NPRAS	Effective, innovative and integrated health, care and support, and housing partnerships and interventions are adopted in Nottingham	All	Ongoing	Fully	Partial
	1.8 Assess how Nottingham can adopt national models of service delivery to support vulnerable people and those with complex or multiple needs	Person centred approach – learning from Opportunity Nottingham (and other Fulfilling Lives activity) Housing First approach Psychologically Informed Environments	1 and 4	NCC Strategic Commissioning	Nottm City CCG NCC Public Health NUH NHS Trust Nottm City Care Nottm CDP Notts OPCC NCH and RP's NPRAS	System change achieving long term outcomes for people	a and c	Ongoing	Partially	Partial
	1.9 Explore need for wider support and integrated approaches for emerging and transient communities	Consider specifically within work on Care Delivery Groups	1, 3 and 4	NCC Public Health NCC Community Cohesion	NCC Community Protection Nottm MAF ILSS STEPS NPRAS NCH and RP's NCC Strategic Commissioning Nottm City CCG	Improved support for emerging communities and transient populations	N/A	April 2017	Fully	Partial
	1.10 Explore appropriate opportunities for housing to engage in the two New Models of Care Vanguards being	Assess appropriate level of involvement	2 and 4	NCC Public Health	Nottm City CCG Notts Healthcare NHS Foundation Trust	Support for Vanguard delivery	All	2017	Fully	No

	delivered in Nottingham and Nottinghamshire				Nottm CityCare NCC Housing Strategy					
Evidence the impact housing interventions have on health and wellbeing	**1.11** Explore potential of having a common SROI (Social Return On Investment) methodology when evaluating projects	Review existing methods of evaluating projects used by different sectors and organisations	2, 4 and 5	NCC Strategic commissioning Nottm City CCG	Health and Housing Partnership Group	Having a common method of evaluation which will assist commissioning decisions	N/A	April 2018	Partially	No
	1.12 Evaluate and publicise the impact housing related projects have on the health and wellbeing of Nottingham Citizens	Winter worries drop-in Eat Well for Life Warm and well workshop Fit in the community YMCA activity on referral	2, 4 and 5	Health and Housing Partnership Group	Nouse network	Housing projects have SROI health impact assessment Route map developed Case study examples generated	N/A	Ongoing	N/A	Partial
	1.13 Hold a HWB Development session on the impact of Housing and community ASB interventions on health and well-being	SROI study completed Outcomes are publicised Recommendations acted upon	5	Nottingham City Homes and other RP's NCC Community Protection	Health and Housing Partnership Group	Increased awareness of impact of ASB on health and wellbeing. SROI influences commissioning decisions More partnership working between housing providers, community protection, police and residents.	N/A	July 2016	Partially	No
	1.14 Explore adapting the template of the JSNA so that social determinants of health have increased profile in all chapters	Review JSNA template	2 and 3	NCC Public Health	Health and Housing Partnership Group	Raised profile of housing determinants of health	N/A	April 2017	Fully	N/A
	1.15 Assess the impact of Assistive Technology (AT) solutions on health and wellbeing	Social Return On Investment (SROI) study completed Outcomes are publicised Recommendations acted upon	1 and 4	Nottingham City Homes	Other RP's ILSS Nottm City CCG	Evaluation influences commissioning decisions Promotion of AT as early intervention solution leading to increased take up and referrals.	All	March 2017	Fully	Partial
	1.16 Assess the impact of the Integrated Self-care pilot	SROI study completed Outcomes are publicised Recommendations acted upon	5	Nottm City CCG	Self-care pilot partners	Evaluation influences commissioning decisions Continued funding of successful projects and commissioning of new projects	All	Interim Evaluation May 2016. Final report 2017	Partially	Partial
	1.17 Provide regular update to the HWbB on progress of the MoU	Timetable in annual reporting	All	Chair of Health and Housing Partnership Group	Environment Outcome Group	Increased understanding of the impact of housing interventions on health and wellbeing	All	On going	Fully	Yes
	1.18 Review existing signposting schemes, consider further	Review evaluation of existing signposting	2 and 4	NCC Housing Strategy	NCC Strategic Commissioning	Referral mechanism developed and implement.	All	Align with commissioning	Partially	No

	development with broader remit and increase awareness and use by medical professionals, social care and other home visiting officers	schemes alongside evidence demonstrating gaps in provision		NCH Health and Housing Partnership Manager NCC Adult Social Care	Nottingham City CCG Nottingham City Signposting Service	More referrals leading to better outcomes for citizens. Reduction in ASB, addictive behaviours, DSVA		cycles / contract end		
	1.19 Evaluate the NCH Health and Housing Partnership Manager post	Including exploration of potential funding streams to allow for post to be continued after fixed term and expanded across tenure to coordinate the implementation of this MoU	3 and 4	NCH NCC Housing Strategy	Health and Housing Partnership Group HWbB Environment Outcomes Group	Post has contributed to achieving objectives of the MoU Funding is secured to extension / expansion of the post Work achieved by the post is embedded within other local practice	All	September 2017	Fully	Partial
Support and promote public health campaigns	**1.20** Promote public health campaigns across all housing tenures and to people who are homeless or in housing need	PH to ensure that Housing and Homelessness colleagues are involved in relevant project groups	1, 2,3 and 4	NCC Public Health	NCC Housing Strategy NCH Health and Housing Partnership Manager Nottingham City Signposting service RP's PRS Landlords NCC Environmental health and Safer Housing NCVS	Communication plan developed More people (especially those vulnerable and hard to reach) are given access and take up public health advice and initiatives	a	Ongoing	Fully	Yes
Communicate and share good practice to raise awareness	**1.21** Plan and deliver coordinated and targeted provision of information through awareness raising activity	Partnership meetings (e.g. Notts Social Landlord Forum, Homelessness SIG) Community events Electronic communications and social media Leaflets, posters and visual literature	2, 3 and 4	Health and Housing Partnership	Nouse network	More people have access to and awareness of information Appropriate services are delivered efficiently	N/A	Ongoing	Fully	Yes
	1.22 Develop a local approach to integrated training within the health, housing, social care and support sector	Discussion with local universities and colleges about incorporating housing modules in medical professionals training (and a reciprocal offer to Housing professionals from health	1, 2 and 4	Nottm City CCG	NCH and RP's NCC Commissioning Housing Aid NCC Adult Social Care	Improved awareness and understanding of issues faced across the sectors	All	Ongoing	Fully	No

		and social care)								
	1.23 Ensure the services of accommodation and accommodation related support providers are reflected in the Integrated Service Directory	Align with the development timetable of the Integrated Service Directory	1 and 4	Age UK	Health and Housing Partnership Group NCC Housing Strategy Nottm City CCG	Develop a directory of housing initiatives which support health and wellbeing and ensure these are included into the Integrated Service Directory.	b, c and d	December 2016	Fully	Yes
	1.24 Develop and share a calendar of common housing and social care events and coordinate opportunities to share information	All partners on the health and housing Partnership Group to share their schedules and encourage their networks to do so	2	Health and Housing Partnership Group	Nouse network	Increase impact of 'wider health' workforce.	N/A	December 2016	Fully	Yes
	1.25 Develop and share a shared library of housing, health and social care integration research /publications	NCC Public Health to share access to their library with partners of the HHPG as well as partners submitting key documents relating to their service area	2	NCC Public Health	Nouse network	Share good practice and new initiatives	N/A	Ongoing	N/A	Partial

Priority Area 2.

Collectively developing efficient and innovative working practices where relevant information is shared, joint activity is undertaken and funding opportunities are maximised

Theme	Action	Key Activity	Outcome Objective	Lead	Supporting Organisation	Measure of Success	BCF	Target Completion Date	Evidence base	Resource status
Develop integrated health, social care and housing working practices	**2.1** Identify and address barriers in access to services and working in partnership	Data sharing etc. Improved partnership working	1 and 2	Health and Housing Partnership Group	Homelessness SIG	More people are able to access services that help meet their health and wellbeing needs (especially those people who are vulnerable or not engaging with support)	b and c	Ongoing	N/A	Yes
	2.2 Collectively establish /further develop, implement and review protocols, assessment processes, referral procedures and monitoring mechanisms between housing, health and social care within specialist / adapted accommodation and	Review and renew existing systems within specialist accommodation including Mental health, Substance misuse, Learning disability, Older people, Homeless, Refuge and	1 and 2	NCC Strategic Commissioning	Nottm City CCG NCC Public Health NUH NHS Trust Notts Healthcare NHS Foundation Trust Nottm City Care Nottm CDP	Fewer people in need of residential care and more people able to live independently Increased choice in housing options Levels of provision are adequate and don't lead to	b, c and d	Ongoing	Local	Partial

	support pathways	Offenders and services including trips and falls prevention / adaptations services			Notts OPCC Relevant steering groups	unsuitable accommodation placements or access issues				
	2.3 Consider learning from the Winterbourne View programme – 'Transforming Care for People with Learning Disabilities' in the development of the local housing pathway for people with learning disabilities	Incorporate recommendations into local service planning	1 and 4	NCC Strategic Commissioning LDJCG	NCC Adult Social Care NCC Housing Strategy RP's	Fewer people in need of residential care and more people able to live independently Increased choice in housing options Levels of provision are adequate and don't lead to unsuitable accommodation placements or access issues	b	April 2017	Fully	Partial
	2.4 Explore opportunities to jointly fund projects which promote health and wellbeing	Take forward proposals to the HWbB through the Environment Outcome Group	2	NCC Public Health	NCC Strategic Commissioning Nottm City CCG Notts Healthcare NHS Foundation Trust Notts OPCC	Cost effectiveness Efficiency of service delivery Improved partnership working Inclusive support for citizen	N/A	Ongoing	Partially	Partial
	2.5 Share information regarding grant opportunities for local groups which support health and wellbeing outcomes	Share information in weekly Nouse update bulletin	2	NCC Public Health	Nouse Network NCVS	Local providers are equipped with information about opportunities to bid for funding	N/A	Ongoing	N/A	Yes
	2.6 Embed the MoU in other emerging local plans	Ensure that the MoU is aligned with the Financial Resilience Plan, Vulnerable Adults Plan, and Mental Health Crisis Concordat action plan	1 and 3	NCC Housing Strategy	Health and Housing Partnership Group	Local policy is aligned with a shared vision and attainable outcomes	N/A	Ongoing	N/A	Yes
	2.7 Explore ways of integrating housing into the Acute Care Pathway for Mental Health	Consider recommendations from the recent Commission on Acute Psychiatric Care	1, 2 and 4	Notts Healthcare NHS Foundation Trust	NCC Public Health Nottm City CCG NCC Housing Strategy Homelessness SIG Wellness in Mind	Citizens mental health support needs are met. Continued NHS investment in supported housing and housing expertise.	All	October 2017	Fully	Partial
Develop joint actions to prevent hospital admissions, reduce re-admissions, and which speed up hospital discharge	**2.8** Collectively consider how housing and support services can help with demand management, length of stay, delayed transfers of care, re-admissions, general flow through the acute sector and extension of care pathways into the	Timetable into agenda of renewed HHPG	1, 2, 3 and 4	Health and Housing Partnership Group	Mental Health Strategy Steering Group LDJCG Health and Wellbeing Board	Citizens are able to access and receive care appropriate to their needs. Reduction in unnecessary hospital stays, residential care placements	All	October 2016	Fully	Yes

community									
2.9 Evaluate the impact of the Health to Housing Pilot and produce recommendations for on-going work	Develop baseline position Evaluate project Consider how the learning from the pilot can be applied to support a wider range of people across the lifespan	1, 2 and 5	NCH	Nottm City Care Nottm City CCG	Reduced hospital admissions, re-admissions, and speed up hospital discharge Better utilisation of specialist housing stock	All	September 2016	Fully	Partial
2.10 Promote and market Assistive Technology solutions and self- care to Nottingham Citizens and professionals as a solution to support independent living. Develop referral pathways	Develop marketing/Comms Plan SROI evaluation completed Develop referral pathways	1, 2 and 3	NCH NCC Nottm City CCG	RP's GP's Nottm City Care Notts Healthcare NHS Foundation Trust NCVS	10,000 Telehealth/Telecare users by 2018 Increased referrals from health care professionals Reduced hospital admissions, re-admissions, and speed up hospital discharge	All	Ongoing	Fully	Yes
2.11 Refresh and re-launch the use of the homelessness hospital discharge protocol	Including recommendations from hospital liaison pilot and best practice learning from national use of Department of Health homeless hospital discharge funding (including evaluation of homeless hospital discharge liaison post)	5	HHT Care Coordinator Homelessness SIG	NUH NHS Trust Notts Healthcare NHS Foundation Trust	Reduction in the number of people discharged from hospital with no fixed abode	a, c and d	December 2016	Fully	Yes
2.12 Targeted coordination of services assessing the need and facilitating provision of measures to prevent falls in the home	Explore further or total integration of Occupational Therapy and Adaptations in line with Government and Foundations best practice	1 and 4	NCC Adaptations	Nottm City CCG	Efficiency in delivery of measures to the people identified as needing it	a, b and c	April 2017	Fully	Yes
2.13 Promote and raise awareness of self-care for long term conditions to reduce/ prevent hospital admissions	Be Self Care Aware Campaign	1, 2 and 4	Nottm City CCG	Nottm City CCG GP's Self-help UK Care Point NUH NHS Trust Notts Healthcare NHS Foundation Trust All Housing Providers NCVS	Prevent and reduce hospital admissions	a and b	Sept – November 2016	Fully	Yes

	2.14 Consider ways to promote independent living, sheltered housing and extra care housing among health professionals	Promotions campaign developed	3, 4 and 5	NCH and RP's	NUH NHS Trust Notts Healthcare NHS Foundation Trust GP's City Care	More older people choosing and able to access alternative accommodation options	b	December 2017	N/A	Partial
	2.15 Develop a baseline position and consider how to ensure accurate readmission data from both acute and mental health hospitals	Reliable data provided and used to capture trends and inform activity	1	NUH NHS Trust	Wellness in Mind Self care Care-coordinators Notts Healthcare NHS Foundation Trust	Less A&E attendance and admission to NUH acute hospitals	a and d	December 2017	N/A	No
Develop initiatives which reduce the social, mental and physical health impacts of social isolation and loneliness.	**2.16** Promote the Fit in the Community project to increase uptake amongst NCH tenants and communities.	SROI study completed Outcomes are publicised Recommendations acted upon	5	NCH	NCC Public Health / Sports England	5,500 more active tenants by 2017 Trained Community Activators to lead sessions Increased confidence of participants	a and c	Ongoing SROI evaluation May 2017	Partially	Yes
	2.17 Promote the work of organisations who provide support to prevent social isolation and loneliness	Age UK Nottingham CLICK Nottingham Rallyround Emmanuel House	5	Nottingham City Signposting Service	Notts Healthcare NHS Foundation Trust NCVS Click Nottingham LAEO NCH Activity Co-ordinators/Health and Tenancy Sustainment Officer/FITC GP's RP's VCS support providers	Increased number of volunteers Increased confidence of participants Reduced demand on GP's from those at risk	b	Ongoing	Fully	Yes
Develop initiatives which improve the quality of the living environment and which promote health and wellbeing	**2.18** Grander design initiative which improves living environment in Independent Living schemes	Develop annual programme of schemes Evaluate impact of improvements Share learning	3	NCH	NCC Housing Strategy / Regeneration RP's Developers	Independent Living Schemes which meet HAPPI principles Improved satisfaction Increased demand for Independent Living Schemes	All	Ongoing	Partially	Partial
	2.19 Creating better neighbourhoods which improve the quality of the living environment	Develop annual programme of schemes Evaluate impact of improvements Share learning	3	NCC Housing Strategy / Regeneration	NCH and RP's Developers NCC Community Protection Commercial and Operations	Increased satisfaction with neighbourhoods Improved quality of life	b	Ongoing	Fully	Partial

	2.20 Work with housing associations to improve the quality of their housing and repairs services as outlined in the Nottingham Council Plan 2015-2019	Introduction of the Nottingham Standard in the social rented sector	4	NCC Housing Strategy RP's	Health and Housing Partnership Group	Raised property standards across the social rented sector	a, b and c	2019	Local	Yes
	2.21 Explore options for ensuring that people moving into new tenancies have access to basic facilities (especially those which help to prevent fuel poverty).	Review the Discretionary Hardship Scheme	3	NCC Energy Services NCC Revenue and Benefits	Health and Housing Partnership Group	Less people entering fuel poverty when moving into new accommodation	c and d	2017	Fully	Partial
	2.22 Ensure that new developments conform to the appropriate standards that promote good health	New housing development conforms to space and amenity standards, eco/heating/ventilation standards and lifetime / adaptable homes standards	2 and 4	NCC Planning Services	NCC Regeneration Developers RP's and NCH	New housing development supports the positive health and wellbeing of local citizens	All	Ongoing	Fully	Partial

Priority Area 3.

Ensuring homes in the private sector are safe, well managed and help to protect the health and wellbeing of residents

Theme	Action	Key Activity	Outcome Objective	Lead	Supporting Organisation	Measure of Success	BCF	Target Completion Date	Evidence base	Currently resourced?
Ensure PRS is safe and well managed	**3.1** Provide a single point of contact for households and stakeholders in relation to private rented housing conditions	Safer Housing Team to organise and promote	3	NCC Environmental Health and Safer Housing	Nouse network Nottingham City Signposting Service	Well known & publicised contact point with simple referral mechanism	a	April 2017	N/A	Yes
	3.2 Utilise regulatory and non-regulatory activity to reach more households and to deliver healthier homes	EHO powers, rogue landlord work and safer housing activity Licensing Accreditation Relationship building with landlords and provision of advice and information	3	NCC Environmental Health and Safer Housing	Health and Housing Partnership Group	Extension of licensing of houses in the city Delivery of existing licensing schemes Collaborative delivery plan to tackle unsafe & unhealthy homes supporting tenants Increase in voluntary	a	Ongoing	N/A	Yes

						property improvement of homes through accreditation and other measures				
Ensure PRS tenants have access to housing support services	**3.3** Provide support for tenants in the private rented sector to access housing, health and financial help	Using a range of methods and channels of communication, joined up provision consideration of needs of residents of this tenure within commissioning models	2 and 3	NCC Environmental Health and Safer Housing	Nottingham City Signposting Service Advice Nottingham EMPO DASH Landlords Nouse network	Well known and Used Healthy Homes Signposting system with specific reach for our most vulnerable citizens	a	Ongoing	N/A	Yes
	3.4 Explore health prescriptions for housing improvement	Look at good practice in Nottinghamshire – Warm Homes on Prescription	3	NCC Environmental Health and Safer Housing	Nottm City CCG	Housing related health harms referral mechanism in place	All	April 2017	Partially	No

Priority Area 4.
Develop the financial resilience of Nottingham citizens

Theme	Action	Key Activity	Outcome Objective	Lead	Supporting Organisation	Measure of Success	BCF	Target Completion Date	Evidence base	Currently resourced?
Contribute to the development, implementation and review of the Financial Resilience Plan for Nottingham	**4.1** Embed key overarching actions from this MoU into the financial resilience action plan to support it achieve outcomes	Respond to consultation on draft, include suggested key actions, deliver actions, report back and review	3	Health and Housing Partnership Group	Advice Nottingham	Financial Resilience Plan includes housing and health contribution to preventing poverty	N/A	Ongoing	Partially	Yes
Develop initiatives which reduce fuel poverty and the associated health impacts	**4.2** Develop and promote community events/campaigns aimed at tackling fuel poverty	Develop calendar of events Promote events	3	Nottingham Energy Partnership (NEP) NCC Energy Services	NCH and RP's EMPO DASH Landlords Nottingham City Signposting Service Nouse network NCVS	Minimum of 12 events/campaigns organised annually Reduce fuel poverty EWD are reduced	All	Ongoing	Fully	Yes
	4.3 Produce a brief on the impact of fuel poverty within the City	Produce report Promote findings Implement recommendations	3	NEP	Age UK NCH NCC Energy Services	Develop understanding of impact of fuel poverty across all housing tenures	All	January 2017	Fully	Yes
	4.4 Take a strategic approach to coordinating promotion of	New funding opportunities are identified and	3 and 4	NCC Energy Services	NEP NCH and RP's	Maximise funding opportunities and the	All	Ongoing	Fully	Yes

	Government initiatives to tackle fuel poverty	promoted		NCC Housing Strategy	NCC Environmental Health and Safer Housing	benefits they deliver				
	4.5 Develop in partnership the annual Severe Weather Emergency Protocol for Nottingham	An up-to-date annual plan is developed outlining clear roles and responsibilities for identifying and supporting vulnerable citizens	3	Homelessness SIG	Nouse network	City is best able to respond to incidents of severe weather. EWD are reduced	All	November annually	Fully	Yes
	4.4 Train front line staff across health and housing on how to identify fuel poverty, offer advice and make referrals to support agencies	Front line staff across sectors trained and confident to deliver information and advice to citizens	1, 2, and 3	NCC Energy Services	Nottingham City Signposting Service	Reduce Fuel poverty Increased understanding of impact amongst partners EWD are reduced	All	Ongoing	Fully	Yes
	4.5 Develop , support and promote energy champions within local communities	Energy champions identified and trained Promote the role of energy champions	5	NCH Tenant Academy	NCC Neighbourhood Development Officers NCC Community Cohesion RP's Local Area Committees NCVS	Reduce fuel poverty EWD are reduced	All	December 2016	Partially	Partial
	4.6 Multi stakeholder winter planning events to identify people vulnerable to health problems associated with living in a cold home	Planning who should be sharing and receiving information at the events	1 and 2	NCC Public Health	NCH and RP's Homelessness SIG Environmental Health and Safer Housing Community Protection Community Health Teams Nouse network	Support tailored to those at greatest risk EWD are reduced	a, b and c	Annually June 2016	Fully	Partial
Raise awareness of the Impact of debt on health and wellbeing	**4.7** Train health and social care professionals to improve understanding of how reductions in household budgets may impact negatively on health and wellbeing	Undertake training Promote debt advice services	2	Nottingham City Signposting Service	CCG Care Coordinators Advice Nottingham NCH and RP's, Medical professionals, social care and other home visiting officers	Practitioners are knowledgeable about where they can refer and signpost their patients to for advice and assistance Increased uptake of support Decreased health and wellbeing issues caused by insufficient household finances Reduce reliance on clinical solutions	a, c and d	Ongoing	Fully	Partial
	4.8 Produce a Financial resilience Strategy	Undertake a Debt Impact Assessment Develop	3	Advice Nottingham	Homelessness SIG	Greater understanding of the impact of debt on	All	March 2017	Fully	Partial

		strategy and implement actions Promote outcomes of strategy Financial resilience event April 2016				Nottingham Citizens Recommendations for tackling debt in Nottingham Tenants				
Mitigate impact of Welfare Reform Changes	**4.9** Engage in a coordinated approach to model impact of government policy, consider solutions and provide information about changes and options for citizens	Task group to be identified and programme of activity (including events and literature) to be agreed and delivered	3	NCC Corporate Policy	Homelessness SIG Nouse network NCH and RP's VAPN	Consistent messages Earlier intervention with information, advice and solutions	N/A	Ongoing	N/A	Yes
	4.10 Social Housing Landlords develop Welfare Reform action plans to mitigate the impact of changes	NCH Plan developed and shared as a good practice model	3	NCH and RP's	NCC Corporate Policy Advice Nottingham NCC Revenue and Benefits	Action plans developed Tenants better supported to manage impacts	N/A	September 2016	N/A	Yes
	4.11 Develop Partnership working with DWP	Engage and inform DWP about partnership working NCH created new financial inclusion officer post to work directly with DWP	3	NCH and RP's DWP	NCC Housing Strategy	Tenant debt as a result of benefit changes reduced or avoided	N/A	Ongoing	N/A	Yes
	4.12 Deliver debt advice sessions in GP's surgeries	Identify funding to support the hire of rooms in GP surgeries	1 and 3	Advice Nottm Nottm City CCG	Nouse network VAPN	Increased access to interventions that reduce the need for medical solutions	All	Ongoing	Fully	No
Support tenants into work	**4.13** Promote initiatives which support tenants into work	Develop pathways – particularly for those furthest away from being work ready Tailor services to wraparound and enhance those commissioned Monitor who is not able to engage in systems and why	3	NCC Employment and skills	NCH and RPs Advice Nottingham Nouse network NCVS	Tenants supported into work, reducing reliance on benefits and increasing household finances	c	Ongoing	Fully	Partial

Priority Area 5.

Enable local partners to identify and fulfil their role in homelessness prevention as well as meeting the health and wellbeing needs of homeless people

Theme	Action	Key Activity	Outcome Objective	Lead	Supporting Organisation	Measure of Success	BCF	Target Completion Date	Evidence base	Resource status
Early intervention activity supporting homelessness prevention	**5.1** Support agencies and providers across the health, housing and social care sectors to understand their contribution to preventing homeless and how preventing homelessness contributes to improved health and wellbeing	Homelessness SIG members to share and promote the annual strategy review	1	Homelessness SIG	NCC Public Health Health and Housing Partnership Group	Fewer people are at risk of homelessness Closer identification between activities and broader outcomes Fewer people are experiencing poor health and wellbeing worsened by housing instability	All	Ongoing	Fully	Yes
Greater Understanding of the barriers homeless people face in accessing health care	**5.2** Develop opportunities for job shadowing and training to increase awareness of issues facing homeless people	Explore the possibility of incorporating homelessness modules into training of doctors, nurses and other health and social care professionals	1	Homelessness SIG	NCC Housing Strategy NCC Public Health	Increased understanding of the issues facing homeless people	N/A	Ongoing	N/A	Yes
	5.2 Identify and address barriers to homeless people in accessing health services	Share research and evidence gathered in the annual review with commissioners	2	Homelessness SIG	NCC Public Health Nottm City CCG NUH NHS Trust Nottm City Care	Increased understanding of the barriers faced by homeless people	All	Ongoing	Fully	Partial
Development and delivery of joint initiatives to support Homeless citizens	**5.3** Collaboratively develop a protocol between housing and health to ensure the health and housing needs of the client are reciprocally taking into account during assessment and decision making processes in services	Housing Aid and Homeless Health Team to review their existing documentation, make and take forward recommendations	1	Housing Aid CCG	NCH and RPs GP's Community Mental Health Teams Wellness in Mind Other health professionals	Reduction in repeat assessments of vulnerable people Delivery of a *making every contact count* approach	All	December 2017	Fully	Yes
	5.4 Implement the recommendations developed through the Mental health Homeless task group	Review emerging needs and further development opportunities	1 and 2	Mental Health Strategy Steering Group	Mental Health Crisis Concordat Group Mental Health Joint Commissioning Group Homelessness SIG	People have access to suitable accommodation to meet their needs Reduction in the proportion of people presenting as homeless with enduring mental health support needs	All	December 2017	Fully	Yes

	5.5 Evaluate the provision of the CPN within the Homeless Health team to support clients with mental health needs to access mental health services	On appointing to the post, Homelessness SIG to be involved in setting data collection criteria	1	Nottm City CCG	Homeless Health Team Homelessness SIG	People have access to suitable accommodation to meet their needs Reduction in the proportion of people presenting as homeless with enduring mental health support needs	All	January 2017 (approx. 6 months after appointing)	Fully	Partial

Glossary of Acronyms

ASB	Anti-Social Behaviour
AT	Assistive Technology
BCF	Better Care Fund
CCG	Clinical Commissioning Group
CDP	Crime and Drugs Partnership
CYPPN	Children and Young People's Provider Network
DASH	Decent And Safe Homes
DSVA	Domestic and Sexual Violence
DWP	Department of Work and Pensions
EHO	Environmental Health Officer
EMPO	East Midlands Property Owners
EWD	Excess Winter Deaths
FITC	Fit In The Community
HHPG	Health and Housing Partnership Group
HHT	Homeless Health Team
HWbB	Health and Wellbeing Board
HWbS	Health and Wellbeing Strategy
ILSS	Independent Living Support Services
JSNA	Joint Strategic Needs Assessment
LAEO	Looking After Each Other
LDJCG	Learning Disabilities Joint Commissioning Group
MAF	Multi Agency Forum (for supporting refugees, asylum seekers and migrants)
MoU	Memorandum of Understanding
NCC	Nottingham City Council
NCH	Nottingham City Homes
NEP	Nottingham Energy Partnership
NHS	National Health Service
Nouse	Not an acronym – Nouse is the Strategic Housing Network facilitated by Nottingham City Council
NPRAS	Nottingham Private Rented Assistance Scheme
NUH	Nottingham University Hospital
OPCC	Office of Police and Crime Commissioner
RP's	Registered Providers (of social housing)
SIG	Strategy Implementation Group (homelessness prevention)
SROI	Social Return On Investment
VAPN	Vulnerable Adults Provider Network

Appendix (i)

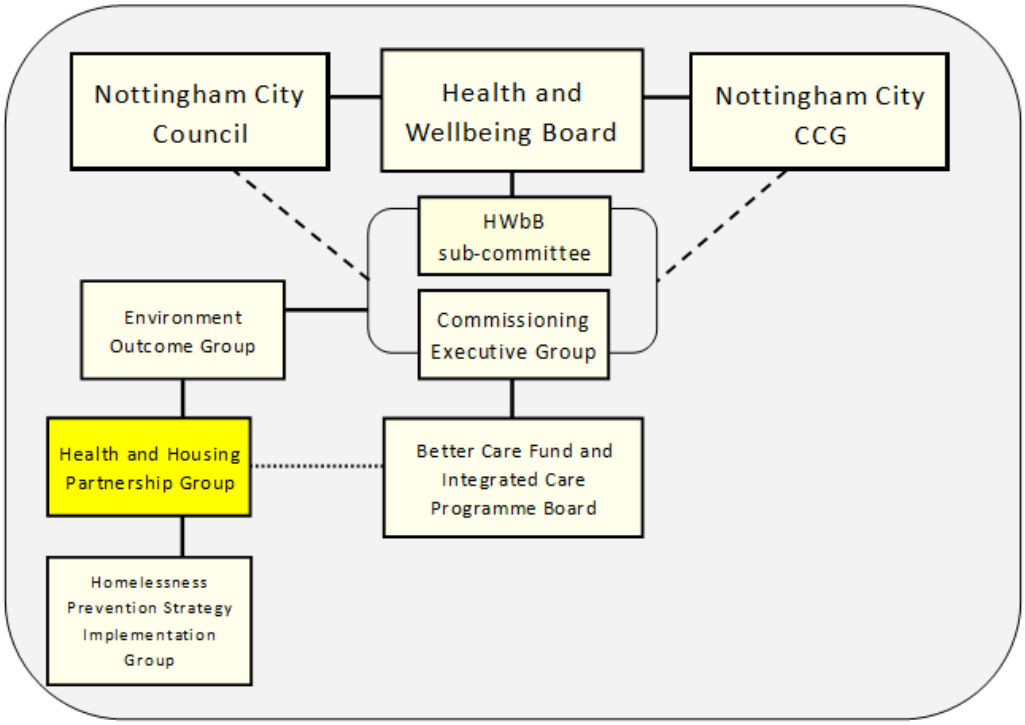
Nottingham City Health and Housing Partnership Group (HHPG)

TERMS OF REFERENCE

Version June 2016

Purpose / role of the group	*Improving health and wellbeing* is a priority for Nottingham as stated in the Nottingham Plan to 2020. • A key priority of the renewed Health and Wellbeing Strategy for Nottingham is that *housing will maximise the benefit and minimise the risk to health of Nottingham's citizens* • A key priority of the Strategic Housing Network's new Housing Nottingham Plan will be *improving health through housing*. • A strategic driver of the Nottingham Interagency Homelessness Prevention Strategy is *improving health and addressing multiple and complex needs* • The priority of the Nottingham Vulnerable Adults Plan is that *people are safer, happier and live longer*. Partners across the Health, Housing and Social Care sectors clearly recognise the direct correlation between suitable, safe, decent standard accommodation and good health and wellbeing and the need for integrated services to generate positive outcomes for residents. The HHPG brings together expertise from the health, housing and social care sectors to set and deliver the shared actions outlined in the local Memorandum of Understanding and in doing so supporting the local strategic ambitions.
Aims	Residents in Nottingham report that they are healthier, happier and live independently for longer, achieved by the Health and Housing Partnership Group focus on the following objectives; 1. Integrating health, social care and housing services 2. Maximising the impact from housing as part of the wider health workforce 3. The housing contribution to reducing health inequalities between areas, social and cultural groups 4. Further developing the housing sector's role in reducing demand for health and social care services 5. Communities and citizens playing their part in contributing to health and happier lives, strategies and activities
Directive	Key responsibilities of the HHPG: • Development, implementation and review of the Nottingham Memorandum of Understanding action plan • Reporting to the Environment outcome group on the progress of the action plan • Functioning as a consultative body on integral health, housing and social care work

	• Making recommendations which ensure that integration of health, housing and social care is reflected in local planning, strategy development and commissioning The HHPG will fulfil a workplan based on the implementation of set actions within the following five priority areas (as set out in the Memorandum of Understanding): 1. Evidencing the need for (and impact of) integrated health, social care and housing interventions 2. Collectively developing efficient and innovative working practices, where relevant information is shared, joint activity is undertaken and funding opportunities are maximised 3. Ensuring homes in the private sector are safe, well managed and help to protect the health and wellbeing of residents 4. Developing the financial resilience of Nottingham citizens 5. Enabling local partners to identify and fulfil their role in homelessness prevention as well as meeting the health and wellbeing needs of homeless people
Meeting arrangements	1. Meetings will take place every two months according to an annually planned schedule 2. A Health and Housing Partnership task coordination group will pre-meet to facilitate the following: • Agenda setting • Work plan development • Technical support • Action delivery reporting • Regular and bespoke data collection and analysis 3. The HHPG task coordination group will consist of the Chair, Vice chair, NCC Housing Strategy, NCC Public Health and a 'front line services' elected representative from the group. 4. Task groups and sub groups may be created to develop specific pieces of work 5. Agenda and papers to be circulated a minimum of one week before the meeting date.
Governance	• The HHPG is governed by the Health and Wellbeing Board and reports to the Environment Outcome Group. • The HHPG will provide bi-annual reports to the governing bodies as well as to the Portfolio Holder for Planning and Housing and the Corporate Director for Development and Growth. One of these reports will be a summary of the annual report. • The HHPG will also report annually to the Better Care Fund and Integrated Care Programme Board. • The HHPG will provide additional reports upon request and in exceptional circumstances.

	
Accountability	Partner agencies have pledged commitment to the delivery of activity set out within the Memorandum of Understanding. The HHPG will collectively identify the annual priorities, it is then the responsibility of the individual agencies involved (headed by the lead agency) to fulfil the action and report back to the HHPG. The HHPG will provide monthly updates to the Environment Outcomes Group. The MoU has been agreed by the Health and Wellbeing Board who will monitor its progress.
Review	The HHPG task coordination group will coordinate an annual review of the work plan of the HHPG which will determine the priorities for the following year. The MoU will be reviewed in line with the Housing JSNA.
Membership **Roles and Responsibilities**	Members of the HHPG are expected to: • be clear and confident in presenting and contributing their views and the views of the organisations they represent • take decisions and commit resources on behalf of their organisation / department or service area • nominate an appropriate substitute from their organisation to attend in their absence • work in partnership with other HHPG members • be committed to contributing to a broad multi agency view • represent their agency or partner agencies effectively providing feedback and gathering information when occasion arises • become members of task groups and sub-groups for specific issues and / or nominate other representatives. • act as 'champions' for the work of the HHPG within their organisations and represent the HHPG positively outside of meetings • lend expertise of their own service areas willingly

	• ensure that the HHPG informs policy and strategy development within their own organisations / sectors • monitor the implementation of the HHPG workplan within their organisations / sectors and report on progress to the HHPG when required (including providing data and statistics) Members will be supported through access to the HHPG task coordination group: • to submit agenda items for the HHPG • to resolve issues or difficulties around any actions set in the meetings • for advice on specific areas when appropriate <u>Chair</u> The chair can be elected from existing members of the Health and Wellbeing Board. Where the Chair is from one of the represented agencies or departments another colleague can attend to fulfil the role of organisation representative. <u>Vice chair</u> The vice chair can be elected from existing members. The role of the vice chair is to: • Substitute for the chair in the chairs absence or when discussing topics where there may appear to be a direct conflict of interests • Time keep the agenda items
Members	The HHPG is a decision making and delivery accountability meeting of inter-agency representatives from across the housing, health and social care and support sectors and the membership reflects this. The group may co-opt additional members for specific tasks or topics as appropriate