Citizens Survey 2014 Index of Dashboards

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35. Mental Wellbeing Categories (1 of 2)

36. Mental Wellbeing Categories (1 of 2)

37. Loneliness

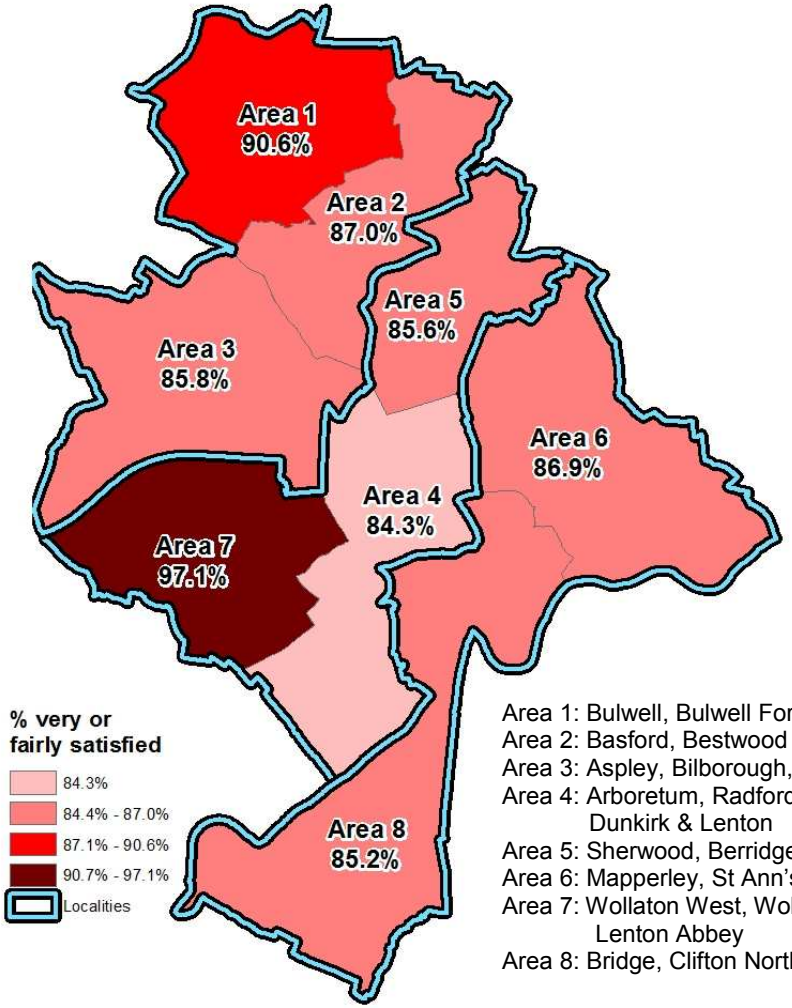
38. Trust other people

Correlations between questions

1: Local Area Satisfaction

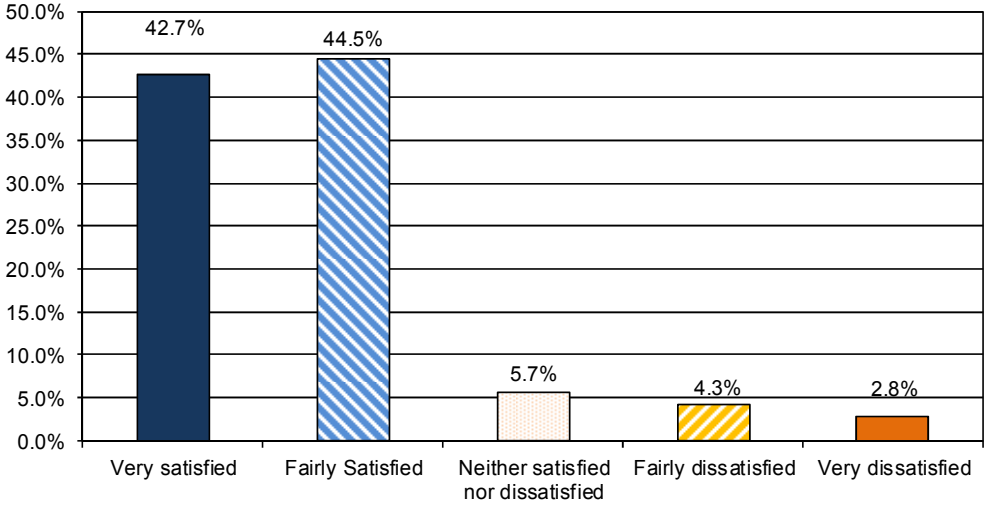
Headline: 87% satisfied with local area

Percentage of respondents who are very or fairly satisfied with their local area.

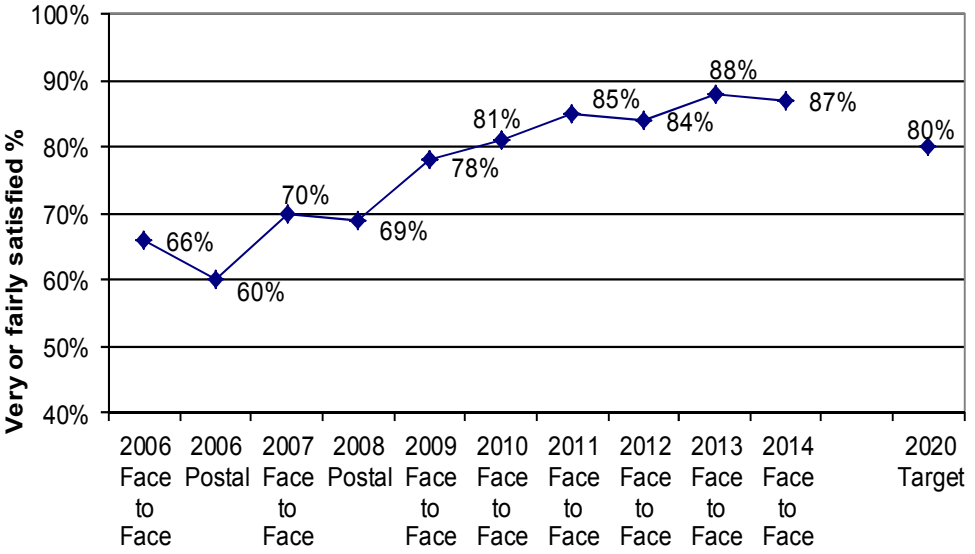


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Local area satisfaction



City change over time (percentage very or fairly satisfied)

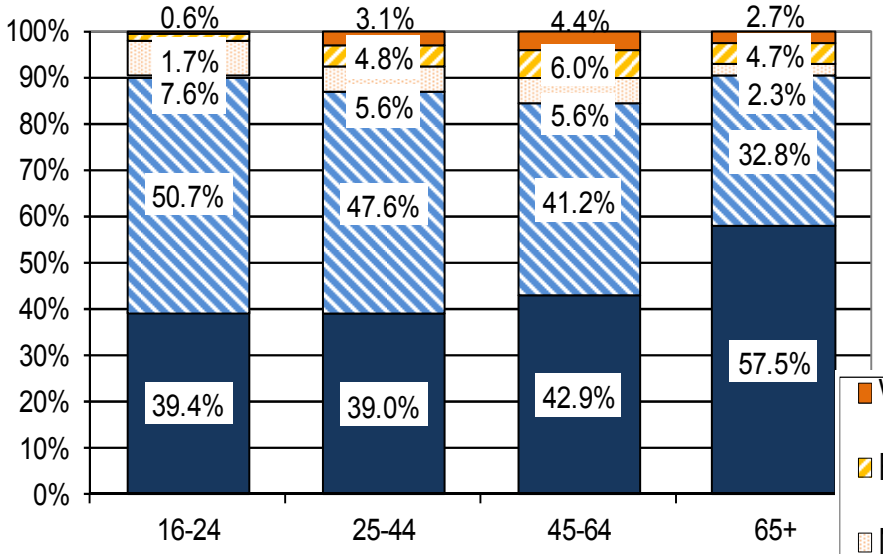


Based on 2,105 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

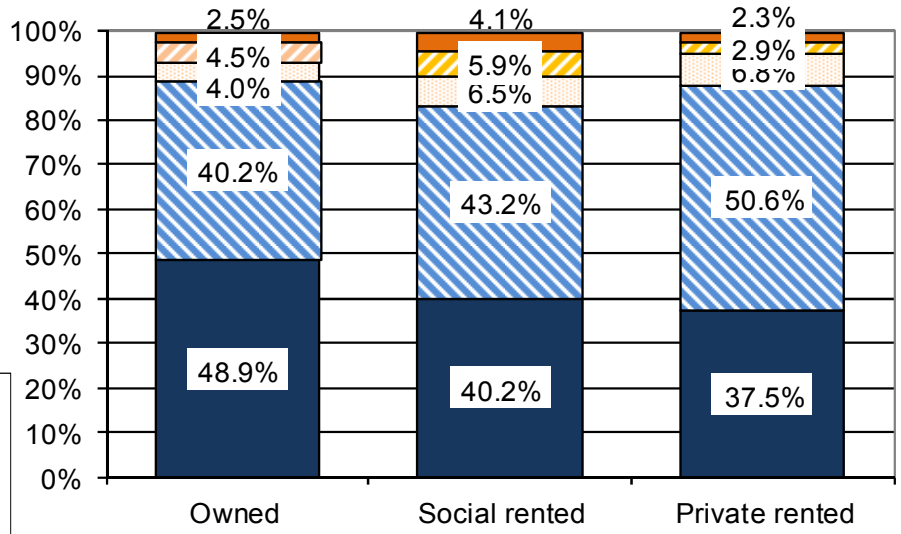
Key Points

- Over 90% of people in Areas 1 and 7 are satisfied with their local area.
- Satisfaction is highest amongst the oldest and youngest age groups, and those who own their housing.
- The lowest levels of satisfaction are amongst people who are unemployed and those in social rented housing

Satisfaction by age

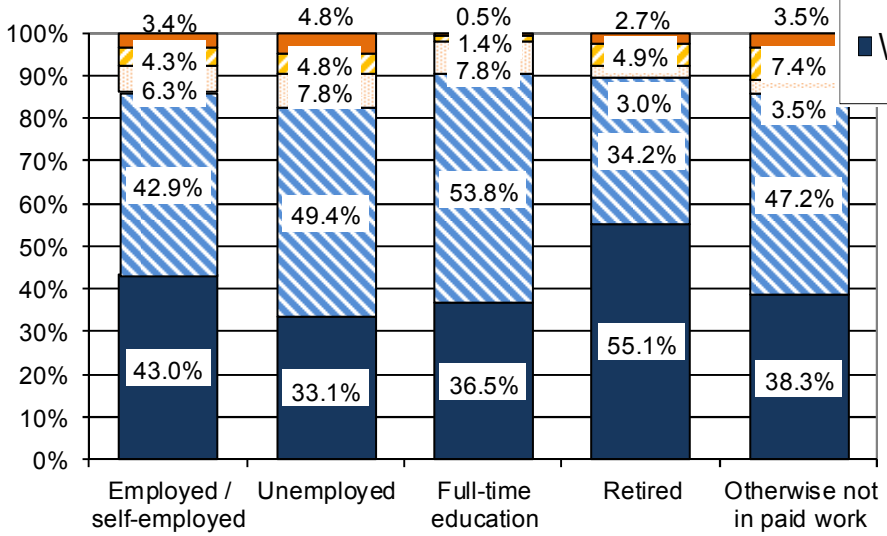


Satisfaction by housing tenure

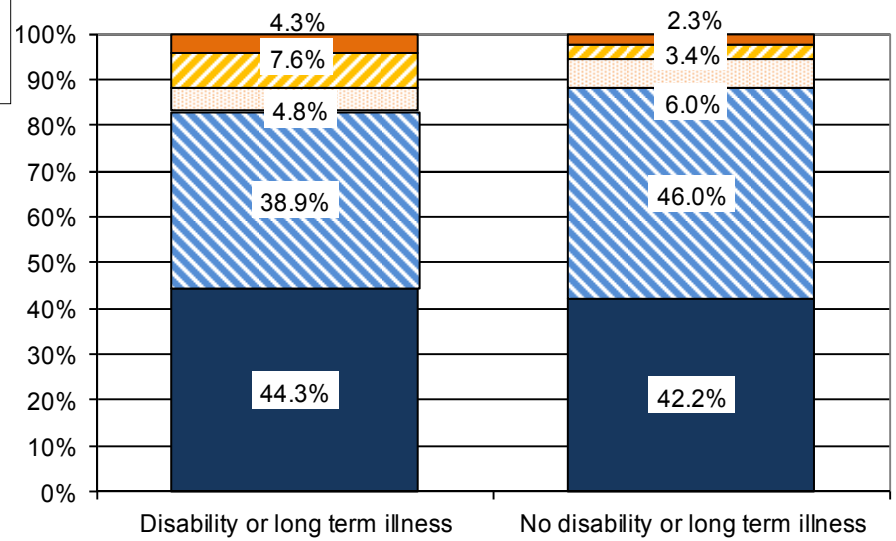


Very dissatisfied
Fairly dissatisfied
Neither satisfied nor dissatisfied
Fairly Satisfied
Very satisfied

Satisfaction by employment status



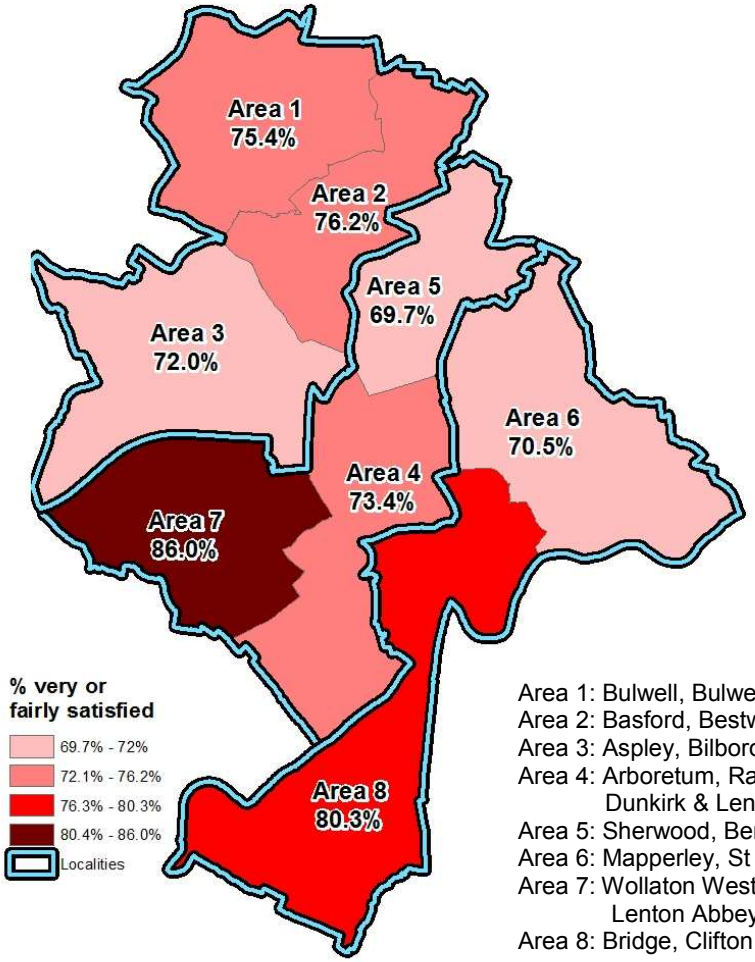
Satisfaction by disability or long term illness



2: Cleanliness of Local Area

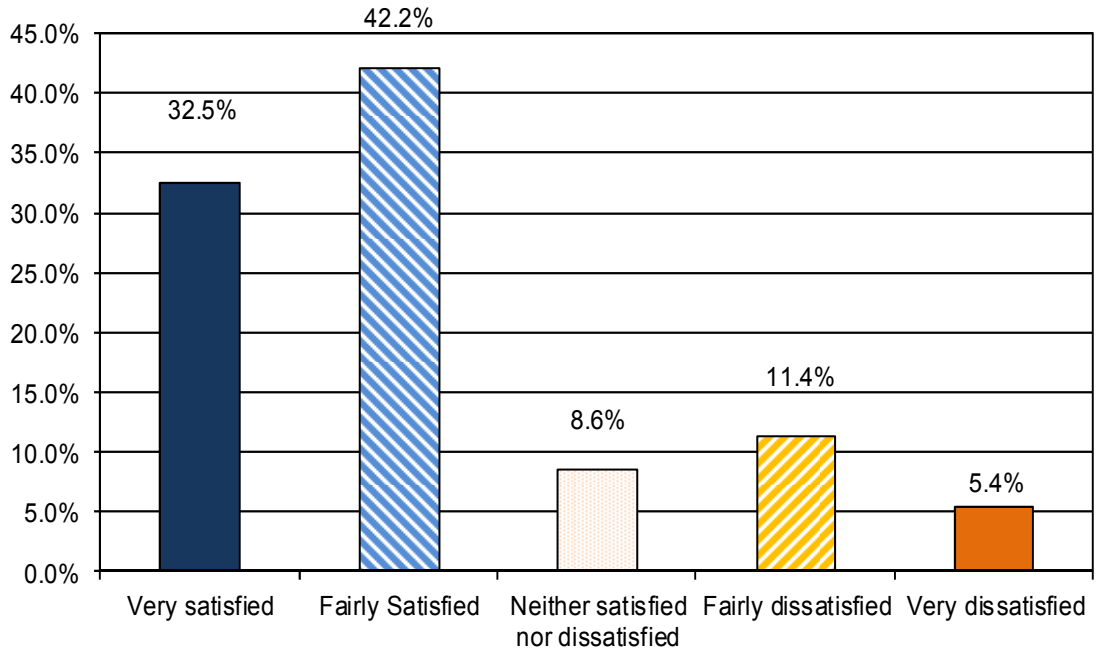
Headline: 75% satisfied with cleanliness of their local area

Percentage of respondents who are very or fairly satisfied with the cleanliness of their local area.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with cleanliness of local area

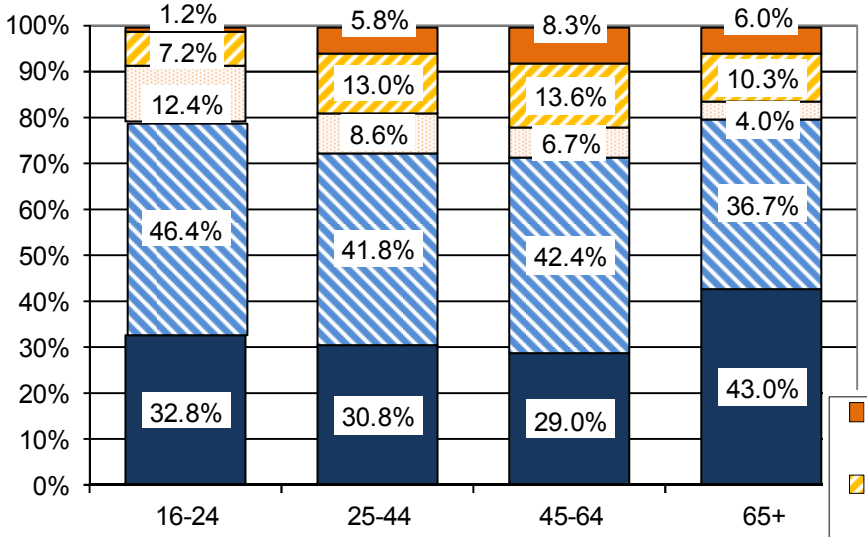


Based on 2,105 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

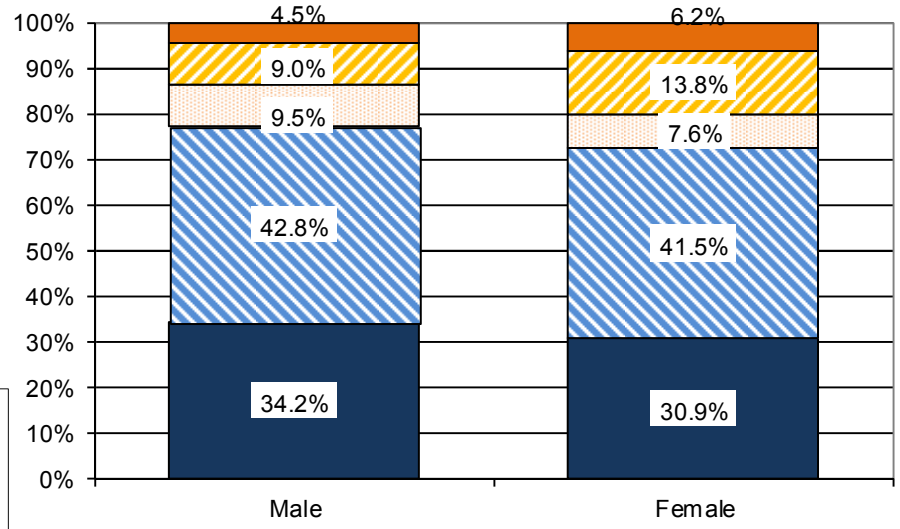
Key Points

- Satisfaction was highest in Area 7 and lowest in Area 5
- Satisfaction is highest amongst the oldest and youngest age groups and those in full time education.
- The lowest levels of satisfaction are amongst the unemployed and women are less likely to be satisfied than men with the cleanliness of their local area.

Satisfaction by age

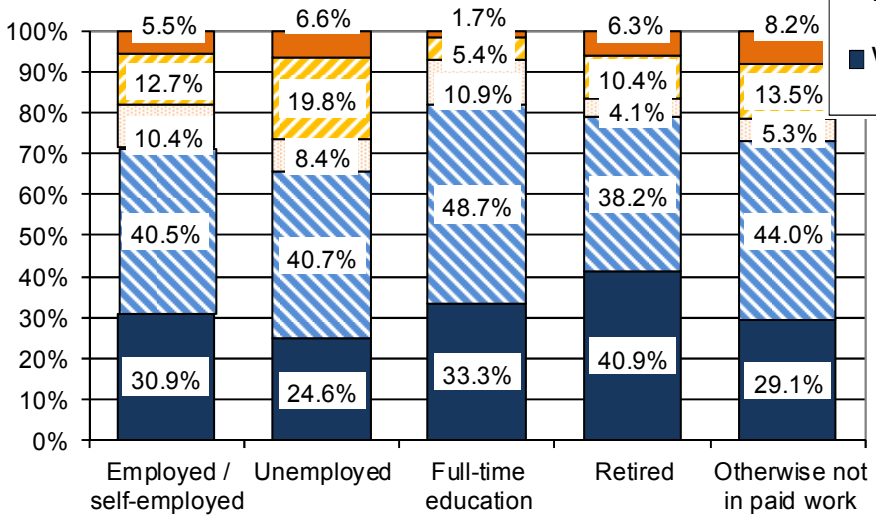


Satisfaction by gender

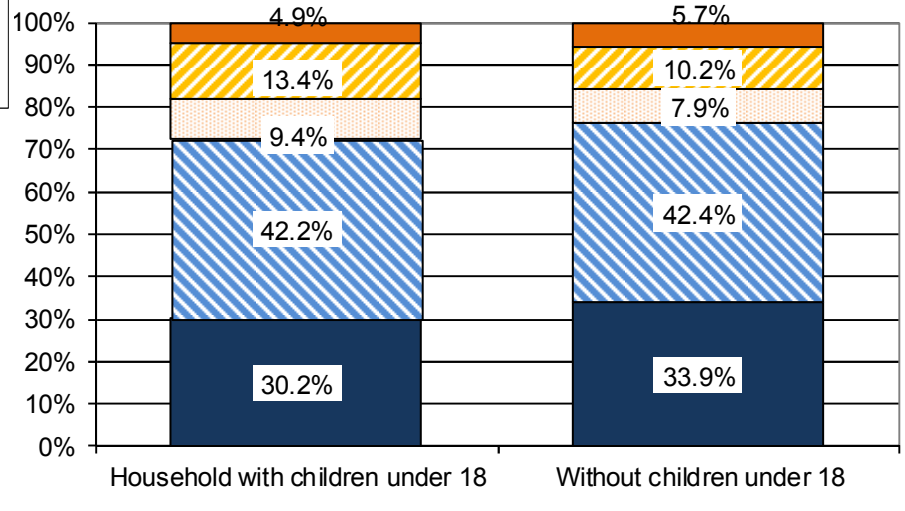


Very dissatisfied
Fairly dissatisfied
Neither satisfied nor dissatisfied
Fairly Satisfied
Very satisfied

Satisfaction by employment status



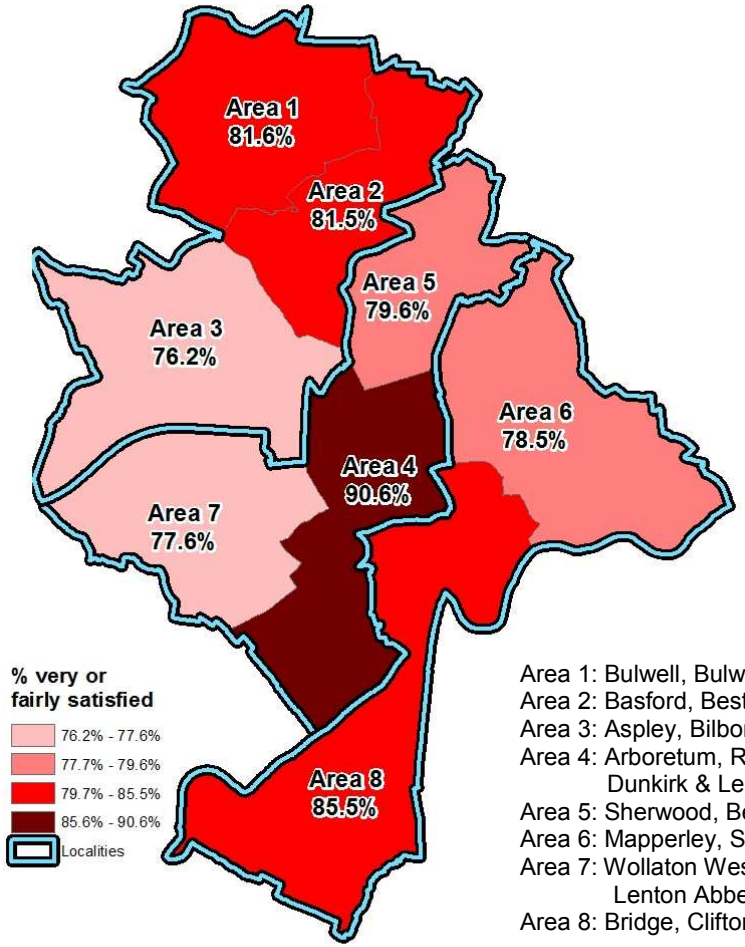
Satisfaction by children in household



3: Cleanliness of the City Centre

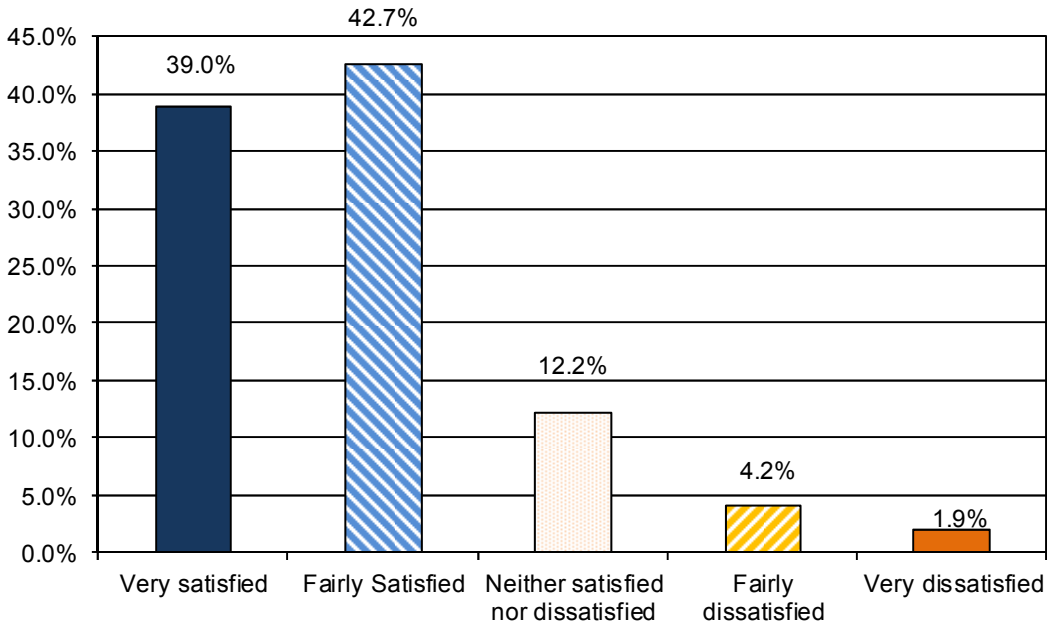
Headline: 82% satisfied with cleanliness of the City Centre

Percentage of respondents who are very or fairly satisfied with the cleanliness of the City Centre.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with cleanliness of the City Centre

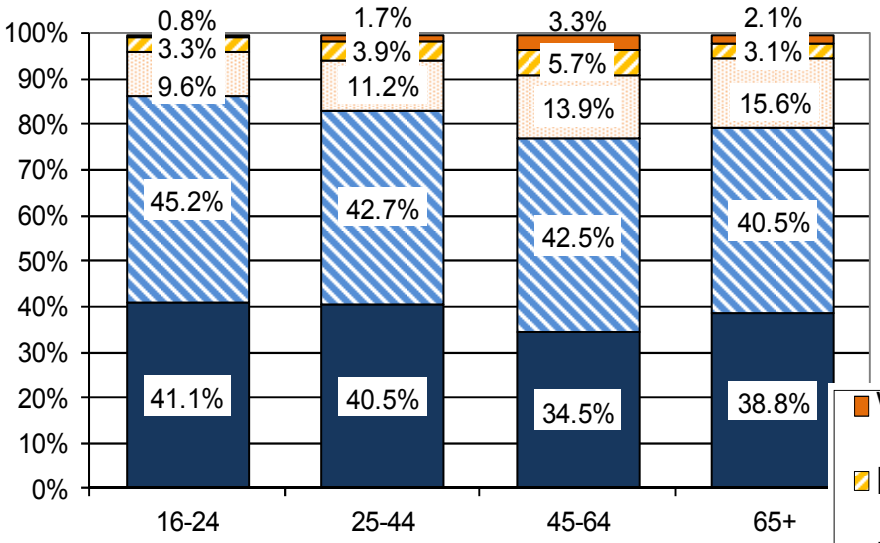


Based on 2,077 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

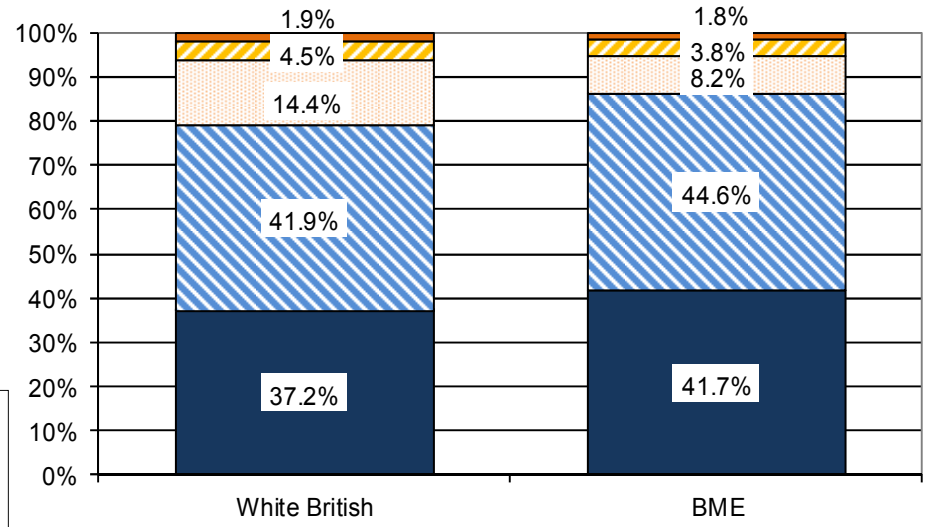
Key Points

- Satisfaction was highest in Area 4 and lowest in Areas 3 and 7.
- Satisfaction is highest amongst people in full time education and BME groups.
- People with a disability or long term illness are least likely to be satisfied with the cleanliness of the City Centre

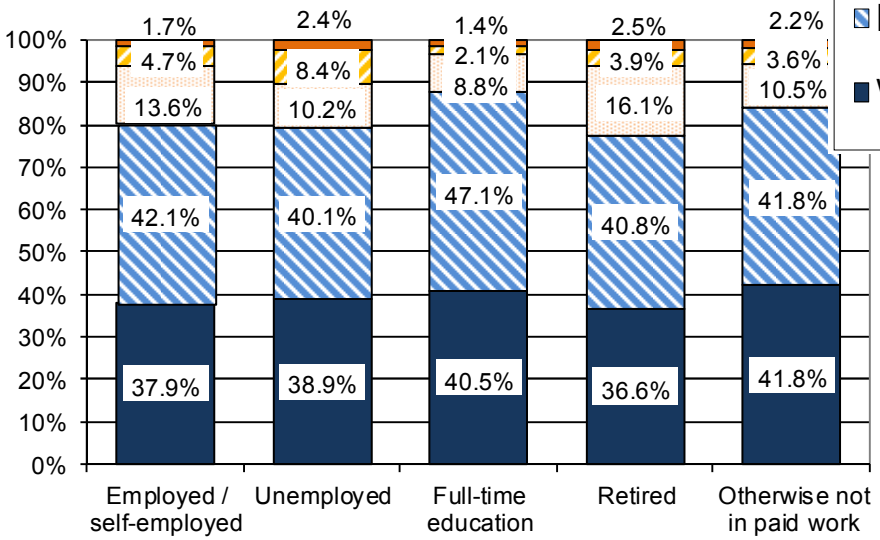
Satisfaction by age



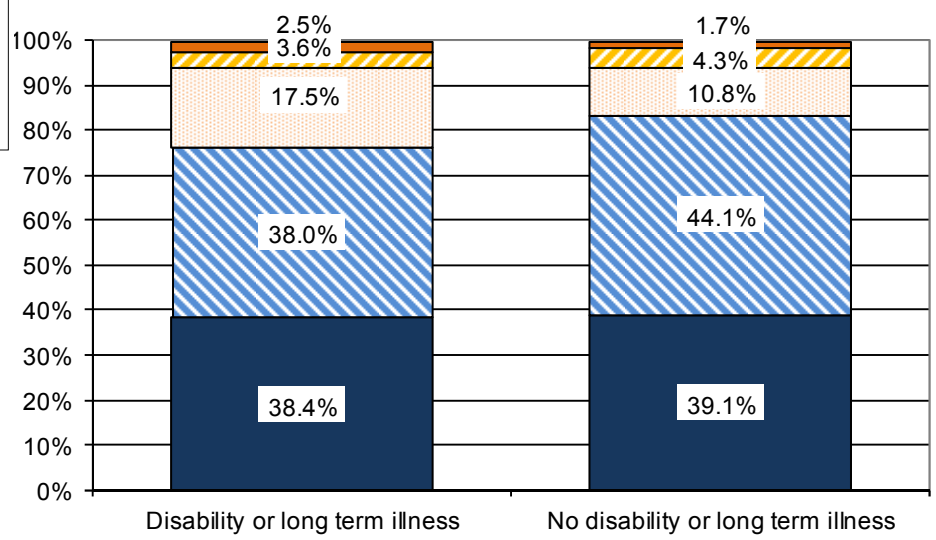
Satisfaction by ethnicity



Satisfaction by employment status



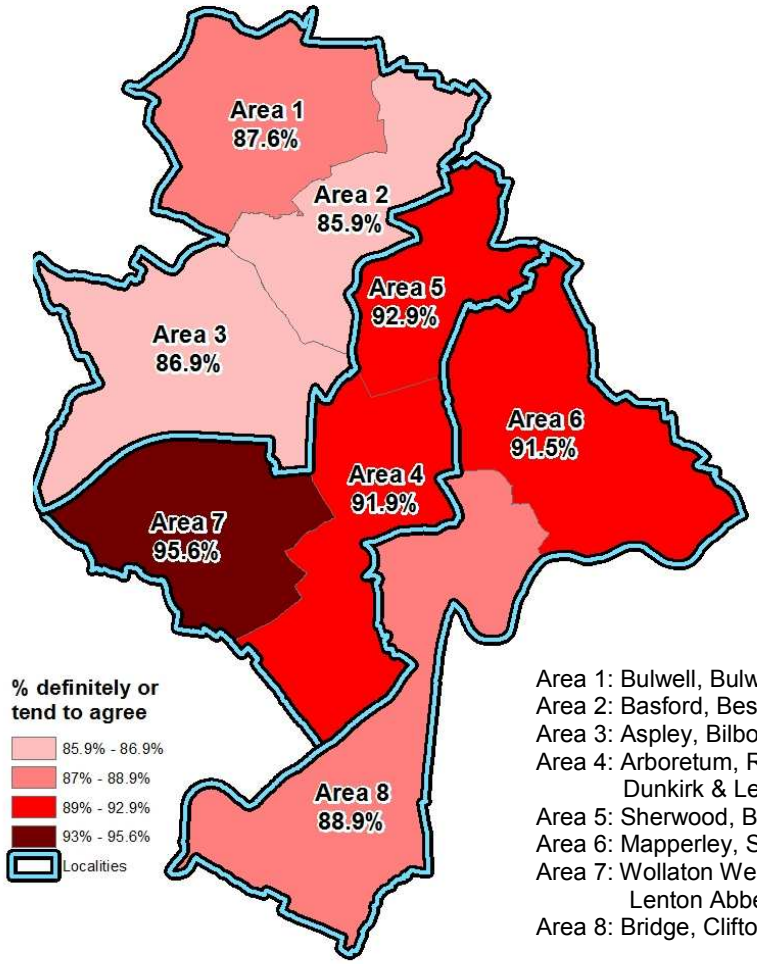
Satisfaction by disability or long term illness



4: Local Area Cohesion

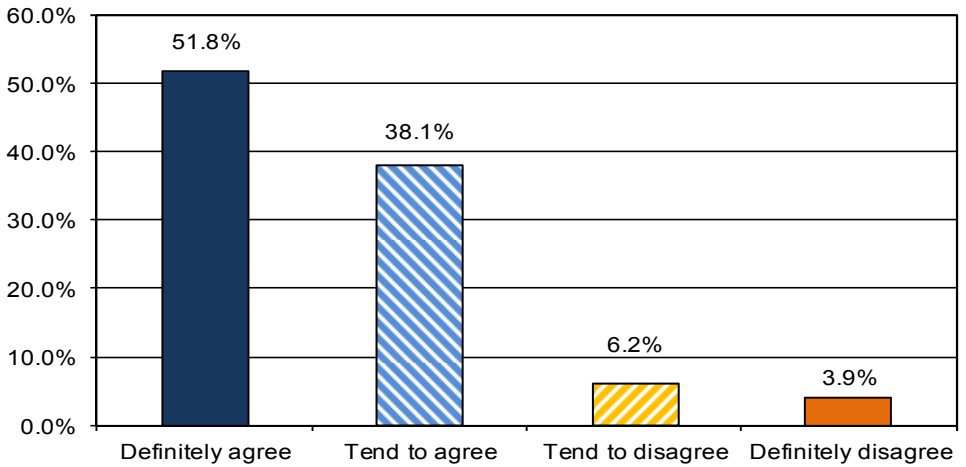
Headline: Cohesion remains high at 90%

Percentage of respondents who definitely or tend to agree their local area is a place where people from different backgrounds get on well.

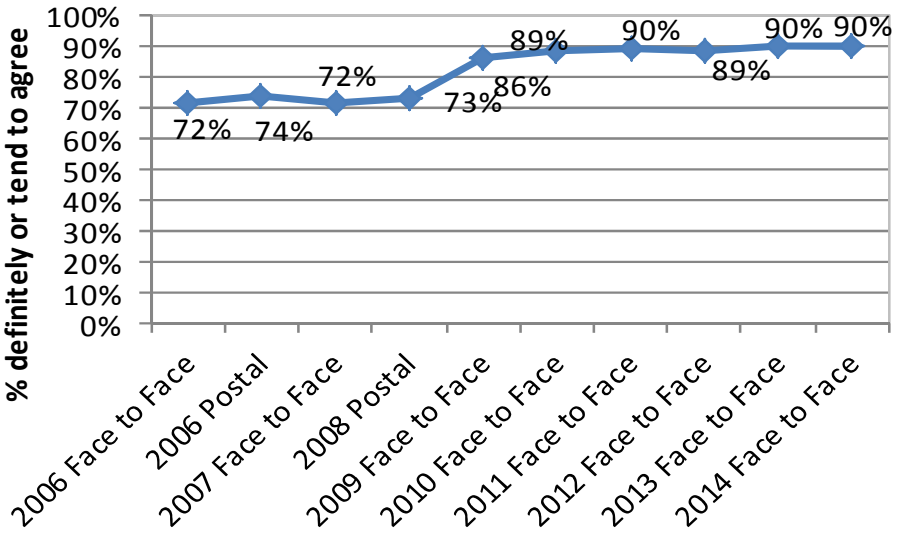


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Local Area Cohesion



City change over time (percentage agree or tend to agree)

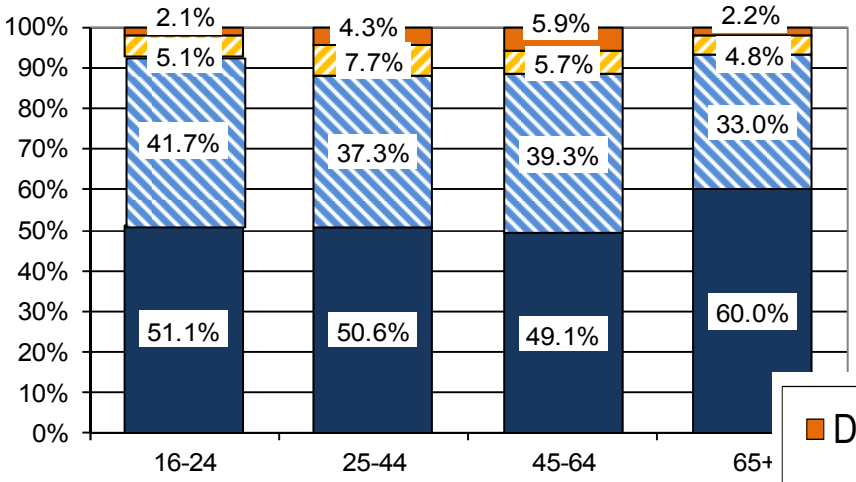


Based on 1,940 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

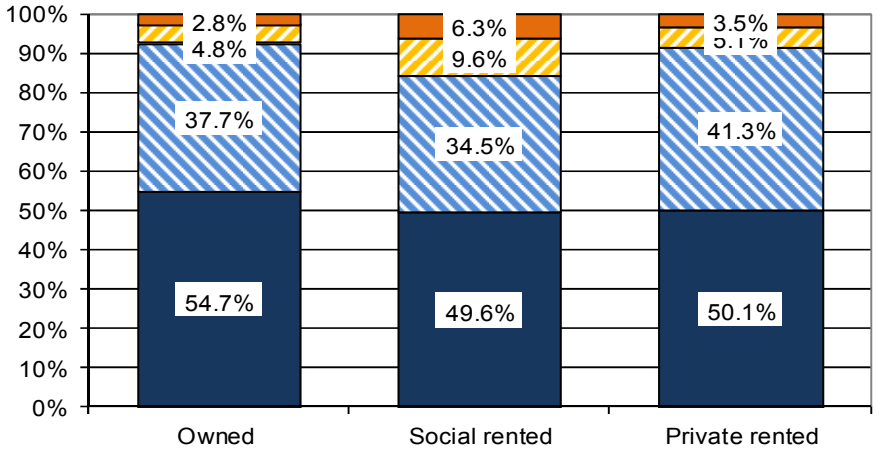
Key Points

- The proportion of respondents who agree that, in their local area, people from different backgrounds tend to get on well has again stayed around 90% for the fifth consecutive year.
- White British and BME groups are equally likely to agree that people from different backgrounds get on well.
- Retired people were most likely to agree and unemployed people were least likely to agree.

Opinion by age

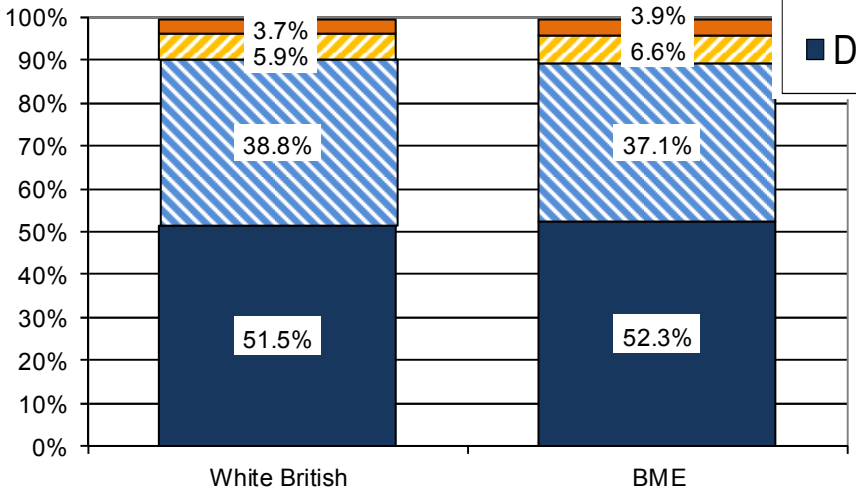


Opinion by housing tenure

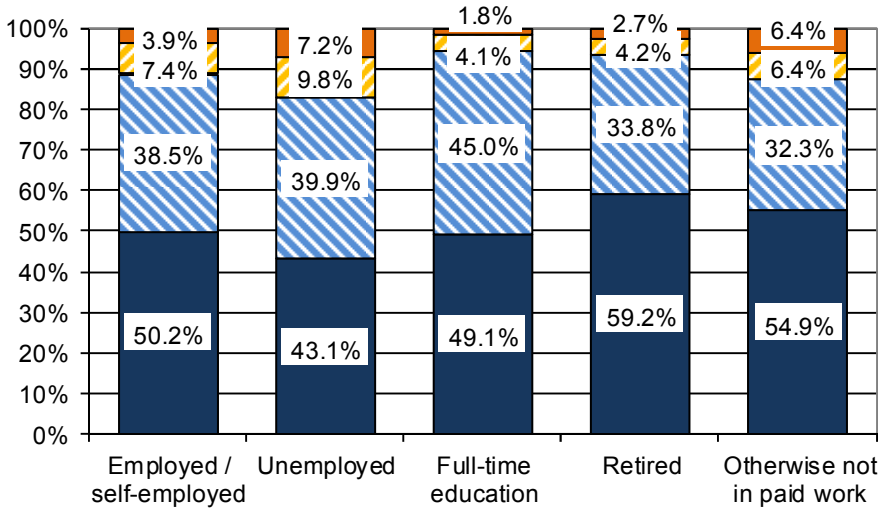


Definitely disagree
Tend to disagree
Tend to agree
Definitely agree

Opinion by ethnicity



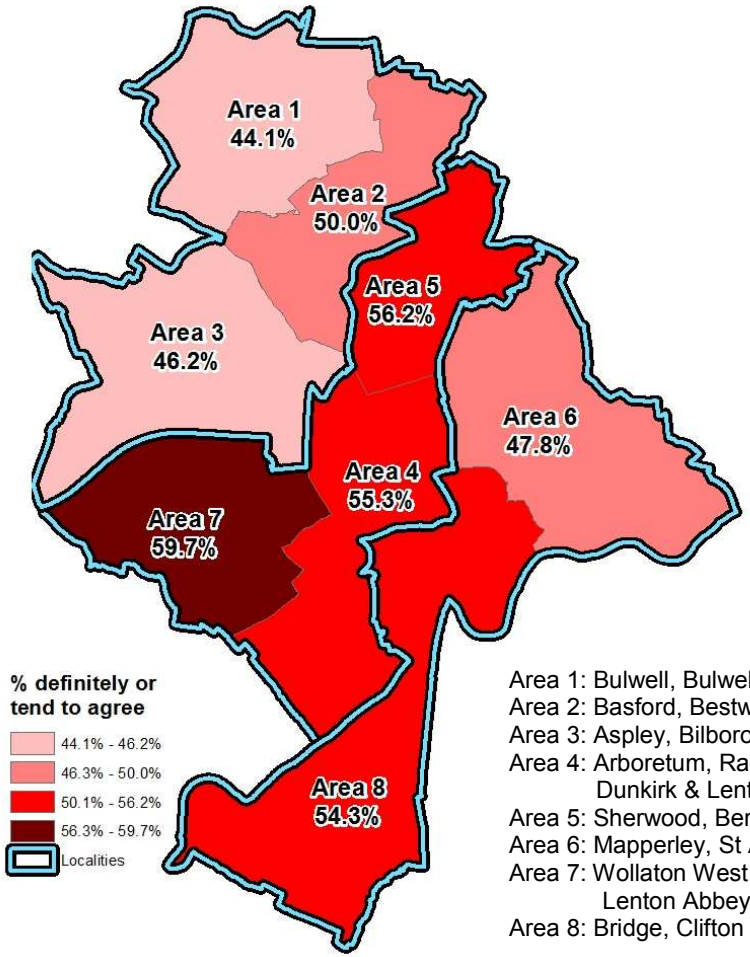
Opinion by employment status



5: Ability to influence local decisions

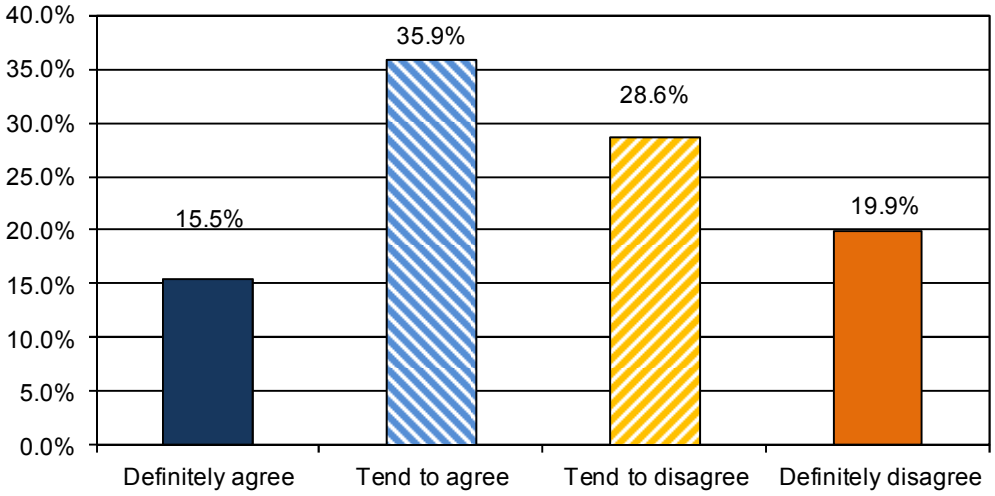
Headline: 51% feel they can influence decisions

Percentage of respondents who definitely or tend to agree they can influence decisions which affect their local area

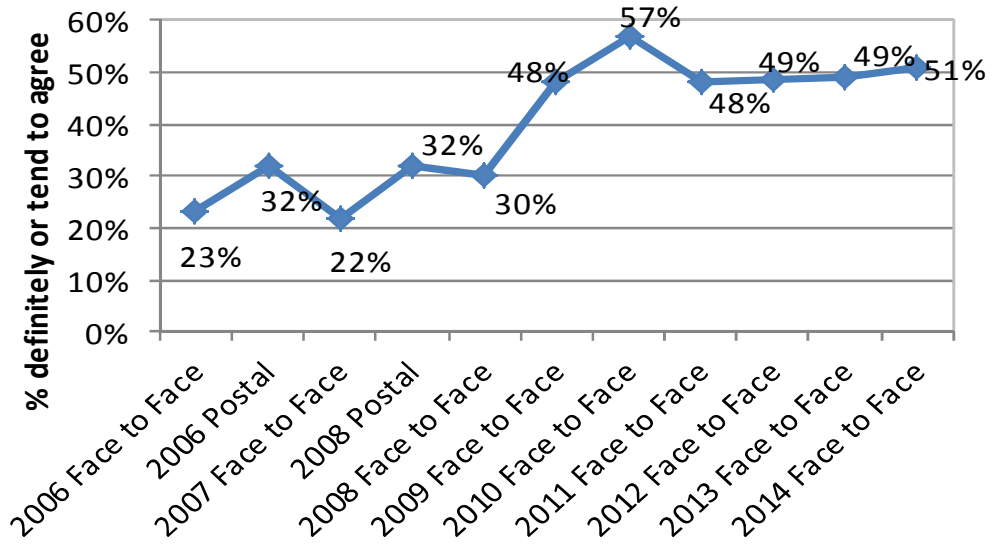


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to influence local decisions



City change over time (percentage definitely or tend to agree)

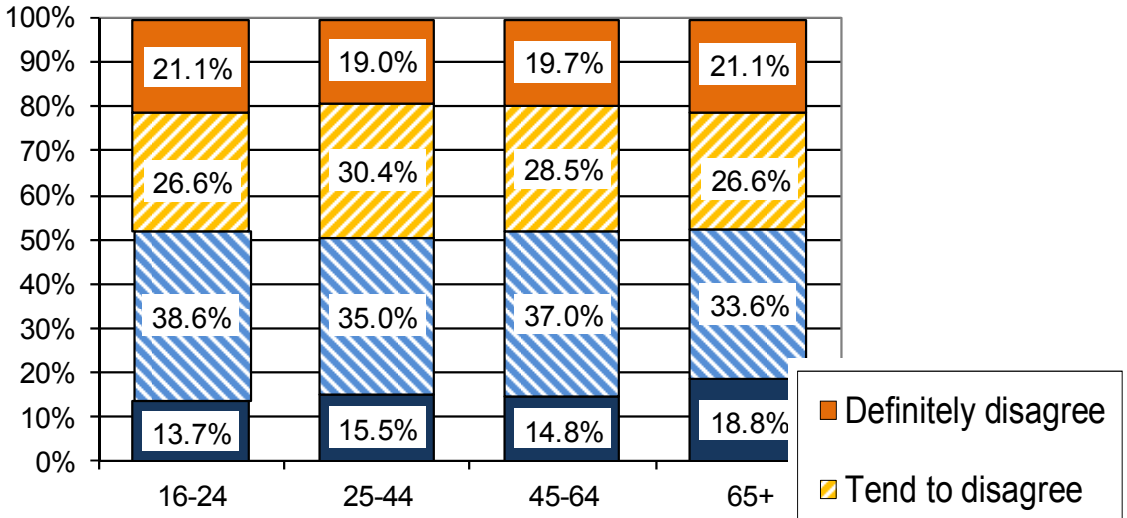


Based on 1,634 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

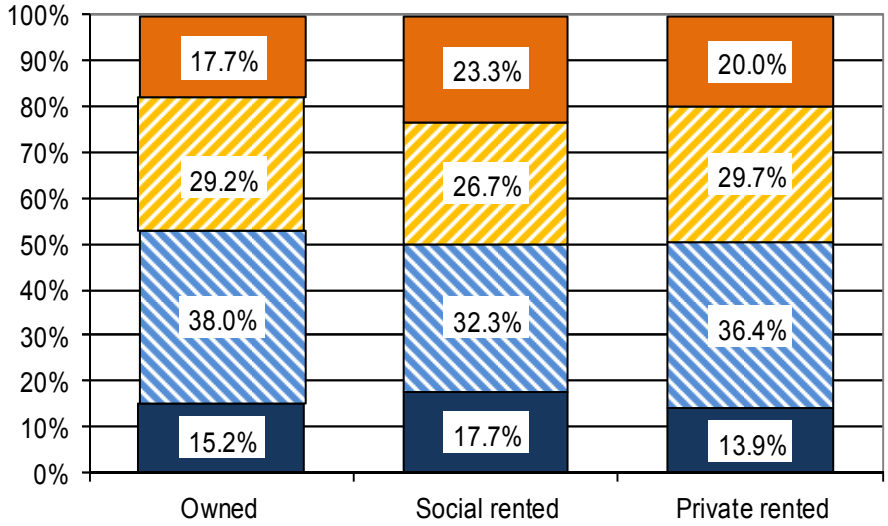
Key Points

- Area 7 has the highest proportion of people who agree they can influence decisions that affect the local area
- Areas 1 and 3 have the lowest proportions. The difference between different Areas of the City is larger than the difference between different groups of people
- BME groups and people who own their housing are the most likely to agree that they can influence decisions.

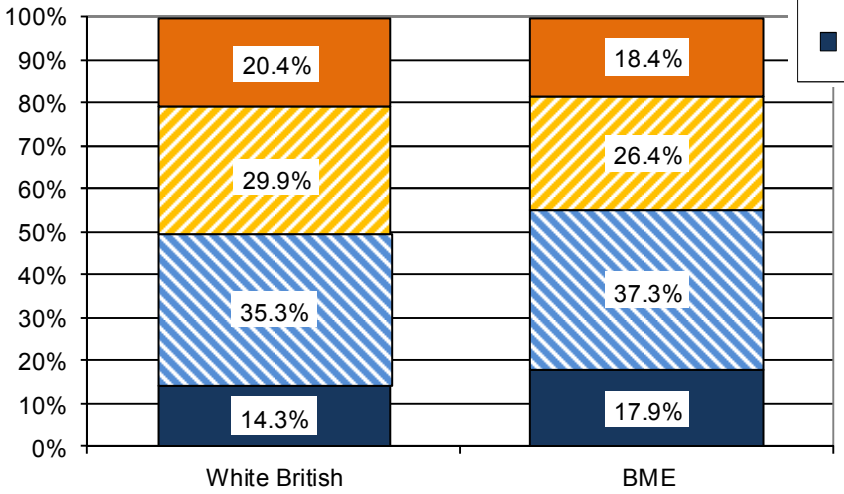
Opinion by age



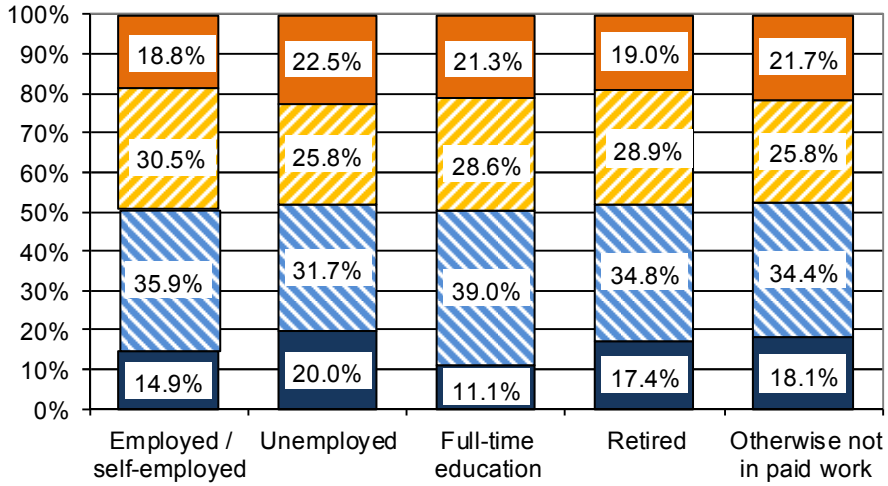
Opinion by housing tenure



Opinion by ethnicity



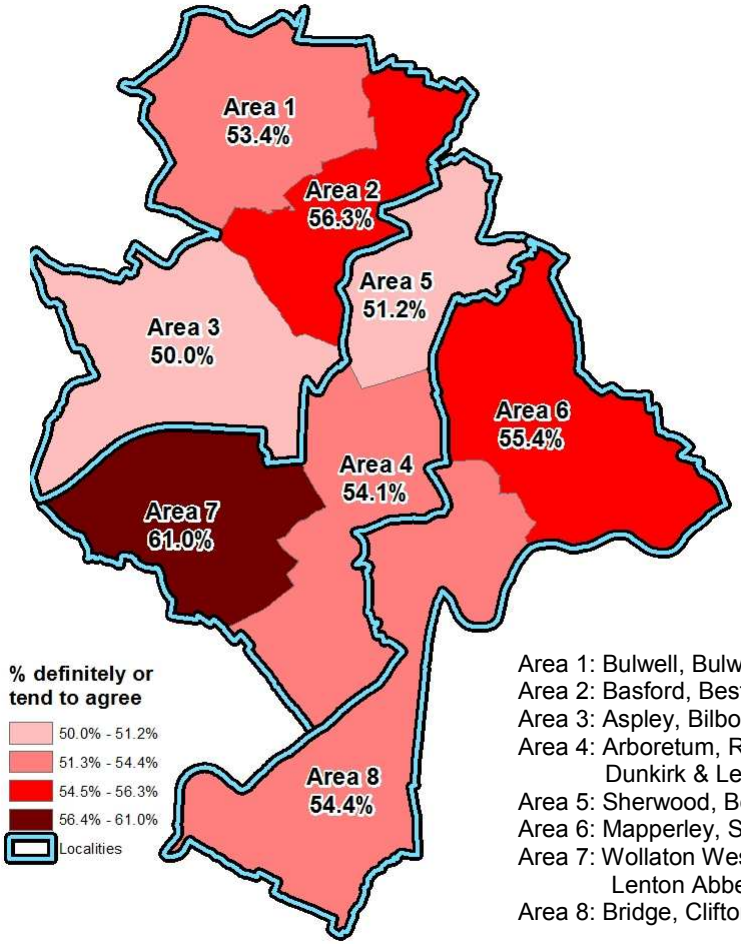
Opinion by employment status



6: Opportunity to be involved in local decisions

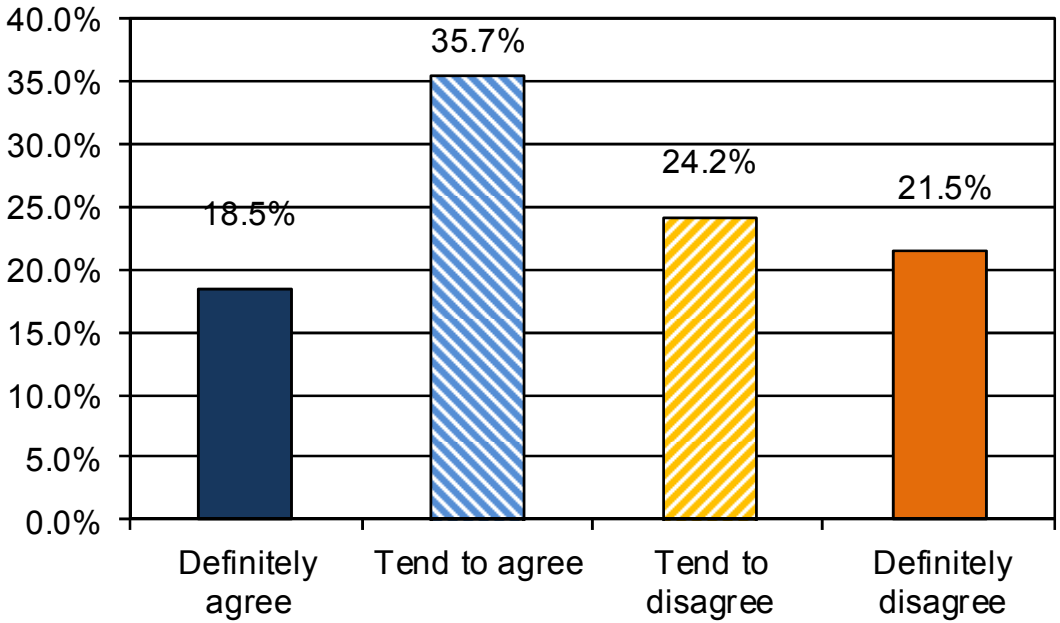
Headline: 54% agree they have the opportunity to be involved

Percentage of respondents who definitely or tend to agree they have the opportunity to be involved in decision making in their local area



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Opportunity to be involved in local decision making

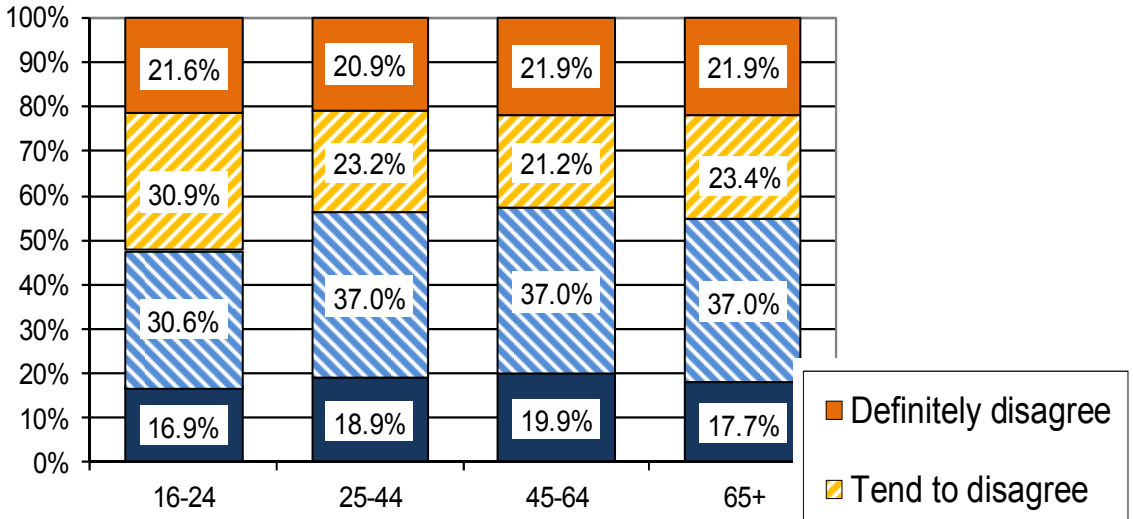


Based on 1,704 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

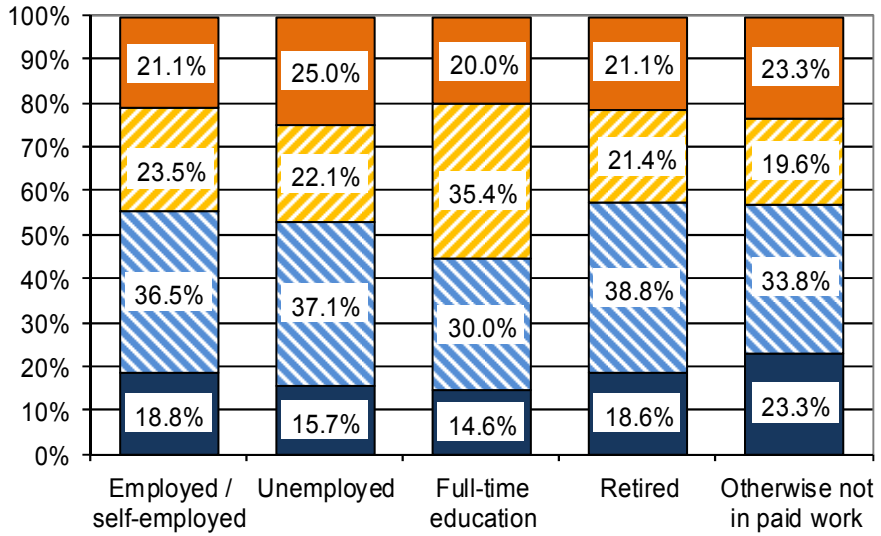
Key Points

- Area 7 had the highest proportion of people who felt they could get involved in local decisions. Area 3 had the lowest propotion.
- The 16-24 age group are less likely to agree than older age groups.
- Retired people were most likely to agree and those in full time education least likely.

Opinion by age

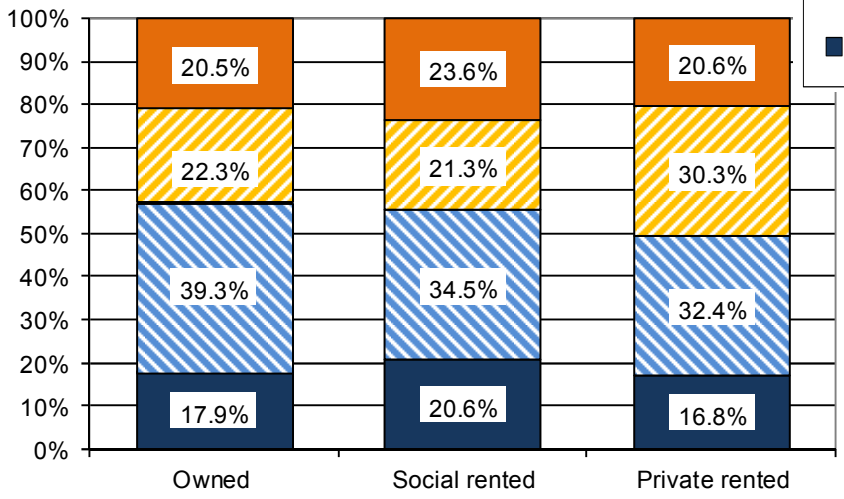


Opinion by employment status

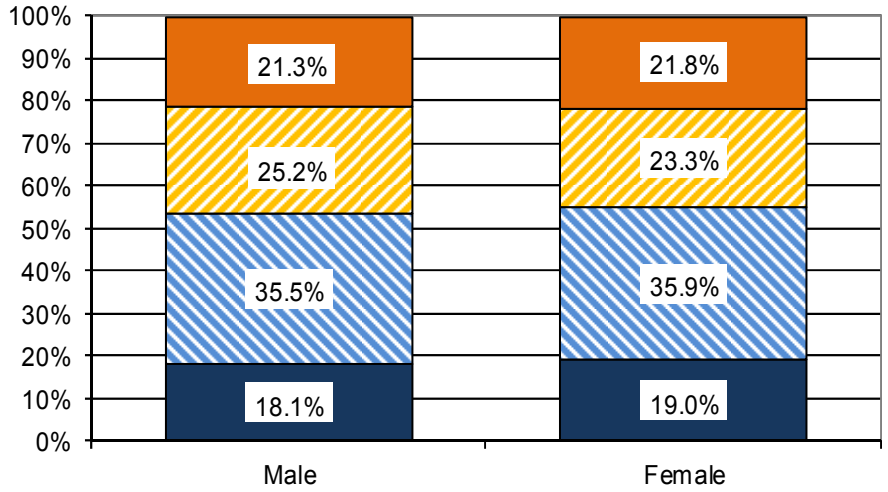


Definitely disagree
Tend to disagree
Tend to agree
Definitely agree

Opinion by tenure



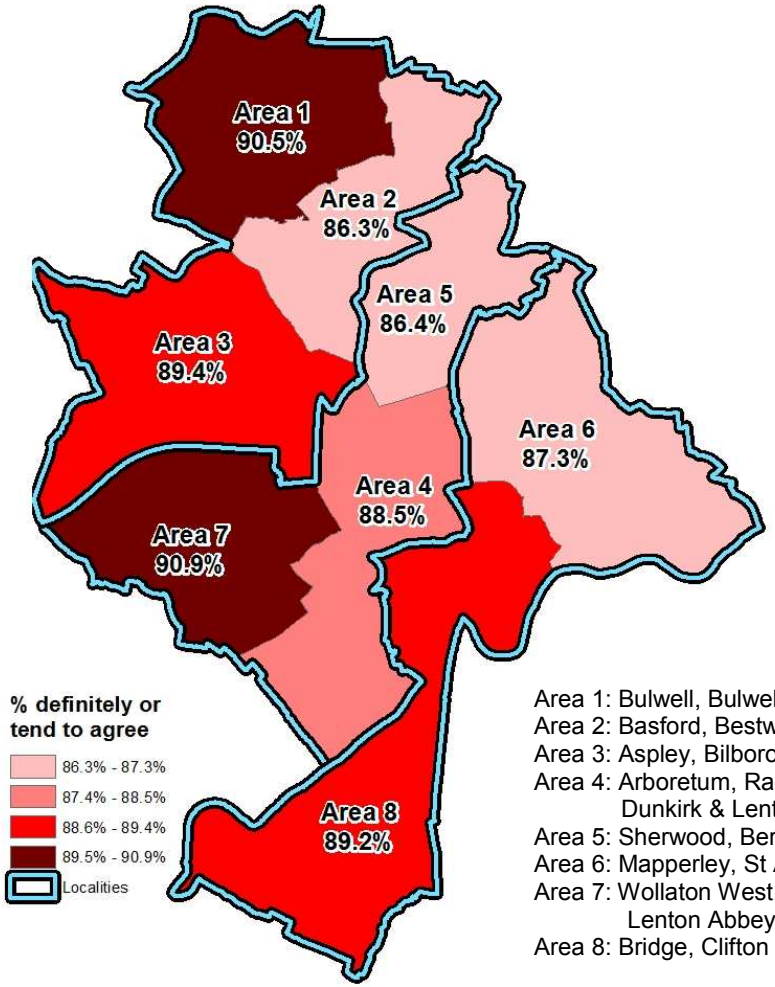
Opinion by gender



7: Ability to rely on local people

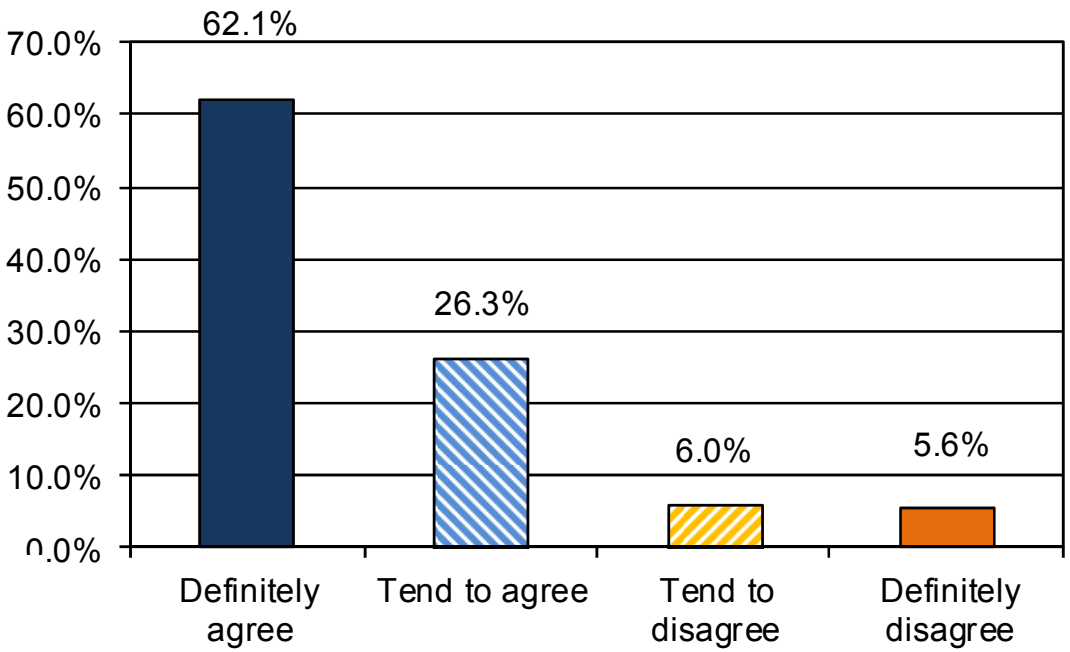
Headline: 88% of people agree they can rely on friends, family or neighbours

Percentage of respondents who definitely or tend to agree they can rely on local people (friends, family, neighbours) to provide help



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to rely on local people to help

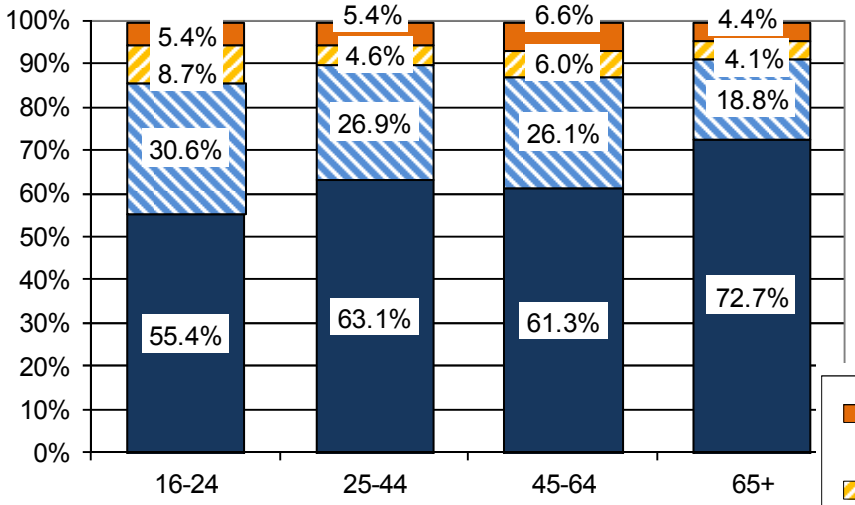


Based on 2,028 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

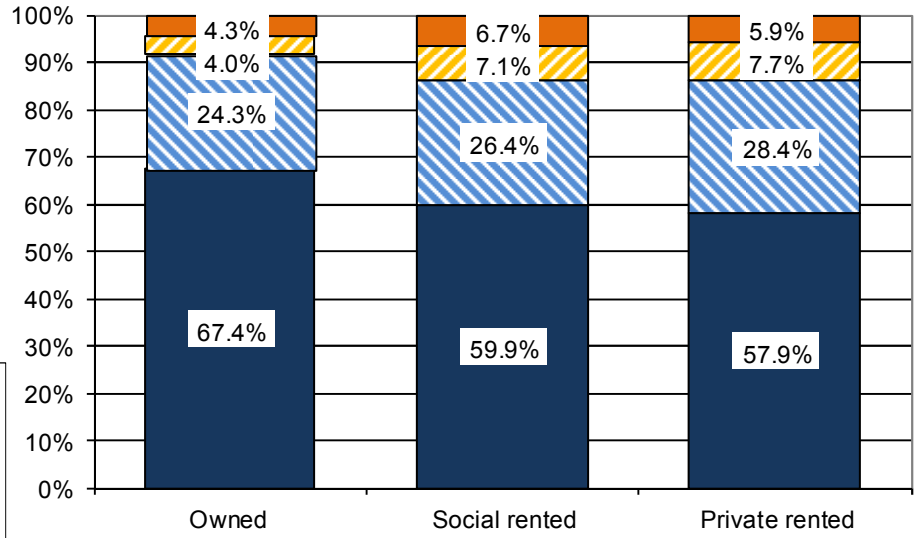
Key Points

- In Areas 1 and 7, more than 90% of respondents agreed they could rely on local people. The lowest proportion was in Area 2.
- People who owned their housing and the over 65s were most likely to agree they could rely on local people.
- The unemployed were the least likely to agree.

Opinion by age

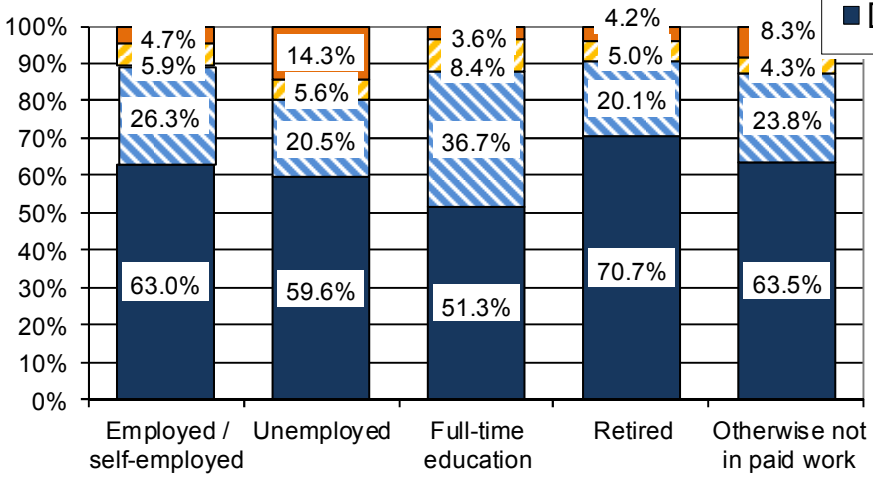


Opinion by housing tenure

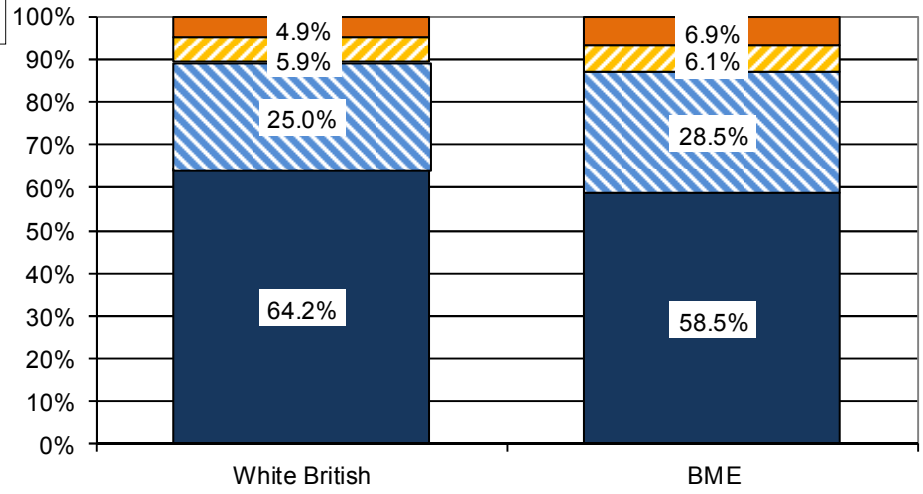


Definitely disagree
Tend to disagree
Tend to agree
Definitely agree

Opinion by employment status



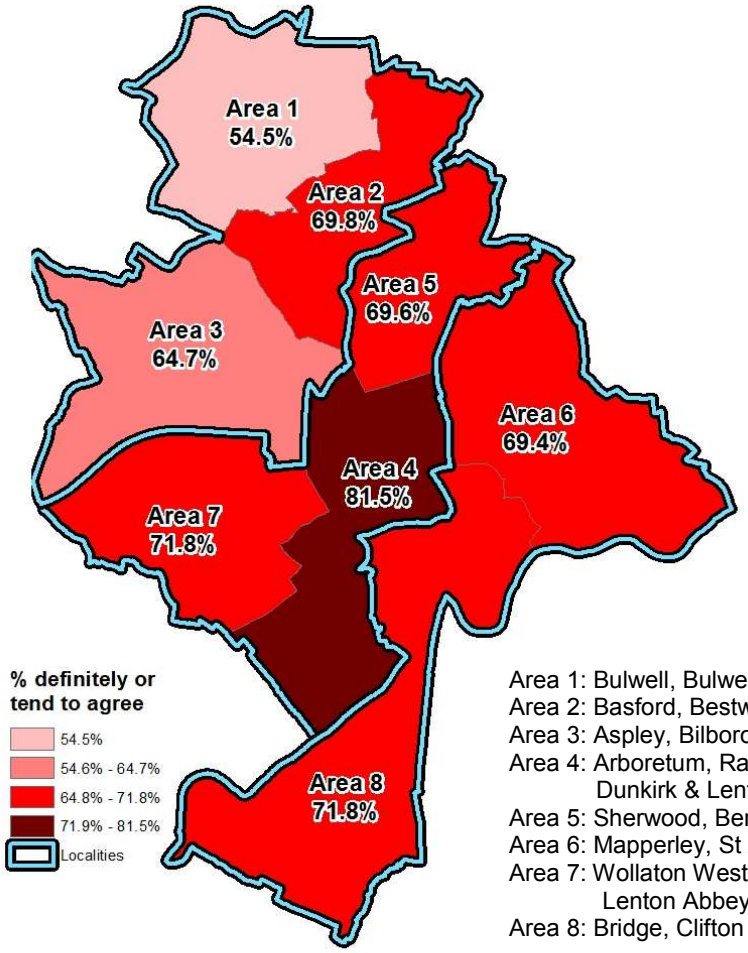
Opinion by ethnicity



8: Ability to rely on local groups

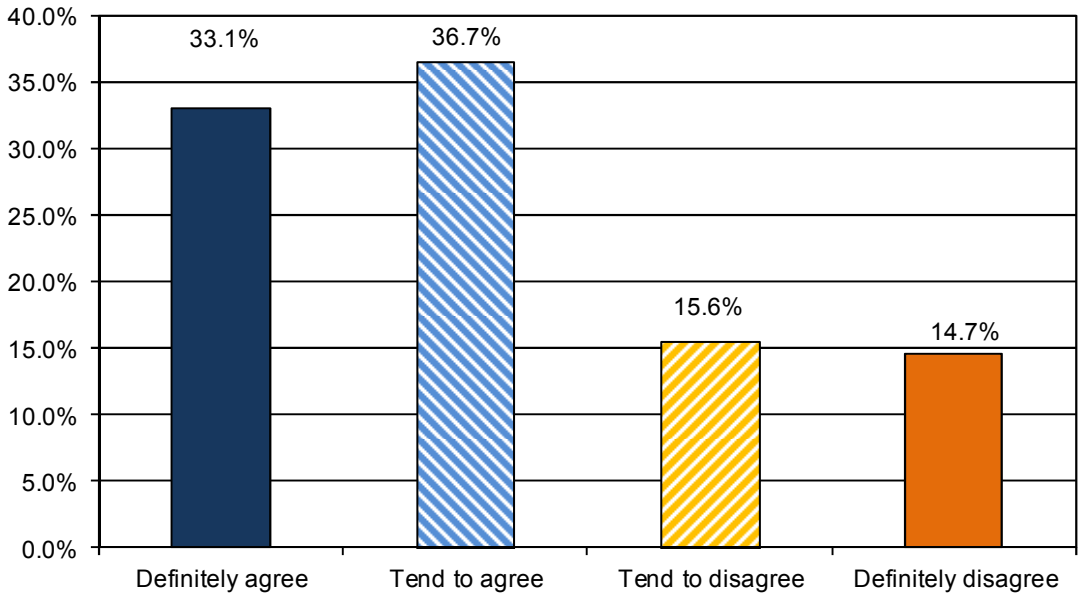
Headline: 70% of people agree they can rely on local groups for help

Percentage of respondents who definitely or tend to agree they can rely on local people (voluntary, faith groups etc) to provide help



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Ability to rely on local groups for help

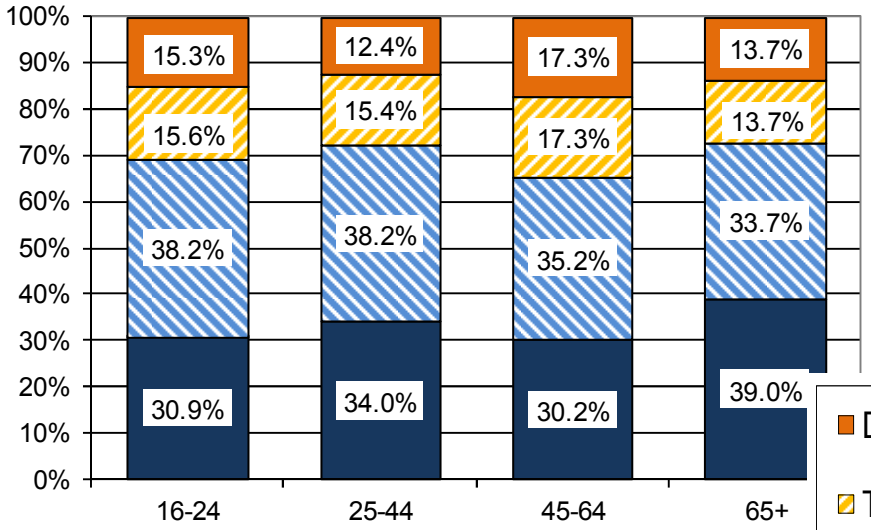


Based on 1,440 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

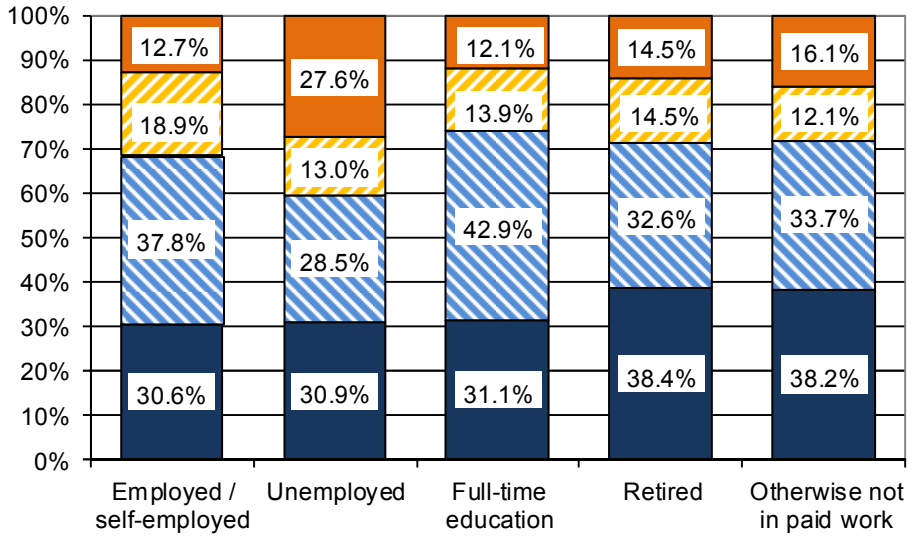
Key Points

- More than 80% of respondents in Area 4 agreed they could rely on local groups for help.
- The highest proportions were in people in full time education and those aged over 65.
- Unemployed people, and those living in social housing were least likely to agree they could rely on local groups.

Opinion by age

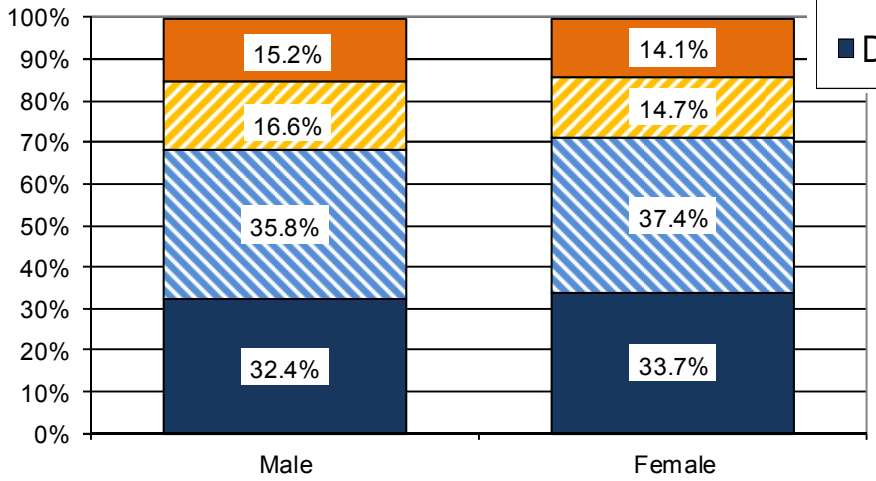


Opinion by employment status

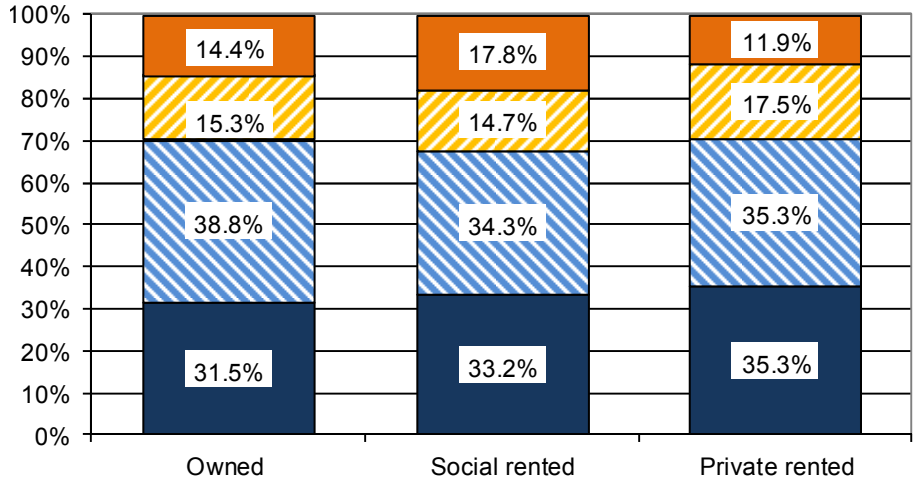


Definitely disagree
Tend to disagree
Tend to agree
Definitely agree

Opinion by gender



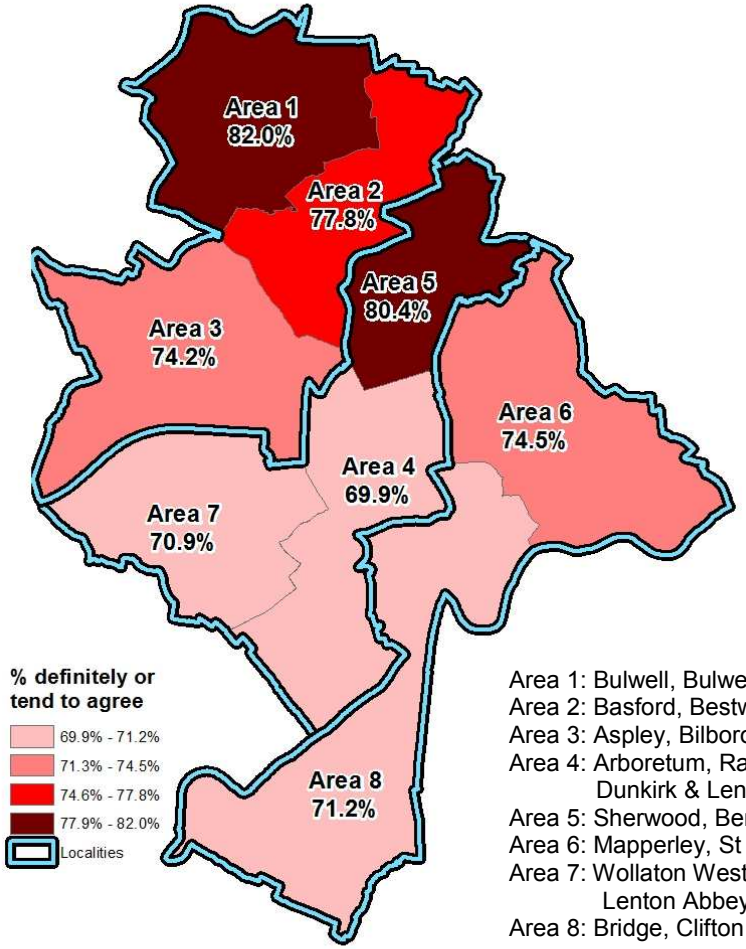
Opinion by tenure



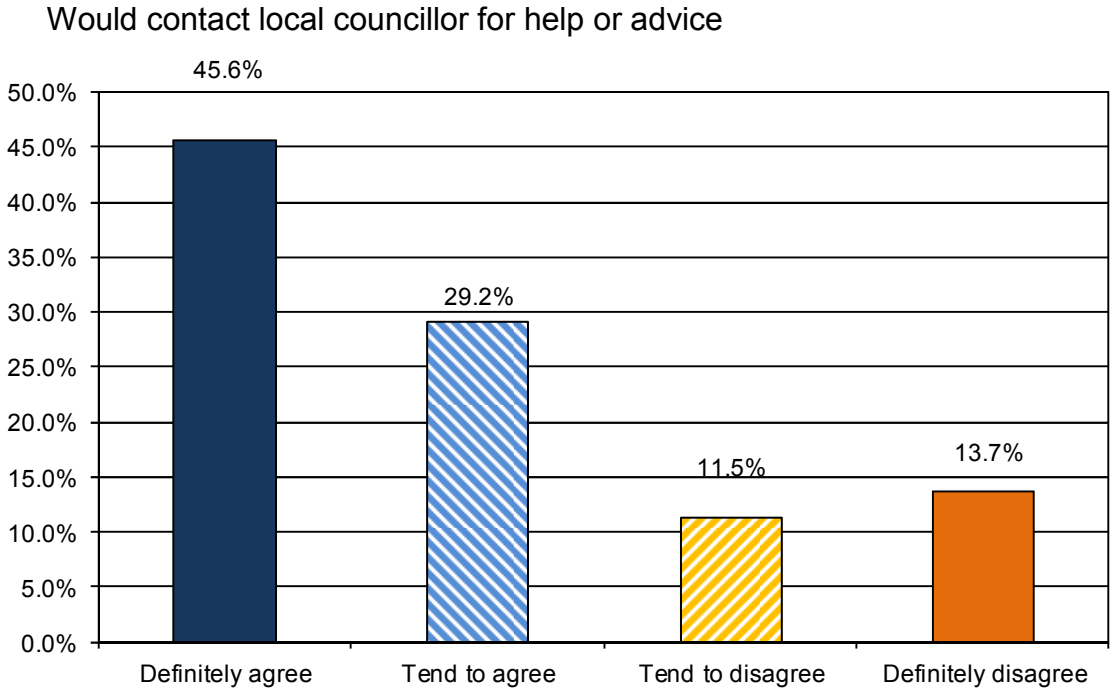
9: Would contact a councillor for help or advice

Headline: 75% of people agree they would contact their local councillor for help or advice

Percentage of respondents who definitely or tend to agree they would contact their local councillor if they needed help or advice



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

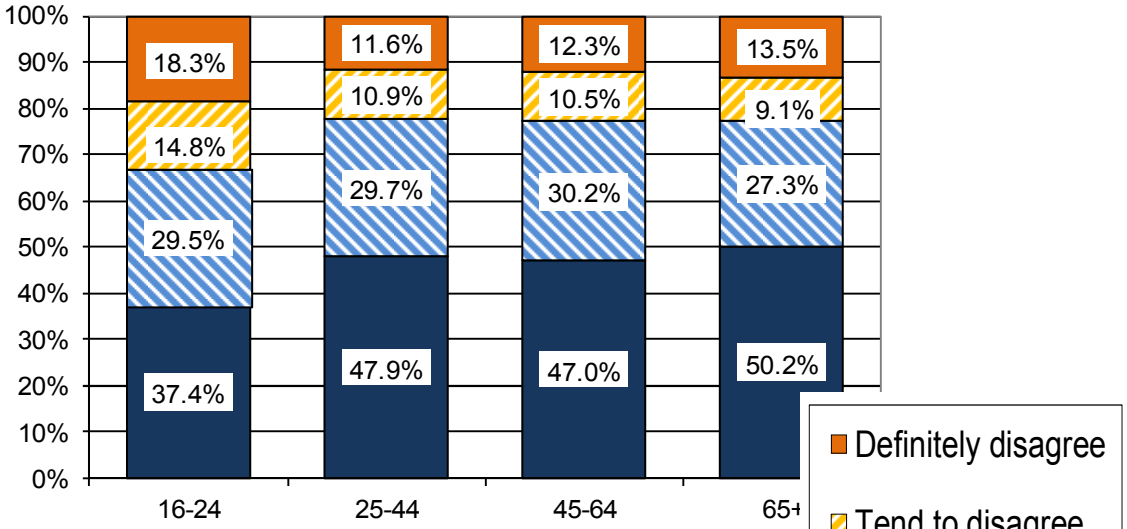


Based on 1,902 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

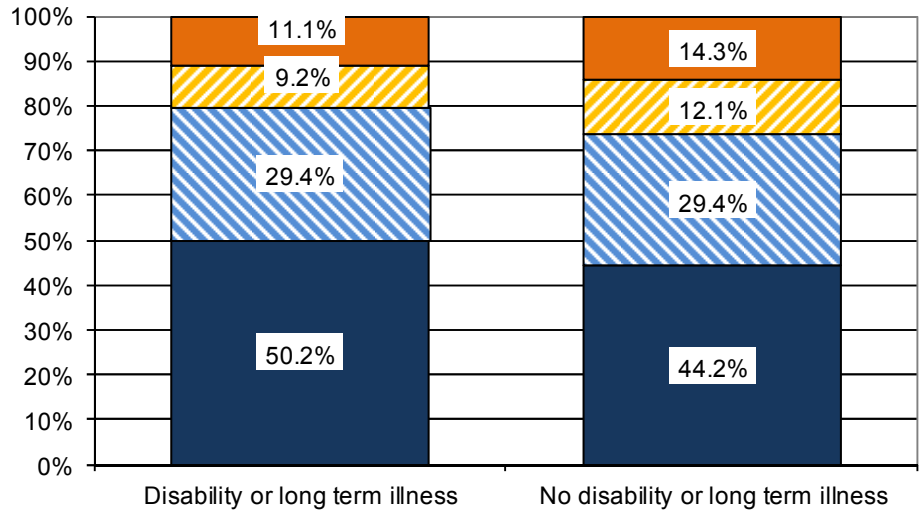
Key Points

- Areas 1 and 5 have the highest proportions of people who would contact their local councillor.
- There is more variation based on where people live in the City than between different groups of people.
- People aged 16-24 are the least likely to contact a local councillor.

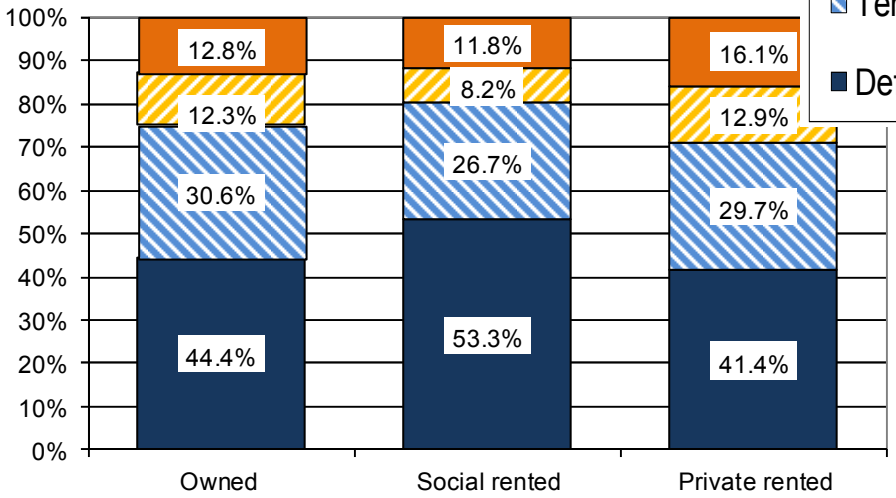
Opinion by age



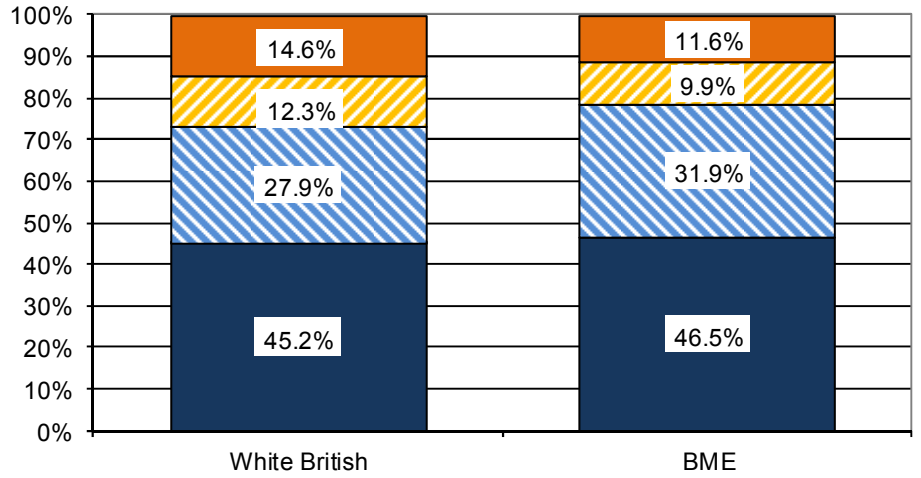
Opinion by disability or long term illness



Opinion by tenure



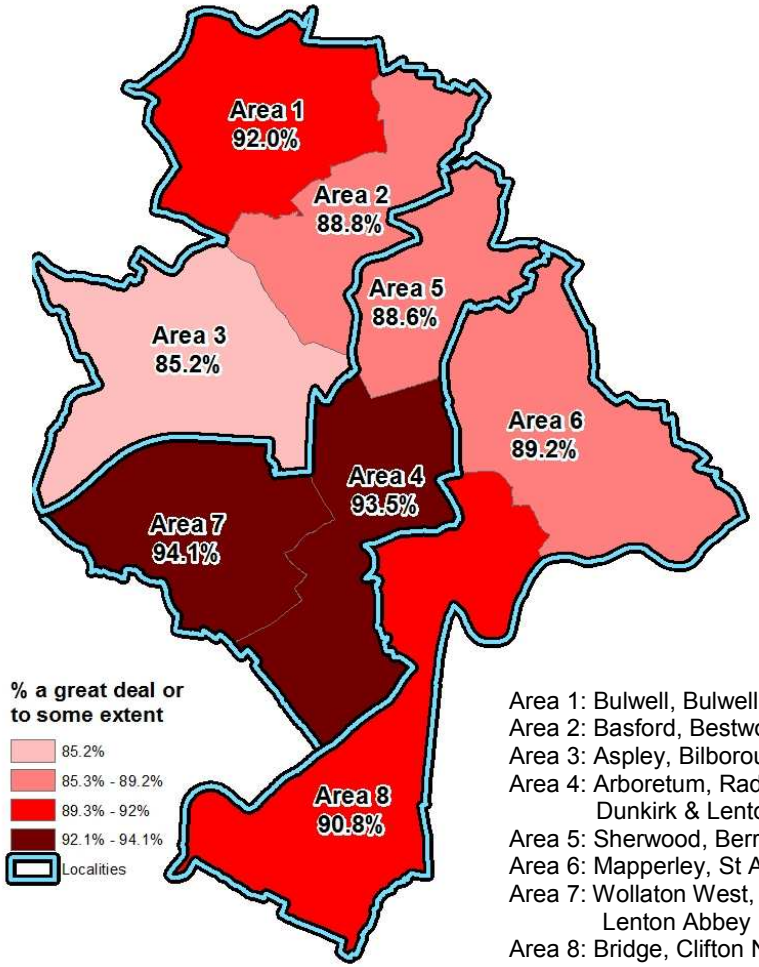
Opinion by ethnicity



10: Fair services

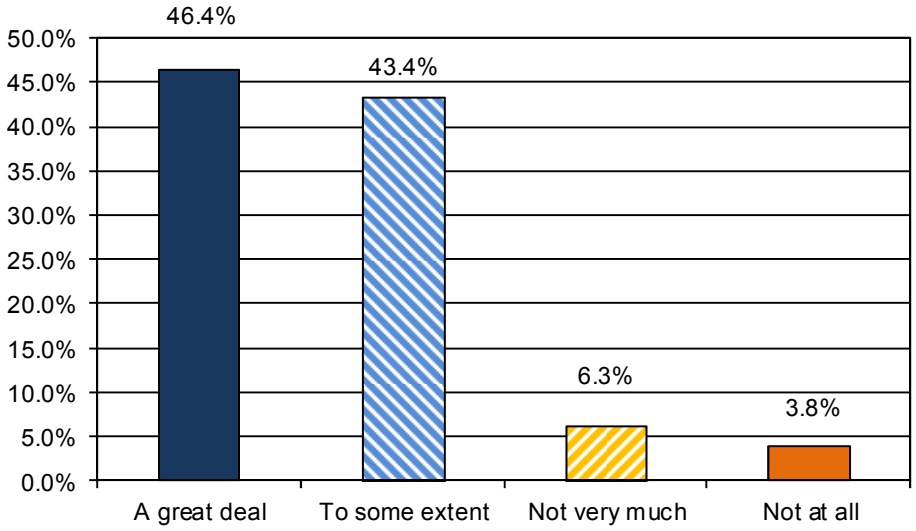
Headline: 90% think that local services treat all people fairly

Percentage of respondents who think that local services treat all people fairly a great deal or to some extent

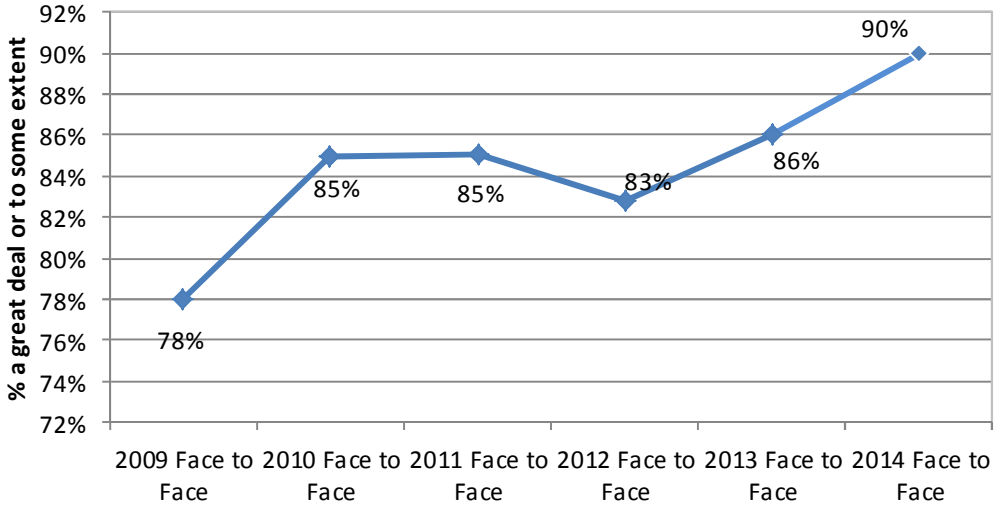


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Local services treat all people fairly



Change over time (percentage a great deal or to some extent)

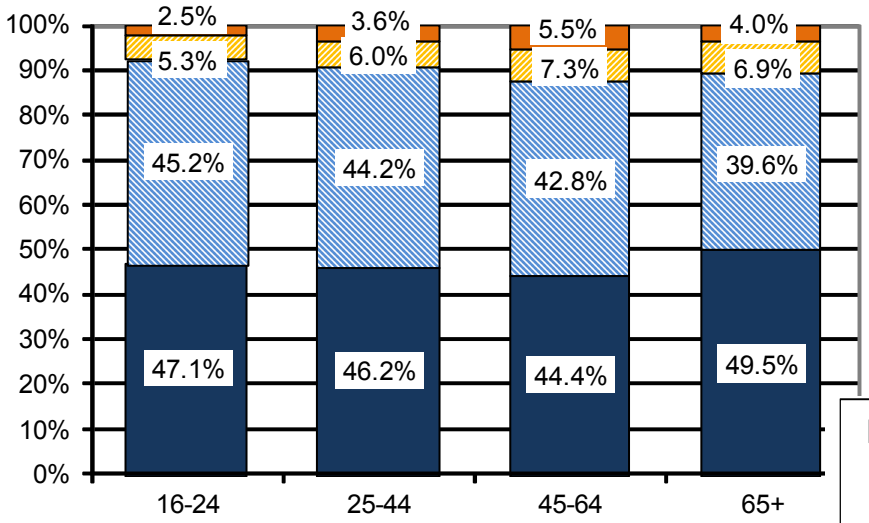


Based on 1,940 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

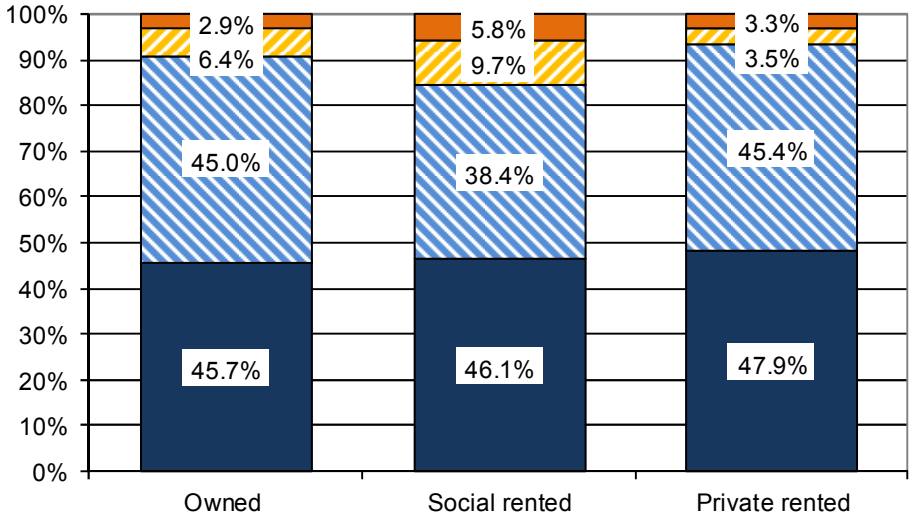
Key Points

- In every area, more than 85% of respondents think local services treat all people fairly. Area 7 has the highest percentage
- People in full time education are most likely to agree .
- People who live in social rented accommodation, who are unemployed or have a disability or long term illness are least likely to agree.

Opinion by age

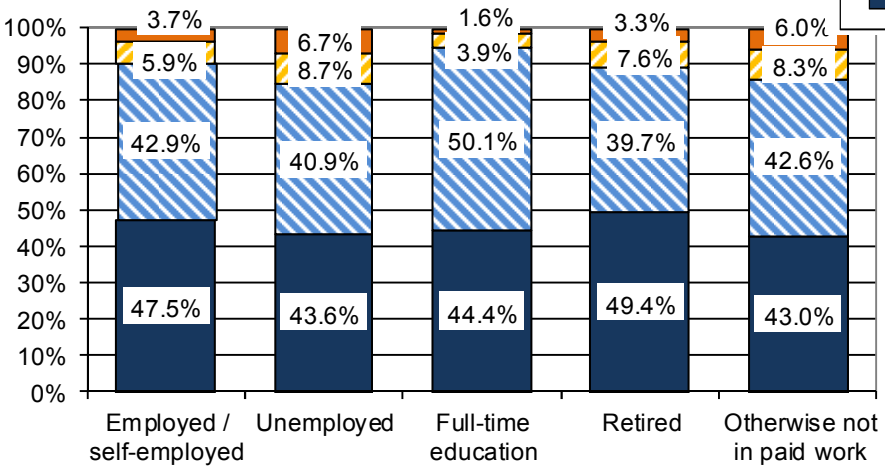


Opinion by housing tenure

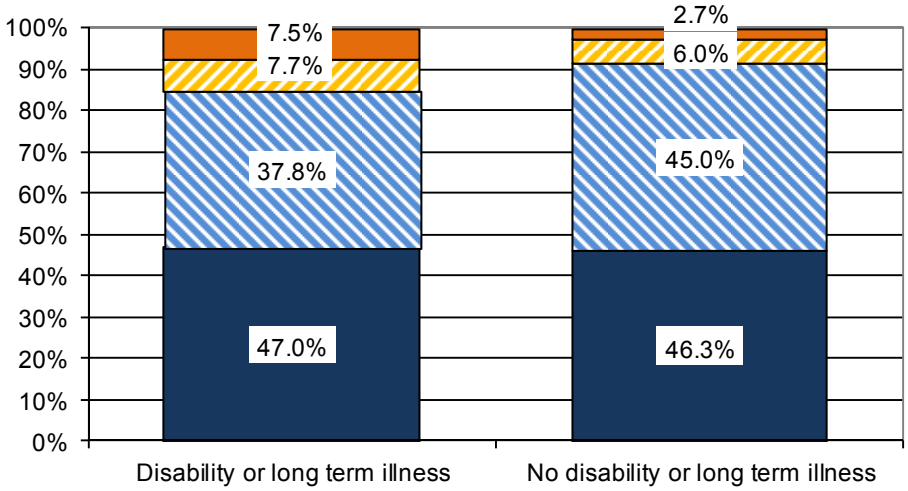


Not at all
Not very much
To some extent
A great deal

Opinion by employment status



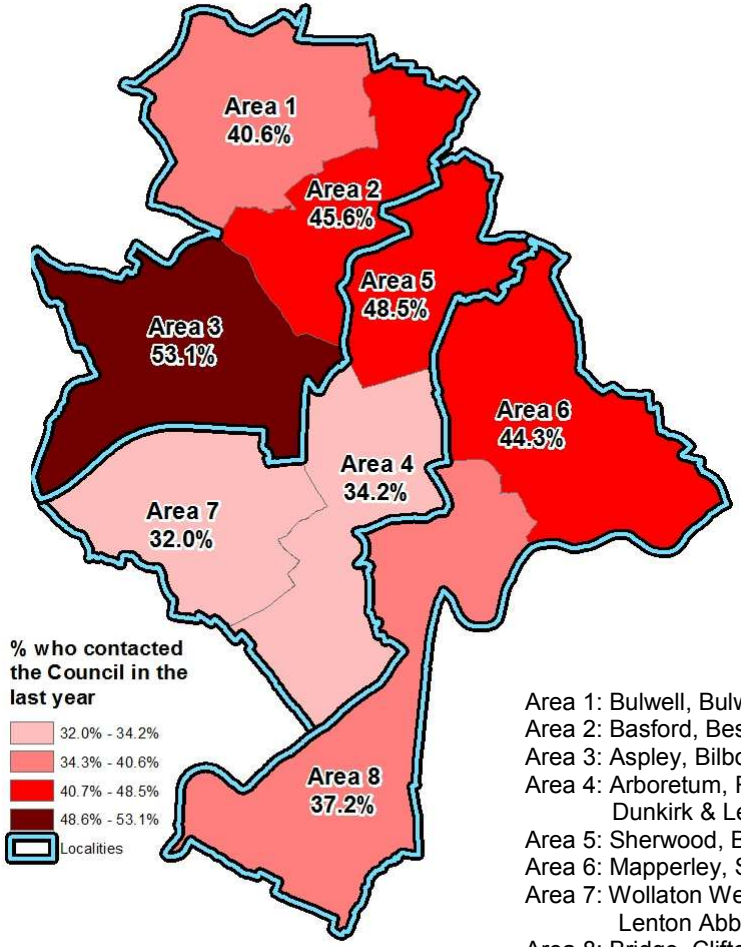
Opinion by disability or long term illness



11: Contacting the Council

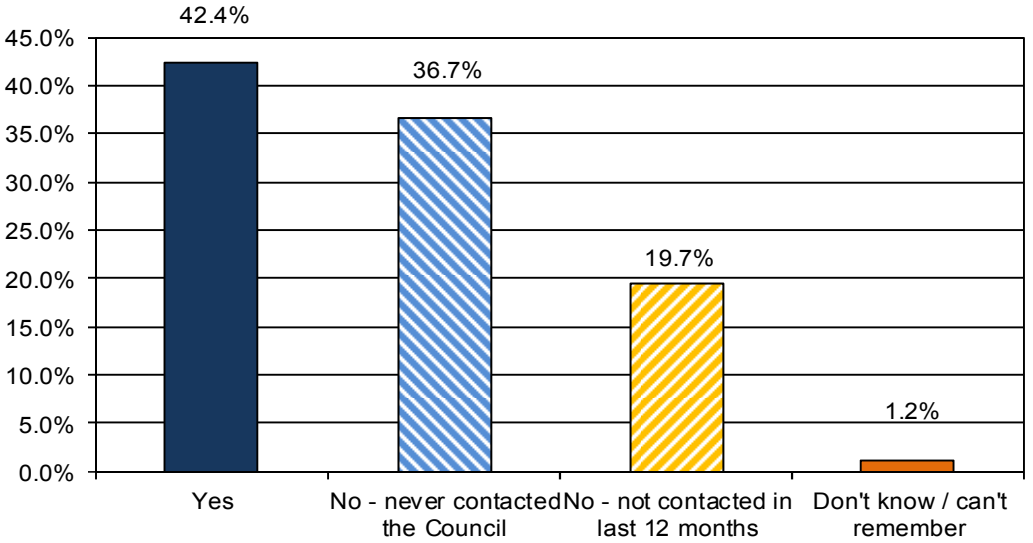
Headline: 42% have contacted the Council

Percentage of respondents who have contacted the Council in the last year

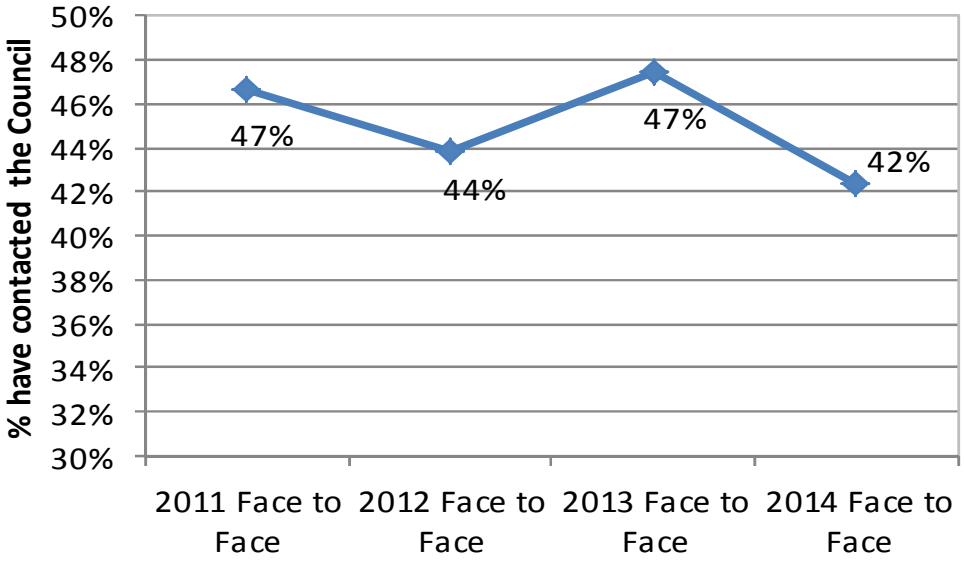


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Have people contacted the Council in the last year.



City Change over time.

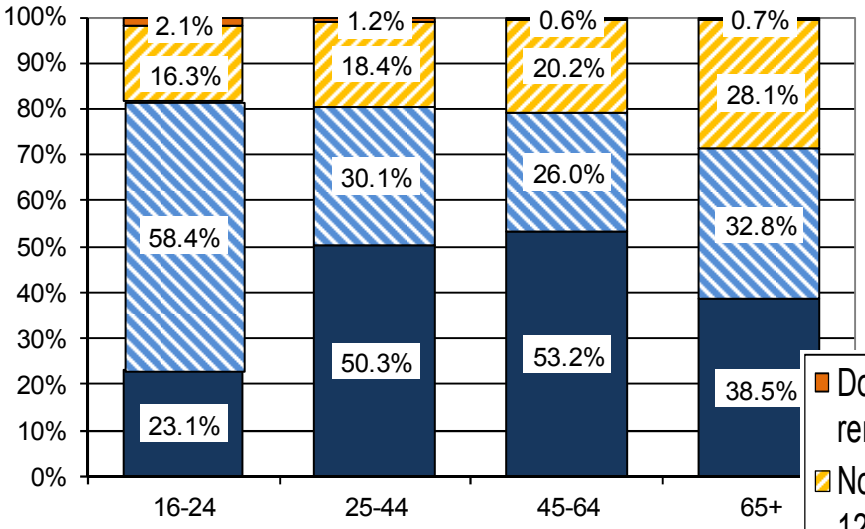


Based on 2,106 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

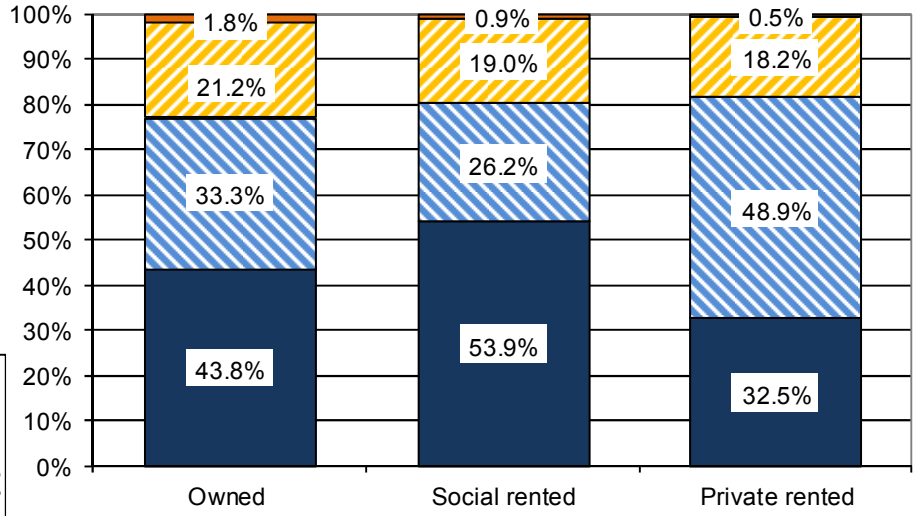
Key Points

- Area 3 had the largest proportion of respondents who contacted the Council, Area.7 had the smallest proportion
- People in Social Rented Housing and those 'otherwise not in paid work' are most likely to contact the Council.
- People in full time education are least likely to contact the Council.

Opinion by age

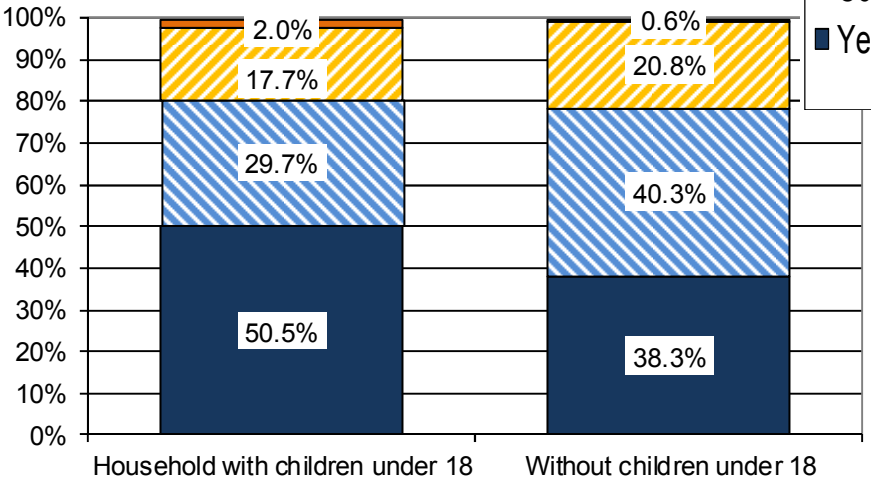


Opinion by housing tenure

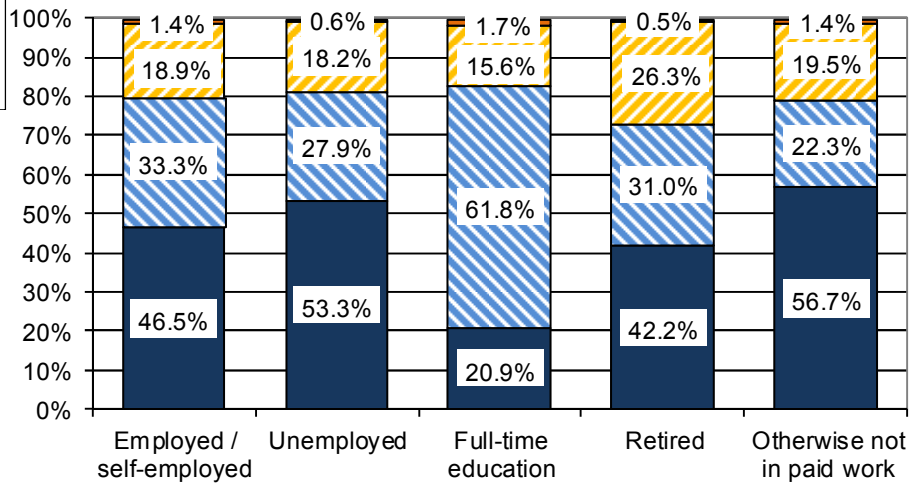


Don't know / can't remember
No - not contacted in last 12 months
No - never contacted the Council
Yes

Opinion by children in household



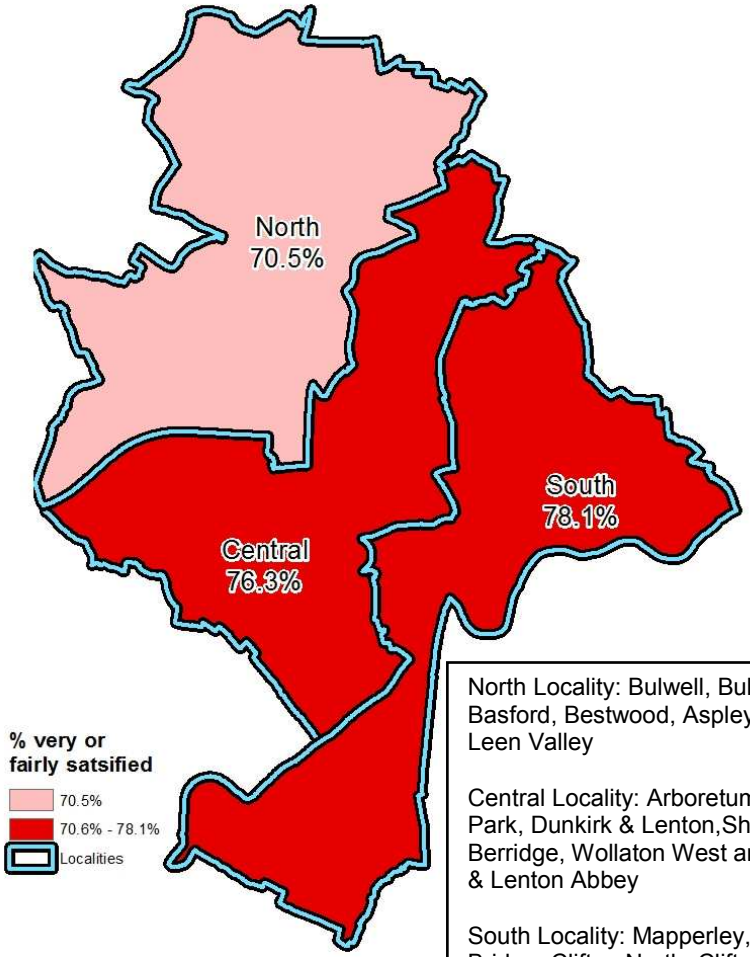
Opinion by employment status



12: Satisfaction with handling of a query

Headline: 74% satisfied with the handling of their query

Percentage of respondents who were very or fairly satisfied with how the Council handled their last enquiry



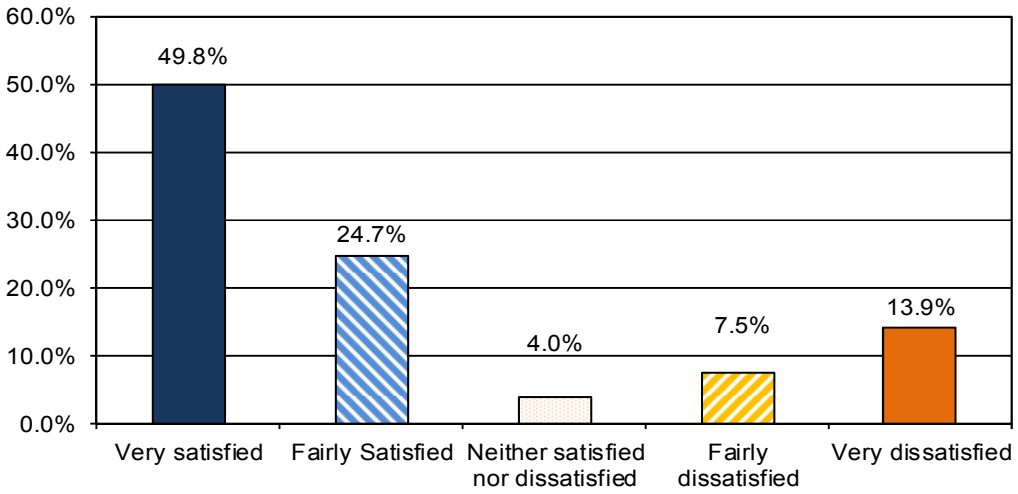
North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

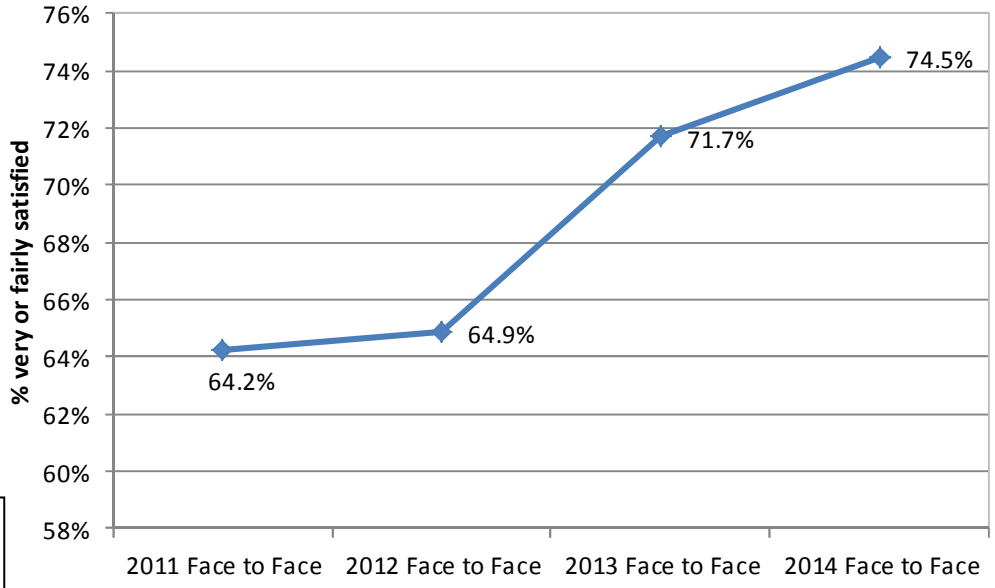
South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

Based on 890 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Satisfaction with Council's handling of a query



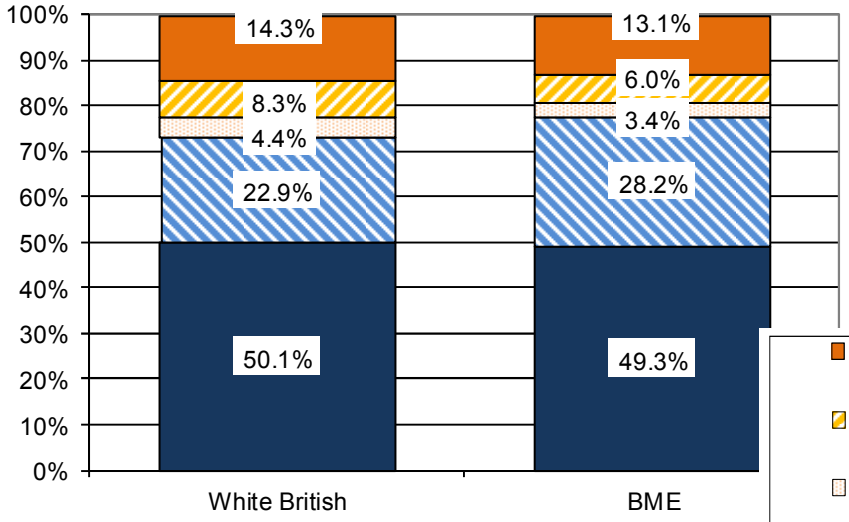
City Change over time



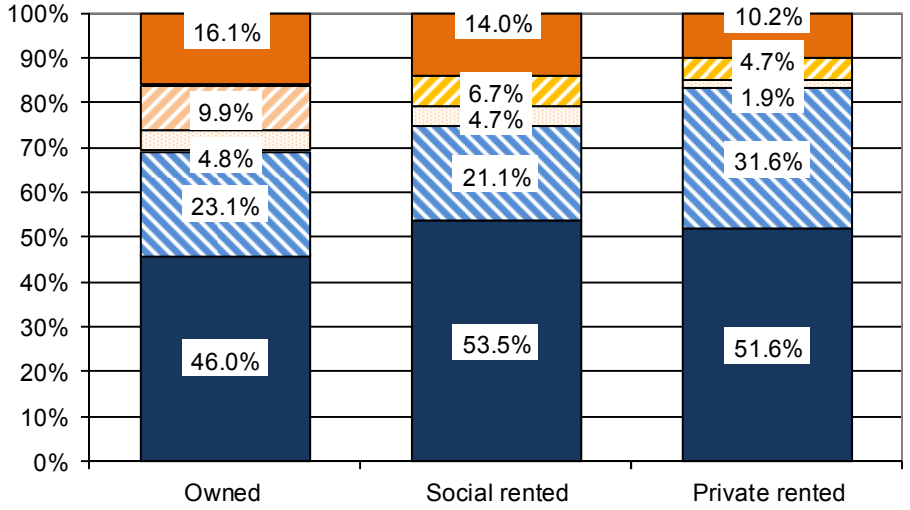
Key Points

- Satisfaction with how the Council handles queries has improved from 64.9% in 2012 to 74.5% in 2014
- Those who own their accommodation and people with a disability or long term illness were least likely to be satisfied.
- More than three quarters of respondents in the Central Locality were satisfied with how their query was handled.

Satisfaction by ethnicity

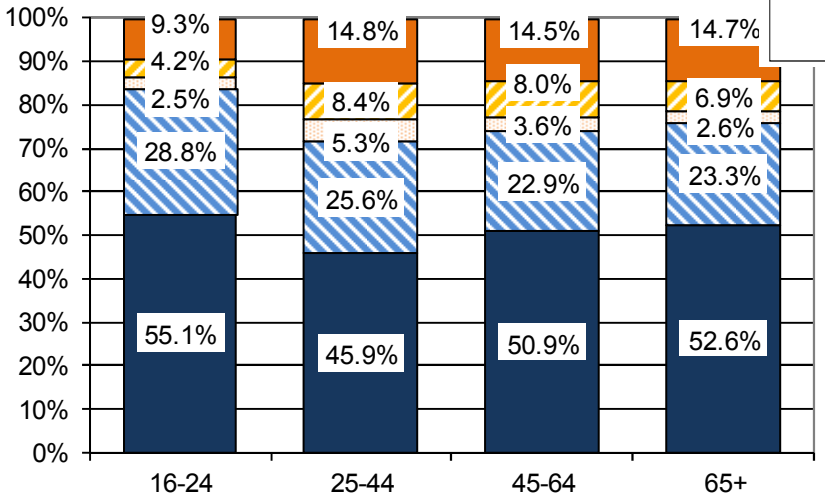


Satisfaction by housing tenure

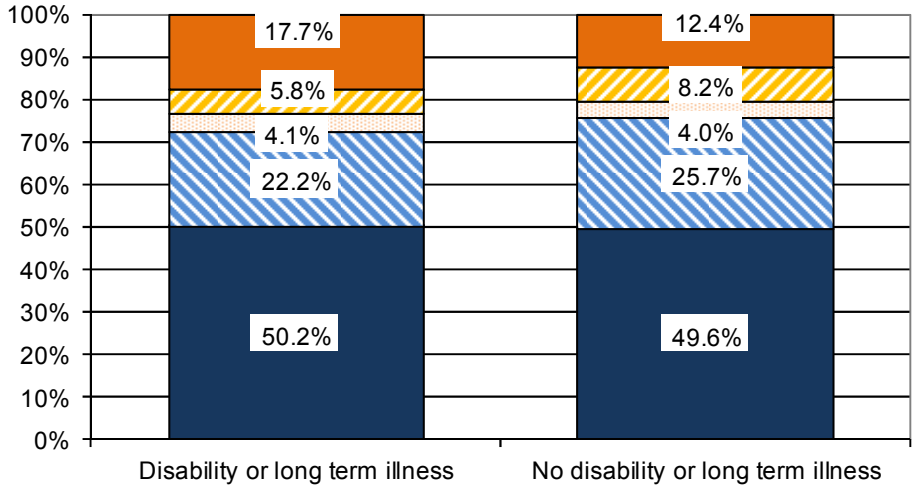


Very dissatisfied
Fairly dissatisfied
Neither satisfied nor dissatisfied
Fairly Satisfied
Very satisfied

Satisfaction by age



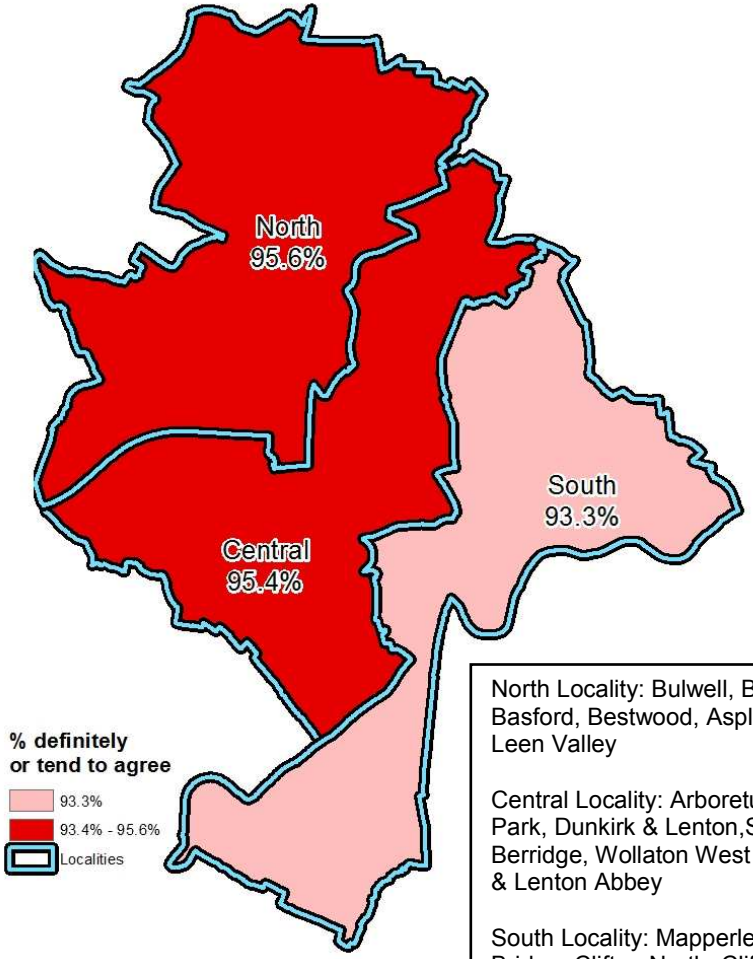
Satisfaction by disability or long term illness



13: Politeness of person handling a query

Headline: 95% agreed the person handling their query was polite

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council was polite.

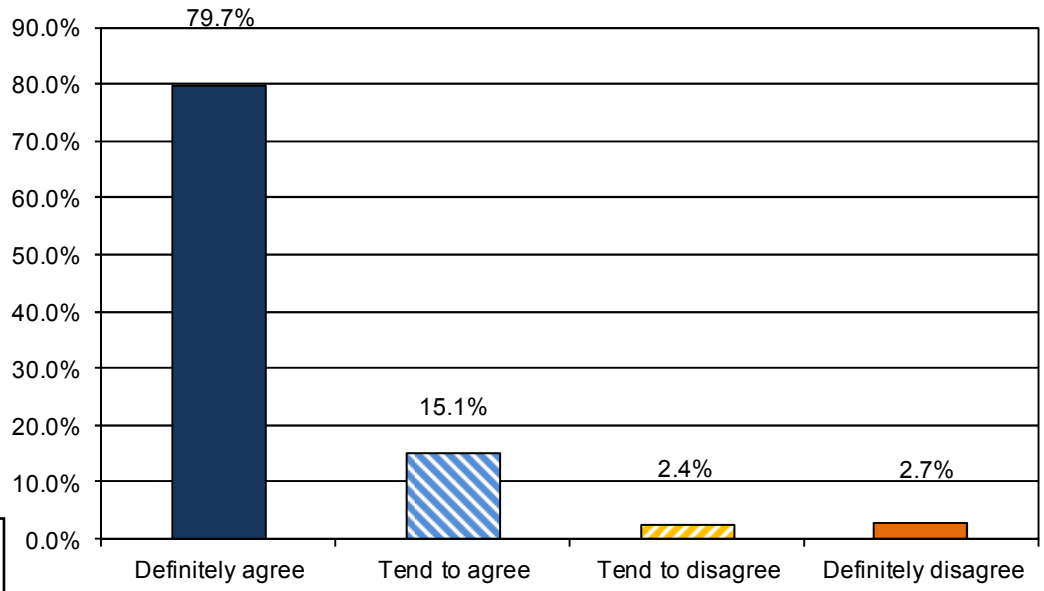


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

The person handling a query was polite

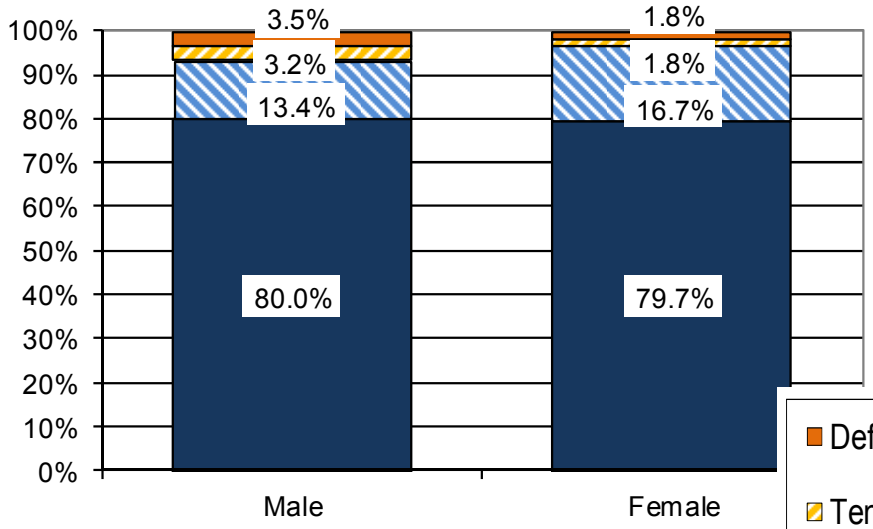


Based on 859 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

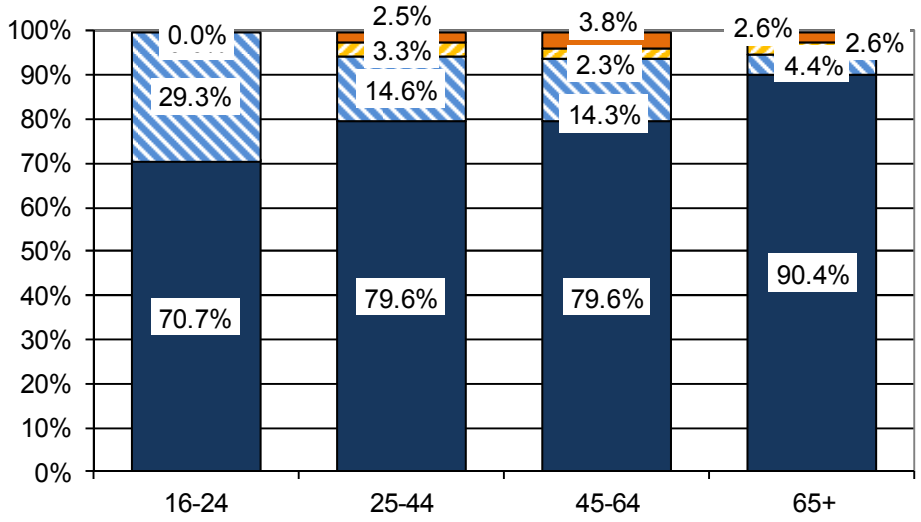
Key Points

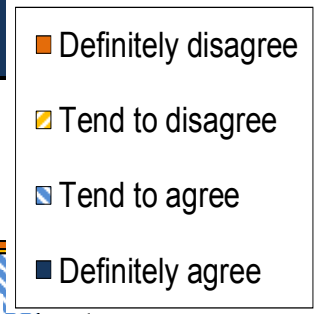
- There is very little variation between different parts of the City and between different groups.
- In every group and every locality, more than 93% agreed that the person who handled their query was polite
- The highest levels of agreement were from the 16-24 age group (100%), people in private rented housing and women.
- The percentage who agreed has steadily increased from 91.8% in 2012 to 94.9% in 2014

Opinion by gender

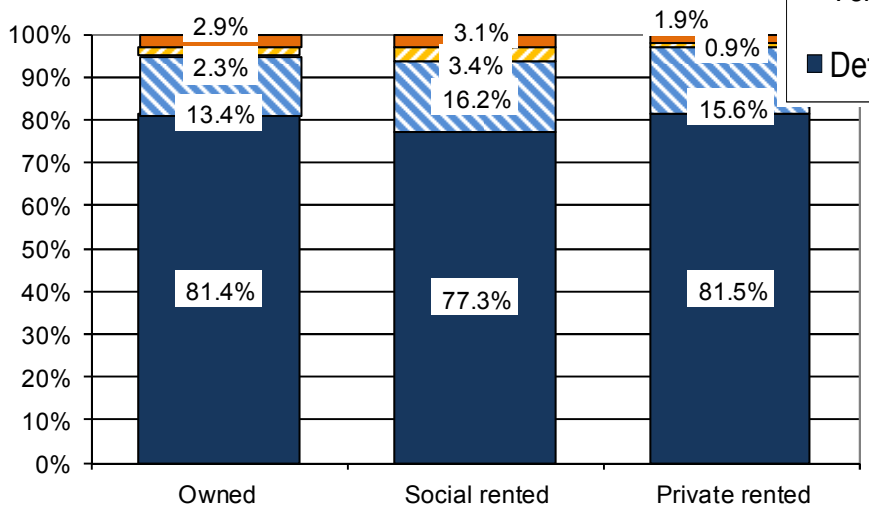


Opinion by age

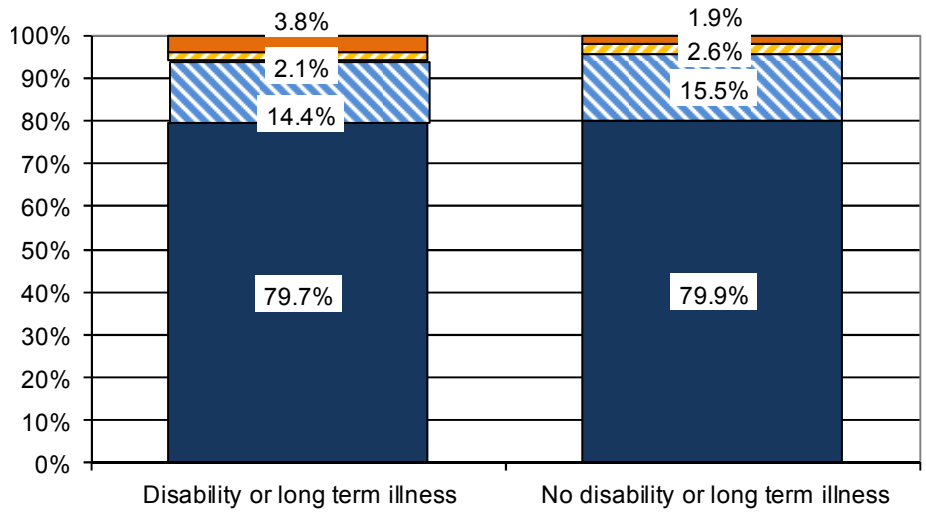




Opinion by tenure



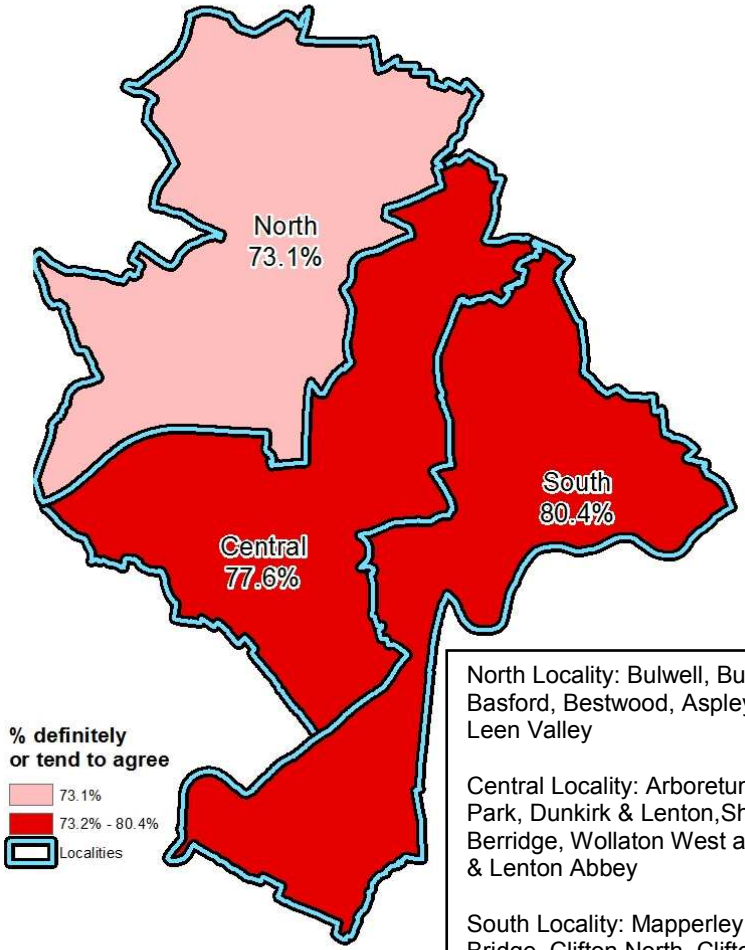
Opinion by disability or long term illness



14: Delivery of promises relating to a query

Headline: 77% agreed the person handling their query delivered what they promised

Percentage of respondents who definitely or tend to agree that the person who handled their last query to the Council delivered what they promised

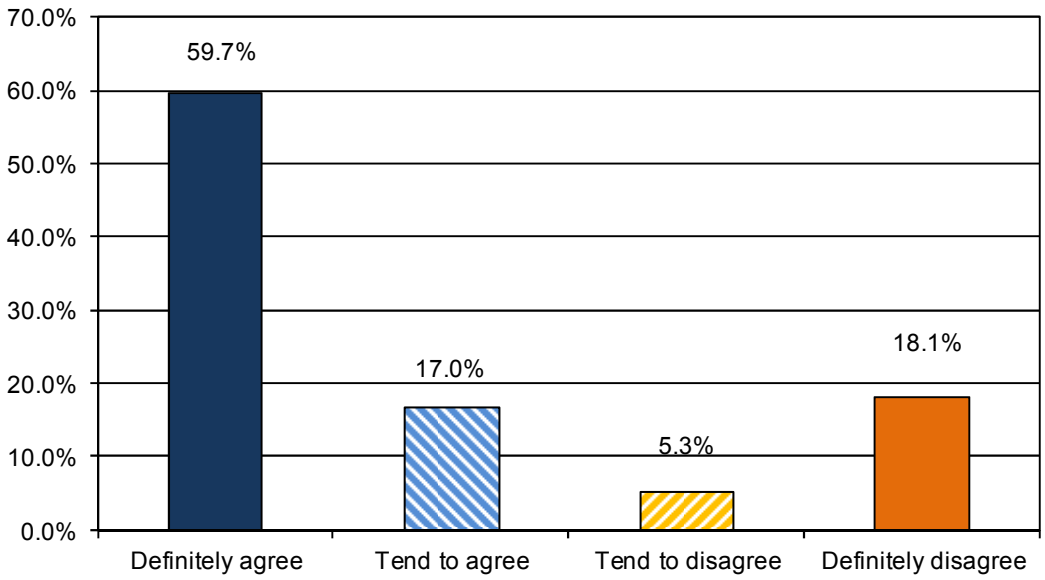


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

The person handling a query delivered what they promised

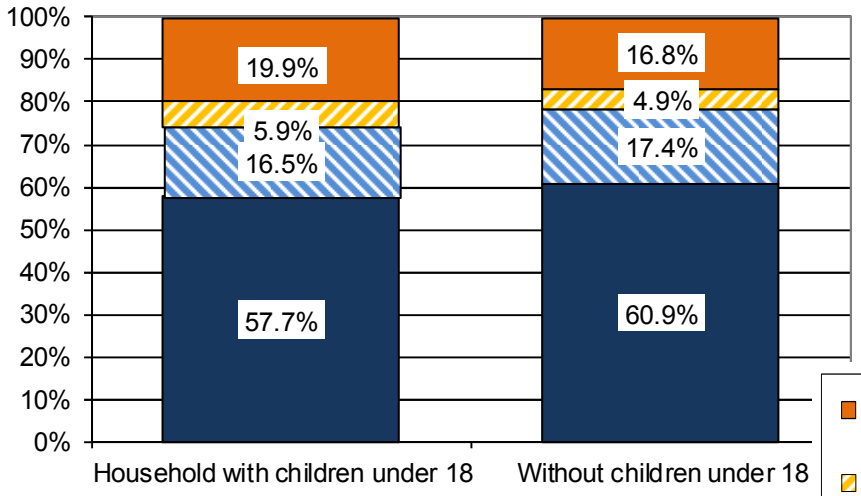


Based on 853 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

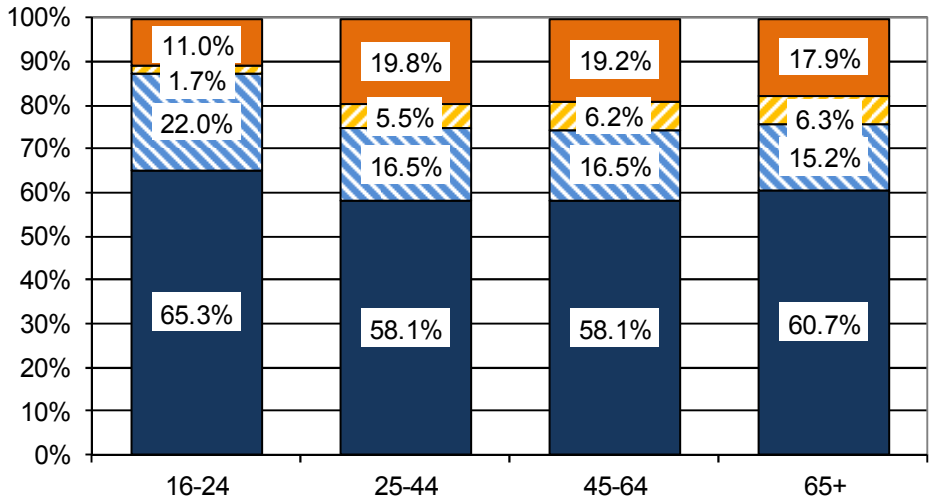
Key Points

- People in the South Locality were most likely to agree that the person handling their query delivered on their promises.
- People aged 16-24 were most likely to agree (87.3%) and people with a disability or long term illness were least likely to agree (69.4%)
- The percentage of people who agreed increased from 68.3% in 2012 to 73.4% in 2013 and to 76.7% in 2014.
- 18.1% of people definitely disagreed, but this proportion fell from 20.9% in 2013.

Opinion by children in household

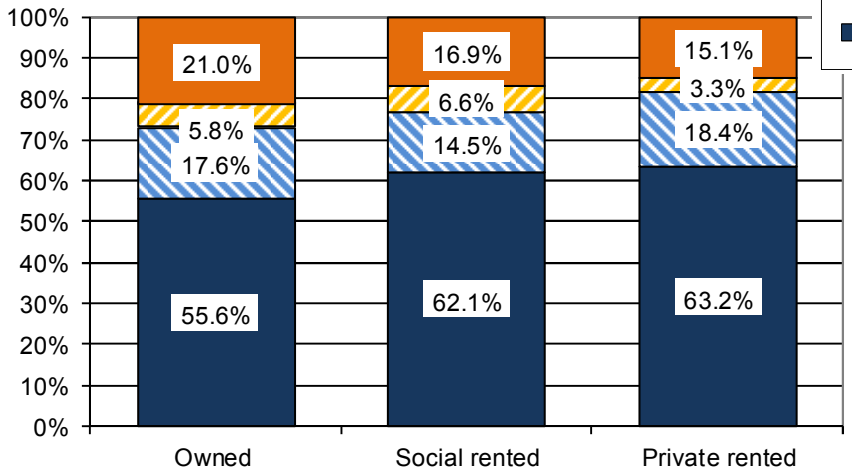


Opinion by age

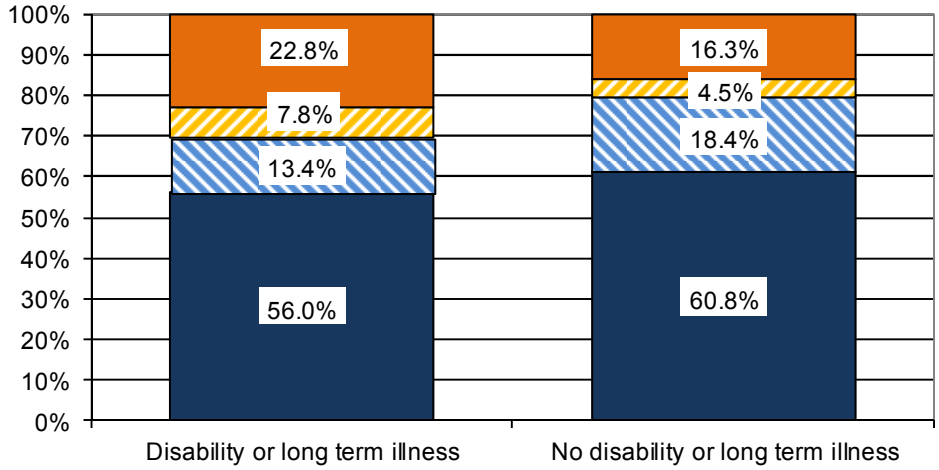


Definitely disagree
Tend to disagree
Tend to agree
Definitely agree

Opinion by housing tenure



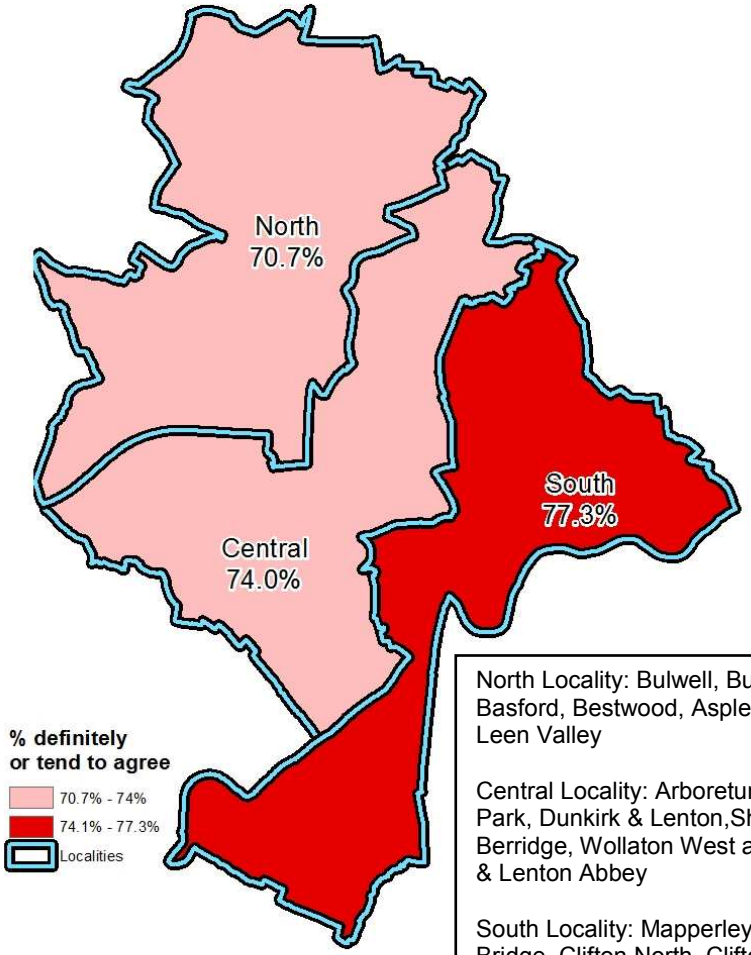
Opinion by disability or long term illness



15: Query handled in reasonable time

Headline: 74% agreed that their query was handled in a reasonable length of time

Percentage of respondents who definitely or tend to agree that their last query to the Council was handled in a reasonable length of time

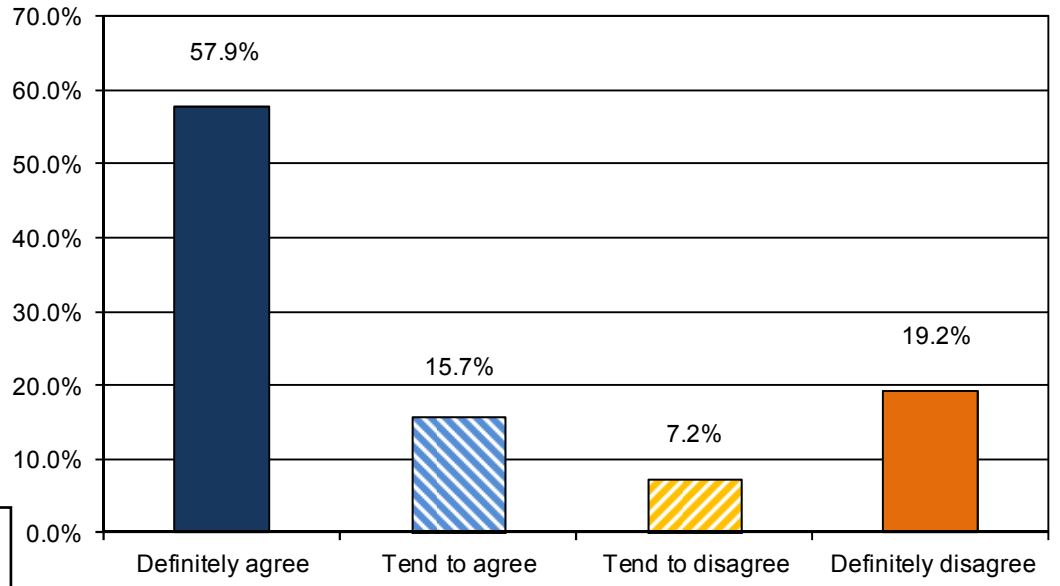


North Locality: Bulwell, Bulwell Forest, Basford, Bestwood, Aspley, Bilborough and Leen Valley

Central Locality: Arboretum, Radford & Park, Dunkirk & Lenton,Sherwood, Berridge, Wollaton West and Wollaton East & Lenton Abbey

South Locality: Mapperley, St Ann's, Dales, Bridge, Clifton North, Clifton South

Query handled in a reasonable length of time

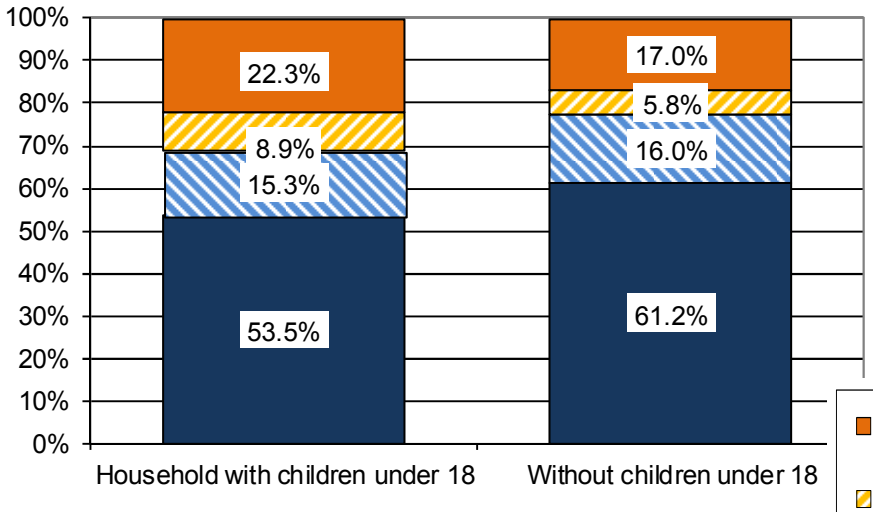


Based on 864 respondents who had contacted the Council in the last year. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

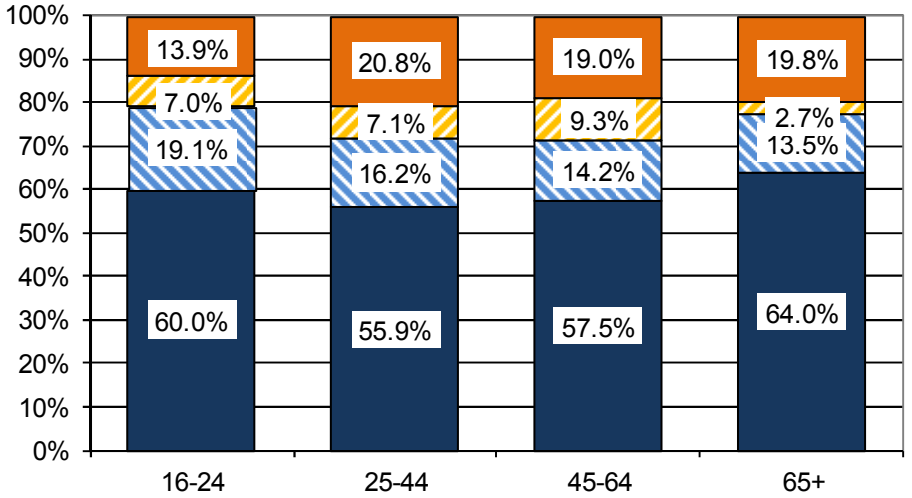
Key Points

- People in the South Locality were most likely to agree that their query was handled in a reasonable length of time.
- People aged 16-24 were most likely to agree and those with a disability or long term illness were least likely.
- People without children were more likely to agree than those with a child in their household.
- The percentage of people who agreed (73.6%) was largely unchanged from the 2013 figure but higher than the 66.5% in 2012.

Opinion by children in household

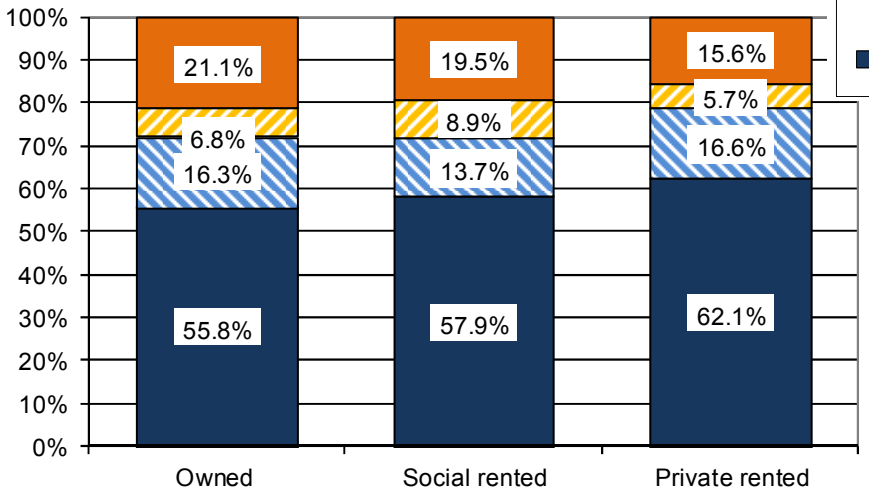


Opinion by age

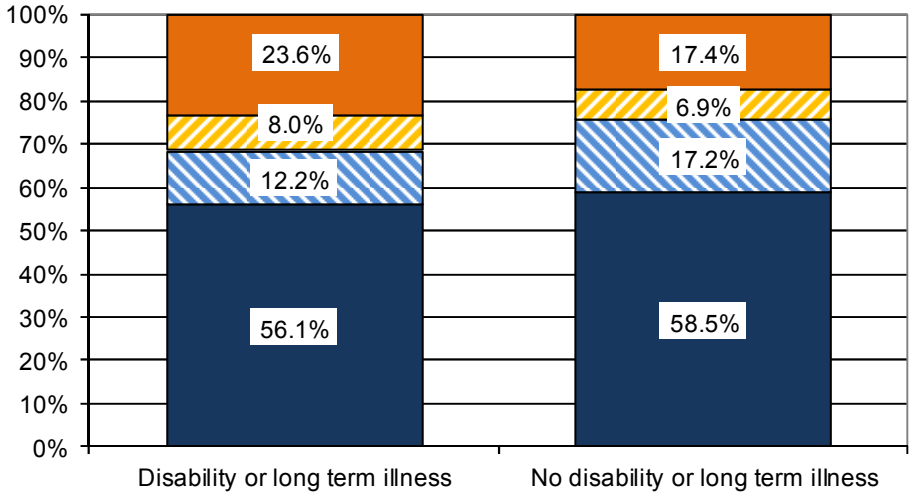


Definitely disagree
Tend to disagree
Tend to agree
Definitely agree

Opinion by housing tenure



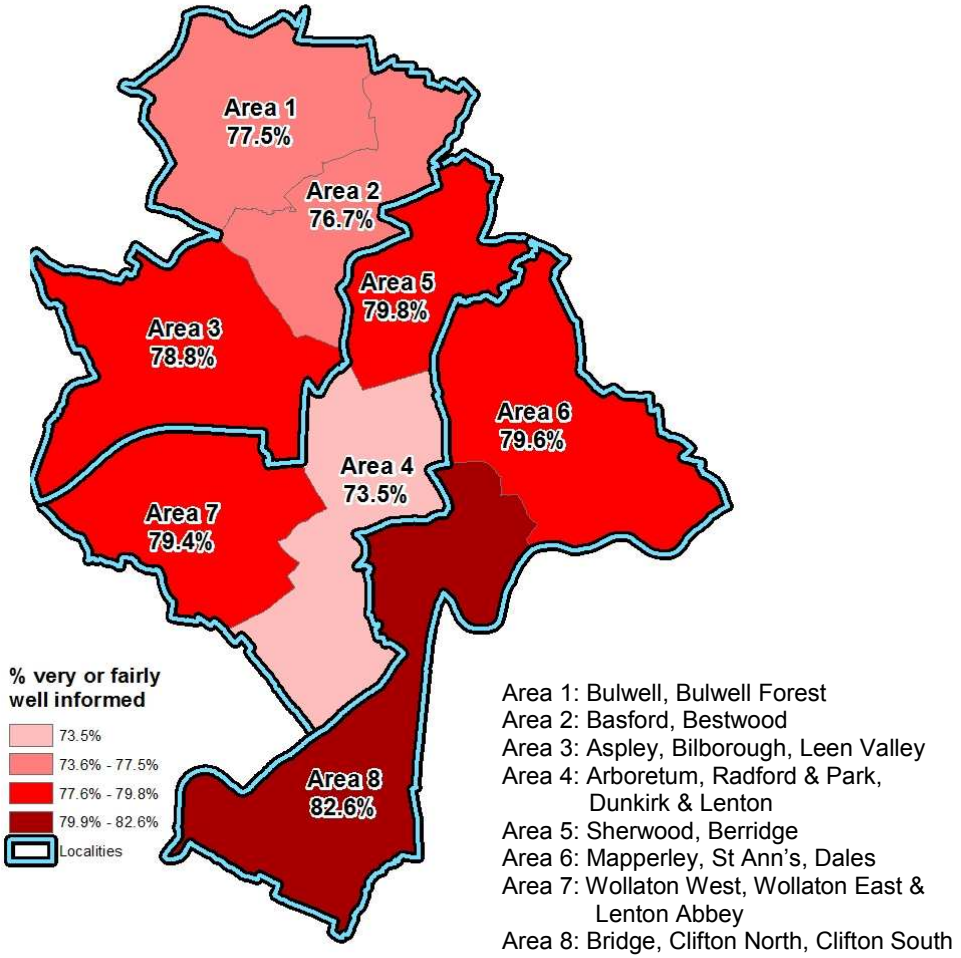
Opinion by disability or long term illness



16: Information about services and benefits

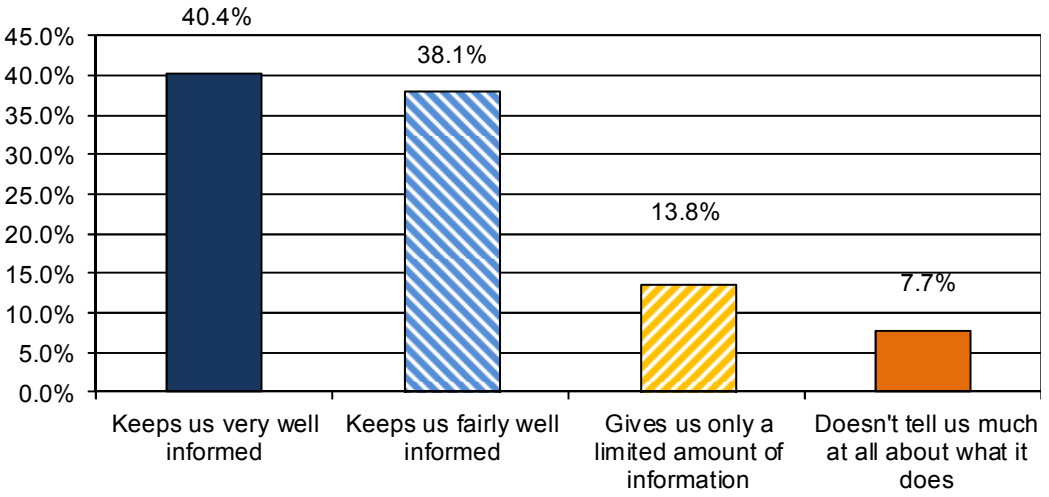
Headline: 78% feel well informed about Council services and benefits

Percentage of respondents who think the Council keeps them very or fairly well informed about the services and benefits it provides

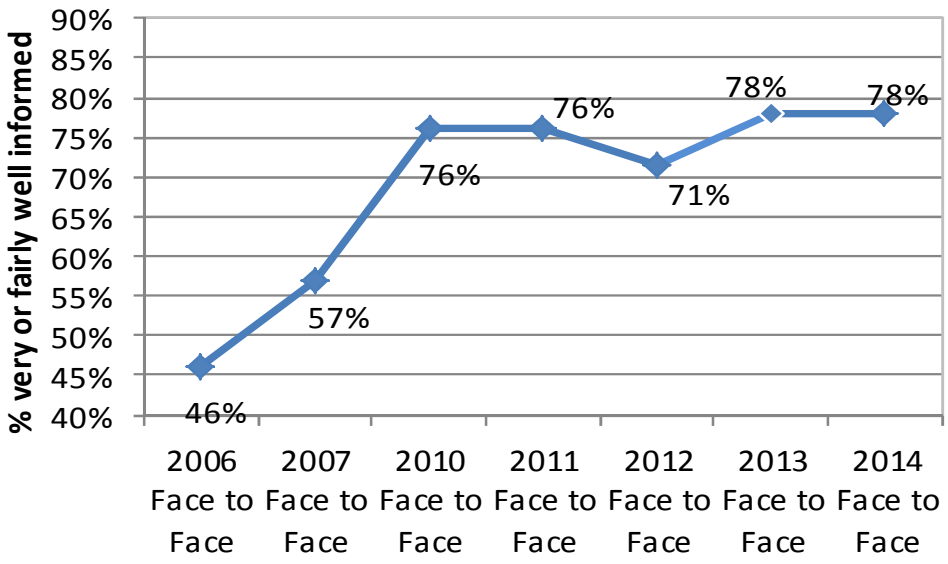


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council keeps people informed about services and benefits



Change over time (percentage very or fairly well informed)

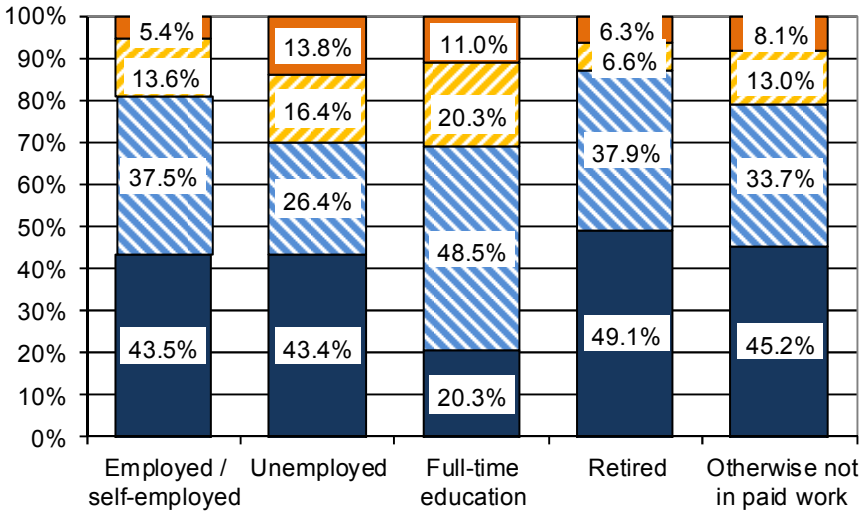


Based on 1,972 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

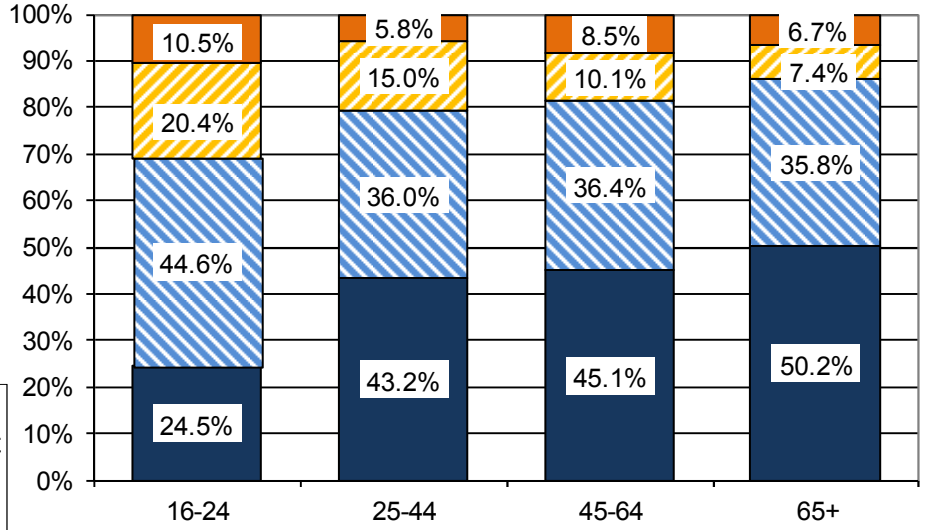
Key Points

- More than 80% of people in Area 8 feel informed about Council services and benefits.
- Retired people are most likely to feel informed, while people in full-time education and the unemployed are least likely.
- White British ethnic groups are more likely to feel informed than BME groups.

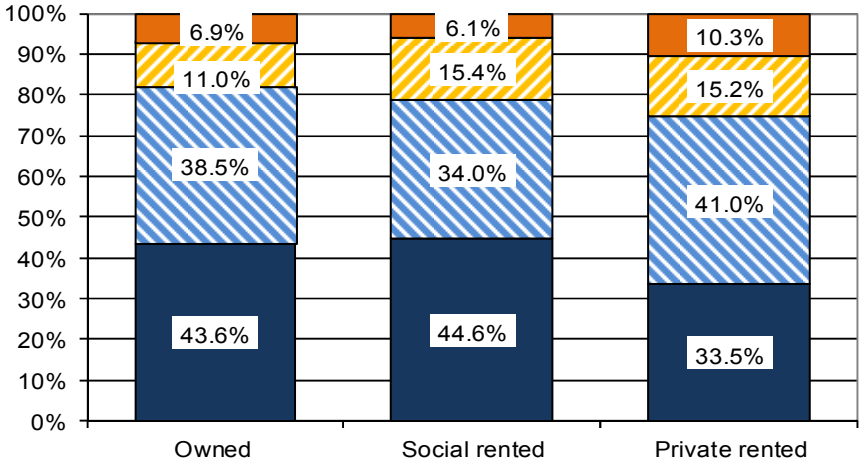
Opinion by employment status

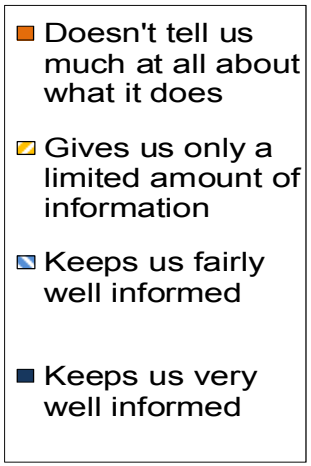


Opinion by age

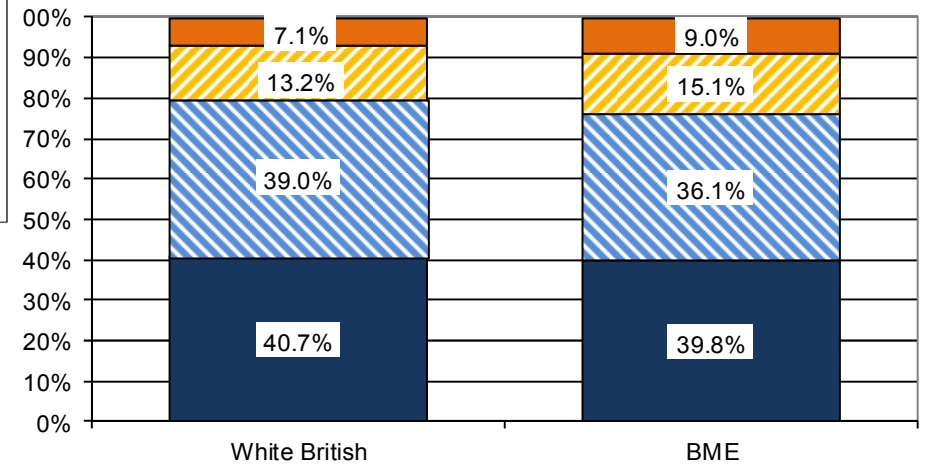


Opinion by housing tenure





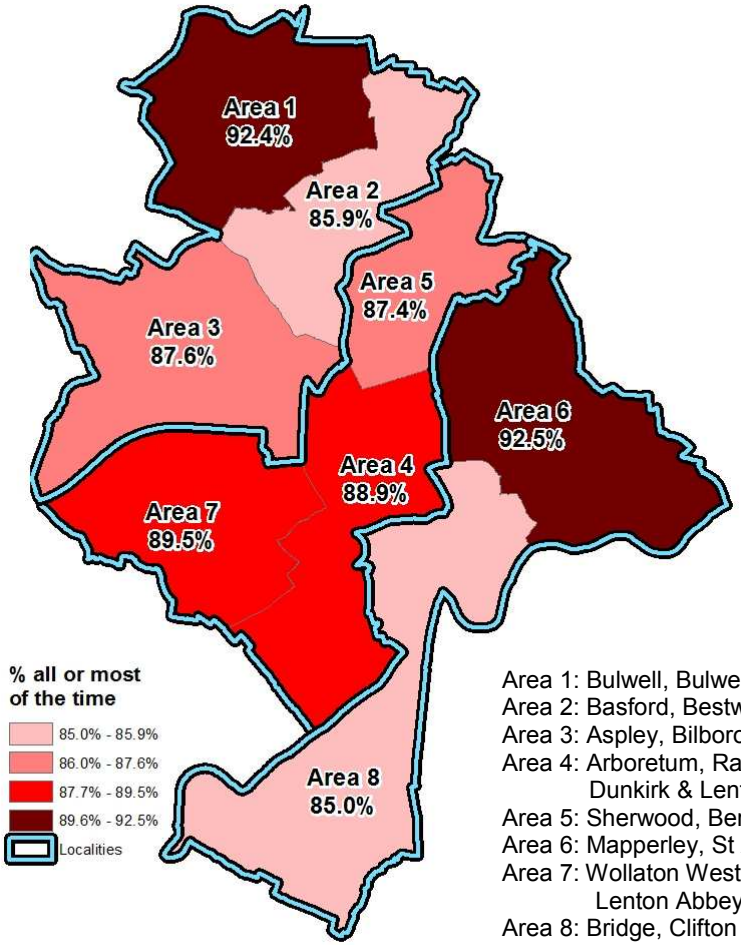
Opinion by ethnicity



17: Easy to understand information

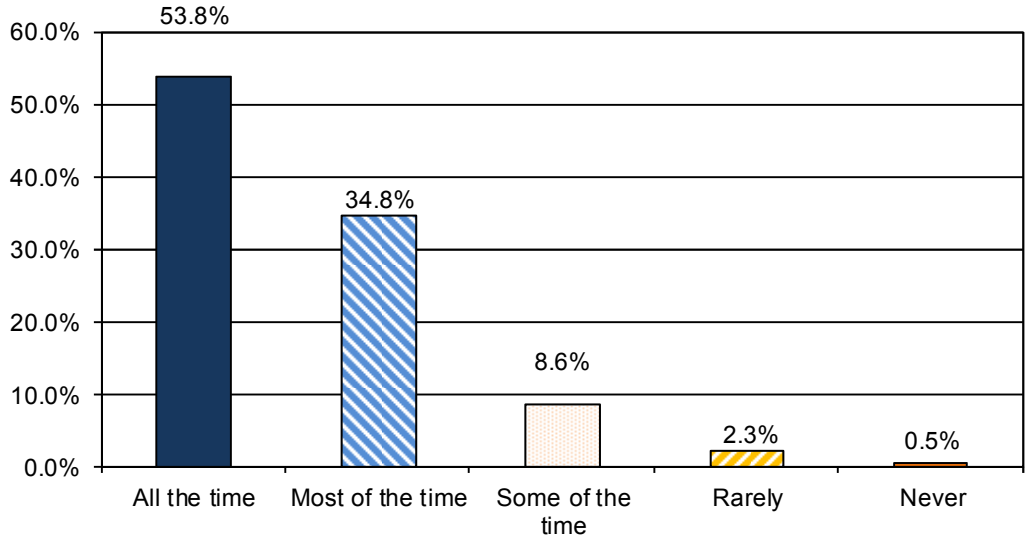
Headline: 89% think the information the Council provides is easy to understand all or most of the time

Percentage of respondents who think that information provided by the Council is easy to understand all or most of the time

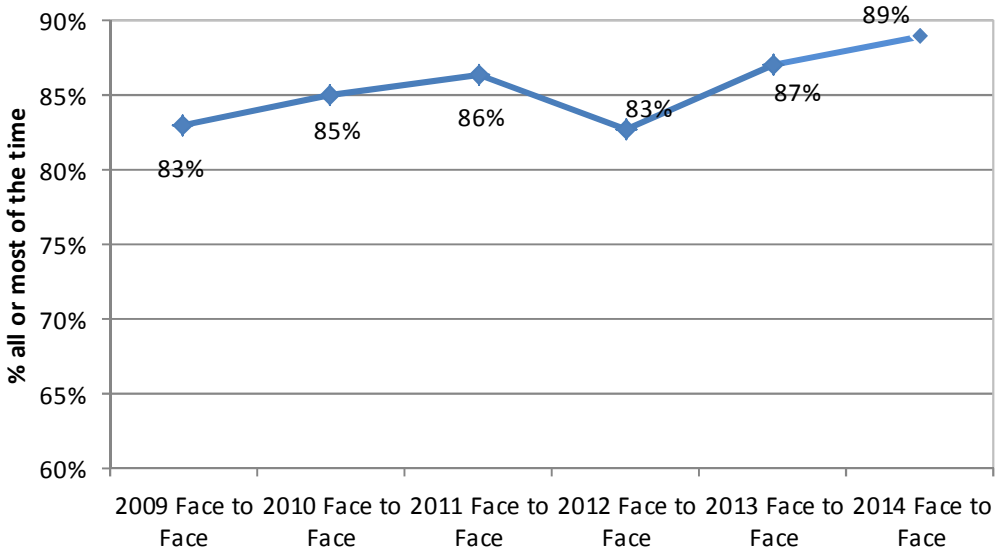


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council information is easy to understand



Change over time

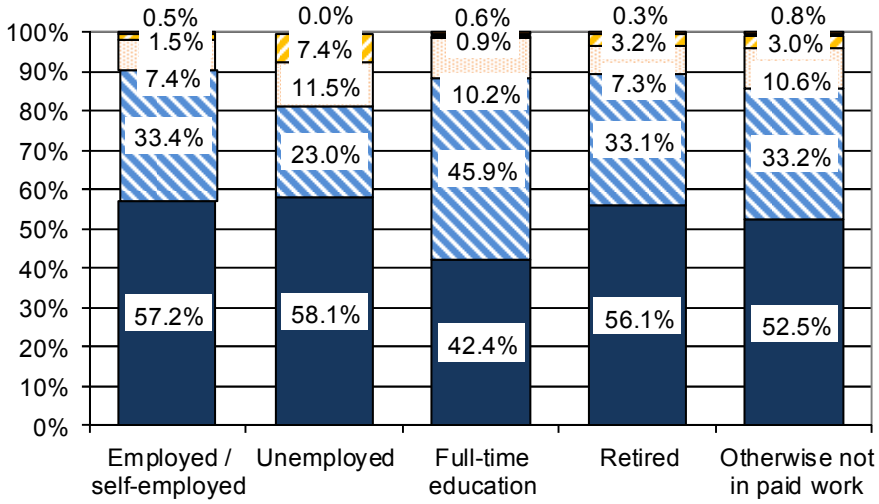


Based on 1,925 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

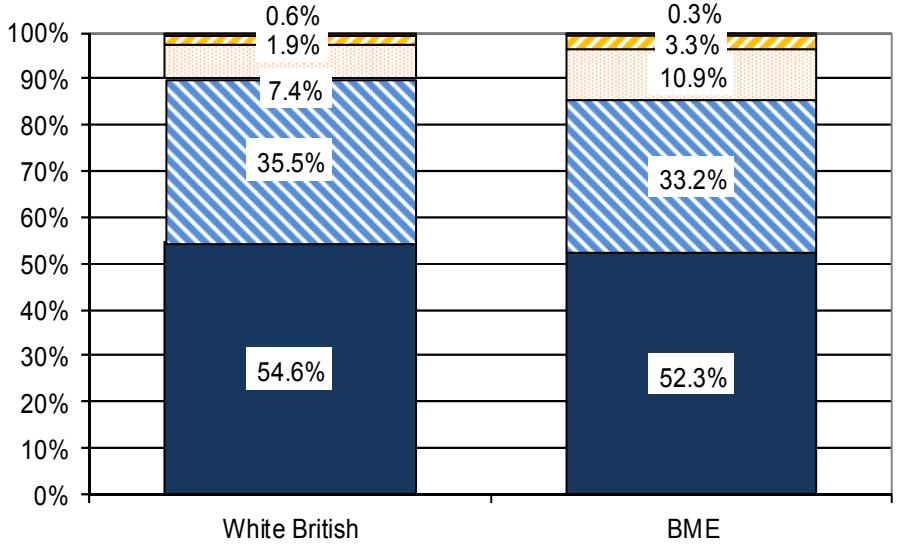
Key Points

- More than 85% of respondents in every areas find the Council's information easy to understand.
- People in Areas 1 and 6 are most likely to find the information easy to understand
- Unemployed people are least likely to find the information easy to understand all or most of the time despite a high proportion finding it easy all of the time.

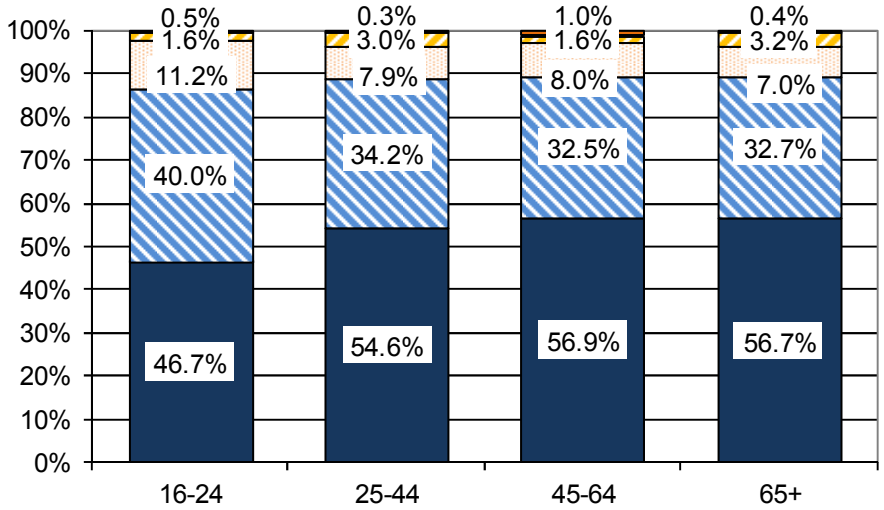
Opinion by employment status



Opinion by ethnicity

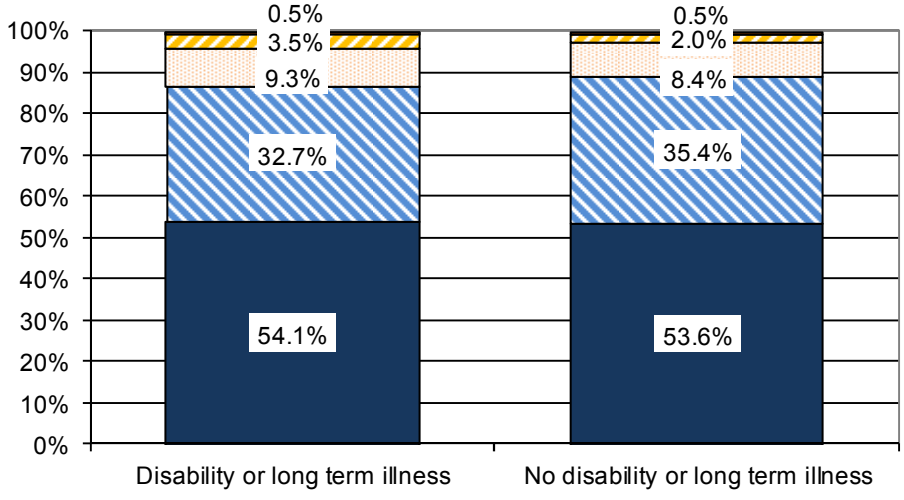


Opinion by age



Never
Rarely
Some of the time
Most of the time
All the time

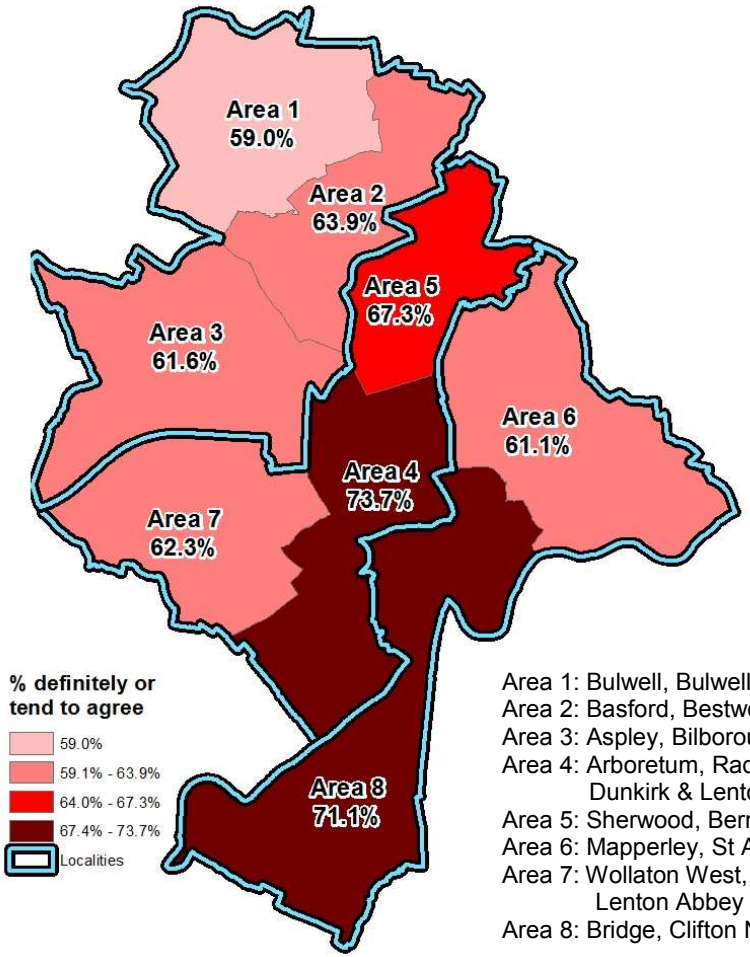
Opinion by disability or long term illness



18: Value for money

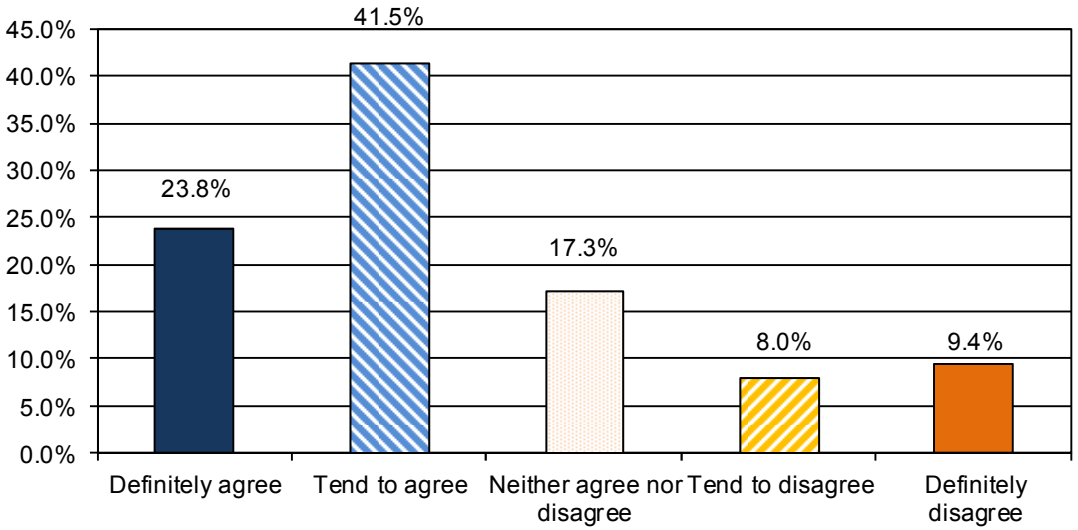
Headline: 65% think the Council provides value for money

Percentage of respondents who definitely or tend to agree that the Council provides value for money

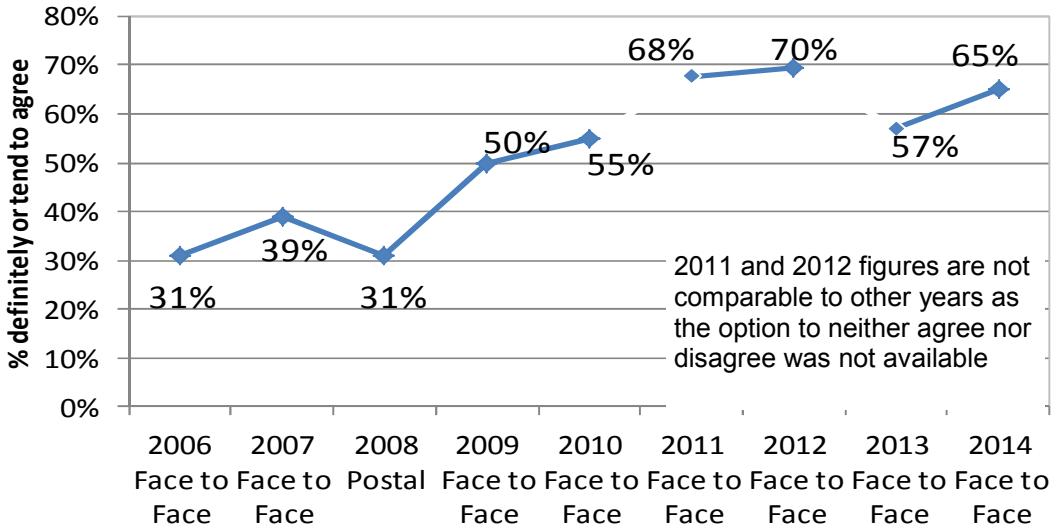


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Council provides value for money



Change over time (percentage who definitely or tend to agree)



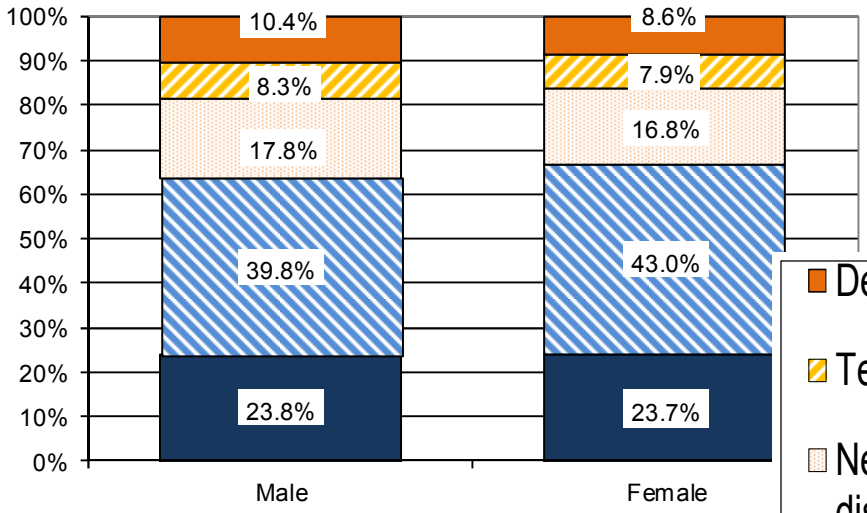
Based on 1,843 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details. NB in 2011 and 2012, the option 'Neither agree nor disagree' was not given to respondents.

A July 2013 national survey by the Local Government Association found 52% of people agreed their local council provided value for money.

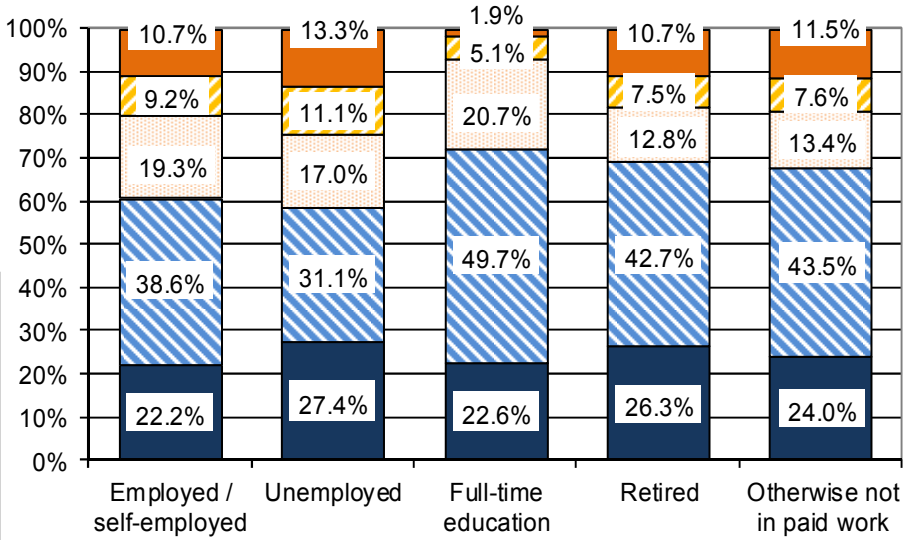
Key Points

- 65% of respondents said the Council provides value for money, this is an increase from 2013. The figure is not comparable to the 2012 and 2011 survey but is higher than any previous year.
- People in full time education were most likely to agree the Council provides value for money.
- The lowest proportions were amongst the 45-64 age group and unemployed people.

Opinion by gender

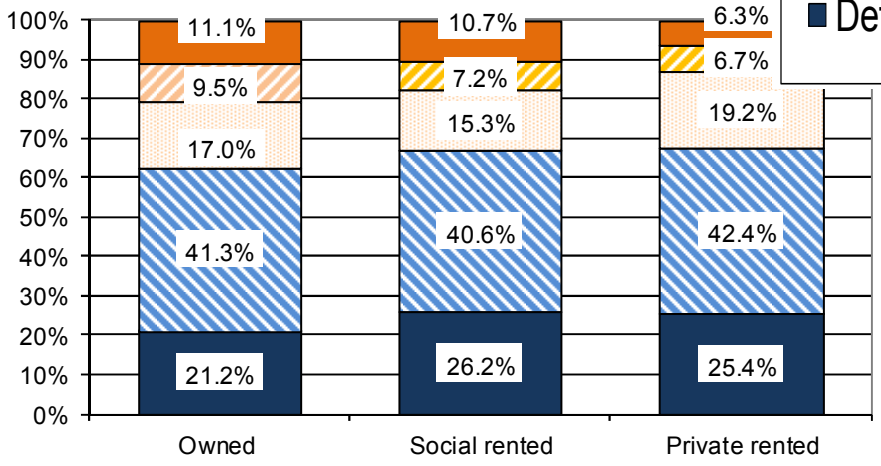


Opinion by employment status

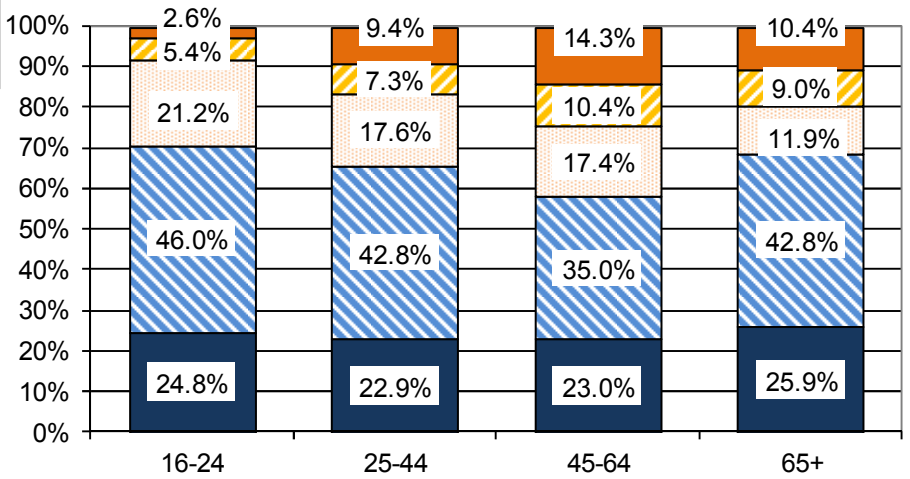


Definitely disagree
Tend to disagree
Neither agree nor disagree
Tend to agree
Definitely agree

Opinion by housing tenure



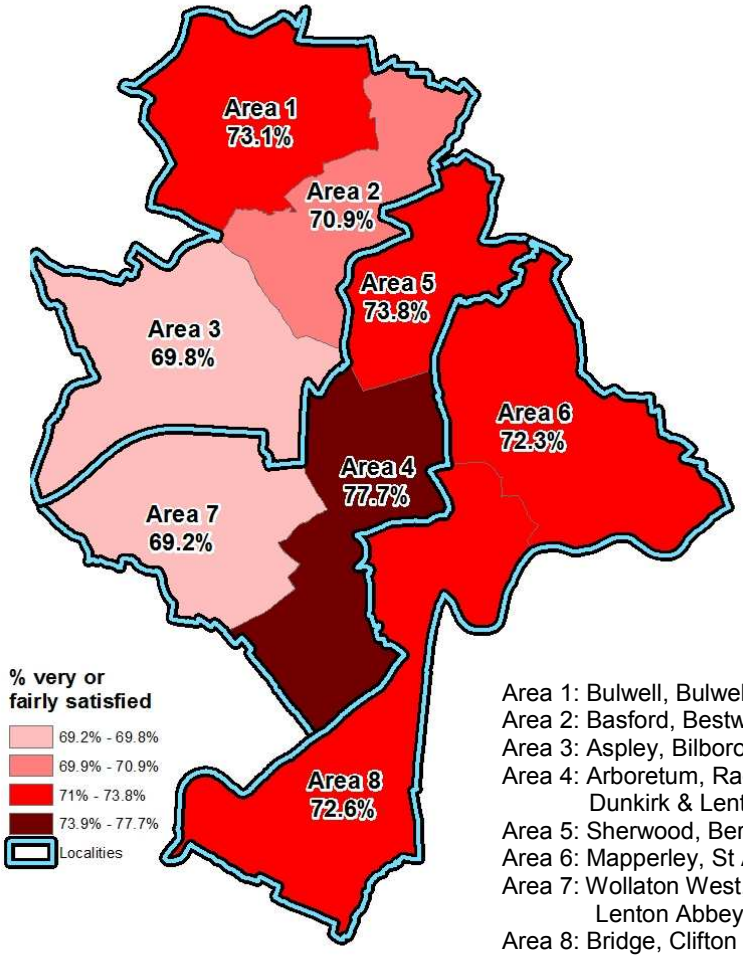
Opinion by age



19: Council Satisfaction

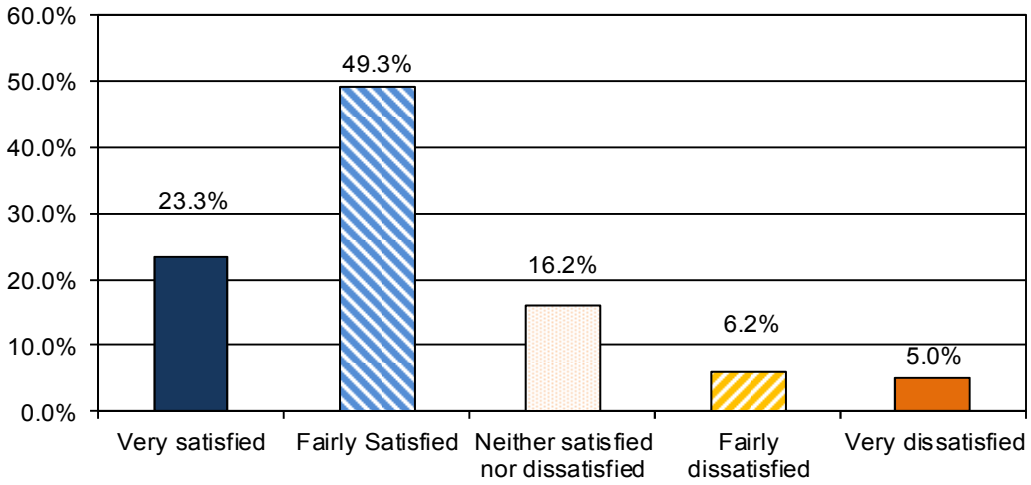
Headline: 73% are satisfied with the Council

Percentage of respondents who are very or fairly satisfied with how the Council runs things.

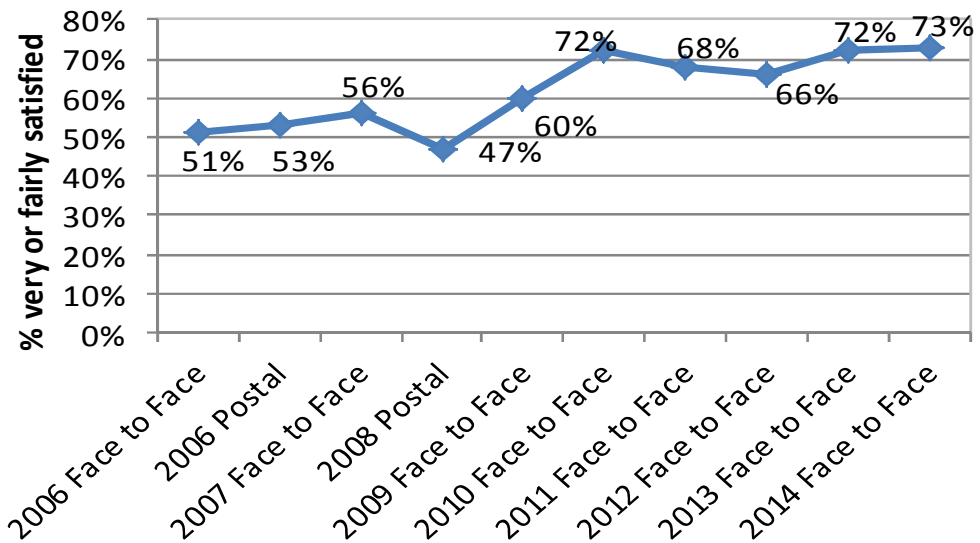


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Satisfaction with the Council



Change over time (percentage very or fairly satisfied)

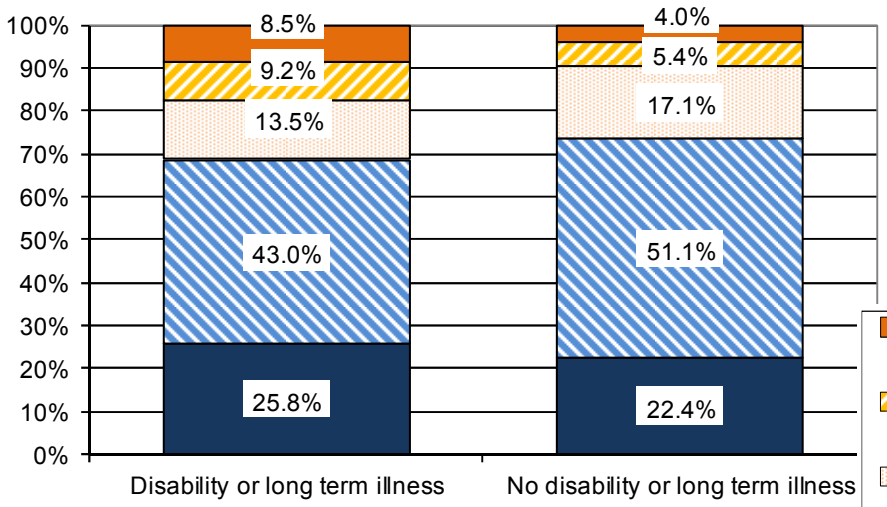


Based on 2,095 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

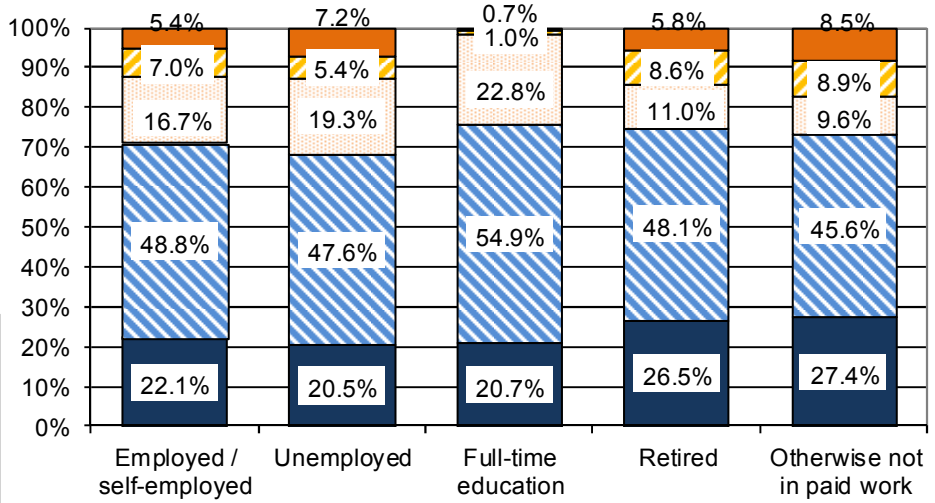
Key Points

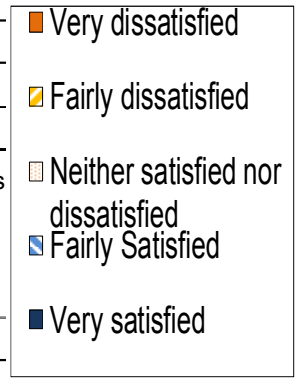
- Area 4 has the highest levels of satisfaction with the Council.
- People in full time education and households with children were most likely to be satisfied with the Council.
- The 45-64 age group, the unemployed and people with a disability or long term illness were least likely to be satisfied with the Council.

Satisfaction by disability or long term illness

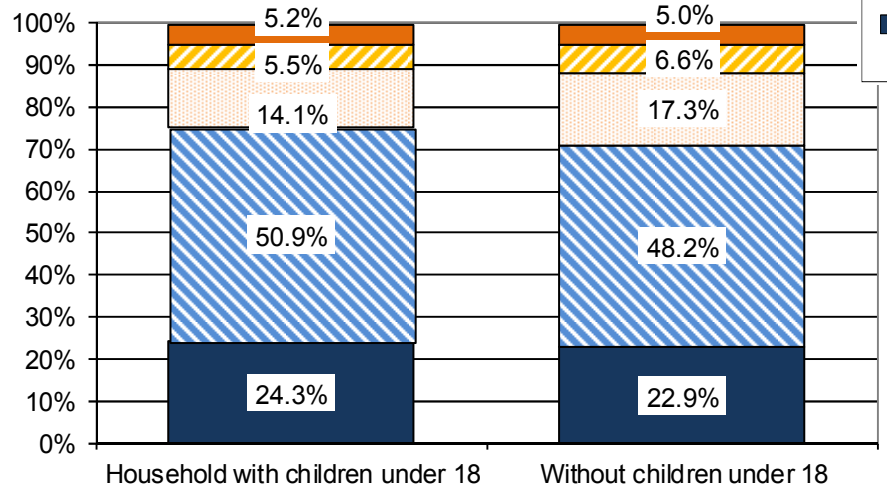


Satisfaction by employment status

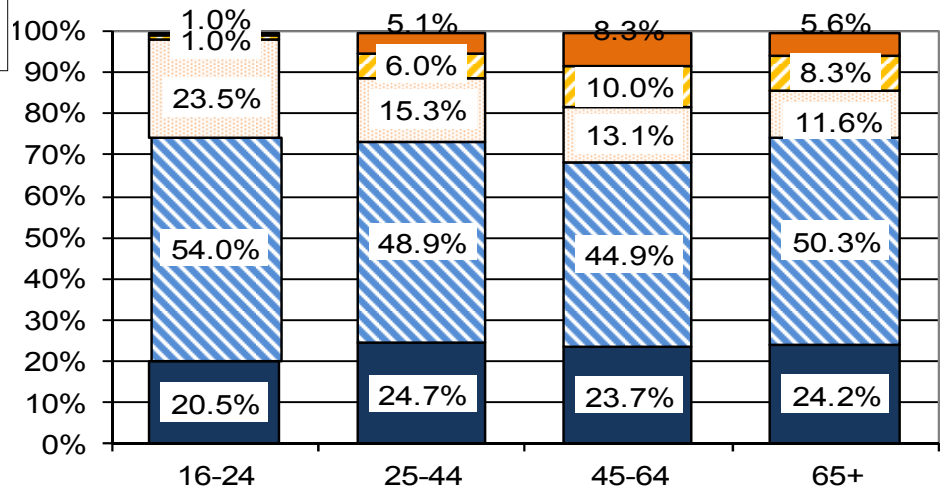




Satisfaction by children in household



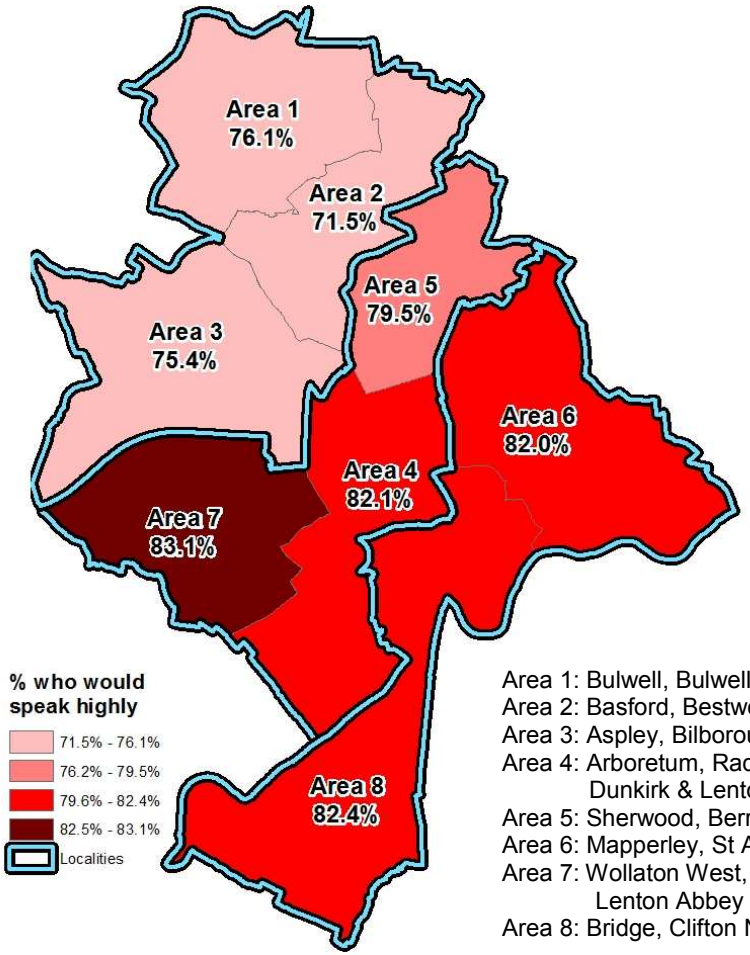
Satisfaction by age



20: Feelings about Nottingham

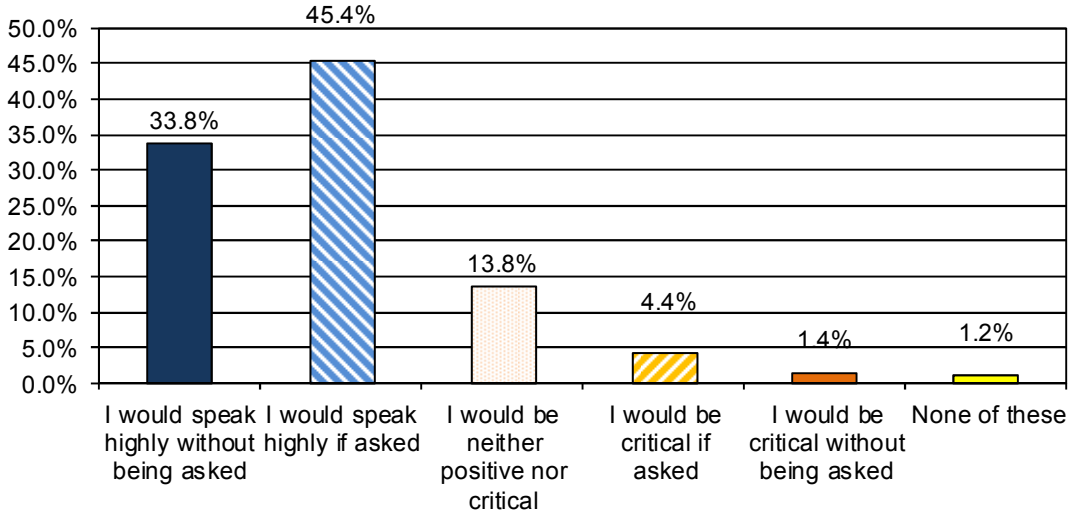
Headline: 79% would speak highly about Nottingham

Percentage of respondents who would speak highly about Nottingham

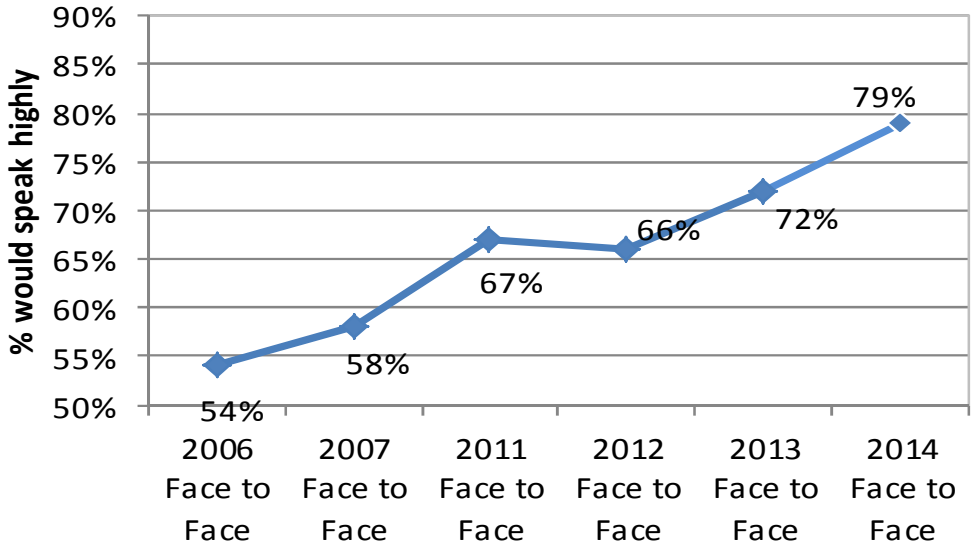


Area 1: Bulwell, Bulwell Forest
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Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Feelings about Nottingham



Change over time (percentage who would speak highly about Nottingham)

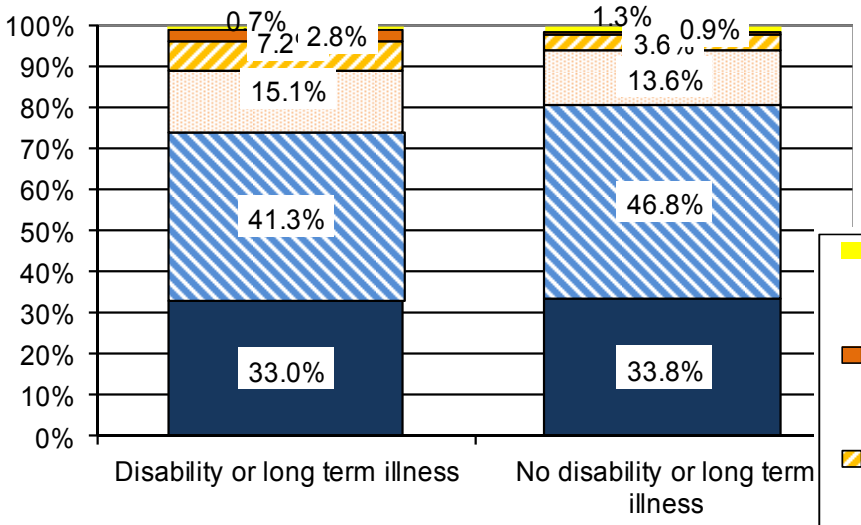


Based on 2,097 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

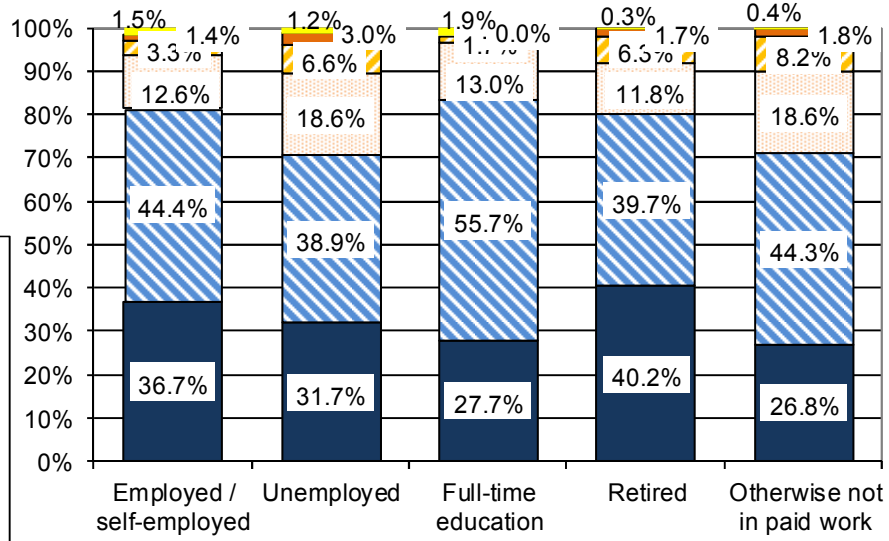
Key Points

- More than 80% of people in Areas 4,6,7 and 8 would speak highly of Nottingham .
- 16-24 year olds and the over 65s are most likely to speak highly about the City
- People who are unemployed or 'otherwise not in paid work' are least likely to speak highly of Nottingham

Opinion by disability or long term illness



Opinion by employment status



None of these

I would be critical without being asked

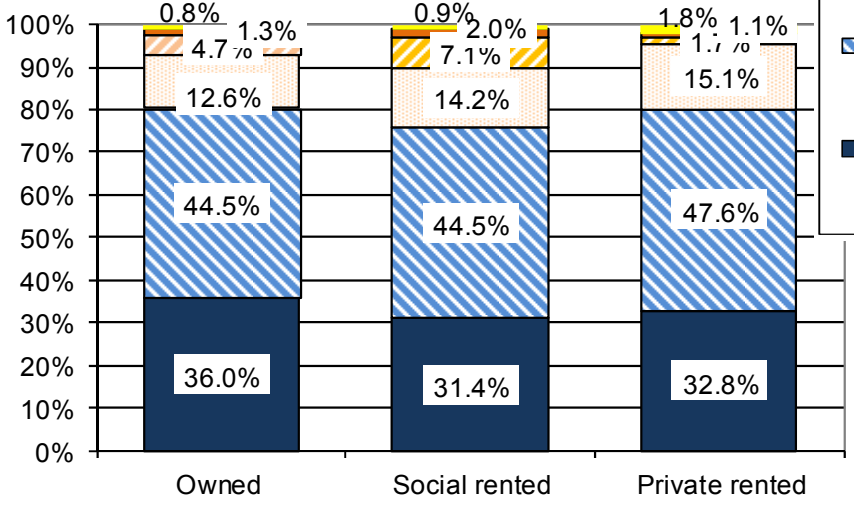
I would be critical if asked

I would be neither positive nor critical

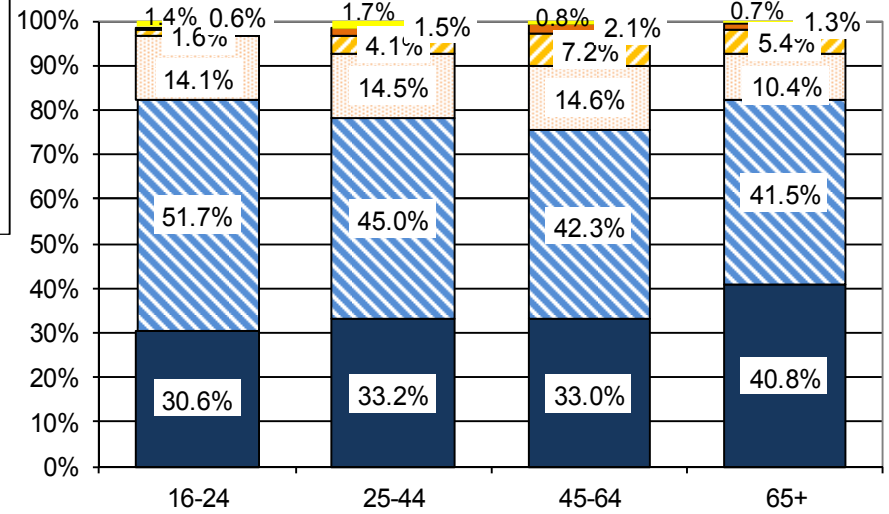
I would speak highly if asked

I would speak highly without being asked

Opinion by housing tenure



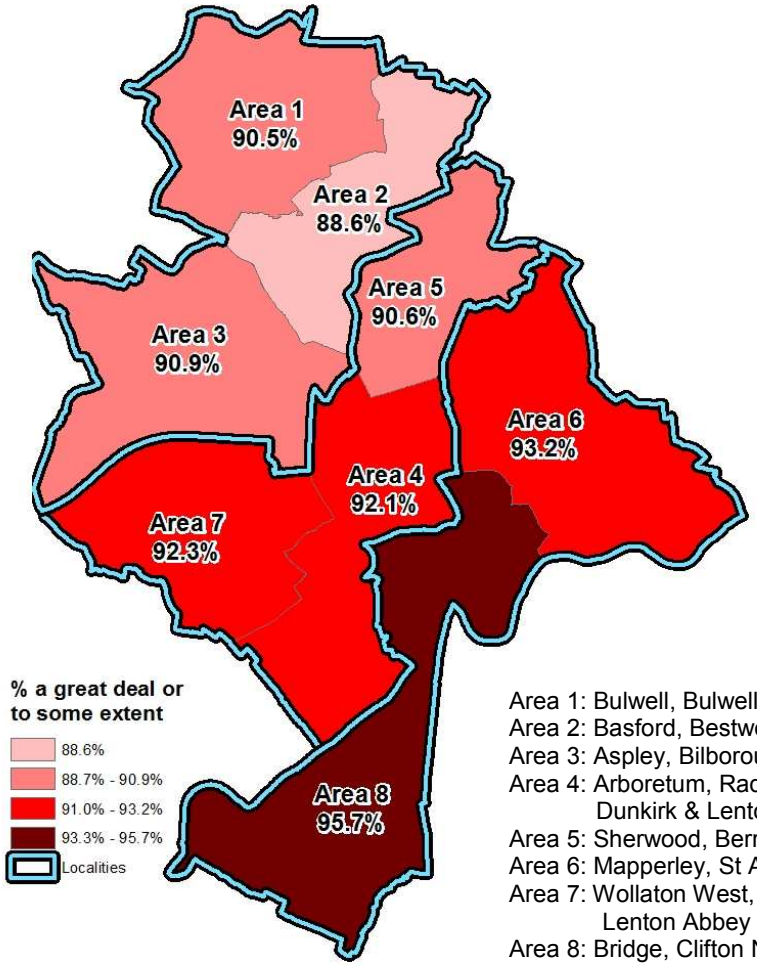
Opinion by age



21: Recommend Nottingham as a place to live

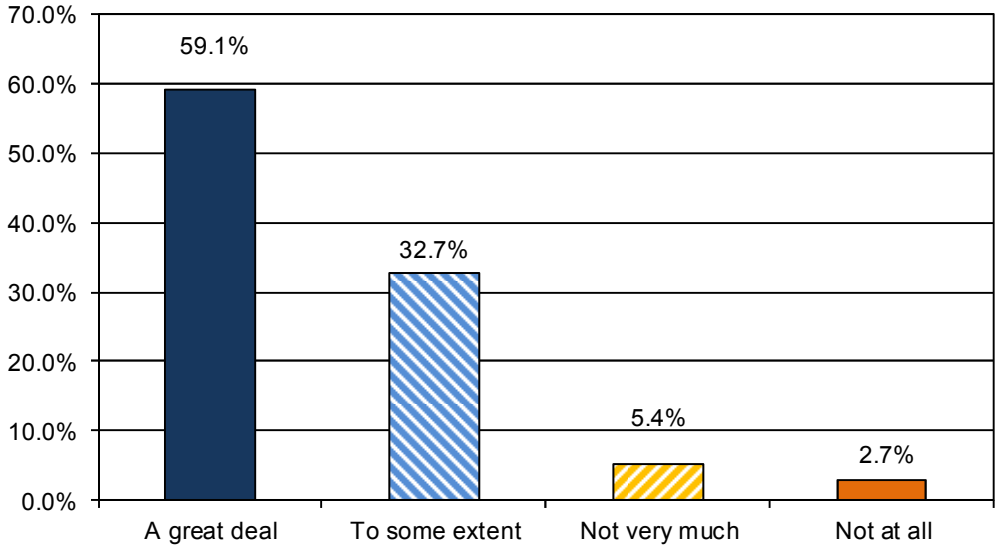
Headline: 92% would recommend Nottingham as a place to live

Percentage of respondents who would recommend Nottingham as a place to live



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to live

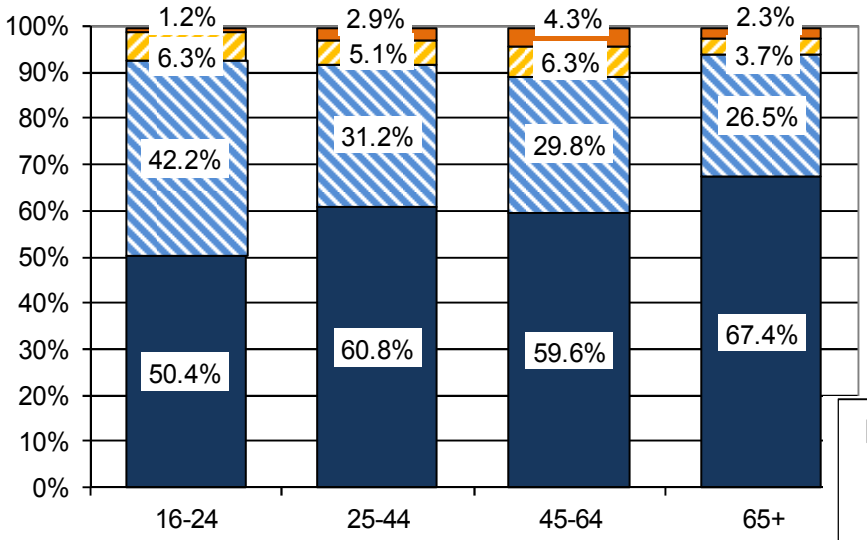


Based on 2,086 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

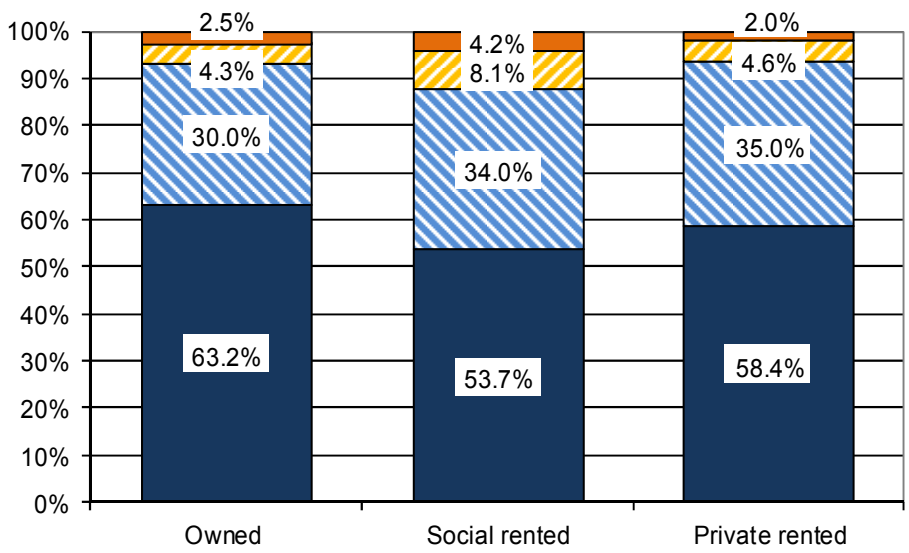
Key Points

- In 7 of the 8 Areas, more than 90% of respondents would recommend Nottingham as a place to live. Area 8 has the highest proportion (95.7 %) and Area 2 the lowest (88.6%)
- The over 65s are most likely to recommend Nottingham as a place to live along with people in private rented housing.
- People who live in social rented accommodation or who are unemployed are least likely to recommend the City.

Opinion by age

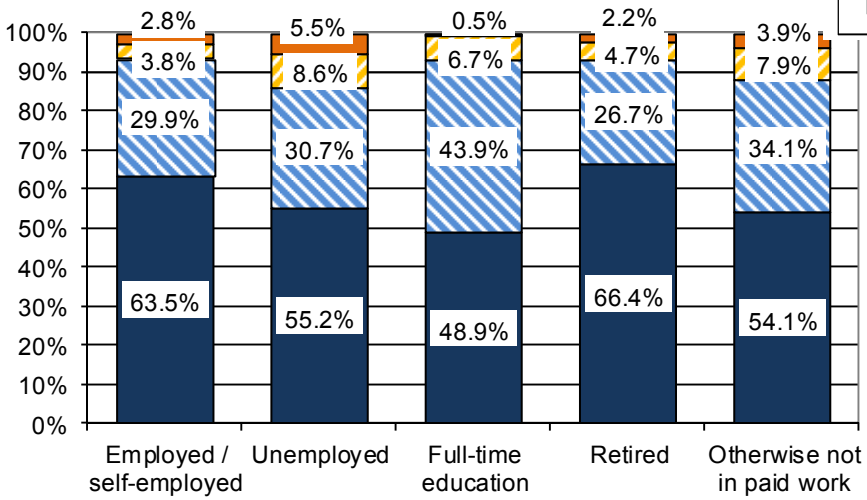


Opinion by housing tenure

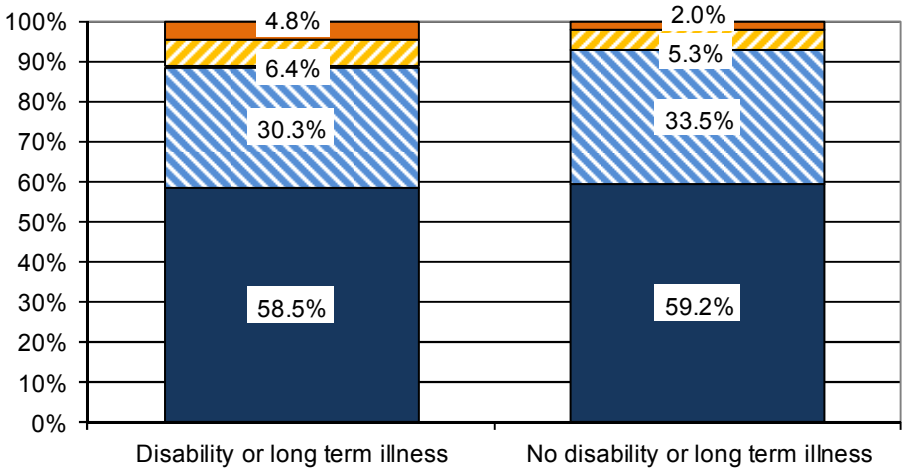


Not at all
Not very much
To some extent
A great deal

Opinion by employment status



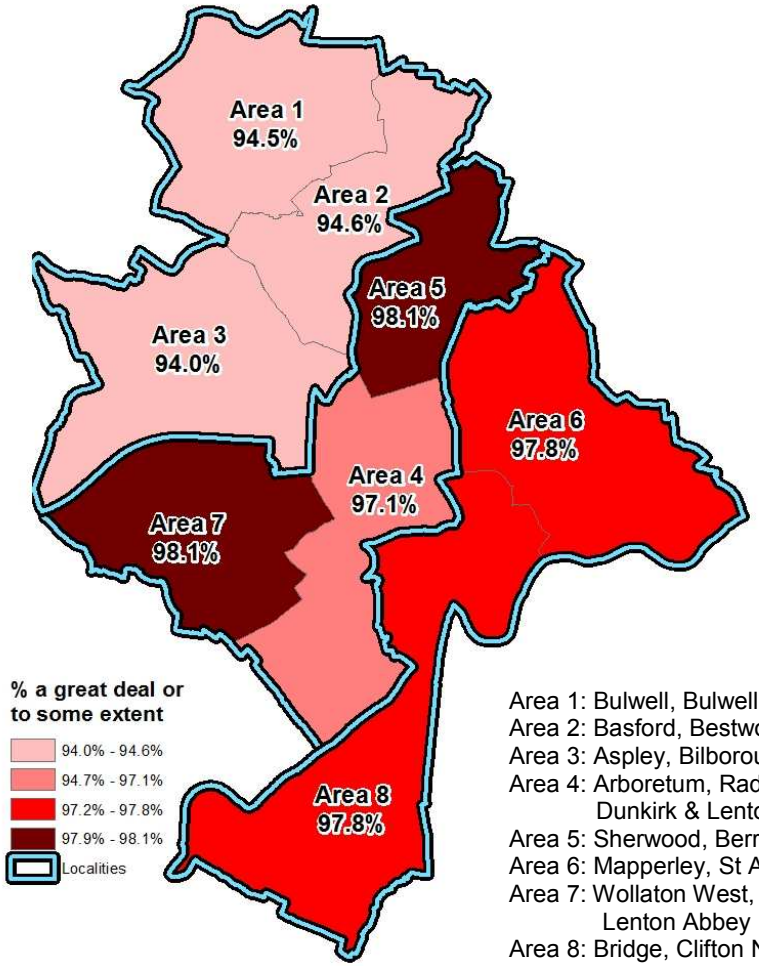
Opinion by disability or long term illness



22: Recommend Nottingham as a place to study

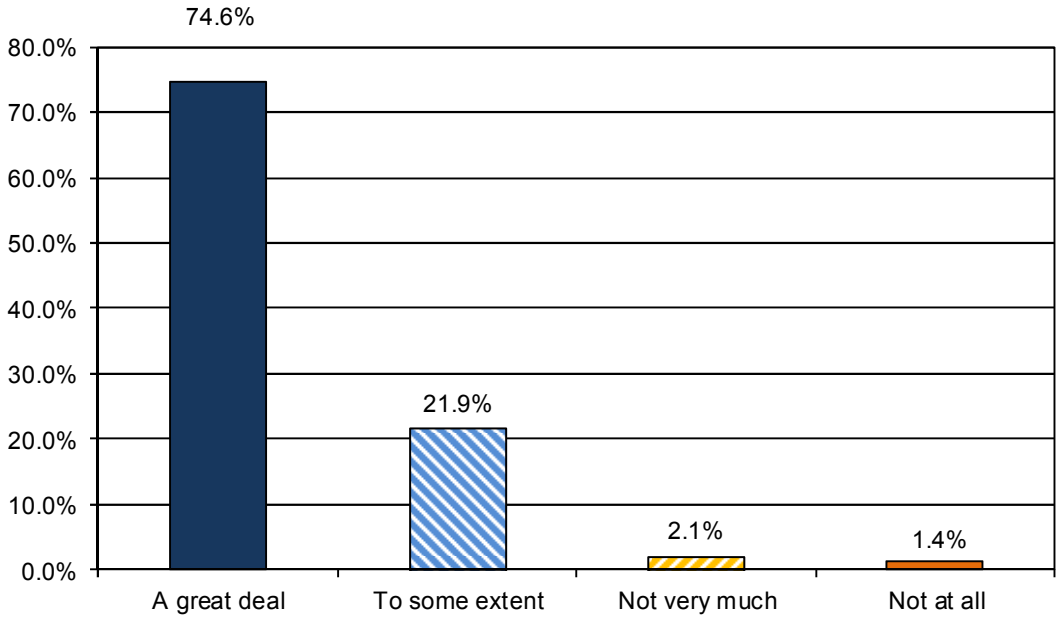
Headline: 96% would recommend Nottingham as a place to study

Percentage of respondents who would recommend Nottingham as a place to study



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to study

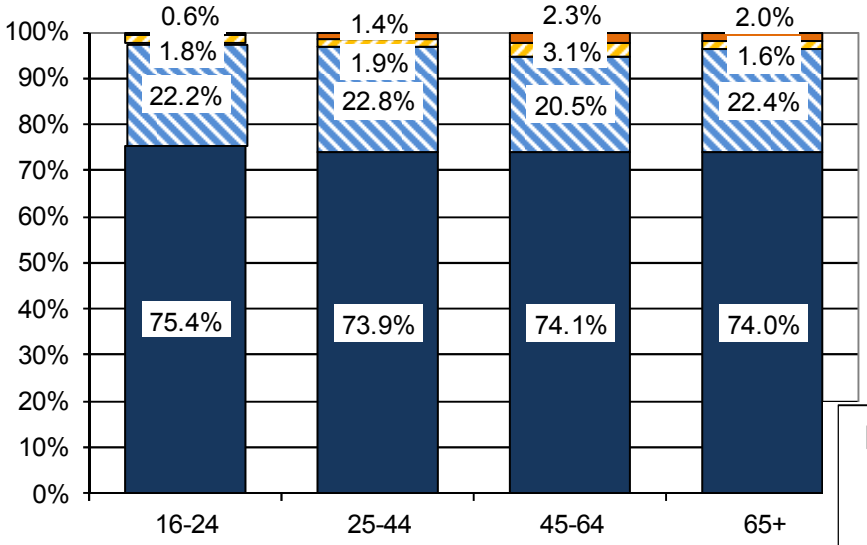


Based on 1,932 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

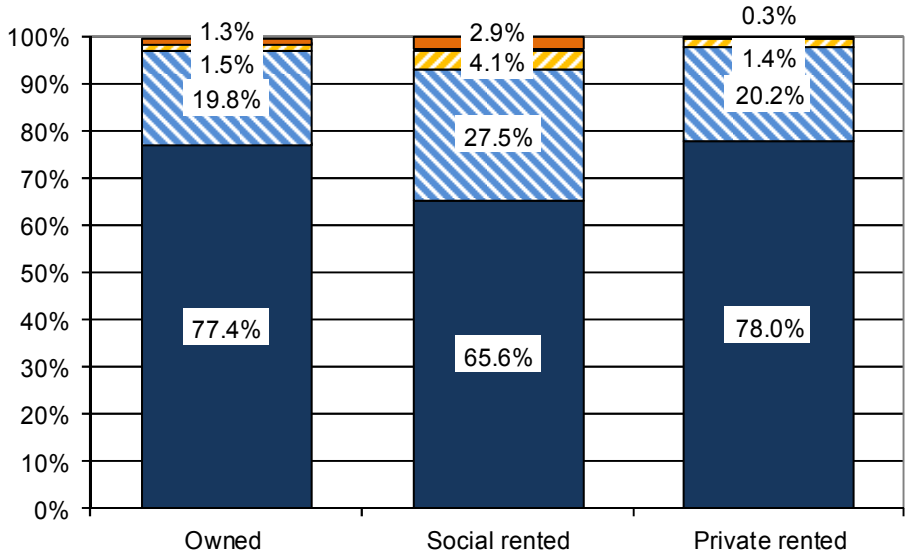
Key Points

- In all Areas and for all groups of people, more than 90% of respondents would recommend Nottingham as a place to study
- In Area 5 and Area 7, and for people in full time education or living in private rented housing, more than 98% would recommend Nottingham as a place to study
- People who live in social rented accommodation or who are unemployed are least likely to recommend the City.

Opinion by age

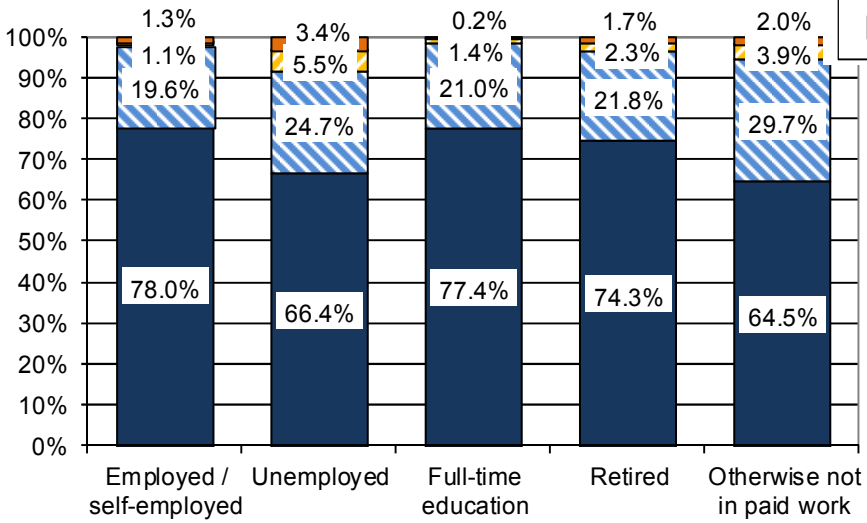


Opinion by housing tenure

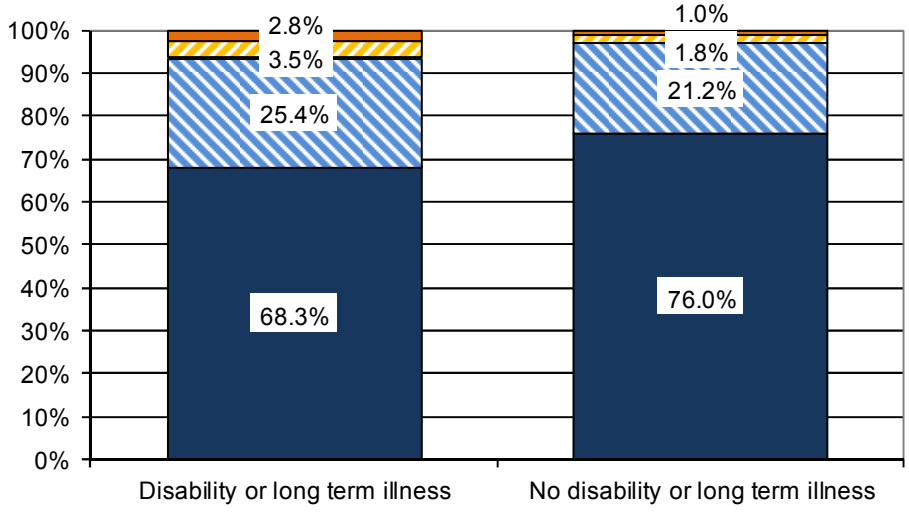


Not at all
Not very much
To some extent
A great deal

Opinion by employment status



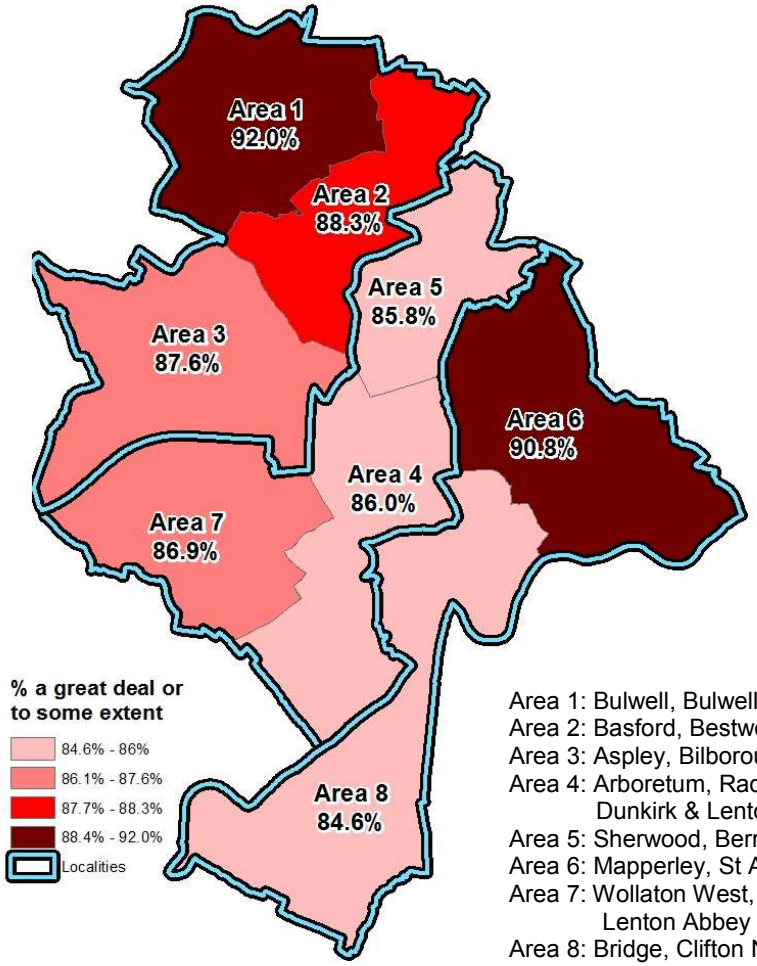
Opinion by disability or long term illness



23: Recommend Nottingham as a place to visit

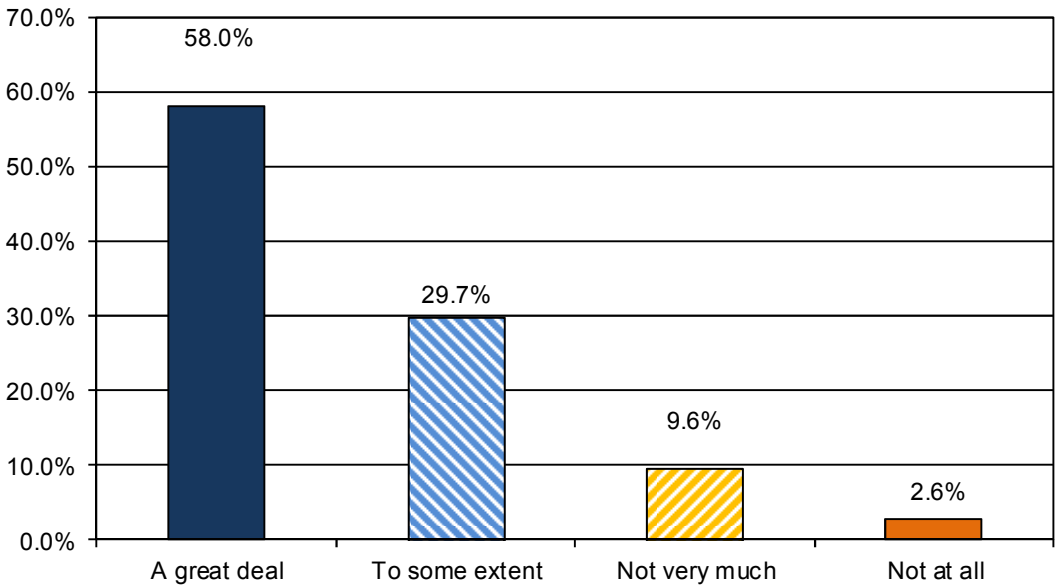
Headline: 88% would recommend Nottingham as a place to visit

Percentage of respondents who would recommend Nottingham as a place to visit



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to visit

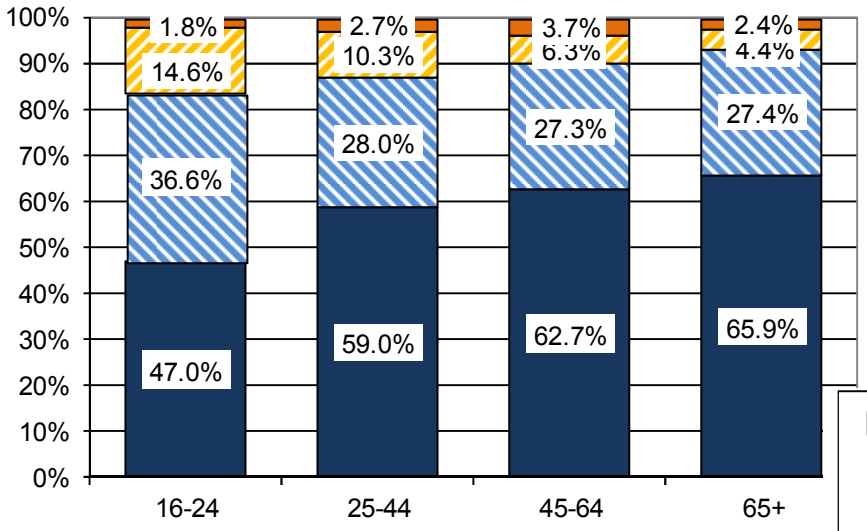


Based on 2,073 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

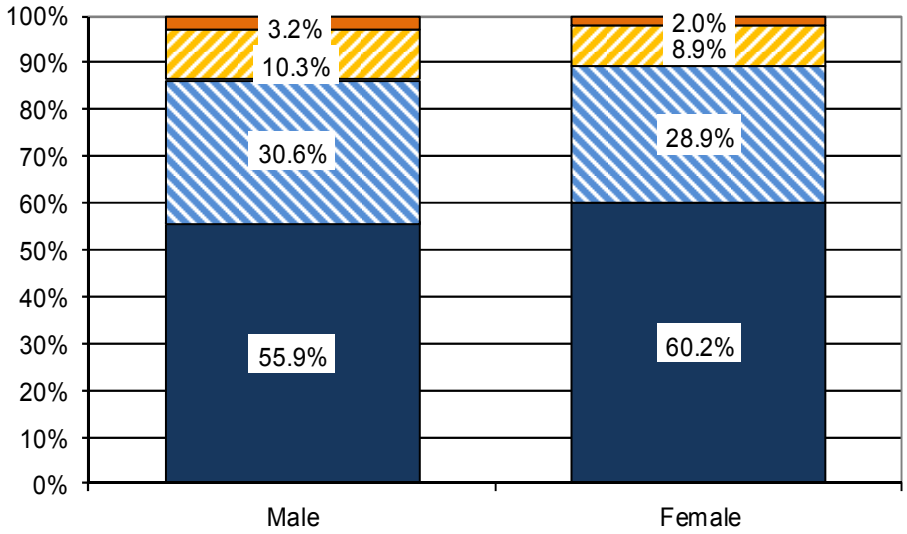
Key Points

- In Areas 1 and 6 more than 90% of respondents would recommend Nottingham as a place to visit.
- The proportion of people who would recommend visiting Nottingham increases with age, with the 16-24 age group having the lowest proportion and the over 65s the highest.
- White British groups are more likely to recommend the City as a place to visit than BME groups.

Opinion by age

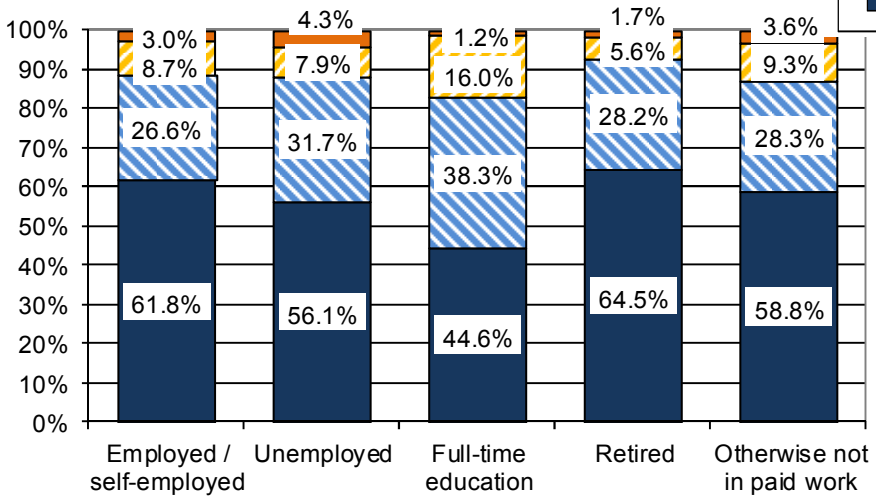


Opinion by gender

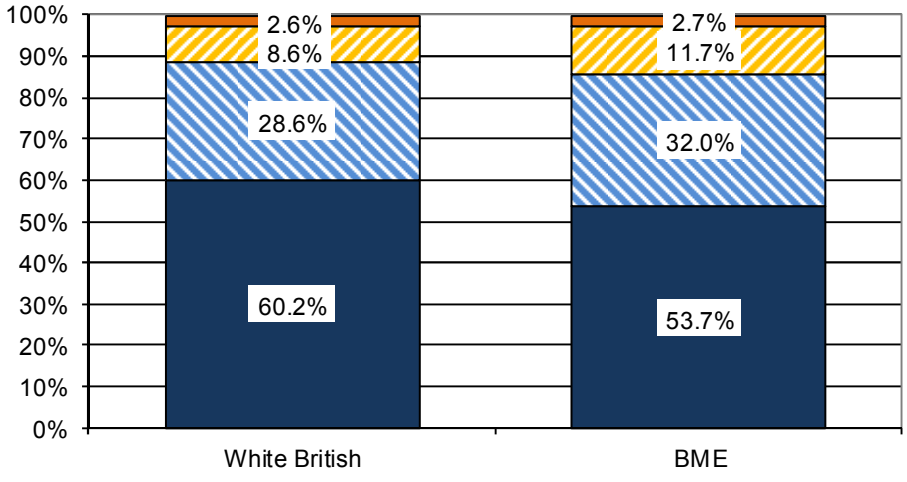


Not at all
Not very much
To some extent
A great deal

Opinion by employment status



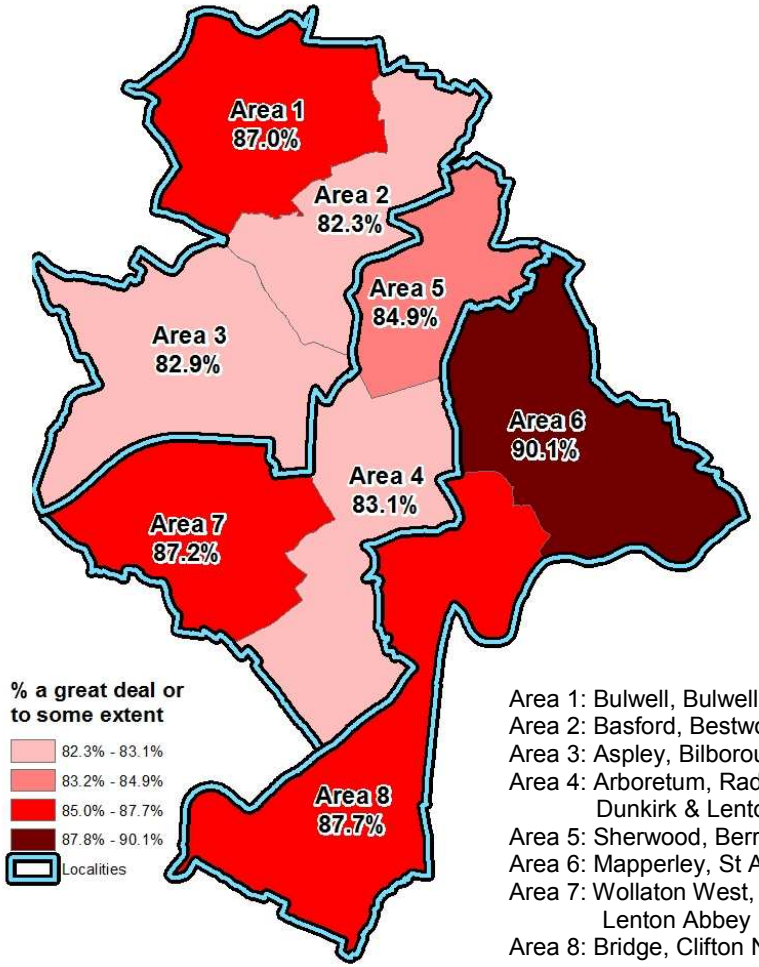
Opinion by ethnicity



24: Recommend Nottingham as a place to work

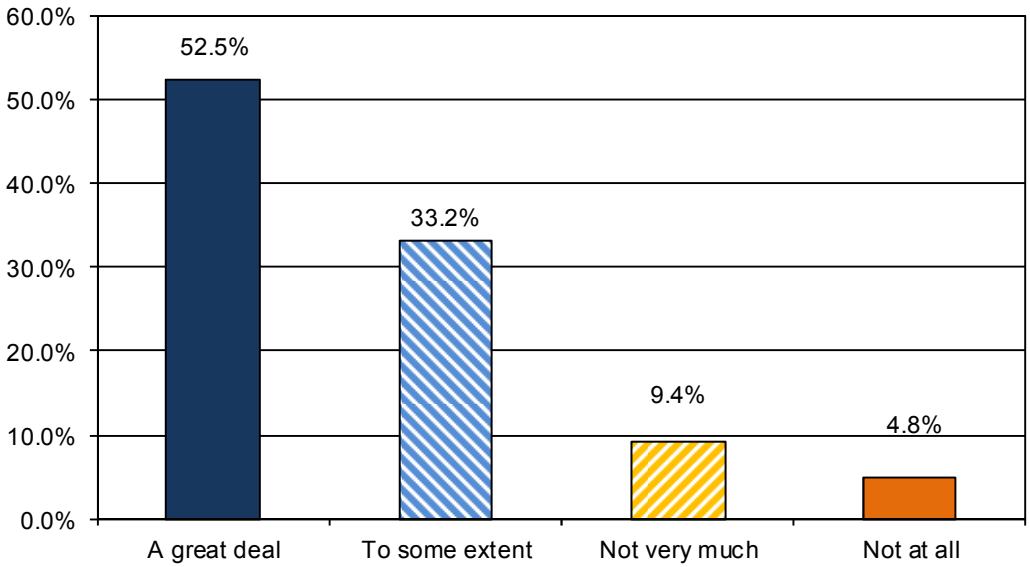
Headline: 86% would recommend Nottingham as a place to work

Percentage of respondents who would recommend Nottingham as a place to work



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Would recommend Nottingham as a place to work

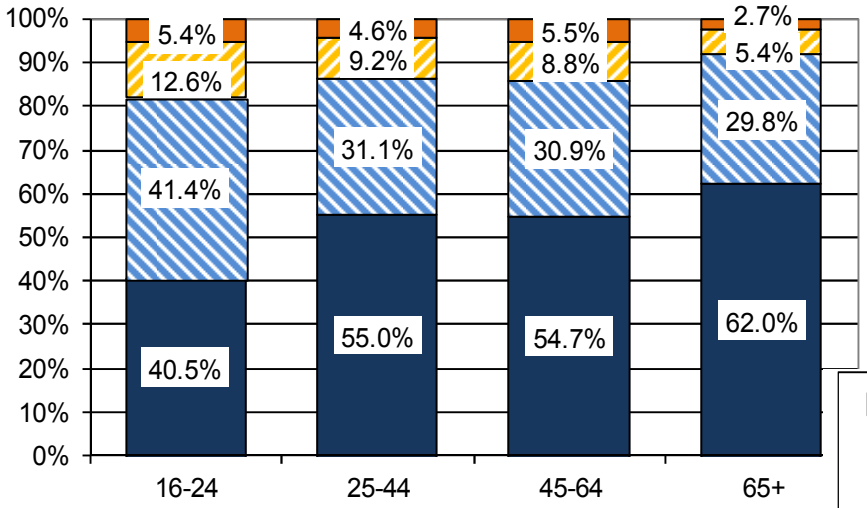


Based on 1,923 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

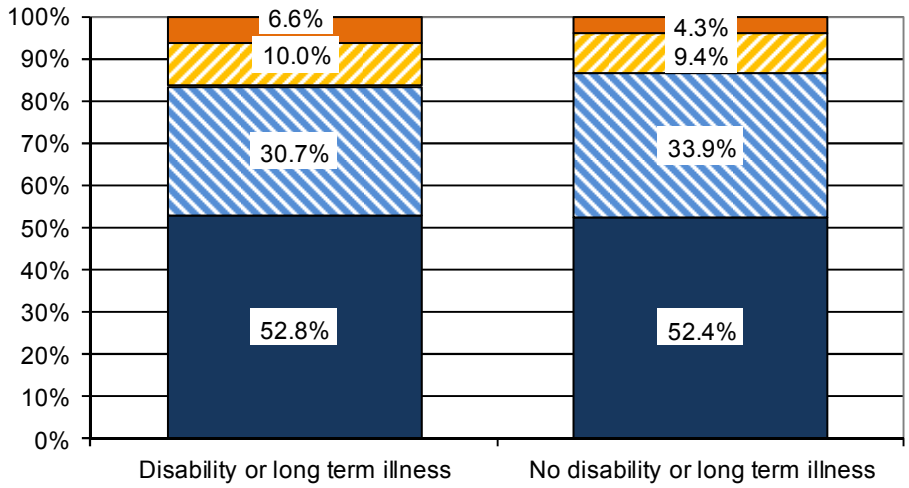
Key Points

- More than 90% of respondents in Area 6 would recommend Nottingham as a place to work.
- The highest proportions who would recommend the city as a place to work are the over 65s and retired people.
- People who are unemployed are the only group where less than 80% of respondents would recommend Nottingham as a place to work.

Opinion by age

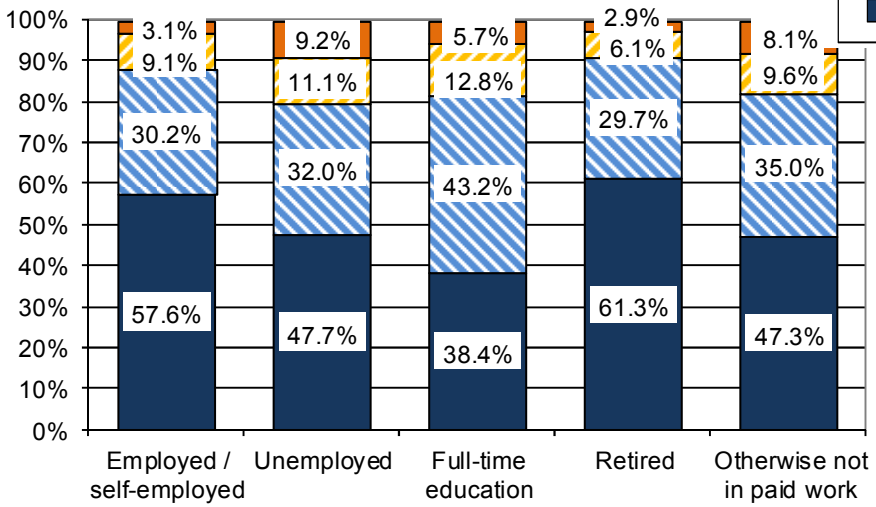


Opinion by disability or long term illness

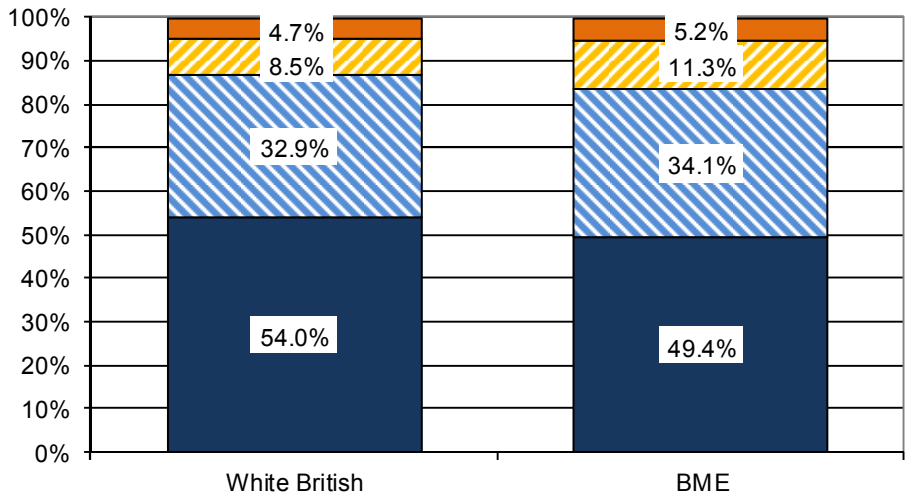




Opinion by employment status



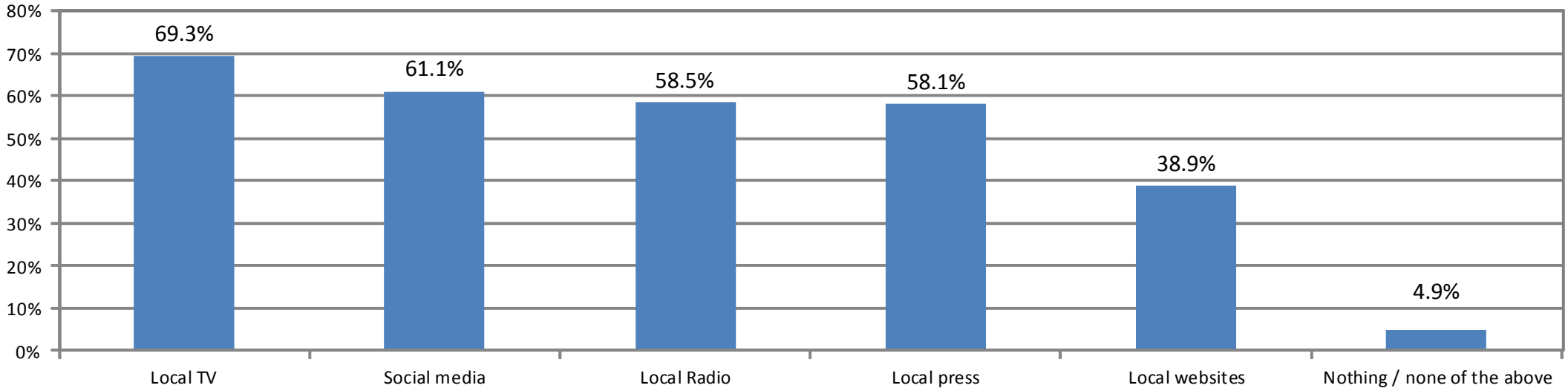
Opinion by ethnicity



25: Media people regularly view or listen to

Headline: 69% watch local TV news regularly

Percentage of respondents who watch, read, listen to or visit the following media



Percentage of respondents who watch, read, listen to or visit the following media by area

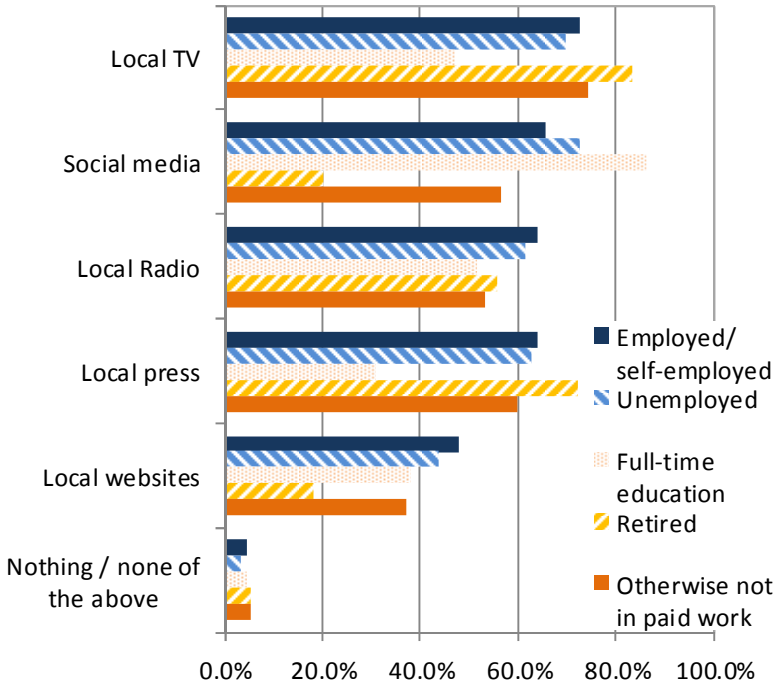
	Local TV	Social media	Local Radio	Local press	Local websites	Nothing / none of the above
Area 1	79.2%	65.1%	74.1%	68.6%	37.3%	2.0%
Area 2	77.0%	61.2%	63.7%	67.1%	44.9%	6.3%
Area 3	81.8%	66.6%	67.5%	66.6%	43.8%	3.0%
Area 4	50.1%	72.9%	46.9%	35.1%	36.0%	4.9%
Area 5	66.8%	55.0%	53.3%	60.7%	39.1%	4.5%
Area 6	68.2%	55.4%	56.1%	57.6%	35.3%	5.8%
Area 7	63.2%	59.5%	52.6%	59.9%	34.6%	3.9%
Area 8	71.1%	52.5%	56.9%	57.0%	40.2%	7.5%
TOTAL	69.3%	61.1%	58.5%	58.1%	38.9%	4.9%
Ranking	Highest ranked	Rank 2 to 5				

Based on 2,097 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

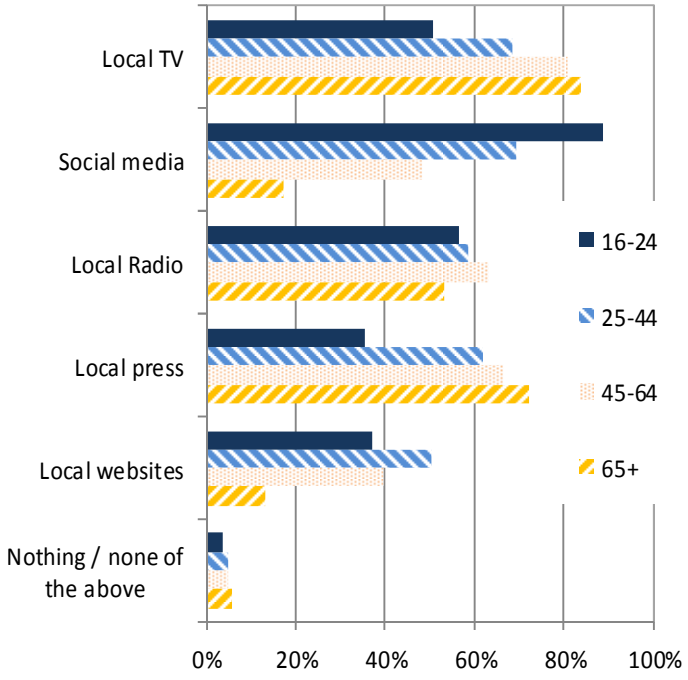
Key Points

- 69.3% of respondents watch at least one local television programme or station with BBC East Midlands news being the most popular (55.5%)
- Local TV is the most popular option in 7 of the 8 Areas and is watched by 81.8% of respondents in Area 3.
- Social media is the most popular option for Area 4 where 72.9% of people view at least one social media site regularly with Facebook the most popular site.
- Social media is the most popular option for the 16-24 and 25-44 age groups, for BME groups, unemployed people, people in full time education and people in private rented accommodation. For all other groups, local TV is the most popular.
- Retired people are most likely to read the local press (72.2%), people aged 25-44 are most likely to visit local websites.

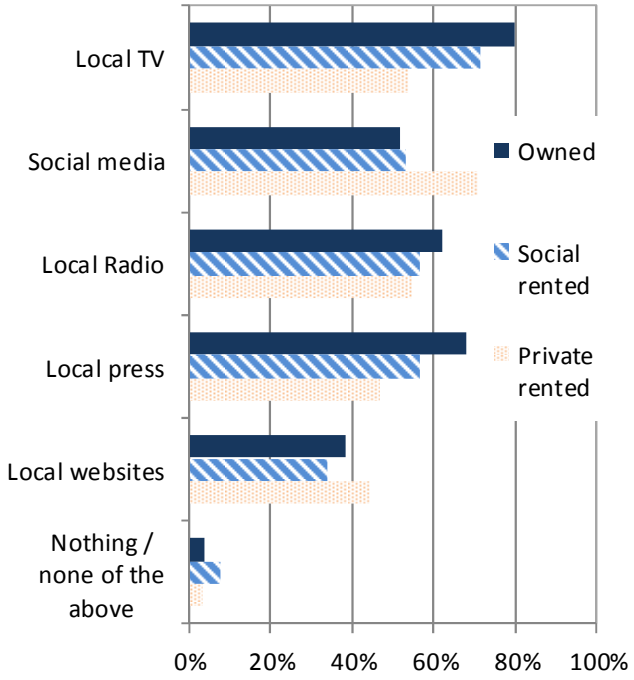
Awareness by employment status



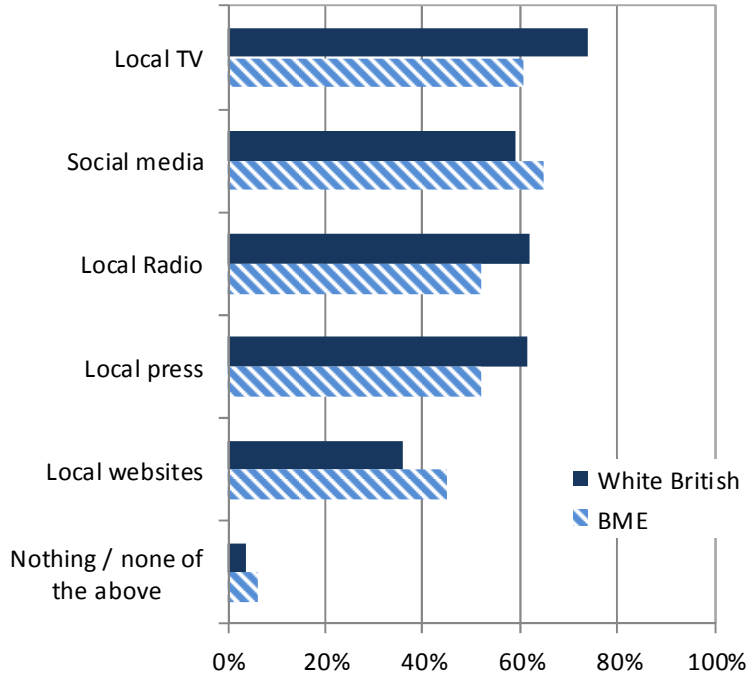
Awareness by age



Awareness by housing tenure



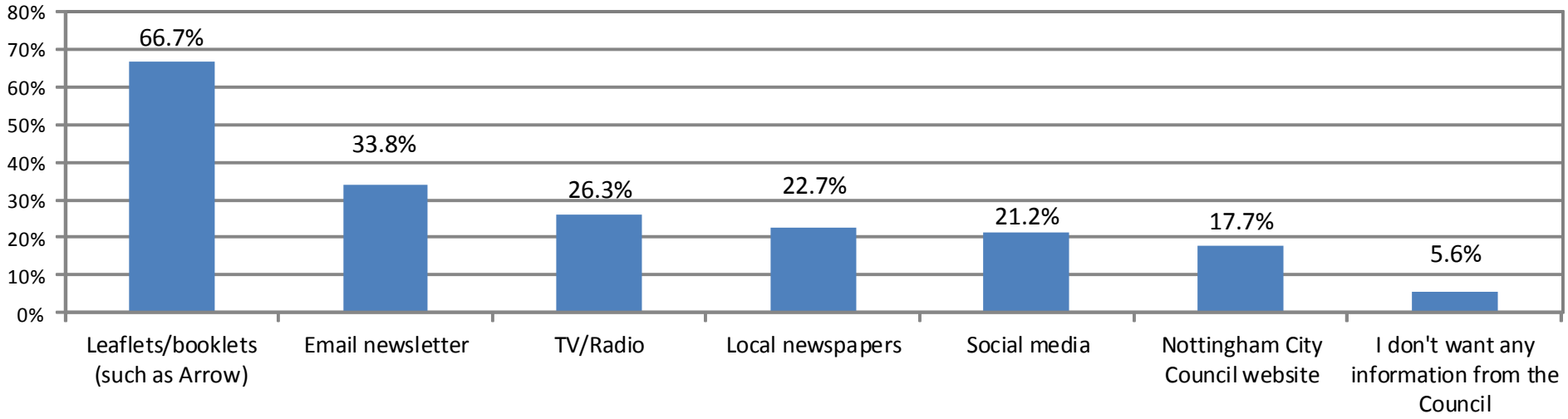
Awareness by ethnicity



26: Preferences for receiving information from the Council

Headline: 67% prefer to receive leaflets or booklets such as the Arrow

Method by which respondents prefer to receive Council information



Method by which respondents prefer to receive Council information by area

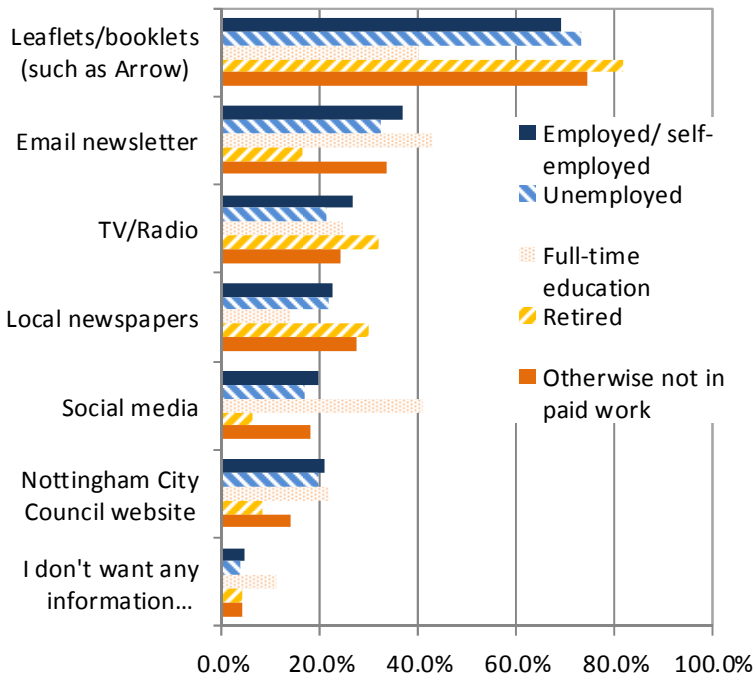
	Leaflets/booklets (such as Arrow)	Email newsletter	TV/Radio	Local newspapers	Social media	Nottingham City Council website	I don't want any information from the Council
Area 1	68.1%	19.1%	28.5%	20.1%	15.8%	13.0%	5.0%
Area 2	66.2%	32.8%	24.3%	23.6%	11.5%	15.7%	4.0%
Area 3	73.1%	33.9%	32.5%	30.3%	19.7%	18.7%	3.5%
Area 4	50.3%	41.7%	23.7%	19.8%	35.1%	21.9%	8.6%
Area 5	76.0%	47.9%	22.9%	25.5%	28.2%	21.0%	2.8%
Area 6	71.5%	28.9%	27.8%	21.9%	16.0%	16.6%	5.4%
Area 7	64.0%	34.6%	22.0%	14.0%	18.0%	14.9%	7.6%
Area 8	65.6%	30.0%	25.5%	22.6%	21.8%	16.9%	7.3%
TOTAL	66.7%	33.8%	26.3%	22.7%	21.2%	17.7%	5.6%
Ranking	Highest ranked	Rank 2 to 5					

Based on 2,085 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

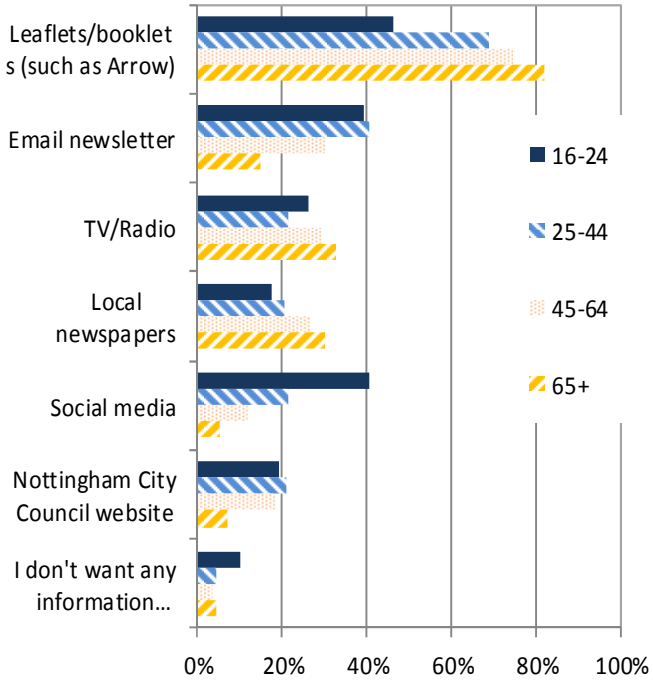
Key Points

- 66.7% of respondents preferred to receive leaflets or booklets to provide information from the Council. This was the preferred option for all areas and rises to 76.0% in Area 5
- People in full time education were the only group who preferred other methods of receiving information with email newsletters and social media being more popular options for this group.
- Preferences varied strongly between age groups. The over 65s strongly preferred leaflets, TV/radio and local newspapers whereas younger groups favoured email and social media, although leaflets remained the most popular option.
- People who used the City Council website were most likely to be those in full time education and least likely to be retired; aged over 65; or to have a disability or long term illness.

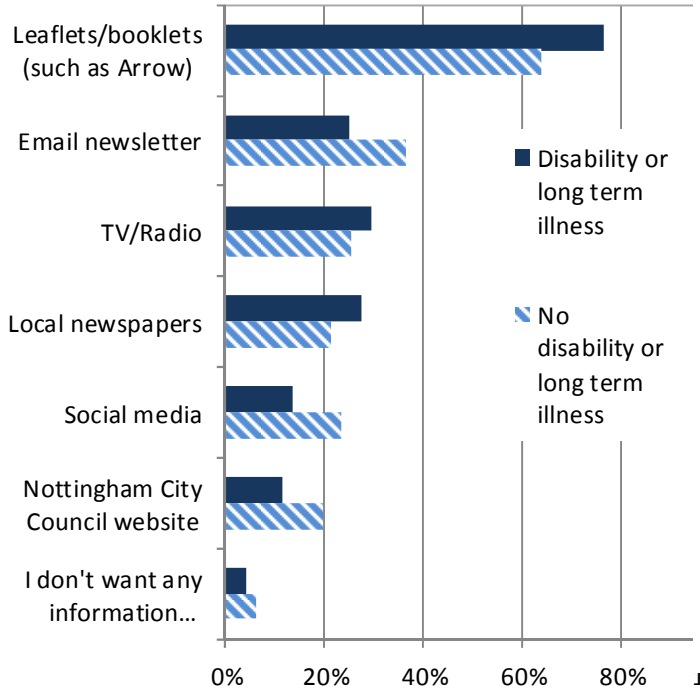
Awareness by employment status



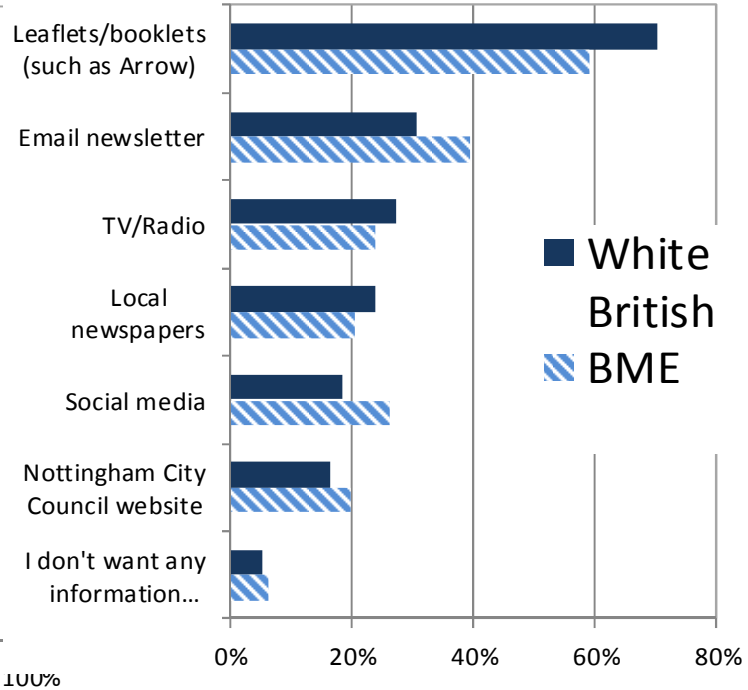
Awareness by age



Awareness by disability or long term illness



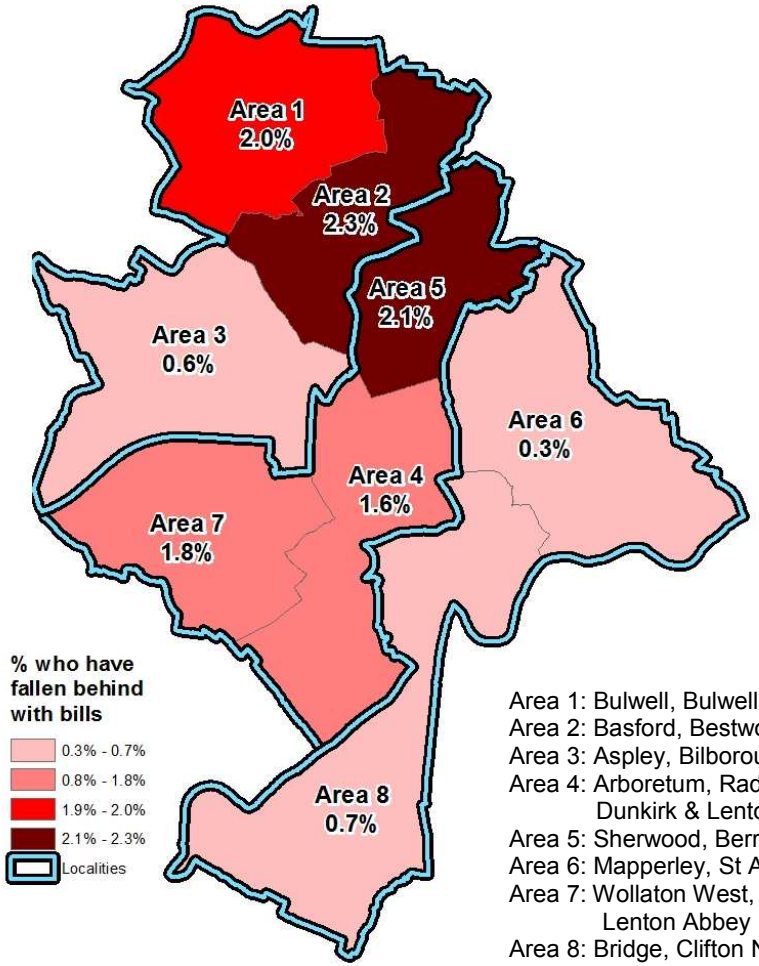
Awareness by ethnicity



27: Keeping up with bills

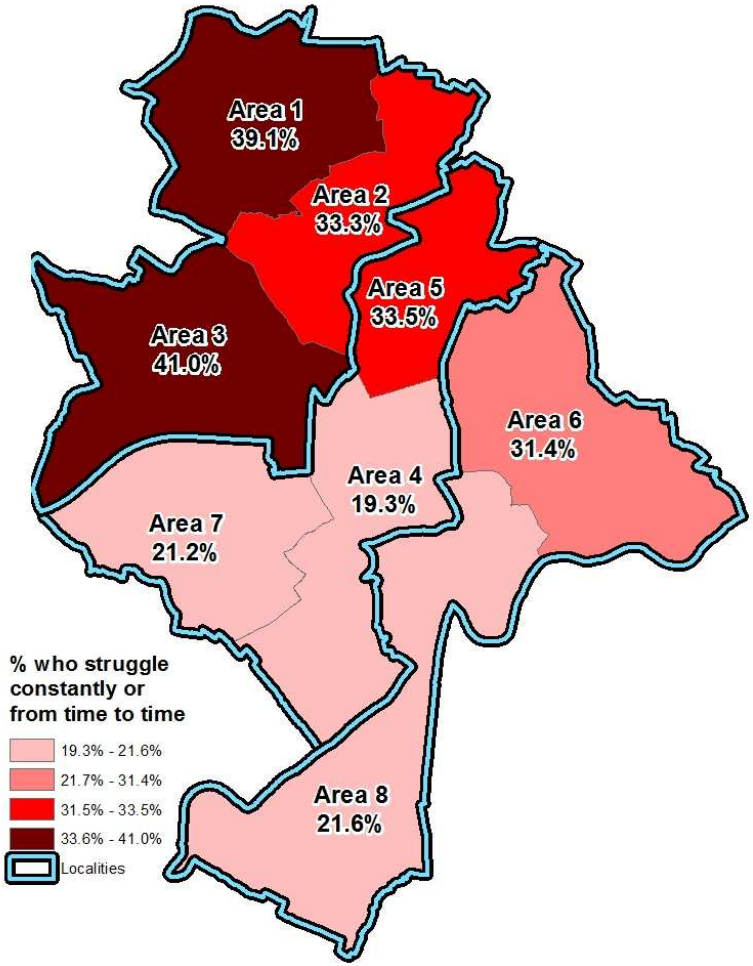
Headline: 31.3% struggling or not keeping up with bills

Percentage of respondents who have fallen behind with some or many bills



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Percentage of respondents who struggle to keep up with bills constantly or from time to time

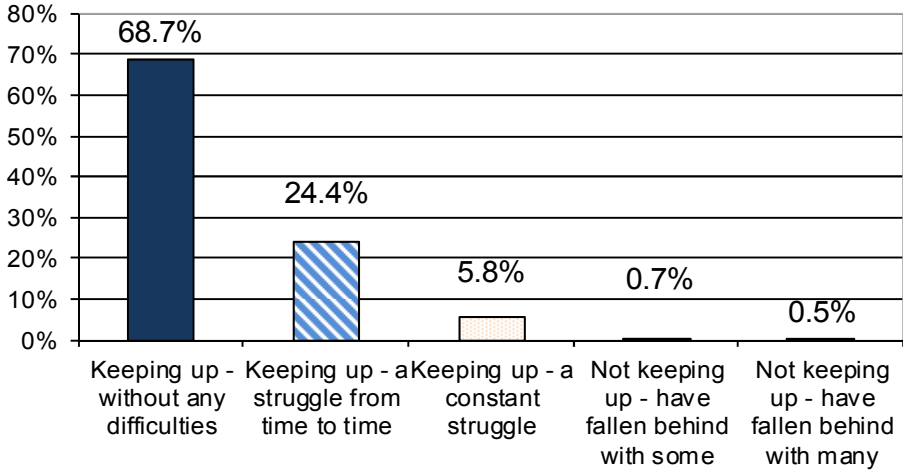


Based on 2,080 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

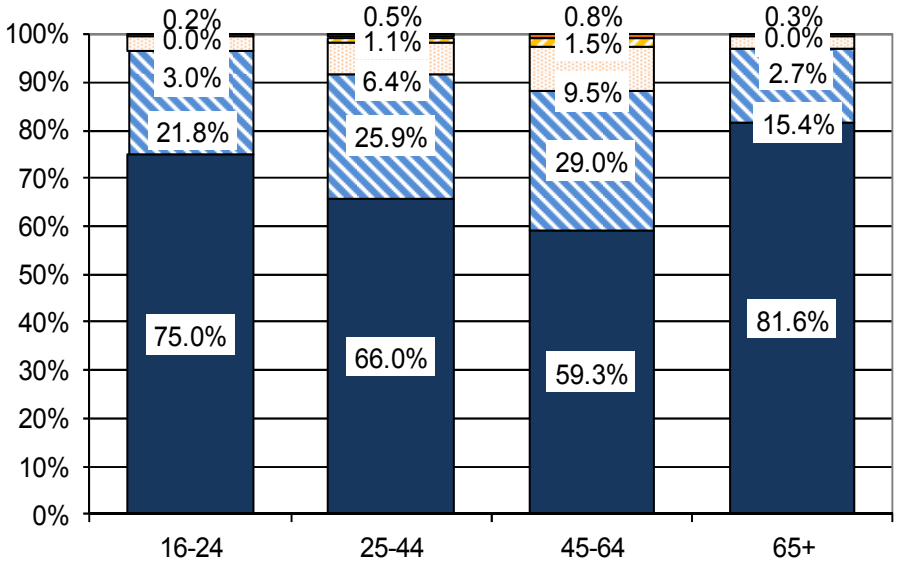
Key Points

- In Areas 1, 2 and 5, more than 2% of respondents had fallen behind with bills. Areas 3 and 1 had the smallest proportions of respondents who had no difficulties keeping up with bills.
- 5.5% of unemployed people had fallen behind with bills and a further 48.5% struggled to keep up.
- High proportions of people 'Otherwise not in paid work' or with a disability or long term illness had difficulties keeping up with bills

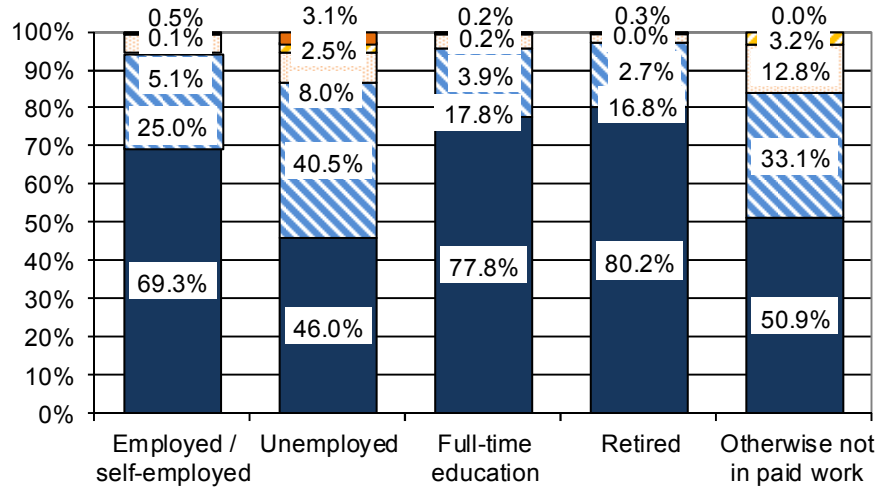
Keeping up with bills and credit commitments in the last year



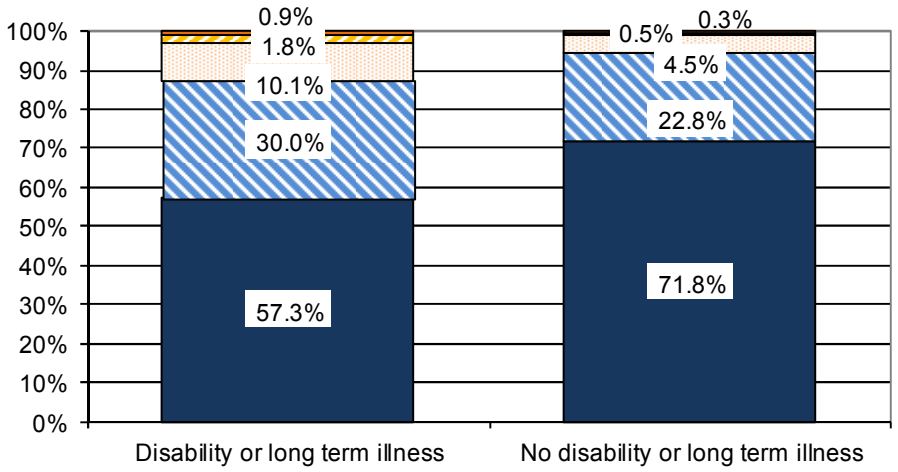
Bills by age



Bills by employment status



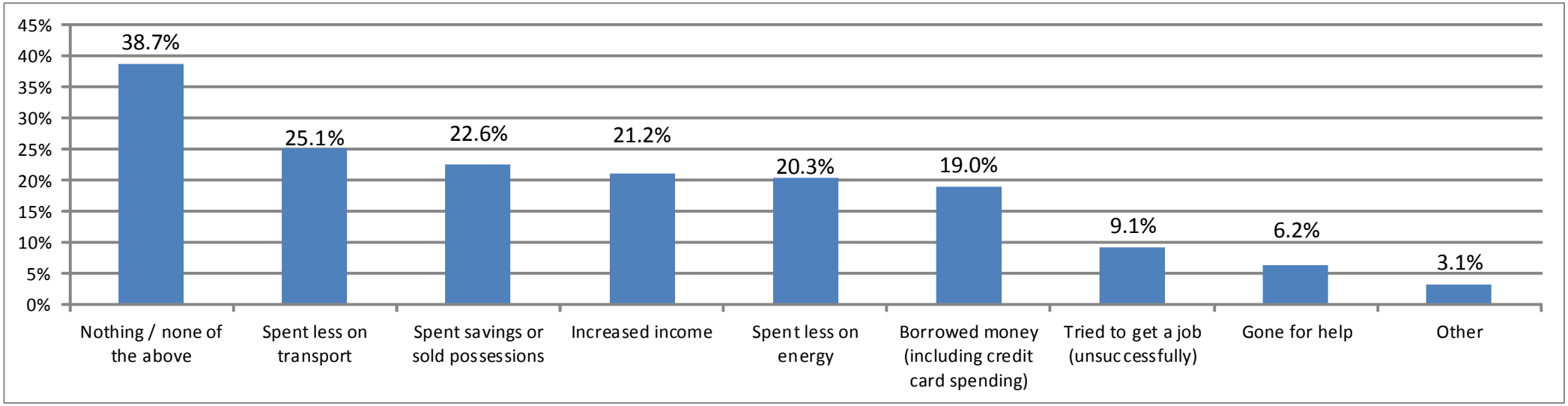
Bills by disability or long term illness



28: Changes made due to economic climate

Headline: 61.3% have made changes due to the economic climate

Percentage of respondents who made the following changes due to the current economic climate



Percentage of respondents who made the following changes due to the current economic climate by Area

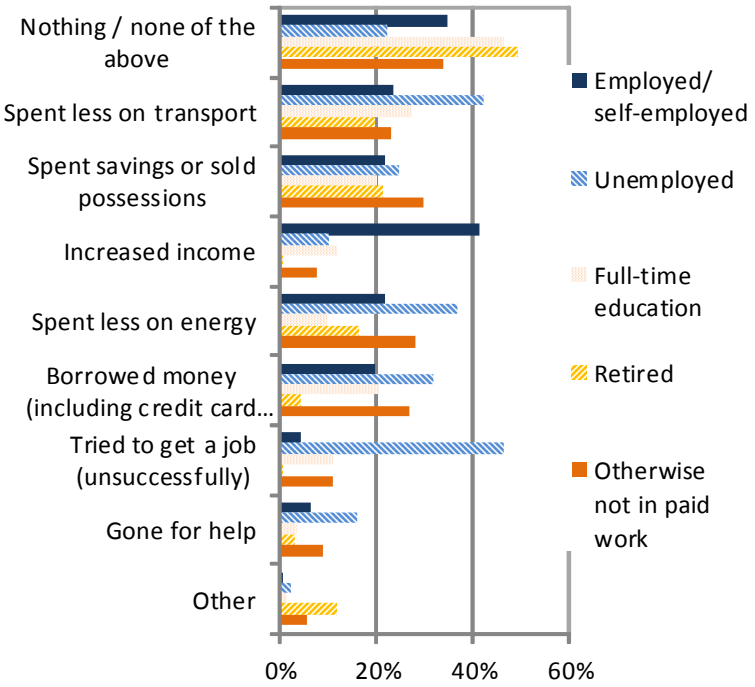
	Nothing / none of the above	Spent less on transport	Spent savings or sold possessions	Increased income	Spent less on energy	Borrowed money (including credit card spending)	Tried to get a job (unsuccessfully)	Gone for help	Other
Area 1	39.7%	31.1%	22.8%	18.6%	19.7%	23.0%	10.5%	9.6%	0.5%
Area 2	33.6%	32.9%	26.0%	22.2%	26.9%	20.4%	14.4%	10.4%	4.4%
Area 3	35.6%	26.1%	25.3%	22.9%	26.9%	24.9%	11.5%	8.3%	2.0%
Area 4	41.5%	25.4%	19.1%	16.9%	15.0%	17.0%	9.0%	2.6%	3.0%
Area 5	38.1%	16.9%	17.9%	27.5%	16.4%	13.4%	8.4%	5.9%	6.7%
Area 6	34.8%	27.5%	25.0%	22.3%	24.9%	21.7%	8.7%	6.3%	2.1%
Area 7	43.5%	26.4%	24.0%	11.5%	14.3%	18.1%	7.1%	5.4%	2.9%
Area 8	44.4%	16.3%	21.0%	24.2%	15.7%	12.7%	3.5%	3.0%	3.9%
City Total	38.7%	25.1%	22.6%	21.2%	20.3%	19.0%	9.1%	6.2%	3.1%
Rank	Highest rank	Rank 2 to 5							

Based on 2,055 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

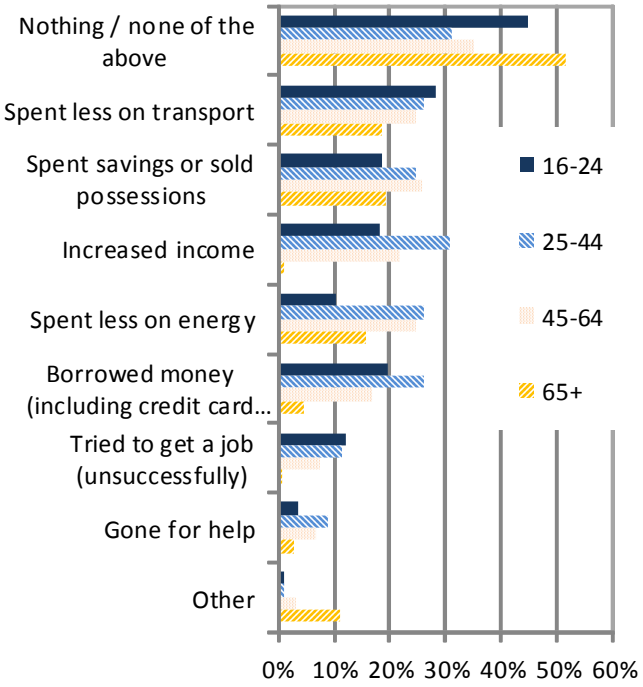
Key Points

- 61.3% of people had made at least one change as a result of the economic climate
- People were most likely to have made a change in Area 2 and least likely in Area 8
- People who had made at least one change, made two changes on average
- Spending less on transport and spending savings or selling possessions were the most frequently made changes.
- The over 65s were least likely to have made a change.
- More than 40% of unemployed people had unsuccessfully applied for a job and/or spent less on transport as a result of the economic climate.
- 66.6% of households with children had made at least one change with spending less on transport and borrowing money the most frequent actions.

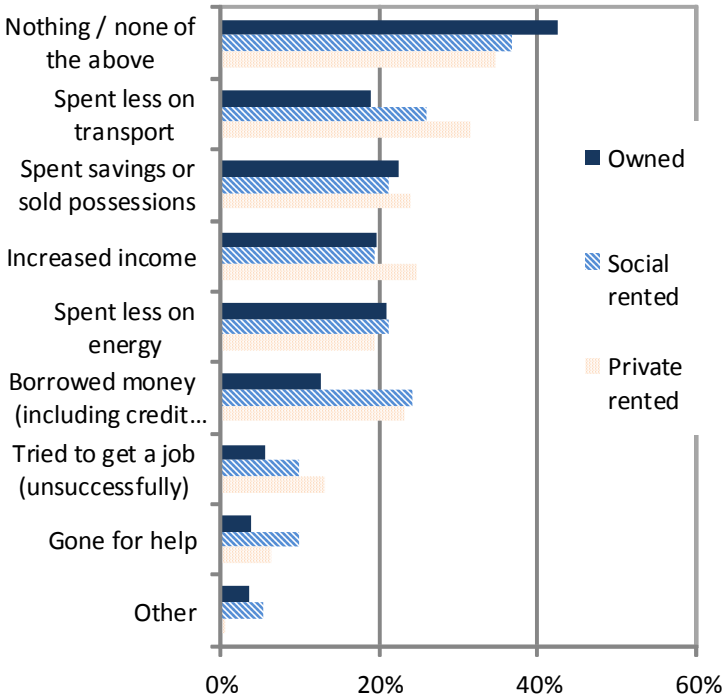
Changes by employment status



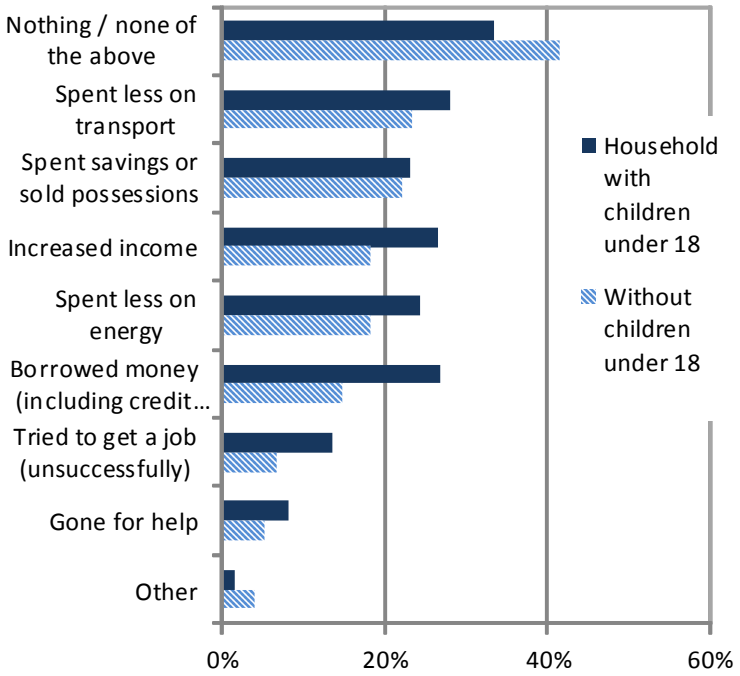
Changes by age



Changes by housing tenure



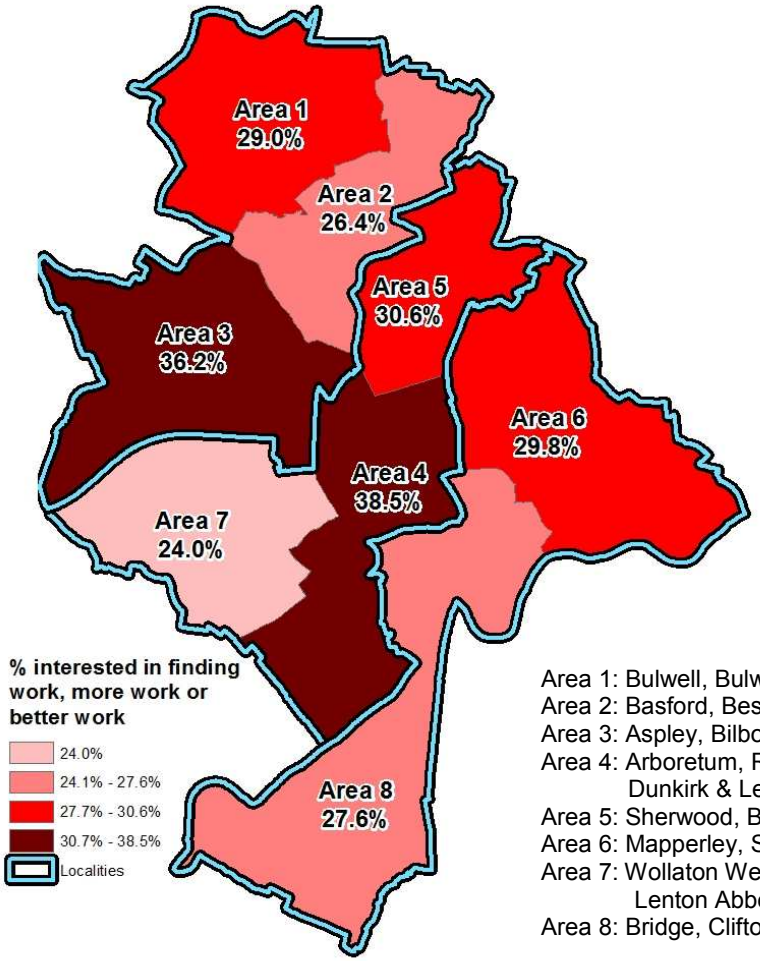
Changes by children in households



29: Finding work, or more or better work

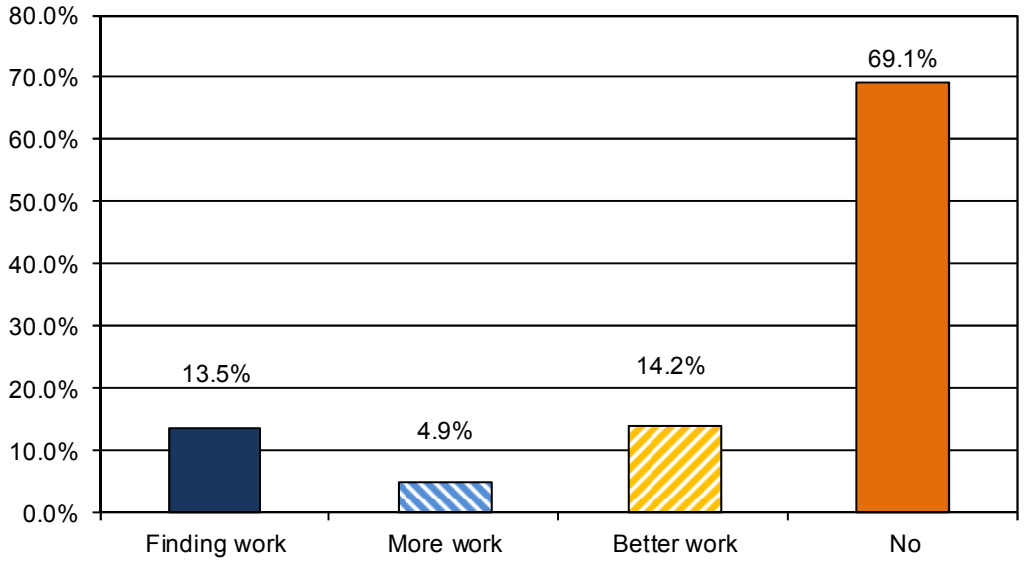
Headline: 31% want a job, more work or better work

Percentage of respondents who are interested in finding work or finding more or better work



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Interested in finding work

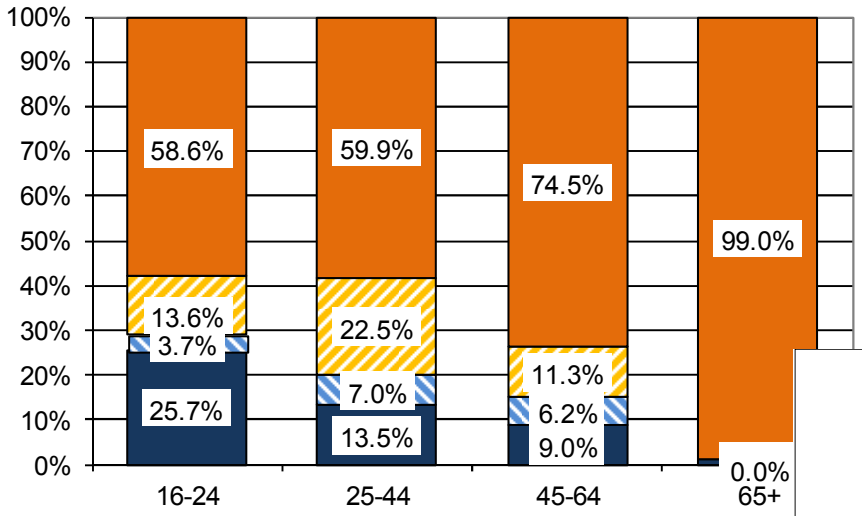


Based on 2,088 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

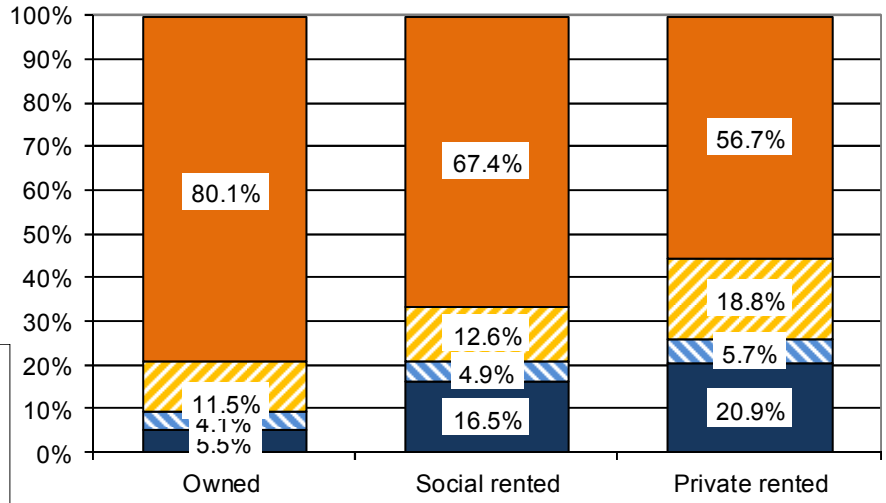
Key Points

- Area 3 and Area 4 have the highest proportions of people who are looking for work or for more work or better work.
- 69% of unemployed people want a job, 32% of people in employment want more or better work.
- 45% of people in private rented accommodation are interested in finding work or more or better work.

Interest by age



Interest by housing tenure



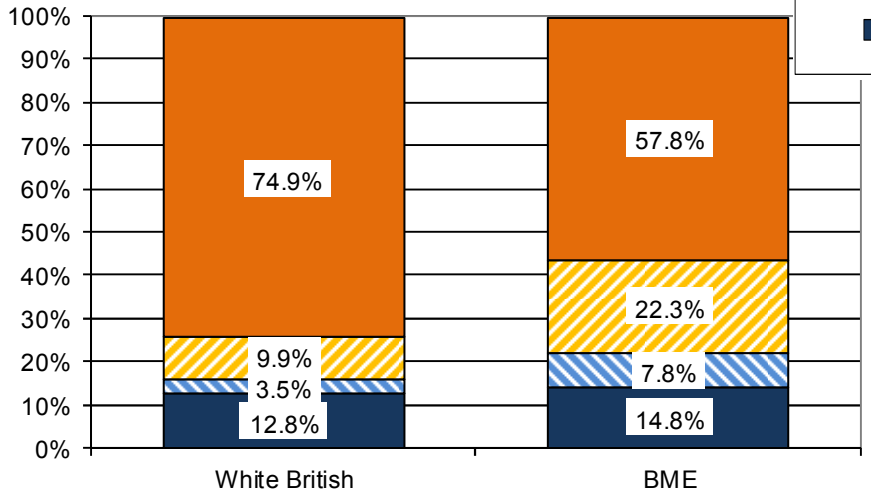
No

Better work

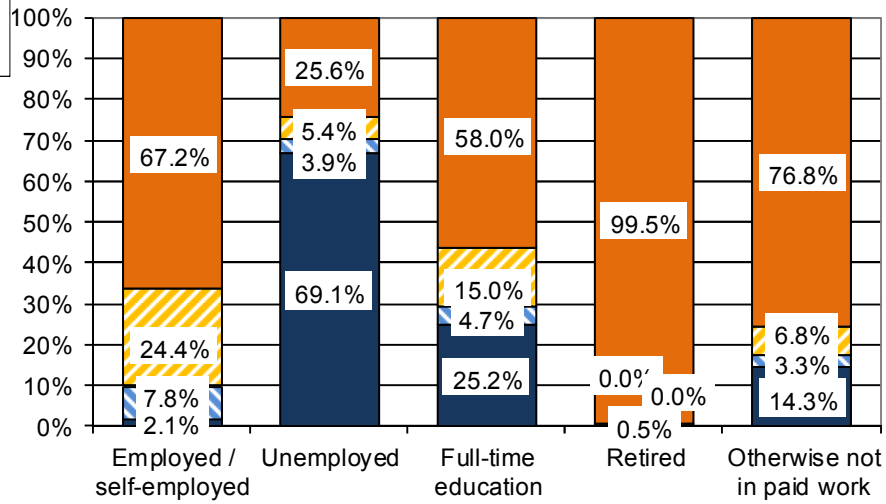
More work

Finding work

Interest by ethnicity



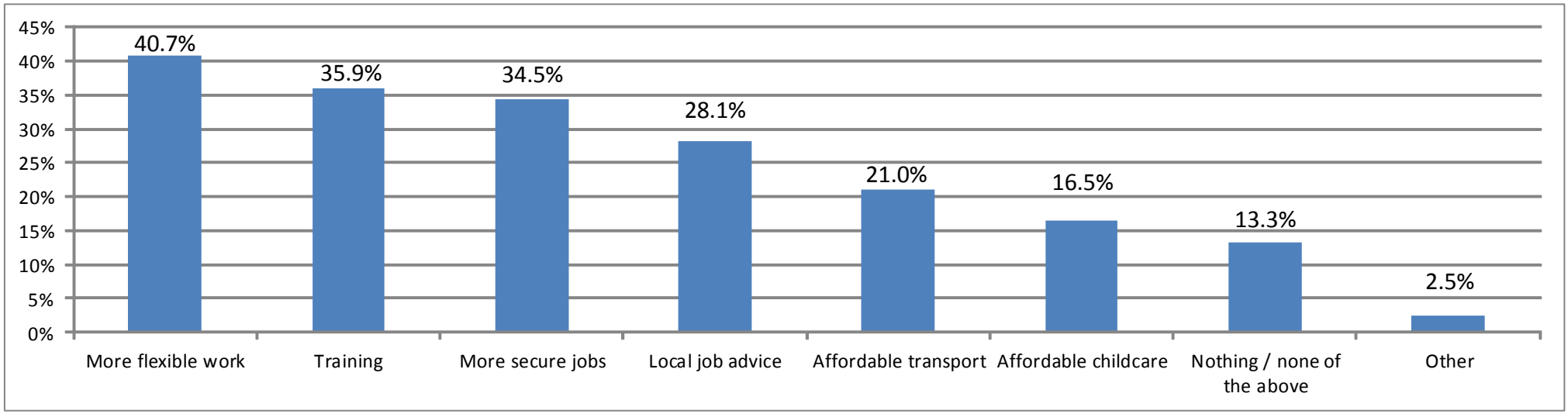
Interest by employment status



30: Help finding work

Headline: 40.7% need more flexible work

Percentage of respondents who said the following would help them find work or to find more or better work



Percentage of respondents who said the following would help them find work or to find more or better work by Locality

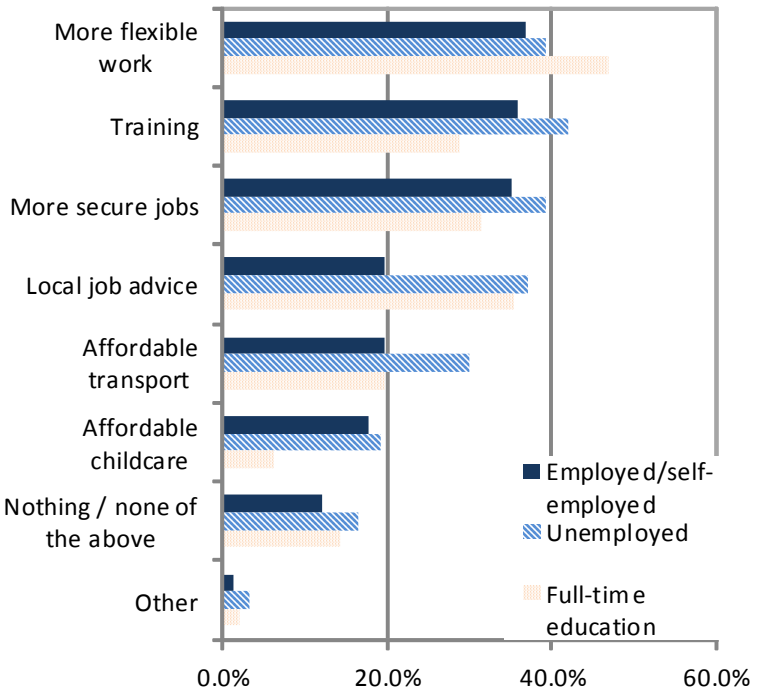
Locality	More flexible work	Training	More secure jobs	Local job advice	Affordable transport	Affordable childcare	Nothing / none of the above	Other
North (Areas 1,2,3)	37.3%	46.1%	32.7%	30.4%	25.3%	24.1%	14.0%	3.9%
Central (Areas 4, 5, 7)	42.1%	24.9%	31.4%	28.7%	20.6%	11.3%	14.4%	2.6%
South (Areas 6,8)	43.4%	37.3%	40.5%	24.7%	16.3%	13.8%	10.9%	0.6%
City Total	40.7%	35.9%	34.5%	28.1%	21.0%	16.5%	13.3%	2.5%

Based on 636 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

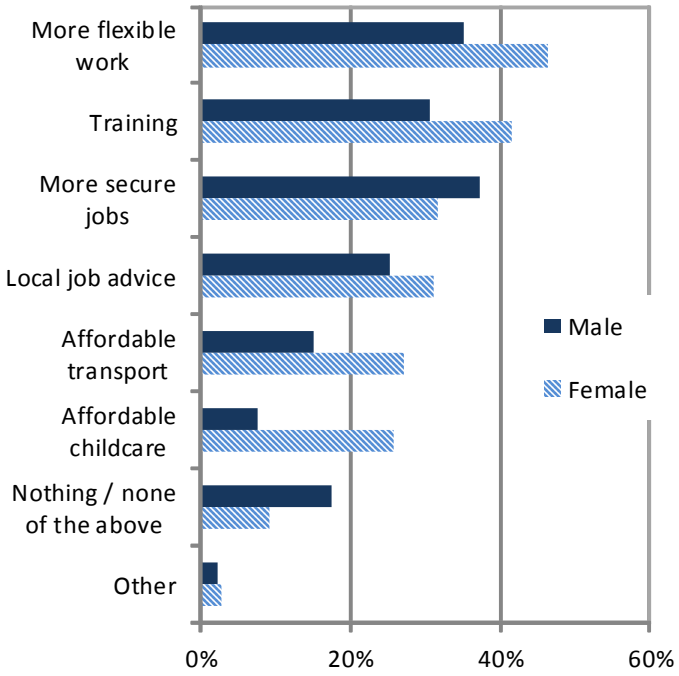
Key Points

- 40.7% of respondents identified flexible work as the thing most likely to help them find new, more or better work.
- People in the North Locality however identified training as the most helpful 46.1% as did unemployed people.
- Men identified more secure jobs while women identified flexible work as the most helpful. Training, affordable childcare and affordable transport were all much more important to women than to men.
- 16.5% of people identified affordable childcare as helpful. Although, this is the sixth ranked choice, there is significant variation between groups. More than a third of people with children identified it as an issue as did more than a quarter of people in social rented housing.
- Unemployed people, people with children and women were most likely to identify multiple answers.

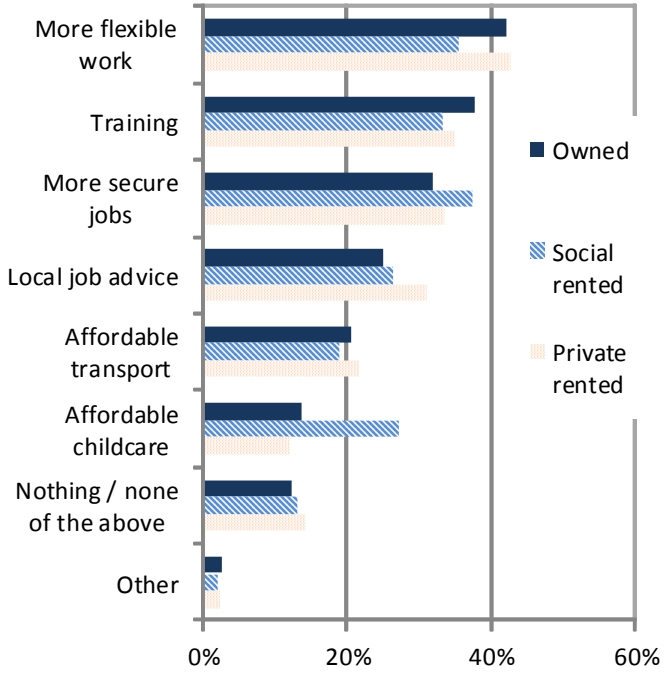
Changes by employment status



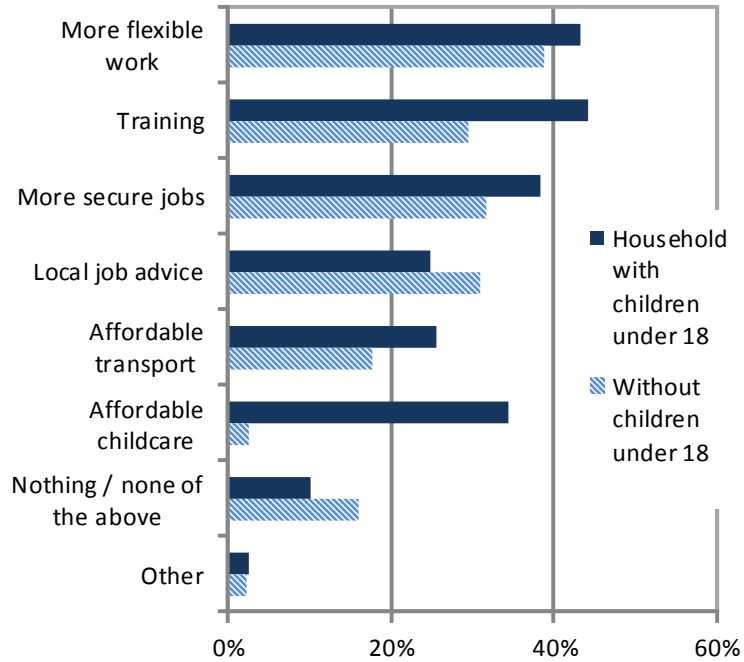
Changes by gender



Changes by housing tenure



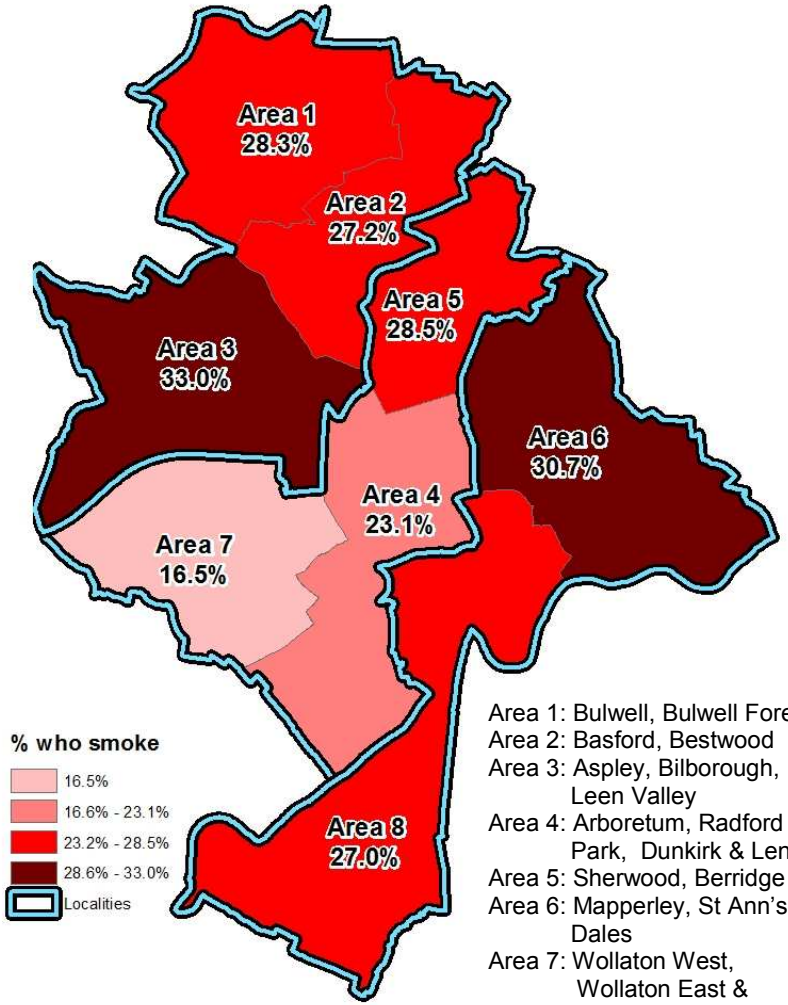
Changes by children in households



31: Smoking

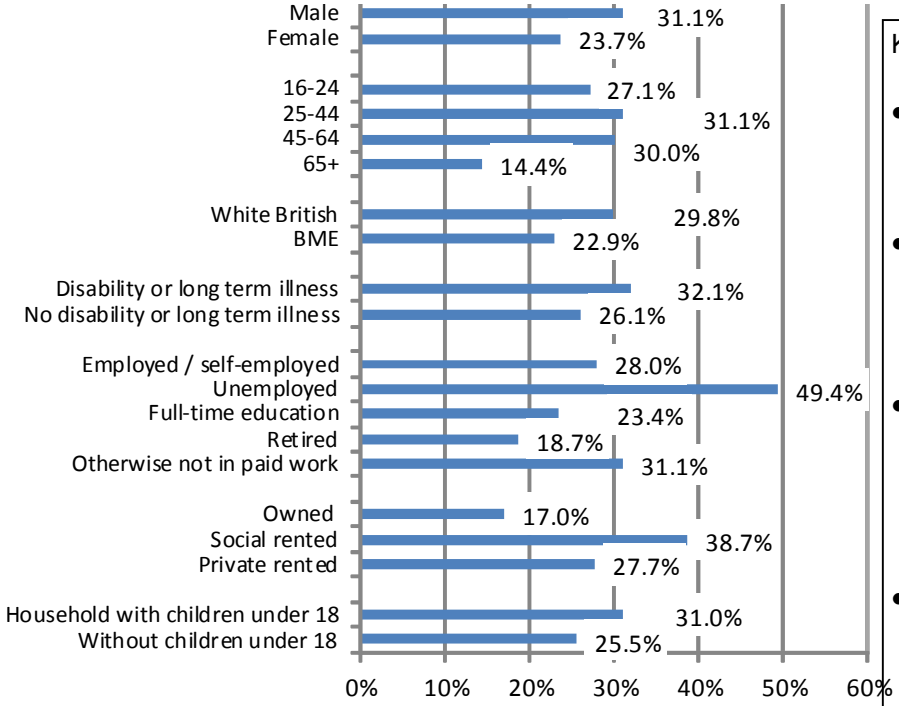
Headline: 27% of respondents smoke

Percentage of respondents who smoke

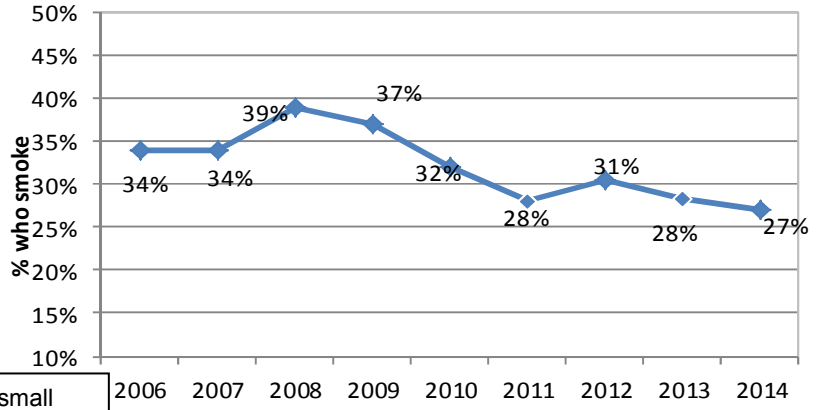


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Smokers by demographic group



City Change over time (percentage who smoke)

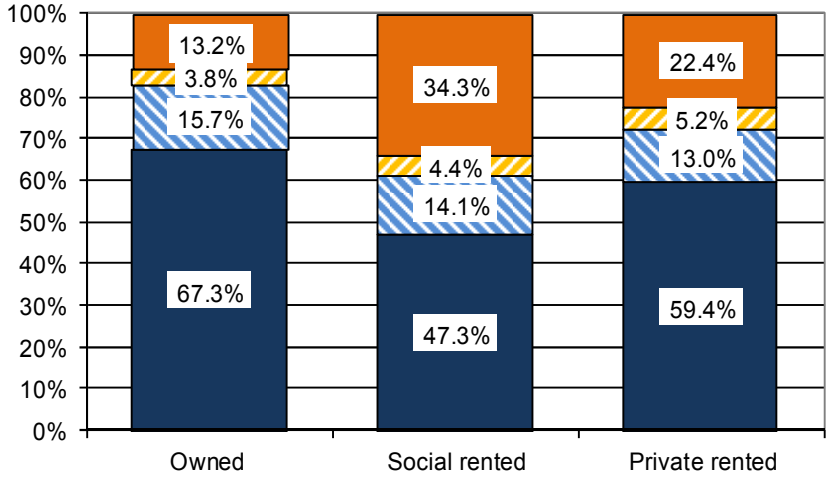


Based on 2,090 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

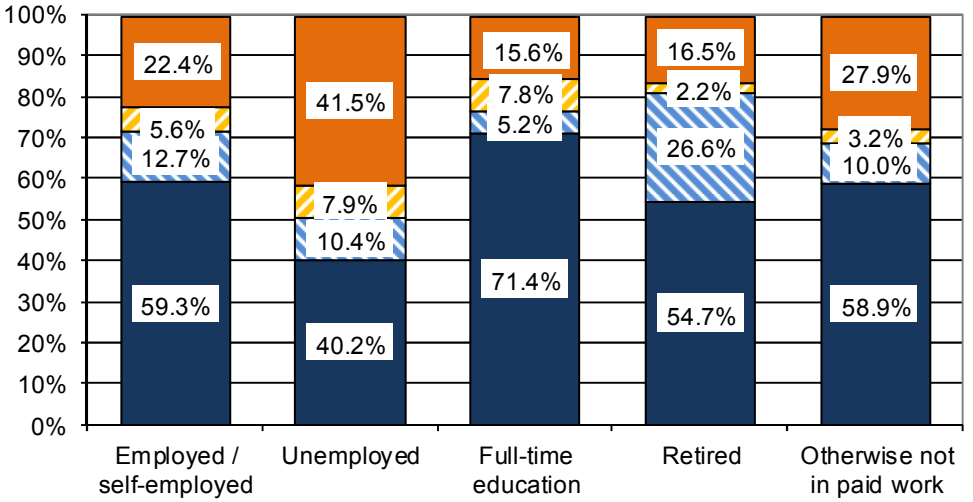
Key Points

- 27.2% of respondents were smokers, down from 28.3% in 2013
- Nationally, 18.4% of people smoke (2013 Integrated Household Survey)
- Areas 3 and 6 had the highest proportions of smokers with more than 30% of respondents smoking
- Unemployed people are most likely to smoke (49.1%)
- There are high smoking rates amongst people who live in social rented housing and those with a disability or long term illness
- Men are more likely to smoke than women
- Over 65s, people who own their housing and BME groups are least likely to smoke

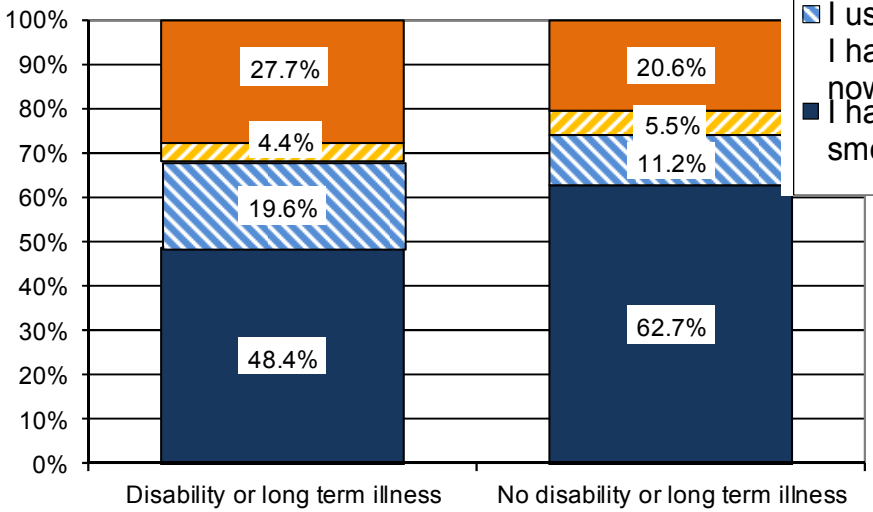
Smoking behaviour by housing tenure

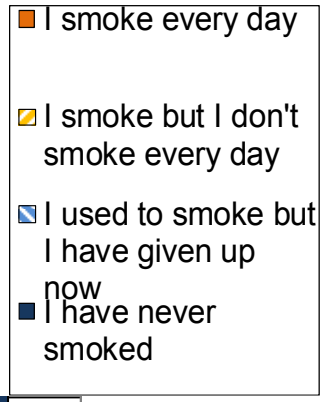


Smoking behaviour by employment status

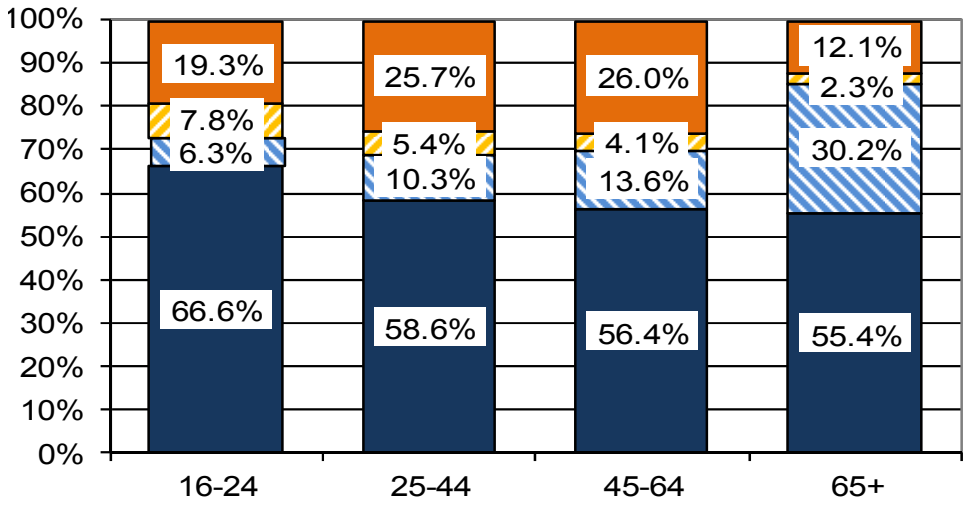


Smoking behaviour by disability or long term illness





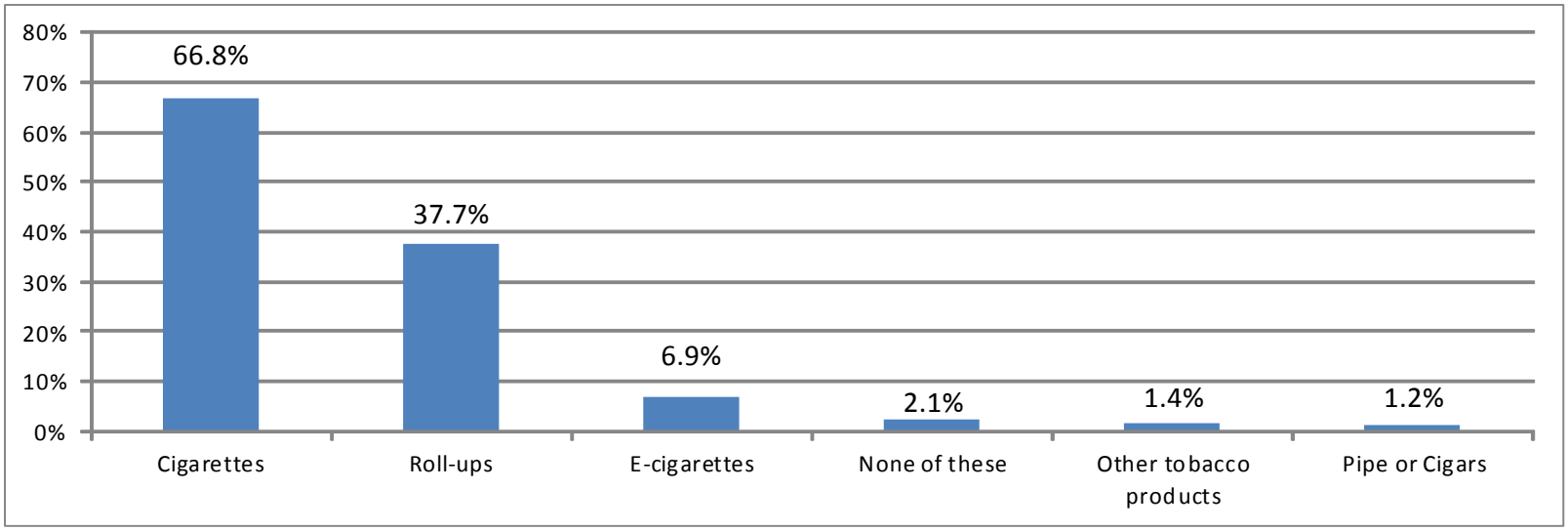
Smoking behaviour by age



32: What do people smoke

Headline: 66.8% of smokers, smoke cigarettes

Percentage of respondents who smoke different substances



Smoking substances by locality

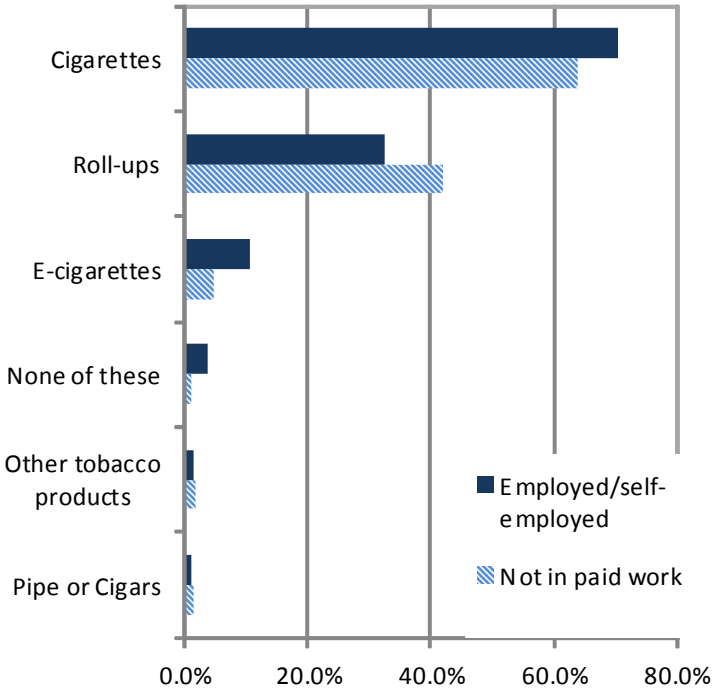
	Cigarettes	Roll-ups	E-cigarettes	None of these	Other tobacco products	Pipe or Cigars
North (Areas 1,2,3)	66.4%	36.5%	7.0%	2.3%	1.3%	0.7%
Central (Areas 4, 5, 7)	68.4%	35.1%	5.7%	1.4%	1.0%	1.1%
South (Areas 6,8)	66.0%	41.4%	7.9%	2.6%	1.8%	1.7%
City Total	66.8%	37.7%	6.9%	2.1%	1.4%	1.2%
Ranking	Highest ranked	Rank 2 to 5				

Based on 575 respondents to this question. Figures do not total 100% as respondents could choose more than one option. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

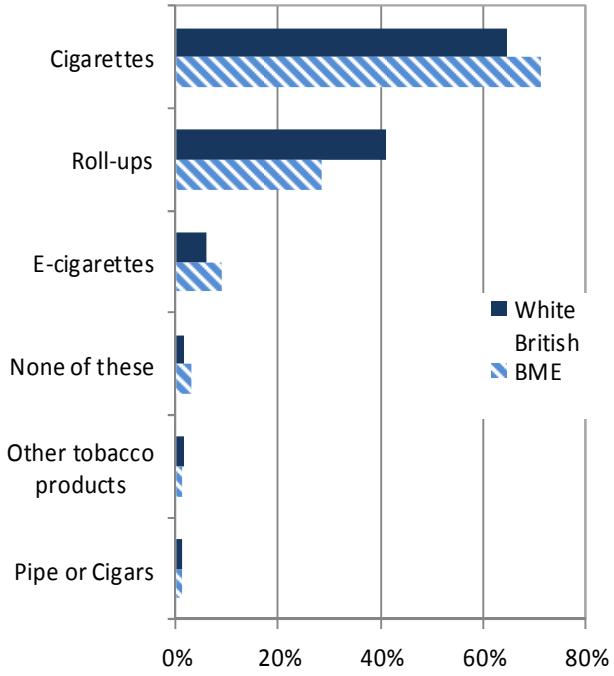
Key Points

- In all localities and for all groups, smokers are most likely to use cigarettes (66.8%) followed by roll-ups (37.7%) and E-cigarettes (6.9%)
- 79.5% of smokers who own their own accommodation use cigarettes compared to just 57.3% of people in privately rented accommodation.
- The highest proportions of smokers who smoke roll-ups are in the 16-24 age group (47.7%) and in private rented accommodation (46.5%).
- 10.4% of smokers in employment use e-cigarettes as do 10.3% who own their accommodation.
- Only 1.2% of smokers aged 16-24 use e-cigarettes although this increases to 9.7% of smokers aged 25-44.

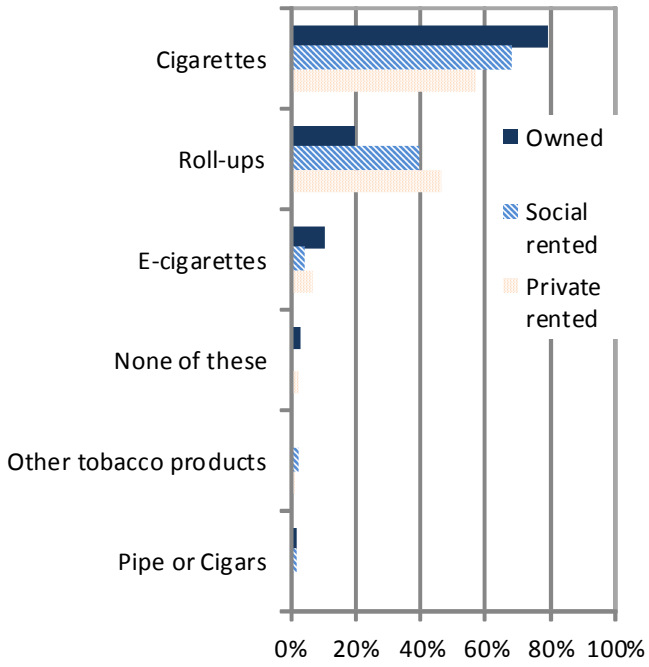
Changes by employment status



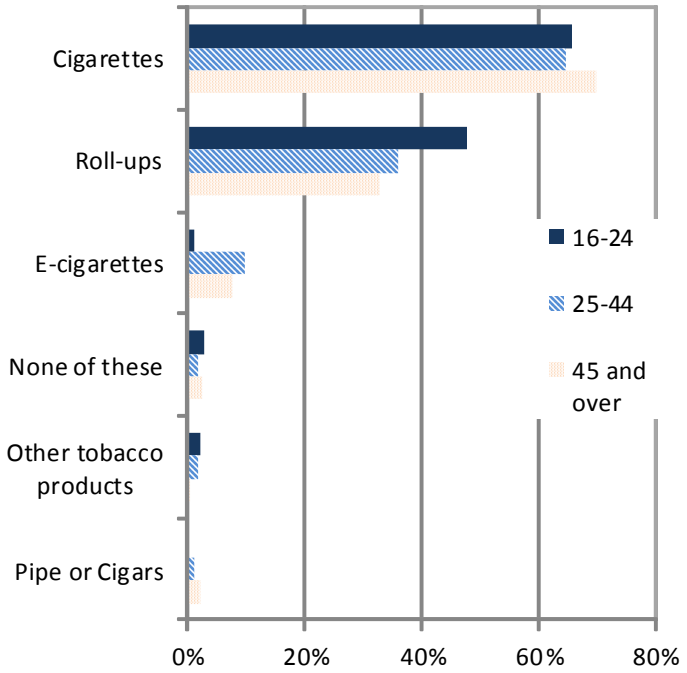
Changes by ethnicity



Changes by housing tenure



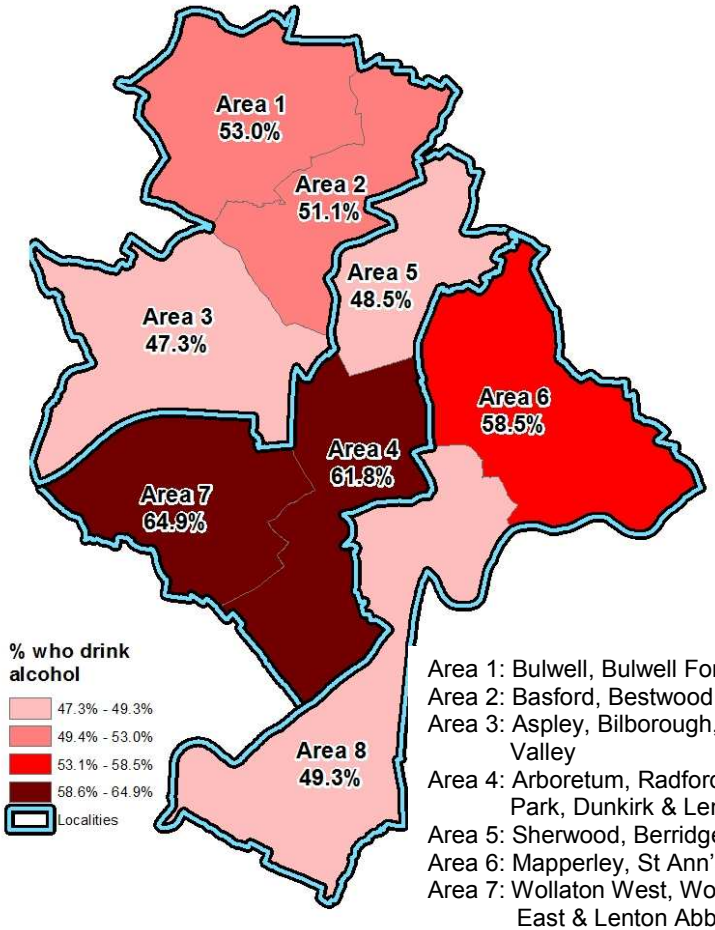
Changes by age



33: Alcohol Drinking

Headline: 54.2% drink alcoholic drinks

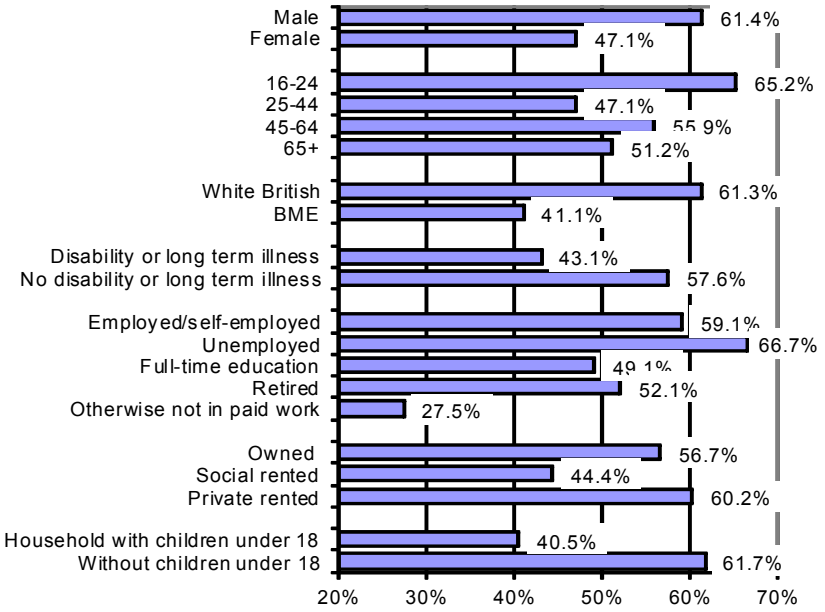
Percentage of respondents who drink alcoholic drinks



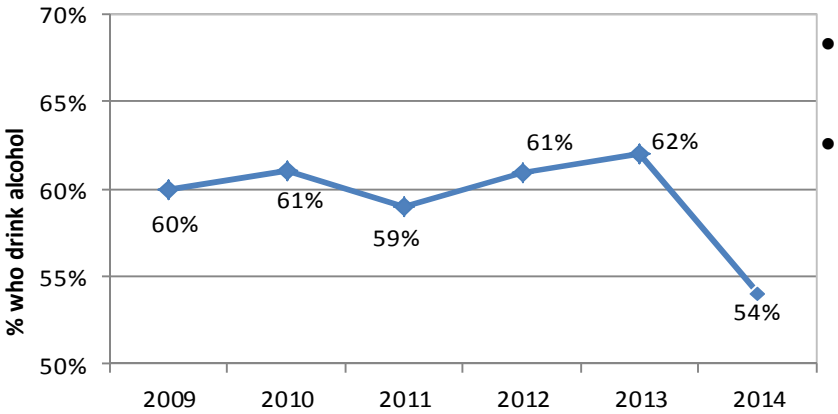
Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Based on 2,102 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Alcohol drinking by demographic group



City Change over time (percentage who drink alcohol)



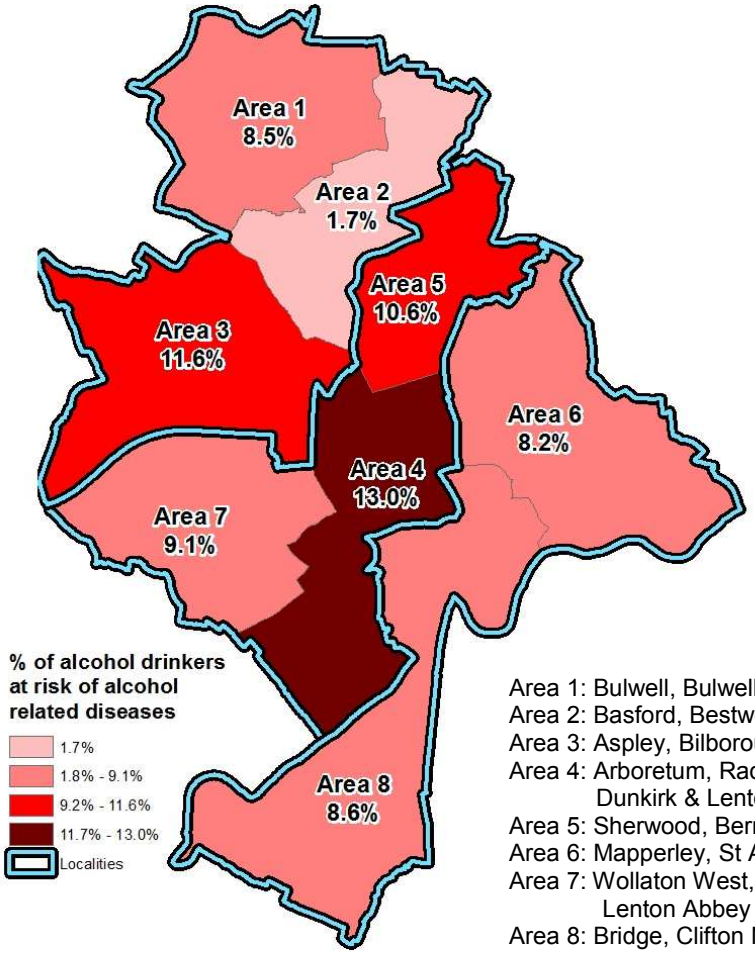
Key Points

- 54.2% of respondents drink alcoholic drinks
- Alcohol drinking is highest in Areas 7 and 4 where more than 60% of respondents drink alcohol
- Fewer than half of respondents in Areas 3, 5 and 8 drink alcohol
- Alcohol drinking is highest amongst people who are unemployed and the 16-24 age group
- People who are 'Otherwise not in paid employment', those with under 18s in their household and BME groups are least likely to drink alcohol.
- Men are more likely to drink alcohol than women.
- People who have a disability or long term illness are less likely to drink alcohol than people who do not.

34: Alcohol Risk Categories

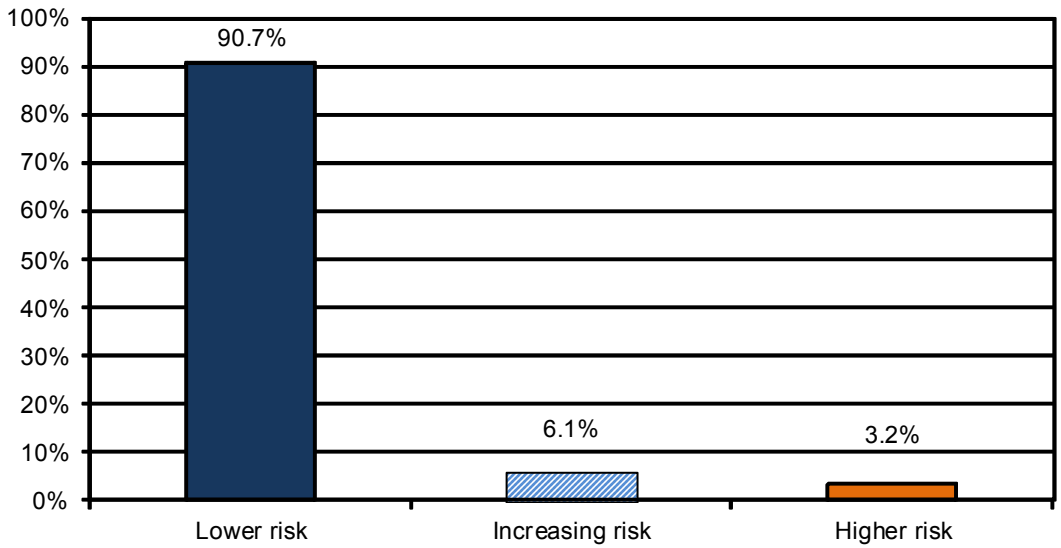
Headline: 9% of people who drink alcoholic drinks are at higher or increasing risk of developing alcohol related health problems

Percentage of alcohol drinking respondents who are at higher or increasing risk of developing alcohol related health problems.

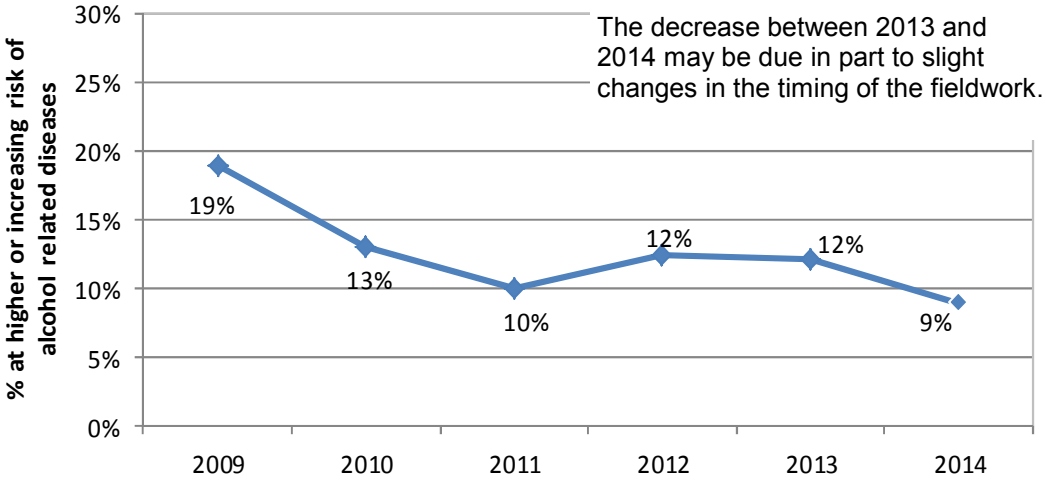


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Risk of developing alcohol related health problems



City Change over time (percentage at higher or increasing risk)



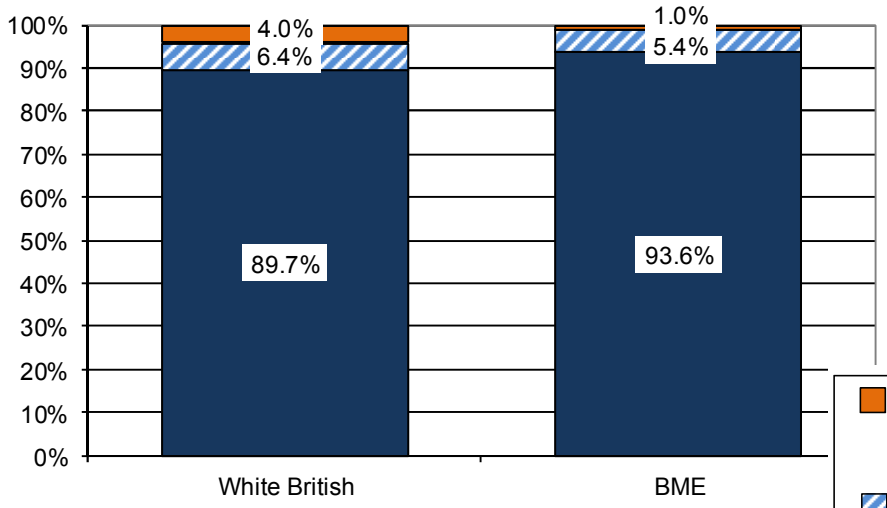
The decrease between 2013 and 2014 may be due in part to slight changes in the timing of the fieldwork.

Based on 1,131 respondents who drink alcohol . Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

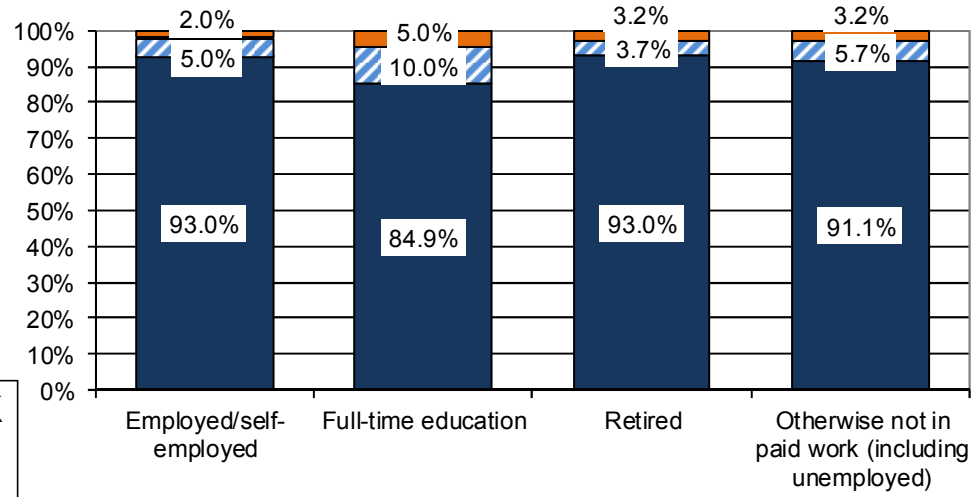
Key Points

- Areas 4 has the highest proportion of alcohol drinkers at risk of developing related health problems and Area 2 the lowest
- The most at risk groups are people in full time education, those aged 16-24 and those aged 45-64.
- More people from the White British ethnic group are at increasing or higher risk of developing alcohol related health problems than BME groups

Alcohol risk categories by ethnicity



Alcohol risk categories by employment status

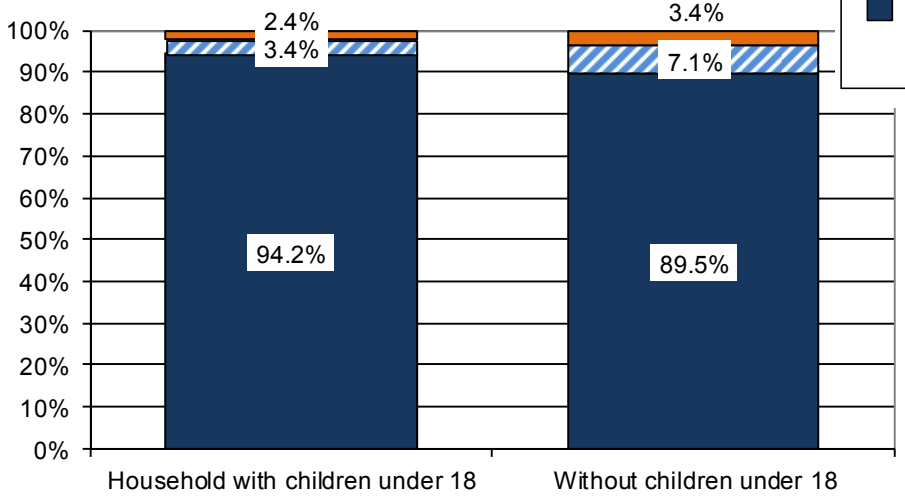


Higher risk

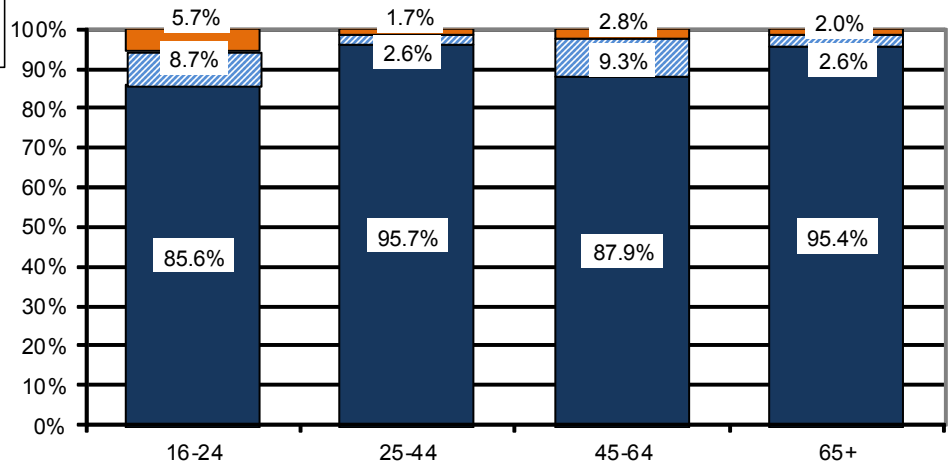
Increasing risk

Lower risk

Alcohol risk categories by children in household



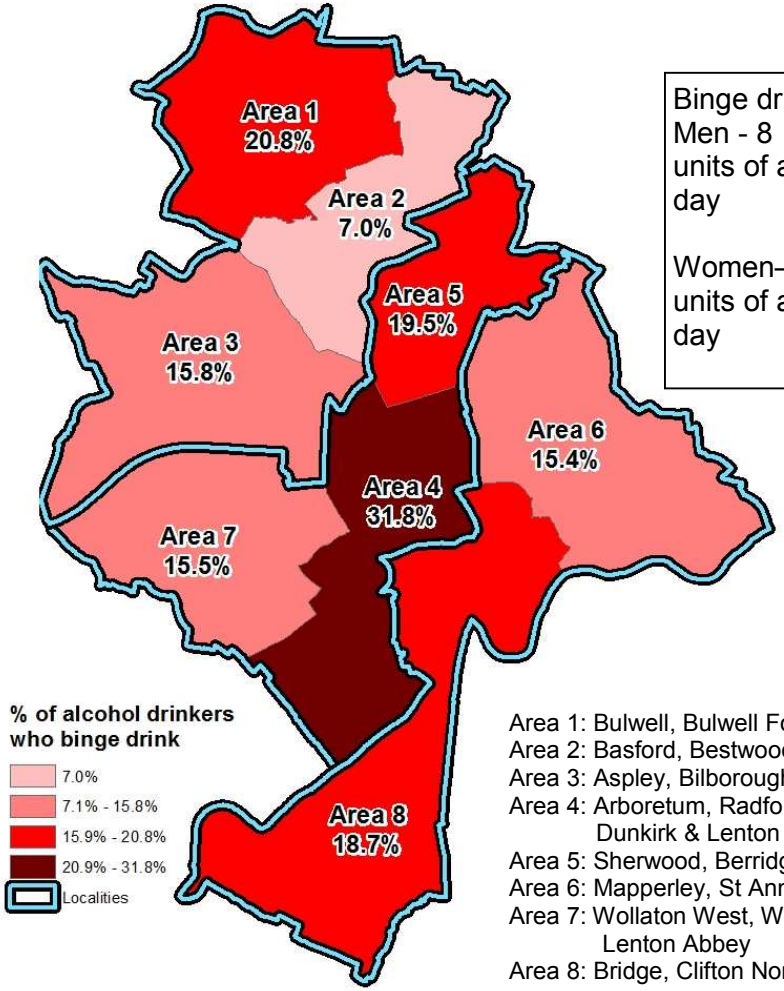
Alcohol risk categories by age



35: Binge drinking

Headline: 19% of alcohol drinkers binge drink

Percentage of alcohol drinking respondents who binge drink.

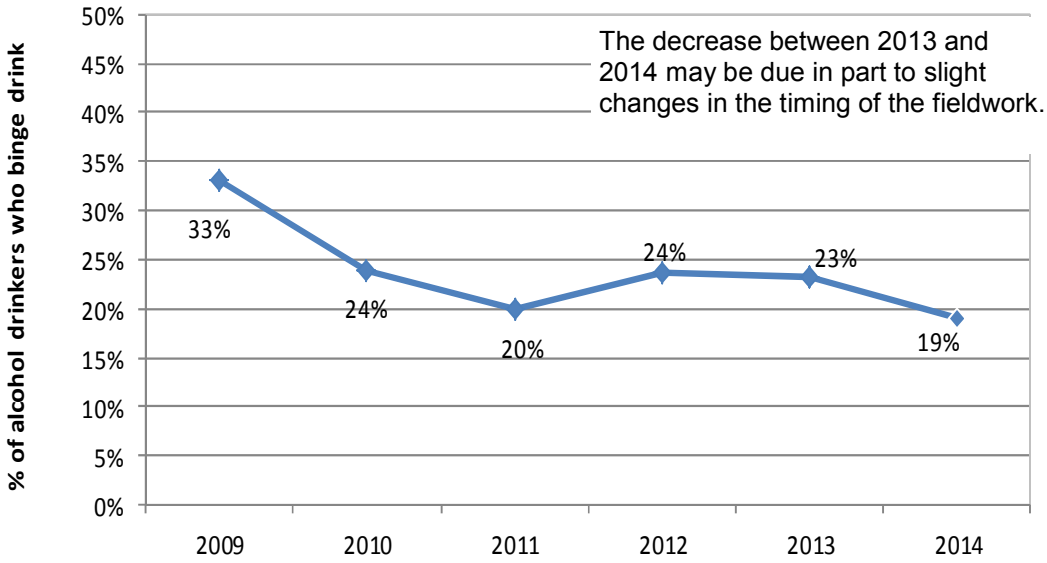


Binge drinking is:
Men - 8 or more units of alcohol per day

Women—6 or more units of alcohol per day

Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

City Change over time (percentage who binge drink)

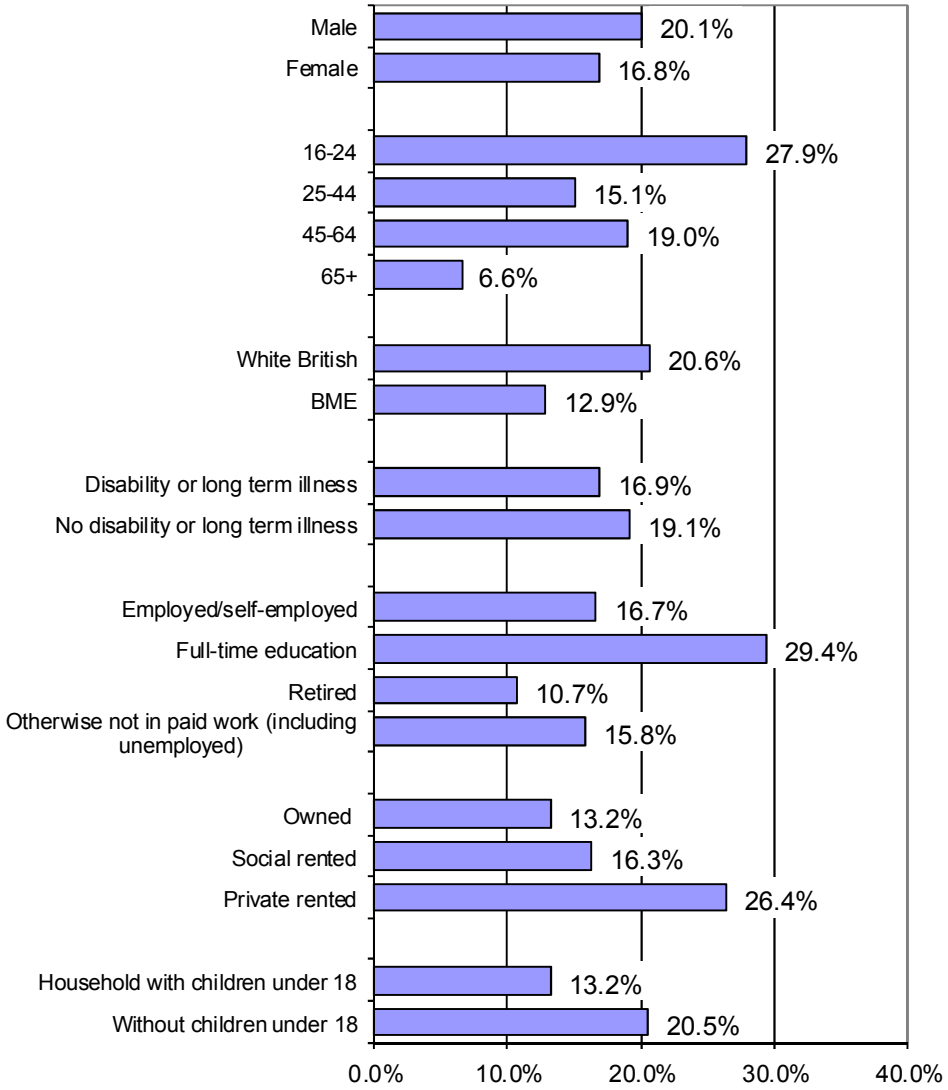


Based on 1,131 respondents out of a total of 1,140 who drink alcohol. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

Key Points

- Areas 4 has the highest proportion of alcohol drinkers who binge drink.
- People in full time education, those aged 16-24 and people in private rented accommodation are most likely to binge drink.
- The over 65s are least likely to binge drink

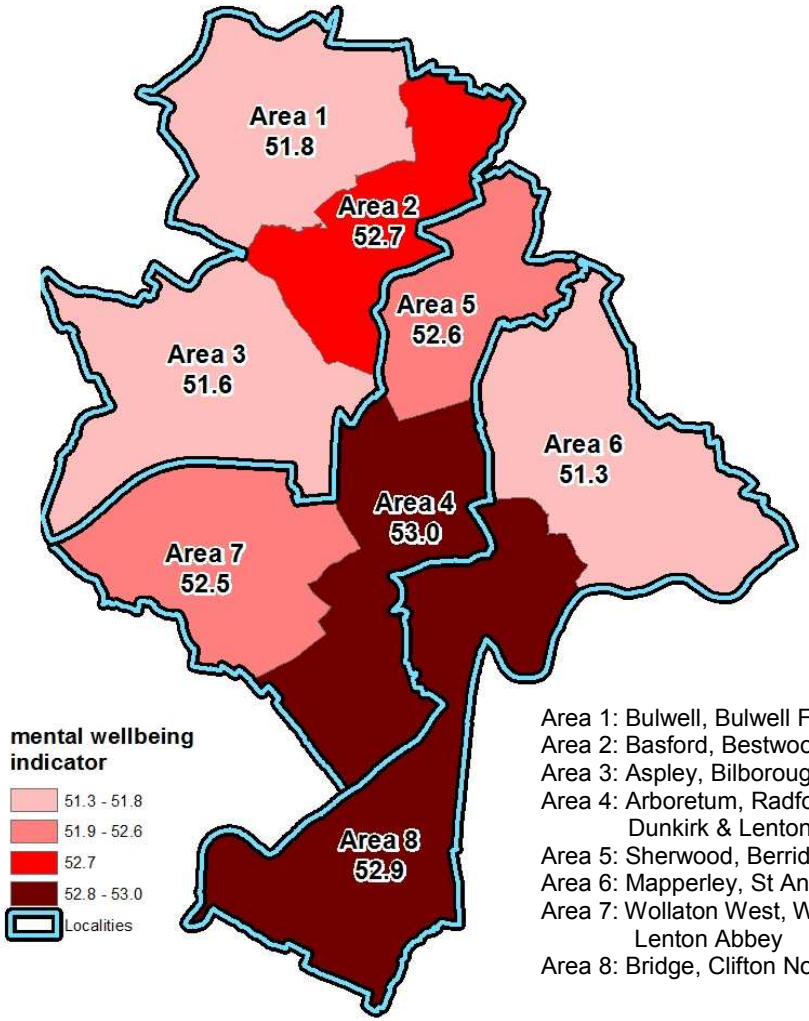
Binge drinking by demographic group



36: Mental well-being categories (1 of 2)

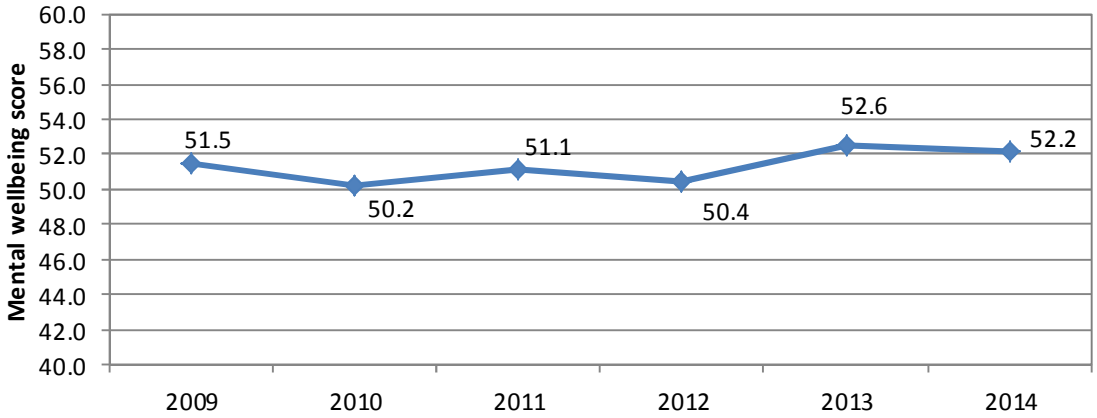
Headline: Average mental wellbeing score is very similar to last year

Mental wellbeing indicator average score (out of 70)

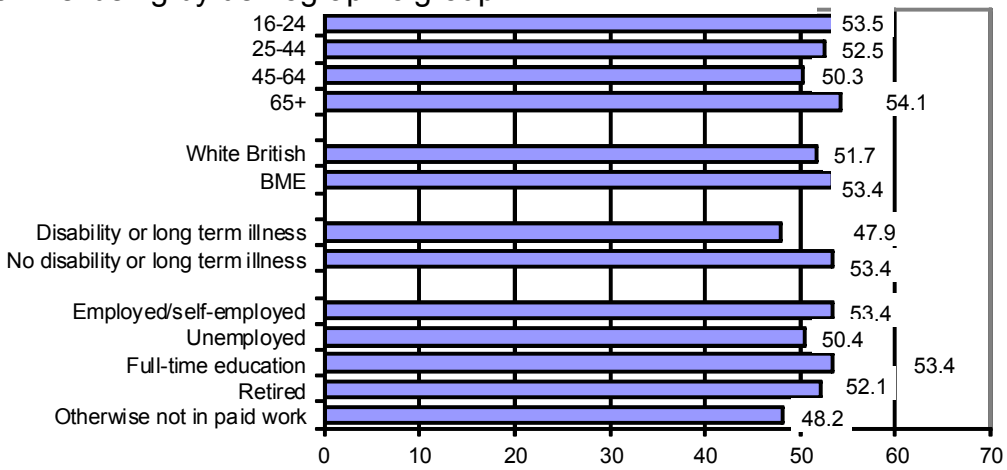


Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

City Change over time (average mental wellbeing score out of 70)



Mental Wellbeing by demographic group



Based on 1,988 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

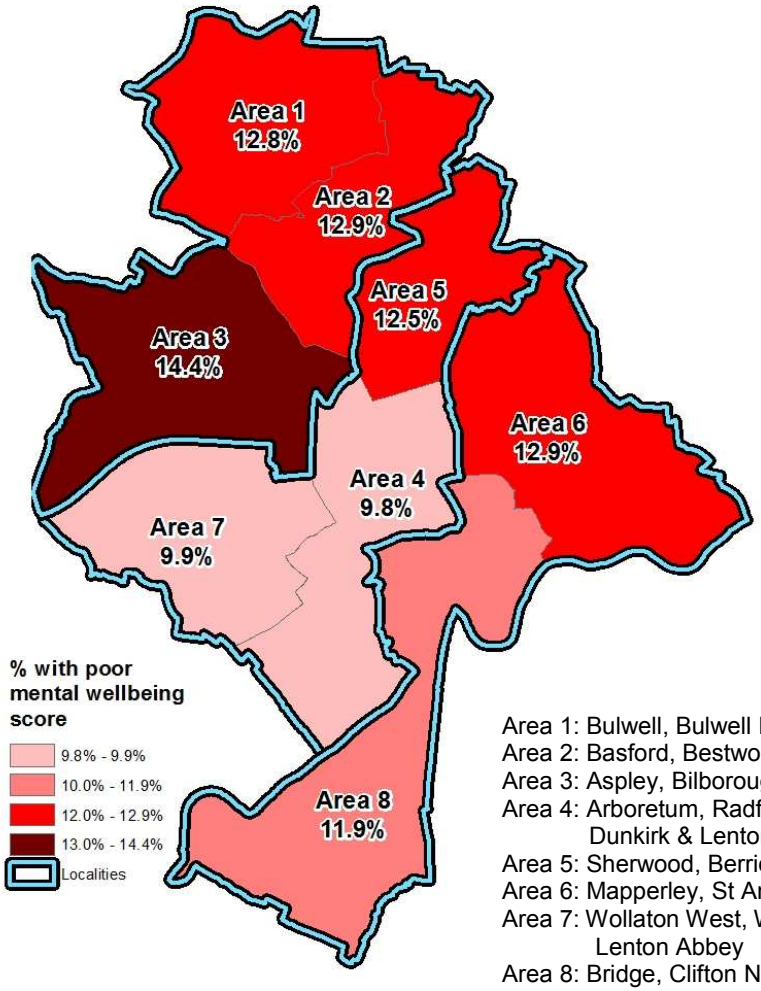
Key Points

- The average score for Nottingham (52.2) is slightly higher than the England average (51.6; 2013 Health Survey for England)
- Areas 4 and 8 have the highest average levels of mental wellbeing. Areas 6, 3 and 1 have the lowest.
- Mental wellbeing is lowest amongst people with a disability or long term illness, and those 'otherwise not in paid work'

36: Mental wellbeing categories (2 of 2)

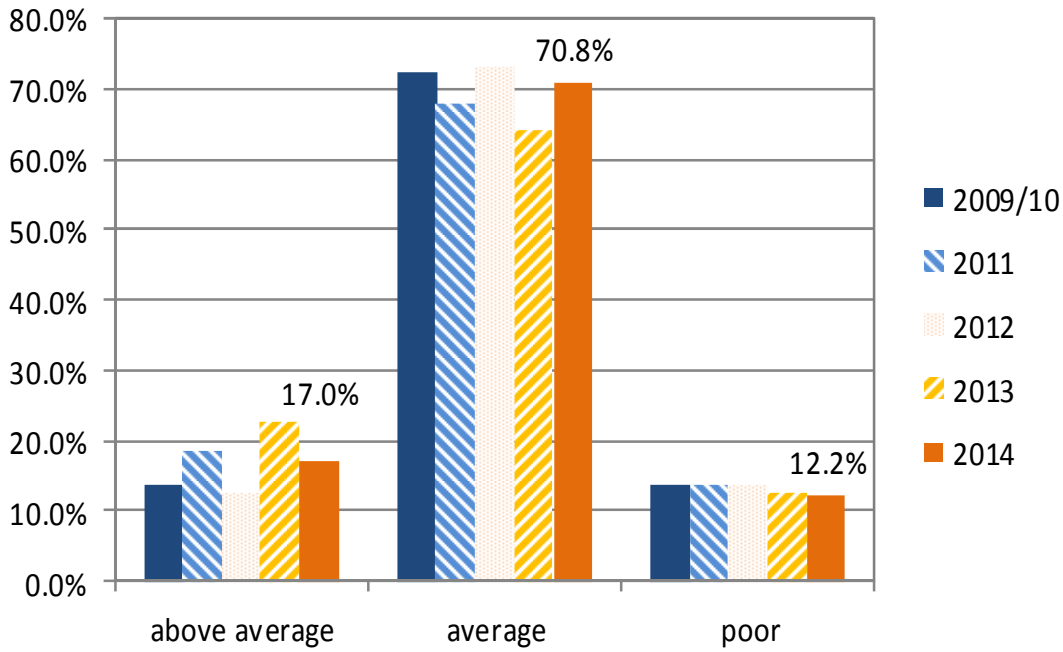
Headline: There is variation in mental wellbeing across different groups and areas

Percentage of respondents with a poor mental wellbeing score.



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Mental wellbeing categories—Nottingham City



The Mental wellbeing indicator (the Warwick mental wellbeing scale) is based on a series of 14 questions with a total score between 14 and 70.

Above average mental wellbeing is indicated by a score of more than 60. A score between 42 and 60 indicates average mental well-being and a score below 42 indicates poor mental wellbeing. Most people's score will be in the average range.

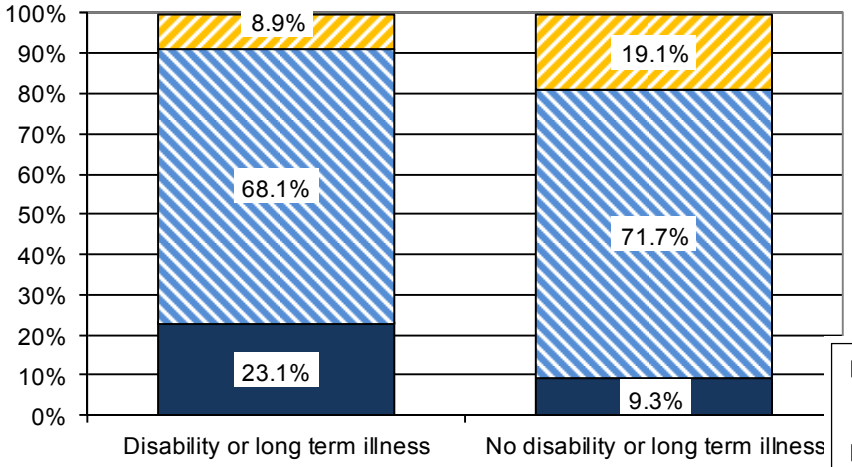
A combined figure for 2009/10 is presented for comparison as this was the baseline used in the Nottingham Plan.

Based on 1,988 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

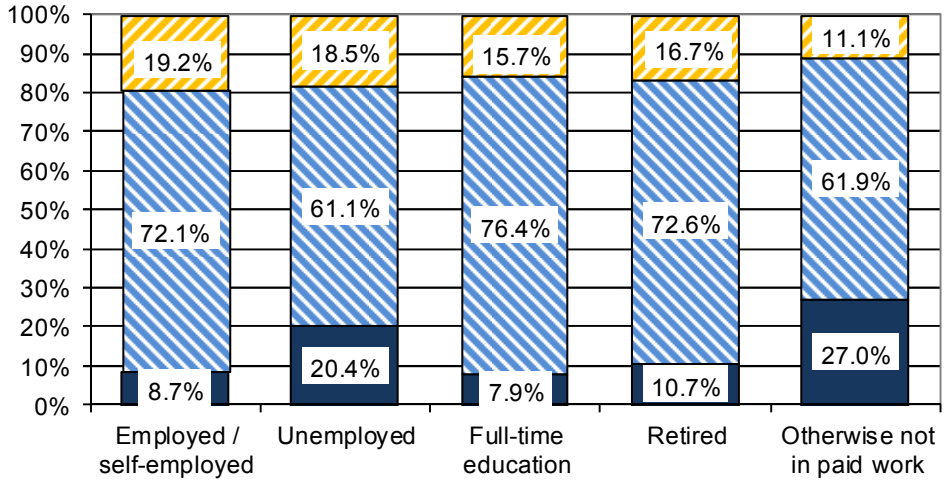
Key Points

- Area 3 has the highest proportion of respondents with poor mental wellbeing scores. In Areas 1, 2, 5 and 6 around 1 in 8 respondents also had a poor mental wellbeing score
- The proportion of people with a poor wellbeing score has fallen by a small amount. More than 70% of respondents now have a score in the 'average' range (42-60).
- The highest proportions of people with poor mental wellbeing scores are those who have a disability or long term illness, people who are unemployed or 'Otherwise not in paid work' and those in social rented housing.

Mental wellbeing categories by disability or long term illness

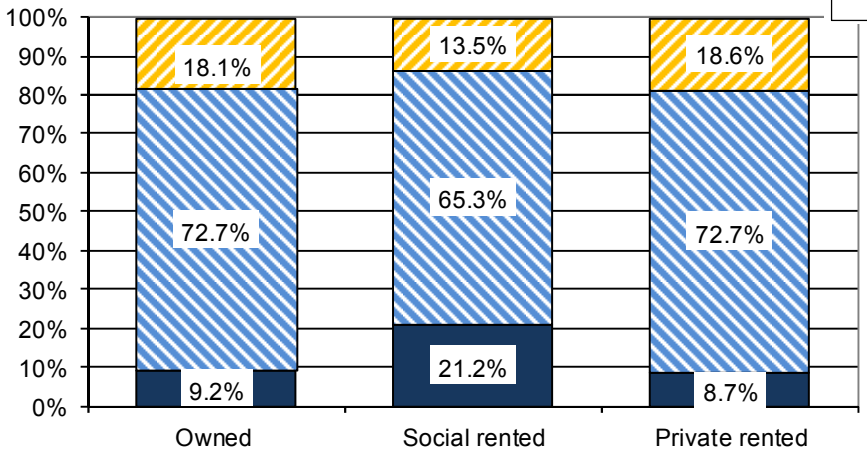


Mental wellbeing categories by employment status

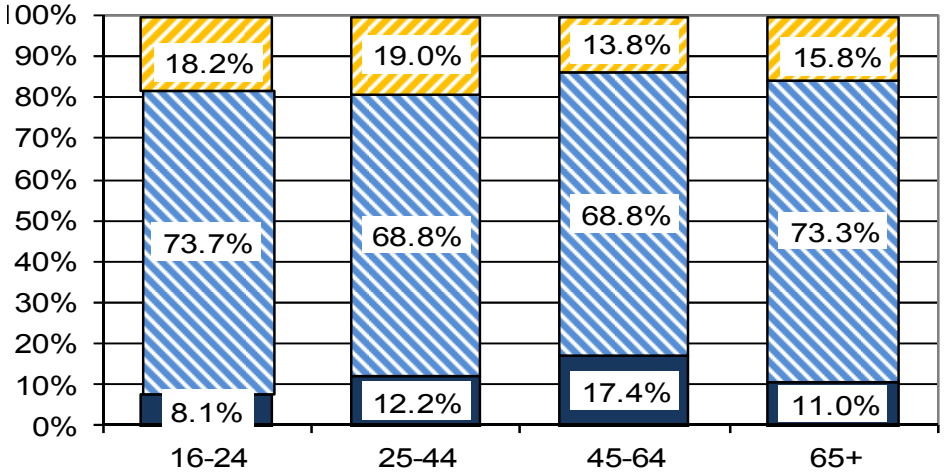


Good mental wellbeing
Average mental wellbeing
Poor mental wellbeing

Mental wellbeing categories by housing tenure



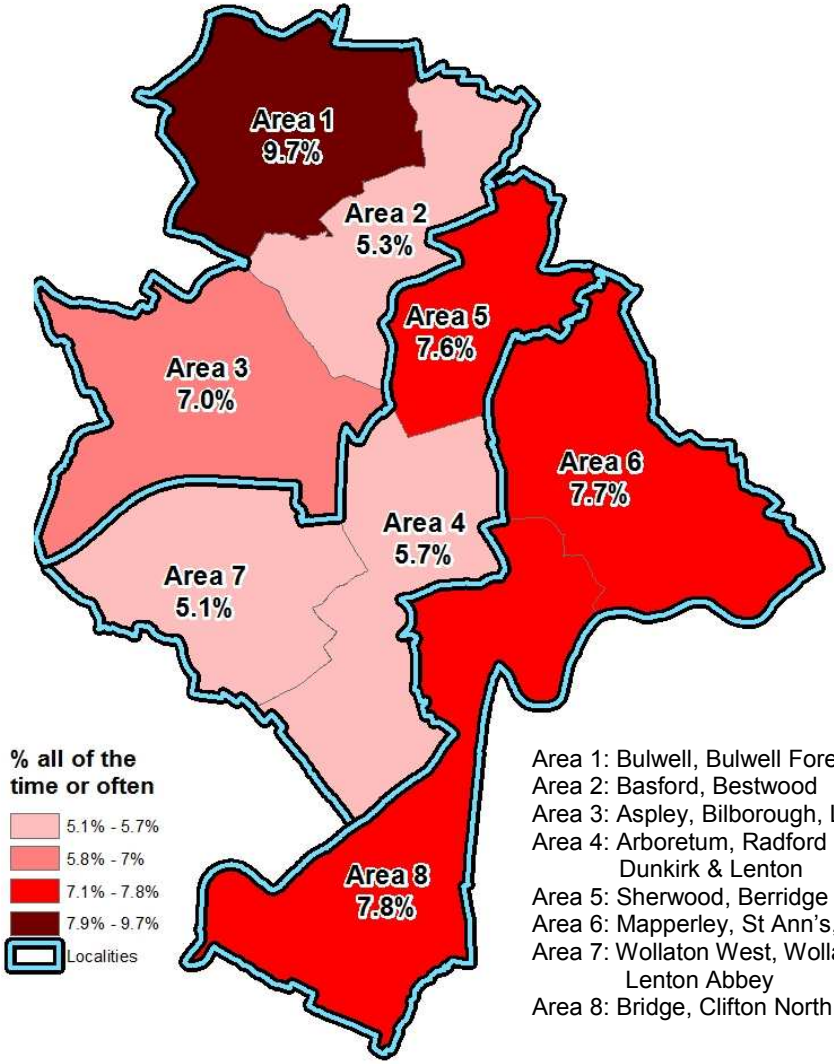
Mental wellbeing categories by age



37: Loneliness

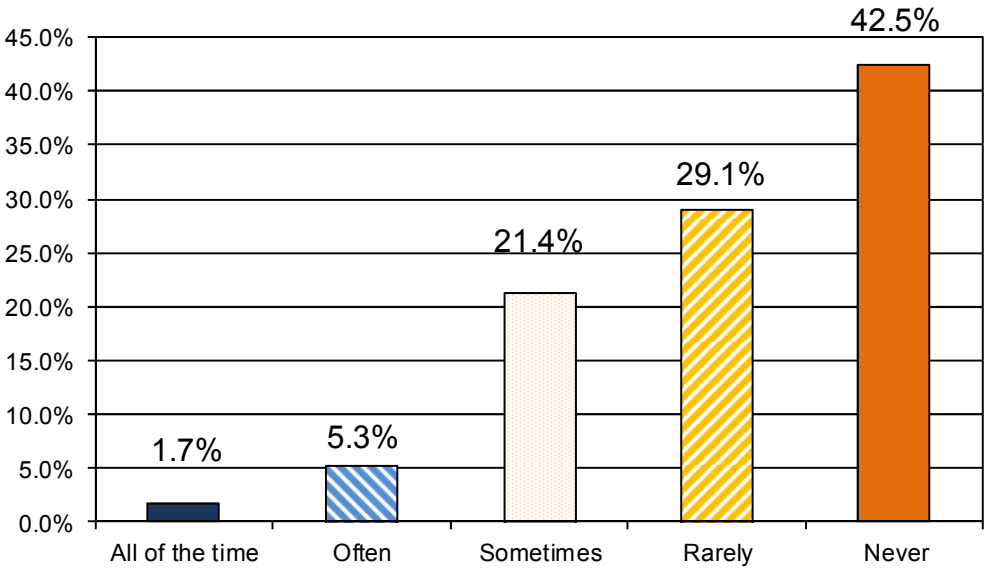
Headline: 7% of respondents feel lonely

Percentage of respondents who feel lonely all the time or often



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Respondents who feel lonely

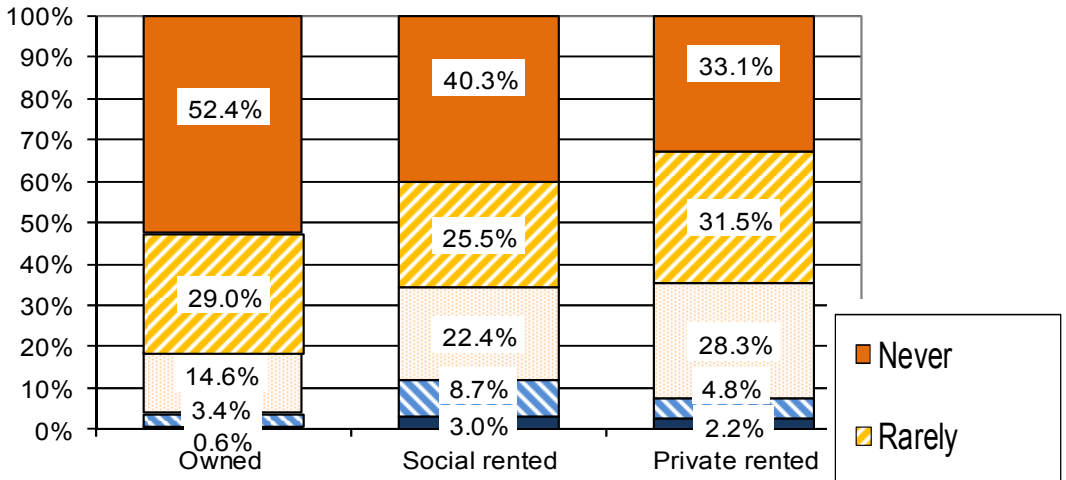


Based on 1,990 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

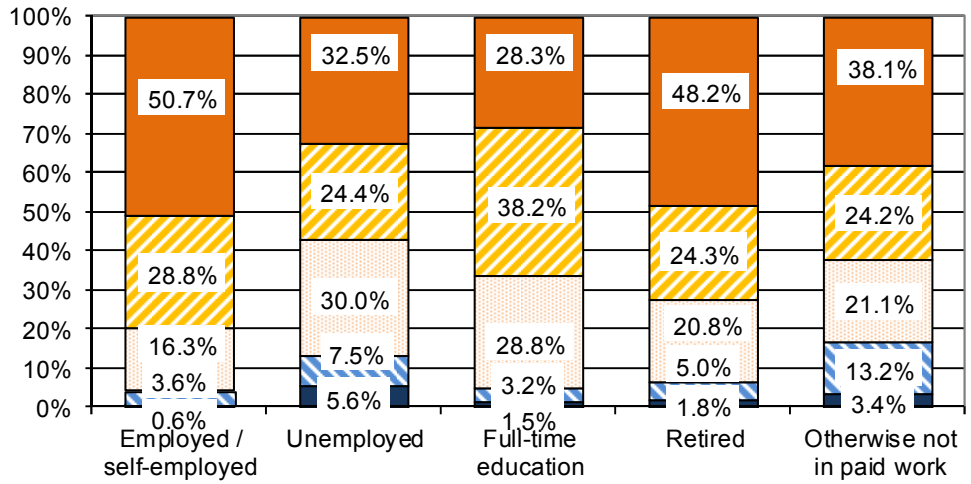
Key Points

- Area 1 has the highest proportion of people who feel lonely often or all of the time.
- The highest rates are for people 'Otherwise not in paid work' or people with a disability or long term illness.
- People who own their housing or who are in employment are least likely to feel lonely.

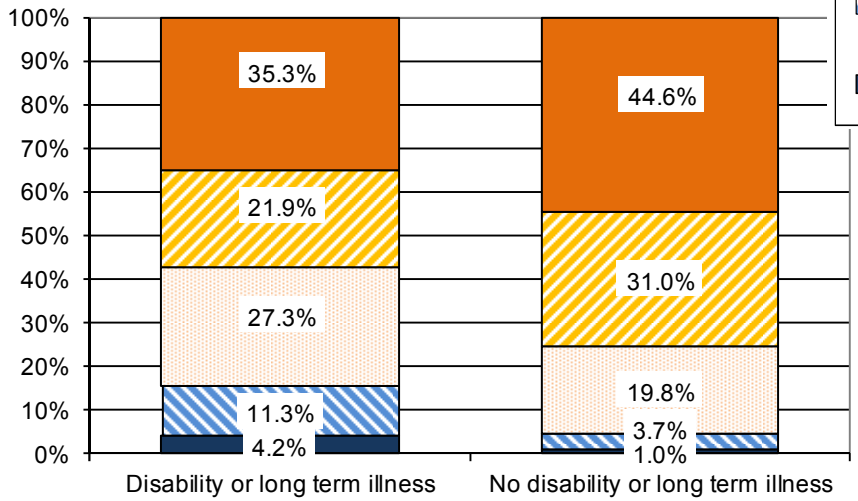
Loneliness by housing tenure



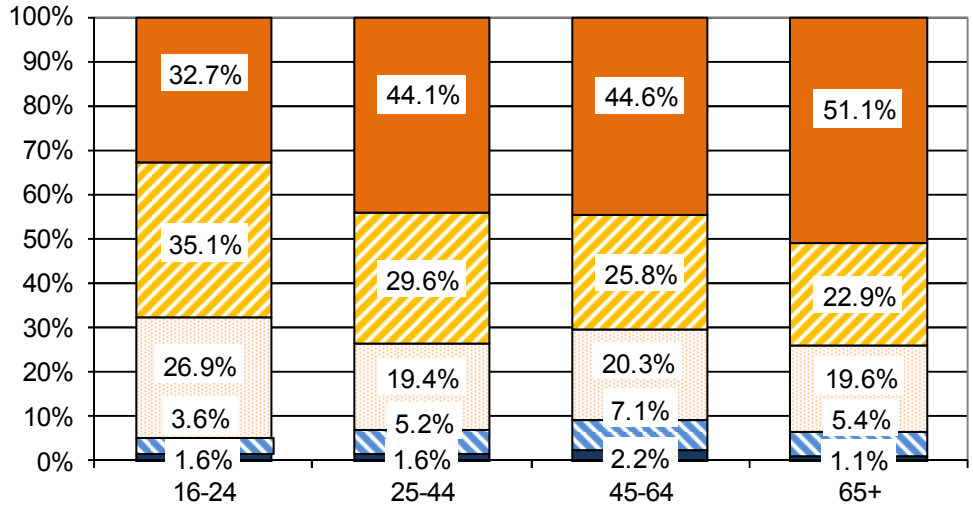
Loneliness by employment status



Loneliness by disability or long term illness



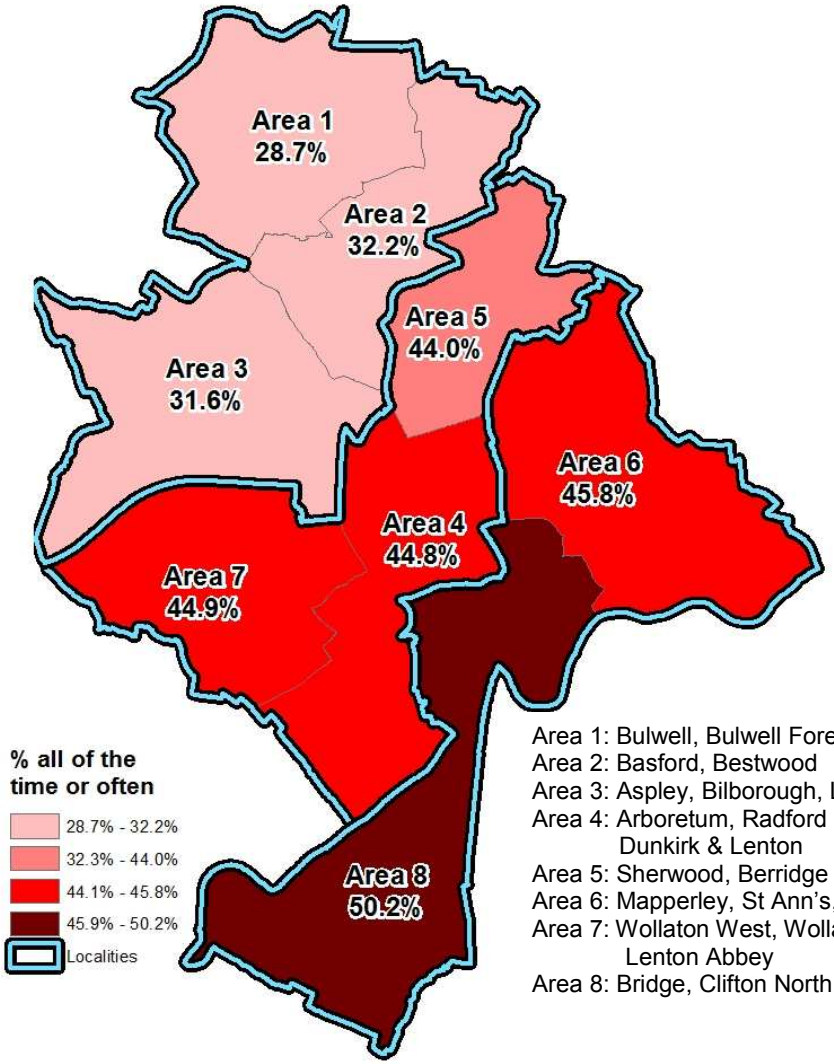
Loneliness by age



38: Trust other people

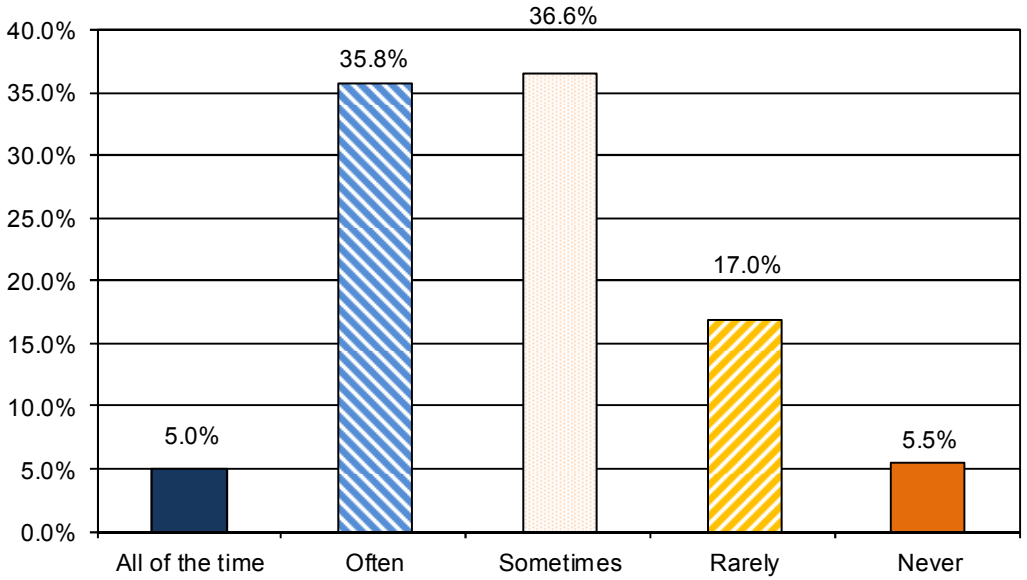
Headline: 41% of respondents trust other people

Percentage of respondents who think most people can be trusted all of the time or often



Area 1: Bulwell, Bulwell Forest
Area 2: Basford, Bestwood
Area 3: Aspley, Bilborough, Leen Valley
Area 4: Arboretum, Radford & Park, Dunkirk & Lenton
Area 5: Sherwood, Berridge
Area 6: Mapperley, St Ann's, Dales
Area 7: Wollaton West, Wollaton East & Lenton Abbey
Area 8: Bridge, Clifton North, Clifton South

Most people can be trusted

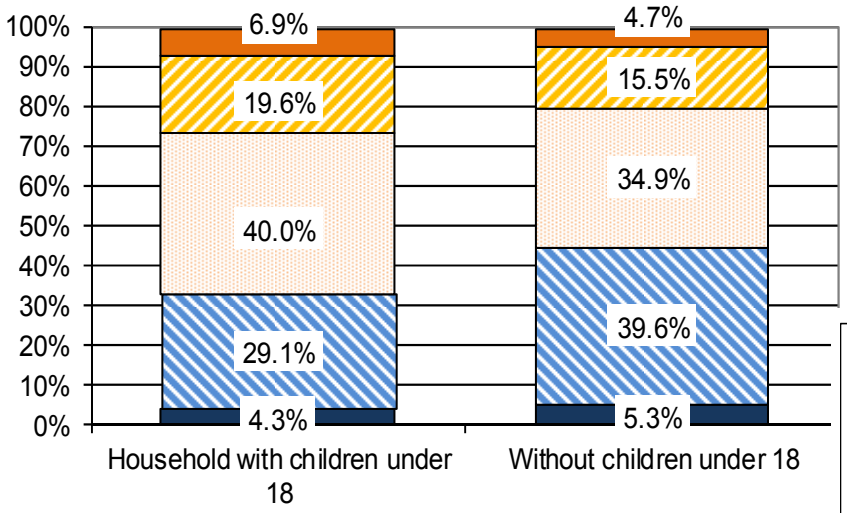


Based on 1,965 respondents in total. Figures are subject to confidence limits and small differences between groups may not be statistically significant. See technical appendix for details.

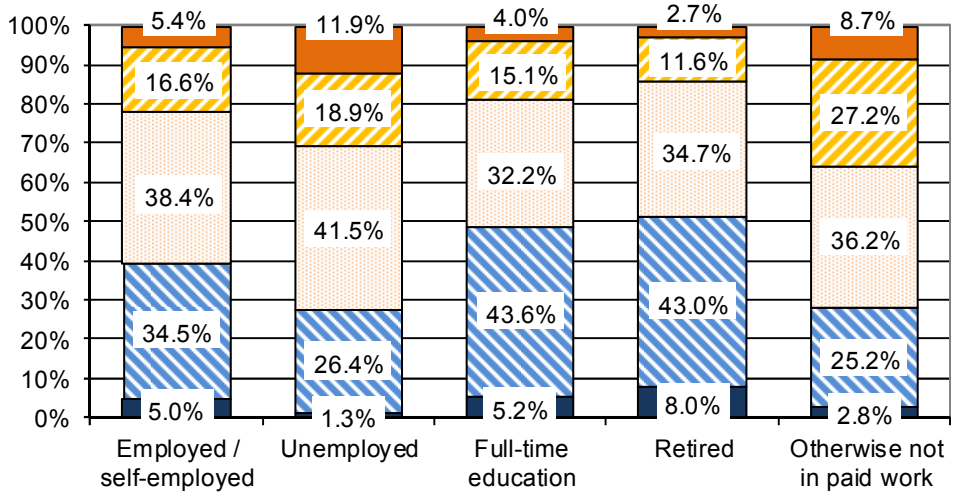
Key Points

- More than 50% of people in Area 8 feel they can trust other people. This figure falls to 29% in Area 1.
- The over 65s and people in full time education are most likely to say they can trust other people.
- People who are unemployed, 'Otherwise not in paid work', have children in their household or live in social housing are least likely to say they can trust other people.

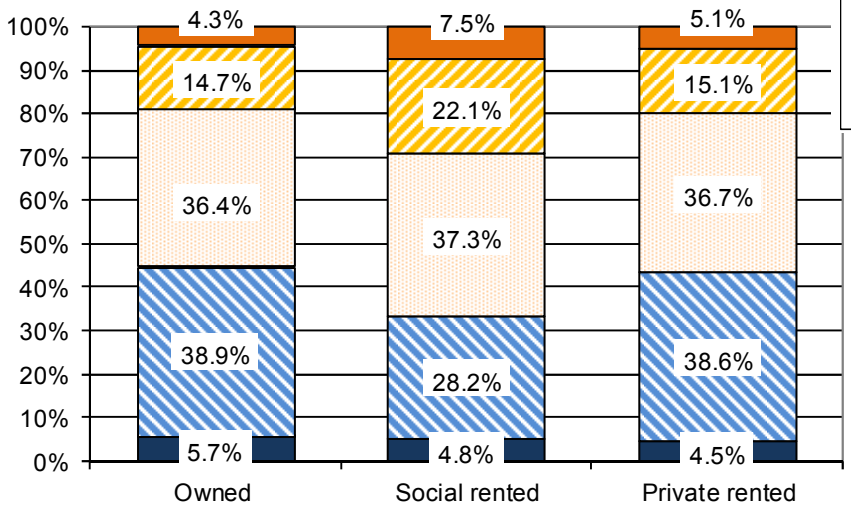
Trust by children in household

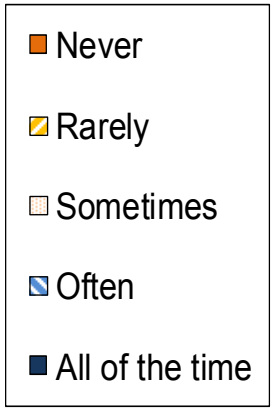


Trust by employment status

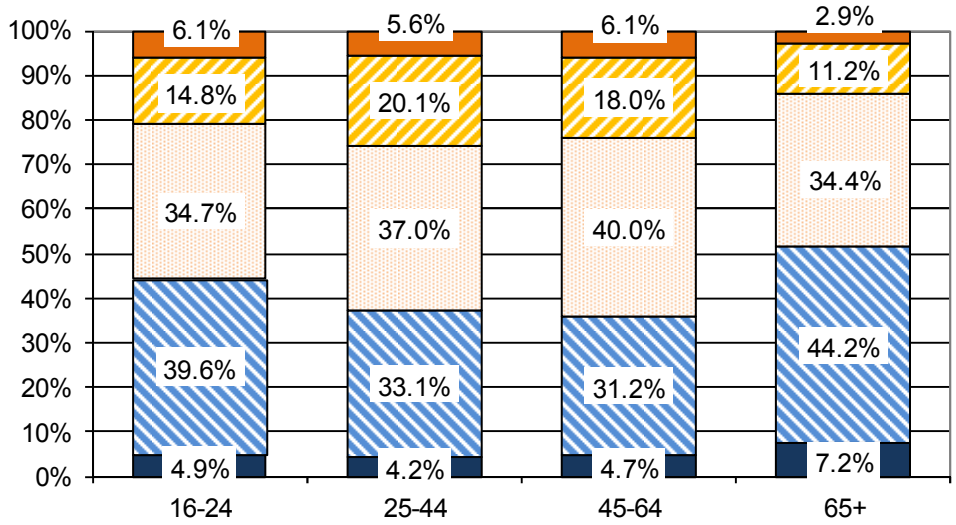


Trust by housing tenure



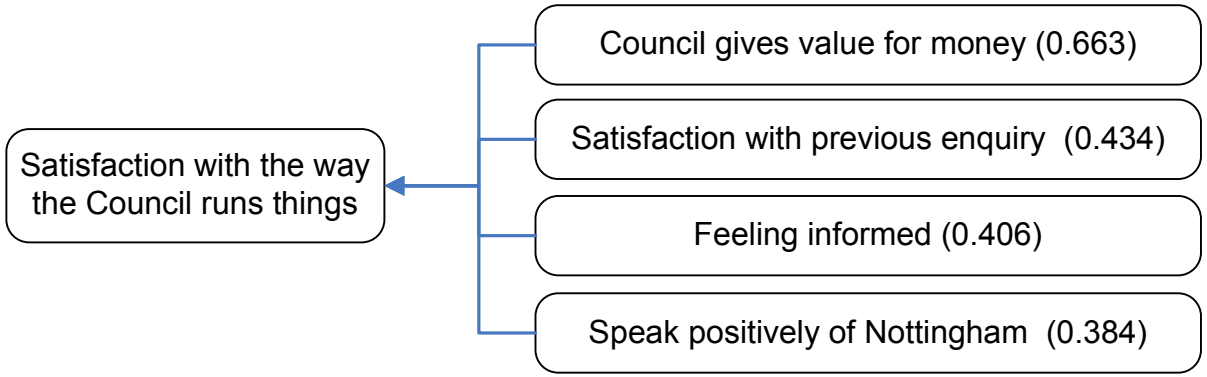


Trust by age



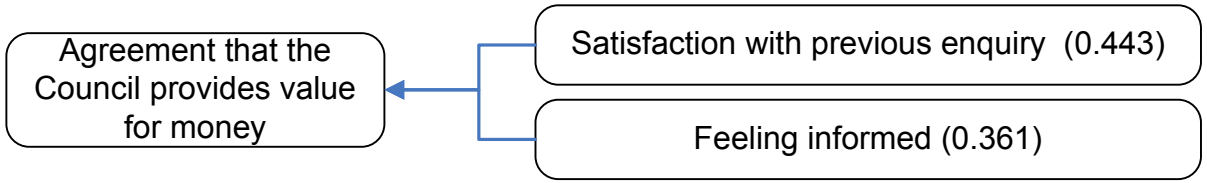
Nottingham Citizens' Survey 2014: Correlations between questions

1 What factors might influence satisfaction with the Council?



People who are more satisfied with the way the Council runs things are also more likely to:
* Think Nottingham is a good place to live
* Be satisfied with the cleanliness of their local area

2 What factors might influence views of the Council's value for money?



People who agree that the Council provides value for money are also more likely to:
* Speak positively of Nottingham
* Agree that Council information is easy to understand

The numbers shown in brackets are the Spearman's Rank Correlation co-efficients. The closer the number is to 1, the stronger the link between the factors listed.

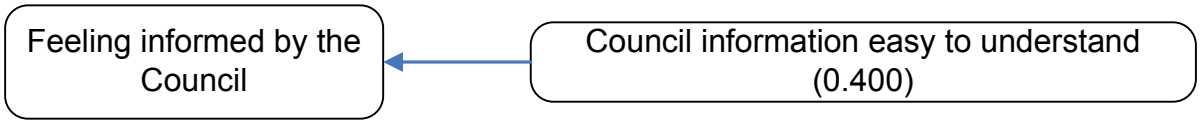
Nottingham Citizens' Survey 2014: Correlations between questions

3 What factors might influence satisfaction with local areas?



People who are satisfied with their local area are also more likely to:
* Agree that people living in their local area get on well together
* Be satisfied with the way their previous query was handled

4 What factors might influence feeling informed about Council services?



People who feel they are kept informed by the Council are also more likely to:
* Be satisfied with the way their previous query was handled
* Feel they have opportunities to get involved in decision-making in their local area

The numbers shown in brackets are the Spearman's Rank Correlation co-efficients. The closer the number is to 1, the stronger the link between the factors listed.